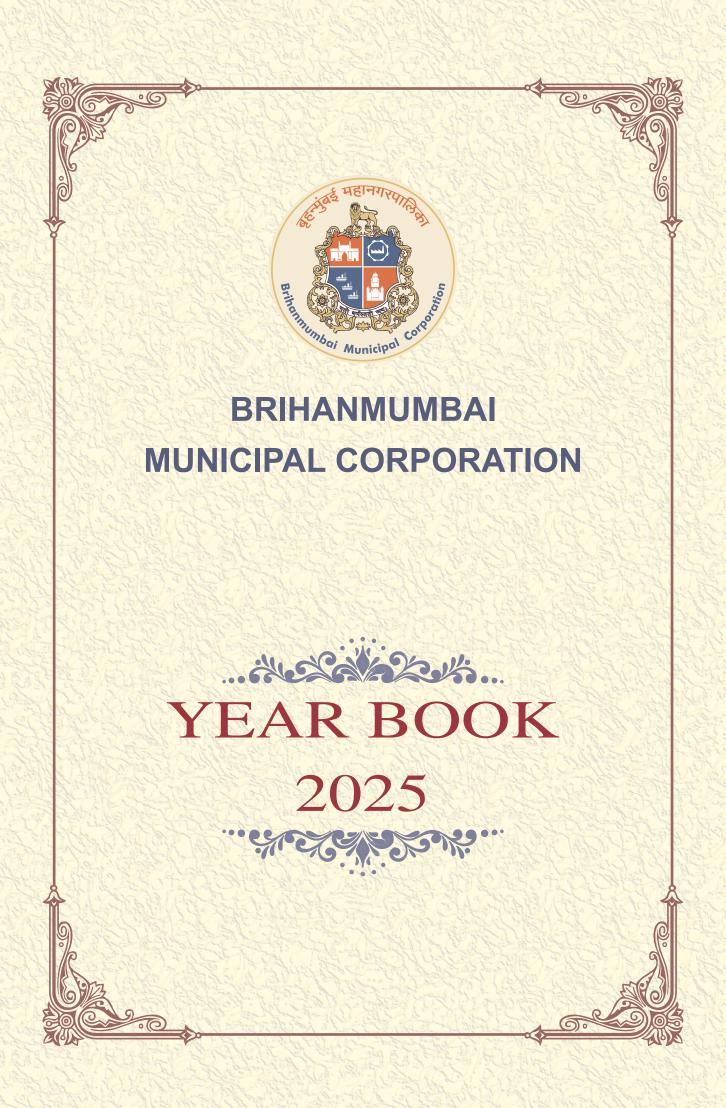




Year Book 2025



Statue of Chhatrapati Shivaji Maharaj at Seth Tulsidas Kilachand Garden, Swarajyabhoomi (Girgaon Chowpatty)



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	Published by Smt. Rasika S. Desai, Municipal Secretary for the Brihanmumbai Municipal Corporation, Municipal Head Office, Mahapalika Marg, Mumbai - 400 001.
	Printed by : Manager, Mahanagarpalika Mudranalaya, Mumbai - 400 011.
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COAT OF ARMS



Brihanmumbai Municipal Corporation

The four-panel shield is supported by an interwining floral border in gold colouring. A lotus in bloom, emblem of purity and beauty, is at the bottom and the lion puissant surmounts it. The panels are inscribed as follows:--



The concept embodied is the position of Mumbai as indeed the Gateway of India.



A symbolic factory inscribed in a general wheel signifies the industrial importance and greatness of Mumbai.

