

# Municipal Corporation of Greater Mumbai

(Hydraulic Engineer's Department)

HE 103/Circular  
Dt. 25-10-17

## Revised Circular

Honorable MC has approved the policy guidelines to be followed by various departments while supplying / allowing transport of municipal water through Tankers in Mumbai. The guidelines to be followed by the staff from HE Department are summarized below for information and strict implementation.

1. All AEWWs to ensure that all the connections at filling points in their ward are provided with adequate size water meter and CCN is generated in the AQUA Database and reading for the consumption are recorded in MRB on monthly basis.
2. Dy HE (Maintenance) to ensure that all the tanker filling points are equipped with CCTV cameras with clear night vision quality and can record vehicle number, name of transport agency, driver face etc.) at every filling point.
3. In-Charge of filling point shall maintain the register with record of meter reading on daily basis and tally the same with quantum of water supplied through tankers.
4. **Water supply through tankers to Non-Slum consumers (All types of Residential and Non- Residential users)**
  - (a) Only written applications with the copy of Water Charges Bill / Water Tax Receipt for the connection which is feeding to applicant's property / premises shall be accepted for granting municipal water through tanker.
  - (b) Municipal water through tanker can be availed if AEWW finds the request is genuine.
  - (c) On acceptance of the request by AEWW –
    - i. AEWW will check for the availability of municipal water tanker. If the municipal tanker is available and applicant wishes to hire the same, he / she will be informed about the hiring charges for municipal tanker and applicant shall be directed to make the payment of tanker hiring charges plus water charges plus sewerage charges as per prevailing Water Charges Rules in addition to the tanker filling charges as declared from time to time.
    - ii. If municipal tanker is not available then applicant shall be informed accordingly and permitted to use licensed private tanker.
  - (d) On verification of the payment receipt by the staff from AEWW's office a coupon as indicated at Annexure I shall be prepared and two copies of the coupons (1<sup>st</sup> and 2<sup>nd</sup> copy) duly signed by AEWW should be issued to applicant for producing the same at tanker filling point.

(e) For financial year 2017-18, tanker hiring charges for municipal tanker are Rs.970/- and tanker filling charges are Rs.130/- per tanker trip respectively. These charges are liable to be amended/ modified every year. Ready Reckoner for Water Tankers with standard capacities of 10000 & 12000 liters are attached at Annexure II

(f) On receipt of 1<sup>st</sup> & 2<sup>nd</sup> copy of the coupons, In-Charge at the tanker filling point will fill in water tanker details in coupons in-charge of filling point will check for following –

- i. The license granted by the MOH is valid and the tanker arrived for collecting municipal water is allowed for the transport of municipal water.
- ii. The tanker is displaying in bold blue letters in Marathi and English languages stating 'Potable Municipal Water' with distinctive background on all three exposed sides of the tanker.
- iii. Two Strips of 15 cm. width in blue color with distinctive background shall be painted in center portion on all three exposed sides of the tanker.
- iv. After checking above and entering the details in the tanker supply register water tanker will be allowed to move at filling point. After filling of the tanker only, 1<sup>st</sup> copy of the coupon will be handed over to the driver / applicant and 2<sup>nd</sup> copy will be retained by the in-charge at filling point.

(g) Tanker filling point in-charge shall ensure that the first copy of the coupon duly signed by the applicant is received back from the driver / applicant. He / she shall maintain the record of such coupons separately and can refuse to supply water next time to applicants who do fail to acknowledge the receipt of tanker water.

(h) If first copy of the coupon is lost for any reason by tanker driver / applicant then written acknowledgment with signature of the applicant for receipt of tanker trip will be considered as receipt of coupon.

#### **5. Water supply through tankers to Slum consumers (All types of Residential and Non- Residential users)**


(a) In slums mostly water supply is provided to large localities in particular area and no single applicant comes forward. In such cases written request from the elected representative shall be accepted or the request from a connection holder (with copy of water charges bill) can be accepted. However, no verbal requests for the supply of municipal water through tankers shall be entertained.

Further, all the procedures mentioned at Sr. 4 (b) to (h) shall be followed.