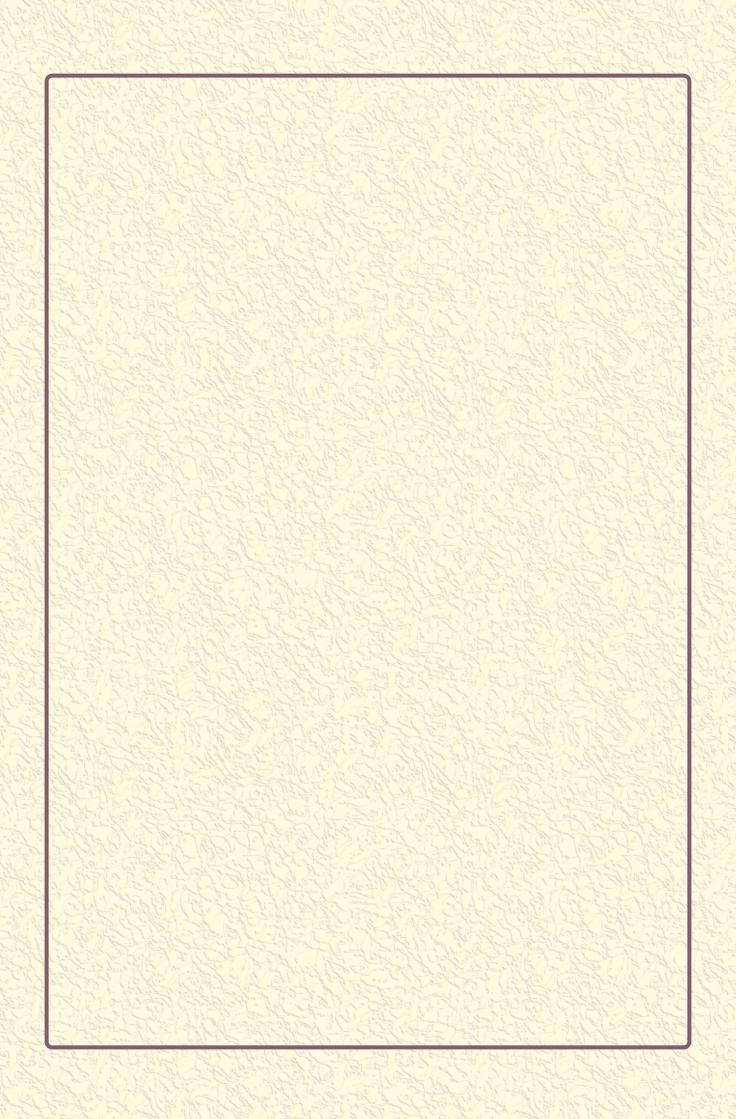


The three sailing ships in outline denote Mumbai's pre-eminence as a port and commercial centre.



A symbolized diagram of the Corporation main building depicting the seat of Local Self-Government in Brihanmumbai.

At the base shield, the motto in Sanskrit "यत्ते धर्मस्ततो ज्यः" is inscribed.



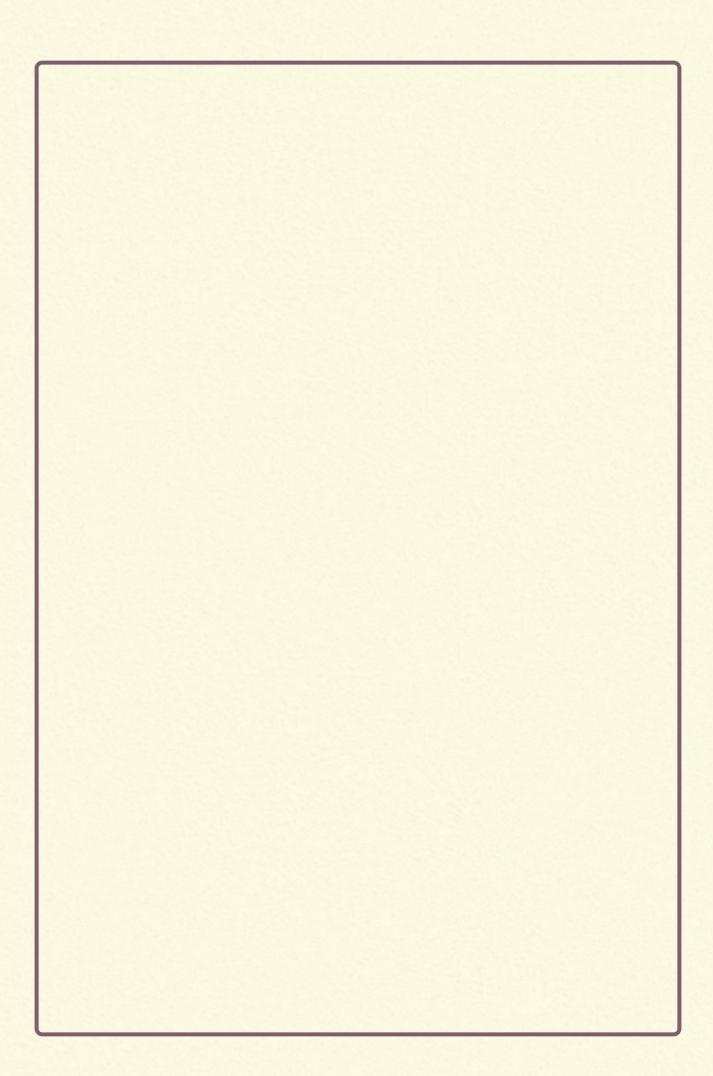
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Shri Bhushan Gagrani, Administrator, Brihanmumbai Municipal Corporation

It gives me a great pleasure as the Administrator of the Brihanmumbai Municipal Corporation that for the second consecutive year I have had the honor of publishing the 'Year Book 2025' being published by the Brihanmumbai Municipal Corporation on the occasion of Indian Independence Day.

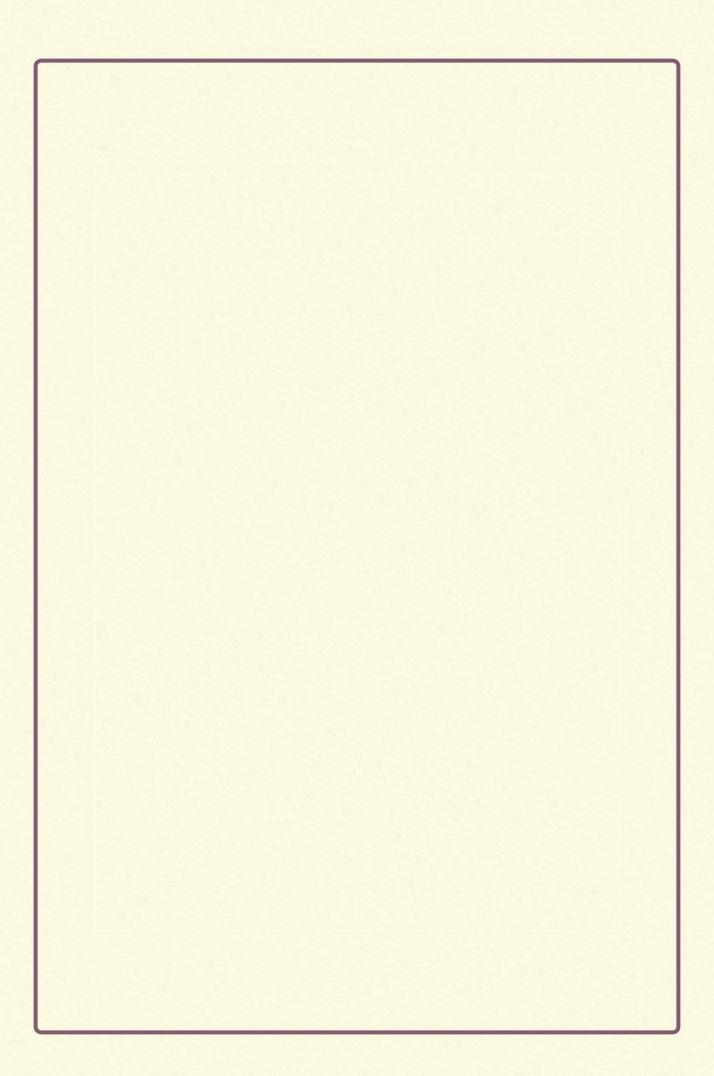
Mumbai is the center of financial, commercial and film industry of India and one of the largest and most densely populated cities in the world. A city of unity in diversity and inclusivness. Mumbai has a unique style and is also known as the financial capital of the country. The Brihanmumbai Municipal Corporation which runs the civic administration of this city, is the best local self government body in India.

The Brihanmumbai Municipal Corporation is trying to provide world class infrastructure including modern communication, storm water drains, bridges, water supply, education, solid waste management. With the aim of providing quality roads and open foothpaths to Mumbaikars in the next two years, the Brihanmumbai Municipal Corporation is concretizing about 701 km of asphalt and paver block roads in the city, eastern and western suburbs of Mumbai in two phases. This work is done quickly and qualitatively. Green areas will be created on about 53 hectares of land obtained by replanting under the Mumbai coastal road project. To experience the rich bio-diversity of Mumbai for the first time a nature trail (Tree walk) has been built near Kamla Nehru Park at Malabar Hill, a tourist place, without causing any damage to trees or wildlife and it has been opened for tourists from March 2025. The Brihanmumbai Municipal Corporation has taken strict measures to make Mumbai a pollution free and eco-friendly city, for which it has also made provision in this year's budget. 28 types of rules have been implemented during the construction of buildings to improve the deteriorating air quality due to various development works. Management of bio-medical waste is a serious issue for public health and environmental protection. More effective measures are needed for its implementation.

The annual publication will provide information to the public about the various departments of Brihanmumbai Municipal Corporation as well as the public services provided by the Municipal Corporation. Therefore, I am confident that this publication will be very informative and enlightening.

My special thanks to the Municipal Secretary, Public Relation Officer, Manager, Municipal Printing Press and their staff for their endeavour to make this Year Book -2025 an informative and vital digital publication.

Bhushan Gagrani, Administrator.



PREFACE

I have a great pleasure in writing preface to the Year Book of the Brihanmumbai Municipal Corporation, which publishes every year on the occasion of Independence Day. This publication is published in Marathi and English languages.