6. **Water supply through tankers for Temporary Events**
- (a) **Water Supply to events to be held at Public Ground / Public Premises**
- i. In such cases, Applicant shall submit copy of the permission given by the concerned Authority to hold the event along with application for supply of municipal water through tanker. Further, all the procedures mentioned at Sr. 4 (b) to (h) shall be followed.
- (b) **Water Supply to events to be held at Private Ground / Private Premises**
- i. In such cases copy of the programme / schedule / invitation for the proposed event shall be attached with the application. Further, all the procedures mentioned at Sr. 4 (b) to (h) shall be followed.
7. **Water supply through tankers to Municipal Establishments or Events on Anant Chaturdashi and Maha Nirvan Din**
- (a) Water supply to municipal establishments such as hospitals, schools, dispensaries etc. or at places where events like Ganesh Visarjan and Maha Nirvan Din etc. are held shall be made available on request from concern Assistant Commissioners / AE (Maintenance) / departmental head / unit head.
- (b) Facility for being MCGM or public at large such water supply shall be made available at free of cost.
8. **Water supply through tankers to localities where water supply is disrupted for various reasons –**
- (a) In case of disruption in water supply for any reasons such as contamination, isolation, water main burst etc. tanker water supply to such localities in Slum as well as in Non-Slum areas shall be arranged by AEW of concern ward at free of cost preferably with Municipal Water Tanker.
- (b) In case of non availability of Municipal Water Tanker, on request from affected localities water supply through private tanker at free of cost can be made available to such areas.
9. Responsibility of supply of municipal water through tanker at applicant's premises / property lies with driver / transport agency.
10. AEW shall review the acknowledgments vis-à-vis tanker water supply allowed during the month and shall also take suitable measures to improve water supply and to reduce / eliminate tanker water supply.

11. Zonal EEWW will have to inspect tanker supply registers and other record available at filling point & AEWW's office every month and re-assess the situation w.r.t. the number of tankers supplied in each ward.
- (a) Zonal EEWW will have to submit his monthly inspection report to zonal Dy HEs for perusal.
  - (b) Zonal Dy HEs will have to submit compiled report to HE every month.

With the issue of this circular, earlier circular u/no. HE/02/Circular/28.08.2017 stands cancelled.

*o/c*   
18/10/17  
Hydraulic Engineer

Municipal Corporation of Greater Mumbai  
(Hydraulic Engineer's Department)

Annexure I

Coupon Template

*\*To be prepared in Triplicate*

Coupon for water tanker (Slum / Building)

Office of AEWW \_\_\_ ward.

Date of issue: \_\_\_\_\_

Sr. No. \_\_\_\_\_

Name of Applicant: \_\_\_\_\_

Destination of Water Tanker Trip: \_\_\_\_\_

Payment Receipt No (In case of building): \_\_\_\_\_

Filling Point for tanker: (To be filled in by AEWW)

Transport Agency & Vehicle No:- (To be filled in by filling point In-Charge)

Date of Tanker Trip: - (To be filled in by In-charge of filling point)

Person authorized to receive tanker on site:- (To be filled in by an AEWW as mentioned on application)

Tanker trip received

AEWW \_\_\_ Ward

Filling point In-charge

Signature of the Applicant

Note:- Submission of acknowledgment of applicant for receipt of water tanker is necessary otherwise next tanker will not be allowed to be filled at municipal filling point.

**Municipal Corporation of Greater Mumbai**  
(Hydraulic Engineer's Department)  
**Annexure II**

Tanker Charges For water tanker capacity of 12000 liters

W.C. Rule	Water Charges Rate	Water Charges ₹	Sewerage Charges at 70% of water Charges	Tanker Filling Charges For F.Y. 2017-2018	Total Charges
	₹ Per KL	₹	₹	₹	₹
1	2	$3=2*(12000/1000)$	$4=3*70\%$	5	$6=3+4+5$
1.01 (2.1), (3),(5) & 1.01A	3.68	44	31	130	205
1.01(2) & 1.01A (1)	4.05	49	34	130	213
1.1	4.91	59	41	130	230
1.2	19.67	236	165	130	531
1.4	36.88	443	310	130	883
1.5	49.16	590	413	130	1133
1.6	73.75	885	620	130	1635
6.2.4 (Under 1.01A)	7.37	88	62	130	280
6.2.4 (Under 1.1)	9.83	118	83	130	331
6.2.4 (Under 1.2)	39.33	472	330	130	932
6.2.4 (Under 1.4)	73.75	885	620	130	1635
6.2.4 (Under 1.5)	98.34	1180	826	130	2136
6.2.4 (Under 1.6)	147.5	1770	1239	130	3139

Tanker Charges For water tanker capacity of 10000 liters

W.C. Rule	Water Charges Rate	Water Charges ₹	Sewerage Charges at 70% of water Charges	Tanker Filling Charges For F.Y. 2017-2018	Total Charges
	₹ Per KL	₹	₹	₹	₹
1	2	$3=2*(10000/1000)$	$4=3*70\%$	5	$6=3+4+5$
1.01 (2.1), (3),(5) & 1.01A	3.68	37	26	130	193
1.01(2) & 1.01A (1)	4.08	41	29	130	200
1.1	4.91	49	34	130	213
1.2	19.67	197	138	130	465
1.4	36.88	369	258	130	757
1.5	49.16	492	344	130	966
1.6	73.75	738	517	130	1385
6.2.4 (Under 1.01A)	7.37	74	52	130	256
6.2.4 (Under 1.1)	9.83	98	69	130	297
6.2.4 (Under 1.2)	39.33	393	275	130	798
6.2.4 (Under 1.4)	73.75	738	517	130	1385
6.2.4 (Under 1.5)	98.34	983	688	130	1801
6.2.4 (Under 1.6)	147.5	1475	1033	130	2638