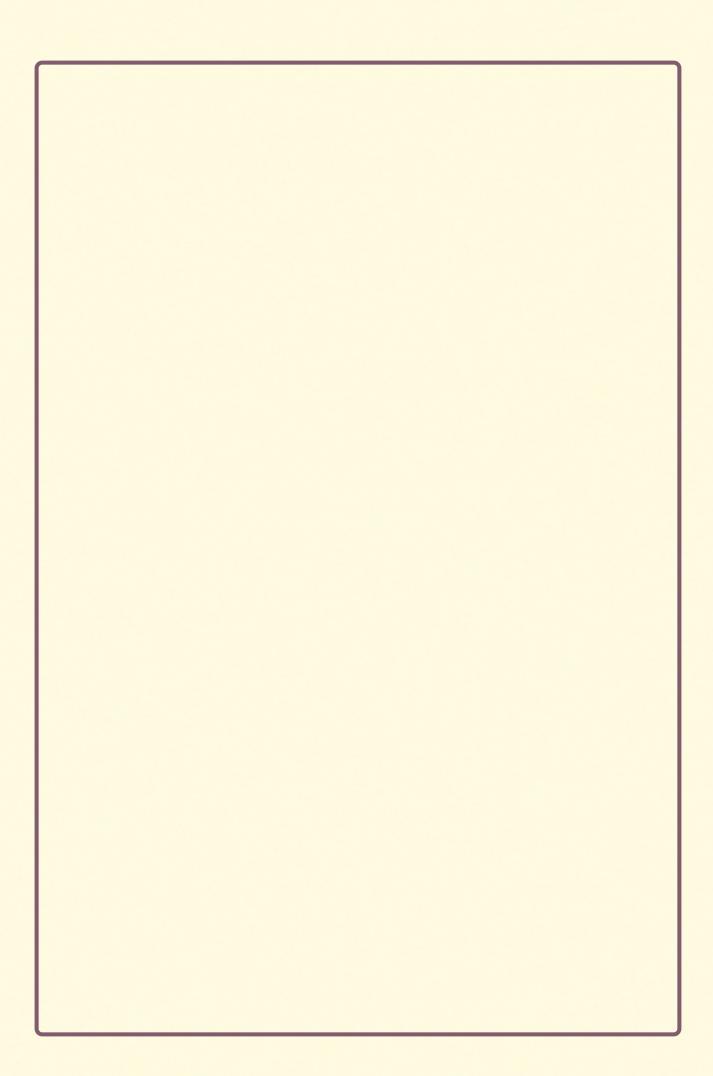
The aim and objective of publishing this Year Book is to provide a explicit framework of the Civic Government of Greater Mumbai; its history, various basic infrastructure projects implemented by Brihanmumbai Municipal Corporation, as well as the facilities and services provided to the rapidly increasing population. Apart from briefly furnishing a vivid picture of the manifold services of the Corporation, the importance of this publication is further enhanced by insertion of latest photographs which highlight the special feature of the working of some important Civic Departments. It gives whole idea about the manifold services provided by this corporation thus, the publication becomes more enlightening and educative to the citizens.

Brihanmumbai Municipal Corporation is looking after the affairs of the gigantic city like Mumbai and is the leading local self government body in India and largest in Asia. Brihanmumbai Municipal Corporation has played an important role in the development and progress of this city. Brihanmumbai Municipal Corporation is always striving to maintain its reputation as the 'Best city of India'.

I would like to express my sincere thanks to all the Heads of the Departments for their co-operation in publishing this publication. I would like to make a special mention here, the co-operation extended by the Public Relations Officer and Manager, Municipal Press and Director (Information Technology) for making the layout of this publication very neat and attractive. Also, I highly appreciate the diligent efforts of my office staff to complete the work of this publication in a timely and accurate manner.

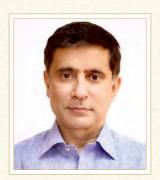
Mumbai, 15th August 2025.

Rasika S. Desai, Municipal Secretary.





Municipal Commissioner Brihanmumbai Municipal Corporation



Shri. Bhushan Gagrani

Additional Municipal Commissioners and Municipal Secretary



Dr. Vipin Sharma Additional Municipal Commissioner (Western Suburbs)



Dr. (Smt.) Ashwini Joshi Additional Municipal Commissioner (City)



Dr. Amit Saini
Additional Municipal
Commissioner
(Eastern Suburbs)



Shri. Abhijit Bangar Additional Municipal Commissioner (Project)



Smt. Rasika S. Desai Municipal Secretary



Joint Municipal Commissioners



Shri Gangatharan D.

Jt. Municipal Commissioner
(Vigilance)



Shri Vishwas V. Shankarwar
Jt. Municipal Commissioner
(A & C) and
Liaison Officer (B.C.Cell)

Dy. Municipal Commissioners



Shri Devidas Kshirsagar Dy. Municipal Commissioner (Zone- V)



Shri Sanjog Kabare

Dy. Municipal Commissioner
(Improvement) and
Mumbai Beautification Project



Dr. (Smt.) Bhagyashri KapseDy. Municipal Commissioner
(Zone - IV)



Shri Sanjay Kurhade Dy. Municipal Commissioner (Zone - VII)



Smt. Chanda Jadhav

Dy. Municipal Commissioner

(Special) & Co-ordinating Officer

(PM Svanidhi) (Zone - I) (Addl. Charge)



Shri Kishor Gandhi Dy. Municipal Commissioner (General Administration)



Dy. Municipal Commissioners



Shri Prashant Sapkale

Dy. Municipal Commissioner
(Zone - II)



Shri Prashant GaikwadDy. Municipal Commissioner
(Finance)



Shri Vishwas Mote

Dy. Municipal Commissioner
(Zone - III)



Shri Kiran Dighavkar Dy. Municipal Commissioner (S.W.M.)



Shri Santoshkumar Dhonde Dy. Municipal Commissioner (Zone - VI)



Shri Sharad Ughade

Dy. Municipal Commissioner
(Public Health) and

Project Director, Mumbai District
Aids Control Society



Dr. (Smt.) Prachi Jambhekar
Dy. Municipal Commissioner
(Education) (Deputation)
Director (Planning) (Addl. Charge)



Shri Ajit Kumar Ambi Dy. Municipal Commissioner (Garden)



Smt. Sandhya Nandedkar Dy. Municipal Commissioner (CPD) (I/C) (Addl. Charge)



Dy. Municipal Commissioners and Directors



Shri Shashank Bhore

Dy. Municipal Commissioner
(Engineering) &
(Infrastructure) (Addl. Charge)



Shri Yatin Dalvi

Dy. Municipal Commissioner
(Special Engineering)



Shri Avinash Kate
Dy. Municipal Commissioner
(Environment & Climate Change)
(I/C) (Addl. Charge)



Shri Purushottam Malvade Director, (E.S. & P.) (I/C) (Addl. Charge)



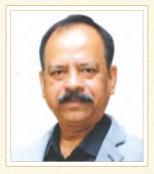
Dean of the Hospitals



Dr. (Smt.) Neelam Andrade,
Director, Medical Education &
Major Hospitals &
Dean, Nair Dental Medical College



Dr. Mohan Joshi, Dean, L. T. M. G. Hospital & Medical College



Dr. Shailesh Mohite,
Dean,
B. Y. L. Nair Hospital &
T. N. Medical College



Dr. (Smt.) Sangeeta Ravat,
Dean,
K.E.M. Hospital &
Seth G. S. Medical College



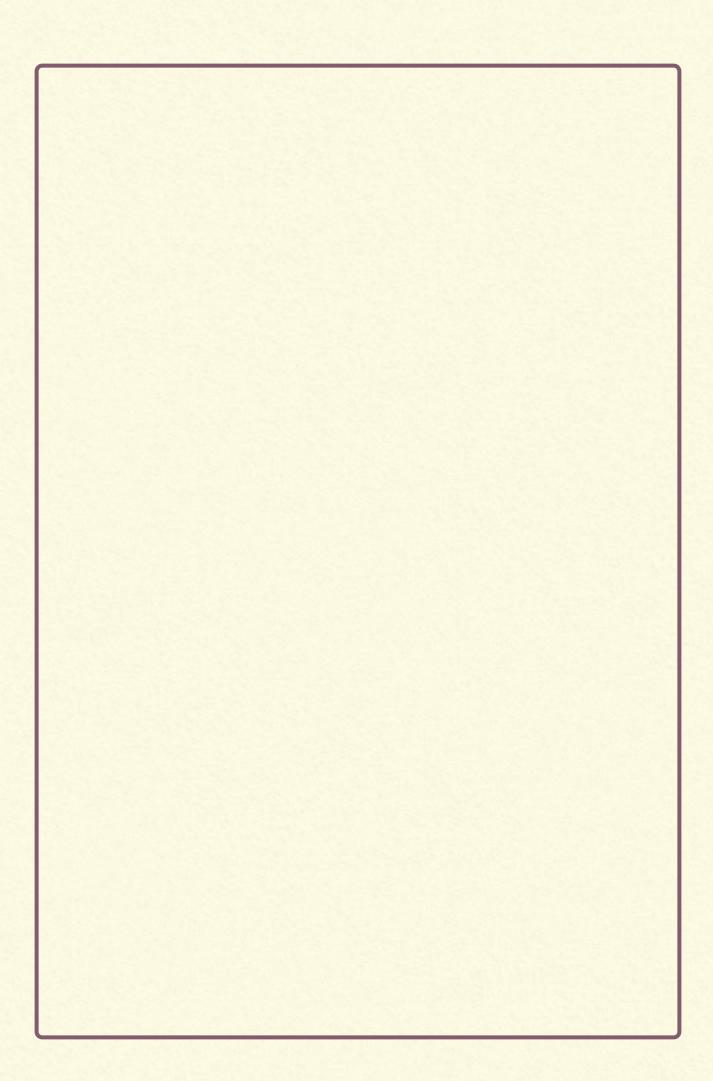
Dr. Sudhir Medhekar
Dean, Hinduhridaysamrat
Balasaheb Thackeray Medical
College & Dr. R.N.Cooper Hospital



Dr. Chandrakant Pawar
Chief Medical Superintendent
and H.O.D (Secondary
Healthcare Service) (I/C)
(Addl. Charge)



Shri Tanaji Kamble, Public Relations Officer





Important Information Relating to

BRIHANMUMBAI MUNICIPAL CORPORATION

Evolution of the Corporation : Section - I

1807	Court of Petty Sessions - Two Magistrates and a Justice of Peace.		
1845	Board of Conservancy - Civic Heptarchy.		
1858	Board of three Commissioners.		
1865	Corporate Body with one Municipal Commissioner and Justices of Peace.		
1872	Regular Corporation formed with 64 Members, Rate (tax) Payers having right of voting (<i>vide</i> Bombay Act No.III of 1872).		
1873	First Meeting of the democratic civic body held on 4 th September 1873.		
1888	Three Co-ordinated authorities were created viz (1) The Municipal Corporation. (2) The Standing Committee. (3) The Municipal Commissioner (Executive Power vested in the Commissioner). (Vide BombayAct III).		
1907	The full responsibility of Primary Education was entrusted to the Corporation.		
1922	Instead of rate (tax) payers only, rent payers were also given right of voting (vide Bombay Act No. IV).		
1931	Designation of 'President' was changed to that of 'Mayor' (vide Bombay Act No. XXI).		
1933	Improvements Trust was merged with the Corporation on 01 st October 1933 (vide Bombay Act No. XIII of 1933).		
1947	B. E. S. & T. Co. Ltd. was municipalised on 07 th August 1947.		
1948	Elections on adult franchise basis were held for the first time.		
1950	Suburbs were merged with the Corporation (vide Bombay Act No. VII of 1950).		
1952	Hitherto there was some ex-officio membership (i.e. Police Commissioner, Chairman, B.P.T., Executive Engineer, Presidency Division, P. W. D. Govt. of Bombay etc). All such special representations were done away with and the Corporation became a fully elected body. (vide Bombay Act No.XLVIII of 1950).		
1957	Extended Suburbs were merged with the Corporation (vide Bombay Act No. LVIII of 1956).		
1963	140 Single member constituencies were introduced. The term of the Corporation was raised from 04 years to 05 years.		



1968		Elections were, accordingly, held for the first time (vide Maharashtra Act No. XXXIII of 1966).
1972		Marathi (the State Language) was adopted as the official language of the Corporation (vide C. R. No. 1959 of 30-03-1972).
1973	187	Corporation's Centenary Celebrations.
1976		Provisions for reservation of seats for Councillors belonging to Scheduled Castes, (vide Maharashtra Act No. XLII of 1976).
1982	(i)	Golden Jubilee of the Mayoral Institution was celebrated on 25 th March 1982.
	(ii)	The number of seats of Councillors was increased from 140 to 170 (vide Maharashtra Act No. XXV of 1982).
1983	(i)	Golden Jubilee of the Improvements Committee was celebrated on 07 th November 1983.
	(ii)	The Government of Maharashtra by its Notification, dated the 03 rd March 1983, extended the period for retirement of the Councillors by one year <i>i.e.</i> upto the noon of the first day of April 1984.
	(iii)	Provision for appointment of one or more persons as Additional Municipal Commissioners (vide Maharashtra Act No. XLIII of 1983).
1984		Appointment of Administrator (<i>vide</i> Maharashtra Act No. VII of 1984) with effect from 01 st April 1984.
1985	(i)	Appointment of Administrator continued (vide Maharashtra Act No. III of 1985).
	(ii)	Elections for 170 seats held on 25 th April 1985 and the new Corporation came into existence from 10 th May 1985.
1987		Mumbai Fire Brigade's Centenary Celebrations.
1989	(i)	Number of seats on the Standing Committee, the Improvements Committee, the Education Committee, increased from 16 to 20 and that of the B. E. S. & T. Committee from 09 to 12 (<i>vide</i> Maharashtra Act No. XXI of 1989).
	(ii)	Person completing the age of 18 years on the date notified by the State Government in that behalf made eligible to enroll in the Municipal Election Rolls (<i>vide</i> Maharashtra Act No. XXVIII of 1989).
1990	(i)	A voter completing the age of 21 years on the last date specified for making nominations for any General Election or Bye-Election made eligible to contest the Ward Election(vide Maharashtra Act No. XII of 1990).



- (ii) Reservation of thirty percent seats for women (including the number of seats reserved for women belonging to Scheduled Castes), out of the total number of seats (*vide* Maharashtra Act No. XIII of 1990).
- 1991 (i) The number of single Member Constituencies was fixed to 221 (*vide* Notification under No. BMC-1091/CR-28/91/-UD-20, dated 28th February 1991, published in Extra-ordinary Gazette).
 - (ii) Acworth Leprosy Hospital at Wadala was taken over by the Brihanmumbai Mahanagarpalika w.e.f. 01-04-1991 (vide C. R. No. 881 of 27-11-1991) and named as "Acworth Municipal Hospital for Lepers".
- 1992 (i) Ninth General Election for 221 seats (including 30% seats reserved for women) held on 25th February 1992 and new Corporation came into existence from 07th March 1992.
 - (ii) Centenary Celebrations of Kasturba Hospital for Infectious Diseases, held on 12th March 1992.
 - (iii) Centenary Celebrations of Tansa Dam held on 29th March 1992 at Tansa.
 - (iv) Number of seats on the Standing Committee, the Improvements Committee, the Education Committee, increased from 20 to 27, 20 to 26, 20 to 26 respectively and that of the B. E. S. & T. Committee from 12 to 17 (vide Maharashtra Act No. XXI of 1992).
- 1993 (i) Centenary Celebration of the Corporation Hall and Corporation Head Office Old Building, held on 16th January 1993 and 31st July 1993, respectively.
 - (ii) The strength of the Special Committees appointed by the Corporation under Section 38A (1) of the M.M.C. Act, increased from 24 Councillors to 36 Councillors (*vide* C. R. No. 1066 of 17-12-1993).
- In pursuance of the 74th Amendment to the Constitution of India, the following vital amendments to the M.M.C. Act made by Maharashtra Act No. XLI of 1994:-
 - (a) Five Nominated Councillors.
 - (b) Reservation of one-third seats for Women including Scheduled Castes/Tribes, etc.
 - (c) Reservation of twenty-seven percent, out of total number of seats for the members belonging to the Backward Class of Citizens.
 - (d) Reservation of the Office of the Mayor of all Corporations in Maharashtra State, by rotation for the members belonging to the Scheduled Castes/Tribes, Backward Class of Citizens and Women.



- (e) Supervision, direction and control for the conduct of Municipal election vest with the State Election Commissioner instead of Municipal Commissioner.
- (f) Constitution of Wards Committees.
- 1996 (i) Celebration of Platinum Jubilee of B. Y. L. Nair Charitable Hospital and Topiwala National Medical College (from 04th September 1995 to 03rd September 1996).
 - (ii) In accordance with reservation of Office of Mayor for Backward Class of Citizens, the Mayor was appointed accordingly for the first time.
 - (iii) Restoration of name "Mumbai" for 'Bombay' (*vide* Maharashtra Act, No. XXV of 1996).
- 1997 (i) Refixation of number and boundaries of the Municipal Electoral Wards.
 - (ii) Tenth General Election held on 23rd February 1997 under supervision, direction and control of State Election Commissioner. New Corporation came into existance on 10th March 1997.
 - (iii) 05 Nominated Councillors appointed on 10th March 1997 for the first time.
- Introduction of 'Mayor-In-Council system' in the Brihanmumbai Mahanagarpalika with effect from 19th April 1998, by amending the Mumbai Municipal Corporation Act 1888 (*vide* Maharashtra Act No. X of 1998, and No. XIII of 1998).
- 1999 (i) Mayor-In-Council was done away with and old set up of Municipal Corporation was revived (*vide* Maharashtra Act XXVII of 1999). Accordingly, Mayoral election was held on 29th April 1999.
 - (ii) Introduction of the office of the Deputy Mayor and Leader of the Opposition (*vide* Maharashtra Act No. XXVII of 1999).
 - (iii) Vesting of certain powers with the Mayor, (vide Maharashtra Act No. XXVII of 1999.)
- 2000 (i) Extending the tenure of Offices of the Mayor and Dy. Mayor upto 2½ years. (vide Maharashtra Ordinance No. VII of 2000)
 - (ii) Establishment of 16 Wards Committees.(*vide* M.M.C. Act, 1888, amended upto date under Section 50 TT) with effect from 07th January 2000.
- 2002 (i) The number of seats of Councillors increased from 221 to 227 (vide Maharashtra Ordinance No. XXVIII of 2001).



- (ii) Eleventh General Election held on 10th February 2002 under supervision, direction and control of State Election Commissioner. New Corporation came into existance on 10th March 2002.
- (iii) Introduction of the office of Leader of the House (*vide* Maharashtra Act No. XI of 2002).
- (iv) Year 2002-2003 was celebrated as Golden Jubilee Year of Raje Edward Memorial Hospital.
- 2007 (i) Refixation of number and boundaries of the Municipal Election Wards.
 - (ii) Twelth General Election held on 01st February 2007 under supervision, direction and control of State Election Commissioner. Electronic Voting Machines were used for the first time in this Municipal General Election. New Corporation came into existance on 10th March 2007.
 - (iii) Change in the rules for the Conduct of Election to the office of Mayor and Deputy Mayor, New rules for voting by show of hands was introduced. (Vide Notification under No. BNM 5005/46/CR/7/Pt. IV/UD-32, dated the 15th February 2007).
 - (iv) Change in the rules for the conduct of elections to the posts of the Chairman of the Statutory and Special Committees, New rules for voting by show of hands was introduced. (Vide Notification under No. BMC. 4007/59/CR19/UD-32, dated the 21st February 2007).
 - (v) Amendment to Mumbai Municipal Corporation Act,1888 in respect of nominating the Councillors on the Committees, by taking into account the relative strength of the recognized or registered parties or groups in the Corporation after consulting the Leader of the House, the Leader of the Opposition and the Leader of each such party or group. (Vide Maharashtra Ordinance No. II, dated the 27th February 2007).
 - (vi) Modification to the Rules and procedure for appointment of Nominated Councillors, by taking into account the relative strength of recognized parties and groups. (Vide Notification No. BNM/5007/60/CR 20/UD 32 of 21st February 2007 and No. BNM/5007/72/CR 22/UD-32 of 21st April 2007).
- 2011 Reservation of 50% seats for women in B. M. C. election out of the total No. of seats (*vide* Maharashtra Act No. XX of 2011).
- 2012 13th General Election was held on 16th February 2012 and new Corporation came into existance on 09th March 2012.



- 2013 Establishment of two separate Ward Committees for 'M/East', and 'M/West' ward by splitting up 'M/East' and 'M/West' Ward Committee under Section 50 TT of the M.M.C. Act (Vide C.R. No. 1799 of 28th March 2013)
- 2017 (i) Refixation of boundaries of the Municipal Election Wards.
 - (ii) 14th General Election was held on 21st February 2017 and new Corporationcame into existence on 08th March 2017.
 - (iii) 125th Anniversary Celebration of the Brihanmumbai Mahanagarpalika Head Quarter was flagged of on the 01st August 2017 by illuminating the Head Quarters with the decorative lighting. Such a way the Brihanmumbai Mahanagarpalika has become the first and one and only Corporation in India to illuminate the Head Quarters of the Corporation.
- 2021 (i) Brihanmumbai Municipal Corporation Head Quarters opened for public viewing as a part of Heritage walk initiative from 28th January 2021.
 - (ii) The Corporation vide their resolution No. 480 dated 04th March 2021 have accorded sanction to change the Marathi nomenclature of the post of Municipal Secretary from 'Mahanagarpalika Chitanis' to 'Mahanagarpalika Sachiv' and to change the nomenclature of the posts in various caders in M.S's office accordingly.
- 2022 (i) Appointment of Administrator (vide Maharashtra Ordinance No. II of 2022) with effect from 08th March 2022.
 - (ii) The Corporation vide their resolution No.1513 dated 27th January 2022 accorded sanction to split 'P/ North' ward into two separate wards viz. 'P/ East' and 'P/ West'.
 - (iii) The Corporation vide their resolution No. 20 dated 10th May 2022 accorded sanction to split 'K/ East' ward into two separate wards viz. 'K/North' and 'K/ South' and two established separate wards committee for 'K/ North' ward.
- 2023 (i) The delegation of the Disaster Risk Reduction working group of the G-20 Summit visited Brihanmumbai Municipal Corporation Headquarters on 23rd May 2023.
 - (ii) On 04 th September 2023, Brihanmumbai Municipal Corporation and Municipal Secretary Department have completed 150 years.



Latest Important Statistical Data: Section - II

Area in kms. : 483.14 sq. km.

Population (Census 2011) : 1,24,42,373

Population Projected 2021 : 1,29,21,605

Lease Hold plots : 4,177

Building Tenancies : 3,505

Vacant Land Tenancies : 3,668

Staff Quarters : 2,450

Road Length in Kms. : 2,050 kms.

Flyovers : 37

Pedestrian Sub-ways : 35

Road-over Bridges across Central and : 44

Western Railway tracks.

Foot-over Bridges across Railway tracks : 32

Bridges across rivers/nallas/creeks, etc. : 321

Vehicular subways across Railway tracks : 18

Foot over Bridges : 101

Sky walk : 23

Eastern Free way : 03

Total Traffic Signals : 667

Total No. of Road Lamps : 1,41,145

Total No. of. Flashbeacons : 208

Fire Stations : 35

Birth rate per 1000 Population : 9 } (Temporary)

Death rate per 1000 Population : 7.19

No. of Municipal Employees : 88,374 (Approx.)



Garden Department

Recreational Facilities

Sr. No.	Particulars	City	Western Suburbs	Eastern Suburbs	Total
1	Gardens (Except strip Gardens) / Park	21	189	115	325
2	Recreation Grounds	183	201	96	480
3	Play Grounds	49	198	122	369
4	Shilpgram	00	01	00	01
5	Fountains	17	19	08	44
6	Band Stands	03	01	03	07
7	Statues	58	08	14	80



Finanace (2025-26)

Section - III

SIZE OF BUDGET ESTIMATES - 'A' (Fund code 11, 12, 60,70) 'B' (Fund code 21,22,23), 'E' (Fund code 30), 'G' (Fund code 40) and TREE AUTHORITY (Fund code 50)

(AS ADOPTED BY THE ADMINISTRATOR (CORPORATION)

(Rs. in Crores)

Details	Budget Estimates 2025-26		
	Income/Receipts	Expenditure	
Revenue Income	43159.40		
Revenue Expenditure		31204.53	
Capital Receipts	31268.01		
Capital Expenditure		43162.23	
Total:	74427.41	74366.76	
Excess of Income over Expenditure		60.65	
Size of Budget Estimates	74427.41	74427.41	

Budget 'C' (BEST Undertaking)

(Rs. in Lakhs).

	Budget 2024-25	Budget 2025-26
Income	938771.01	943956.29
Expenditure	938770.01	939336.98
Surplus/ Deficit	1.00	4619.31
Less - Surplus of Supply Division for Capex of Supply Division.		4618.31
Surplus/Deficit	1.00	1.00
Capital Expenditure	145852.98	184924.02



REVENUE ACCOUNT - BUDGET ESTIMATES A, B, E, G and TREE AUTHORITY (AS ADOPTED BY THE ADMINISTRATOR (CORPORATION)

(Rs. in Crores)

Fund Code	Particulars	Budget Estimates 2025-26
REVEN	IUE INCOME	
11	General Budget	32883.37
12	Health Budget	529.96
21	Improvement Schemes	133.06
22	Slum Clearance	2.31
23	Slum Improvement	45.78
30	Education Budget	1147.35
40	Water Supply and Sewerage	8317.96
50	Tree Authority	99.61
60	Provident Fund	
70	Pension Fund	
	Net Income	43159.40
REVEN	IUE EXPENDITURE *	
11	General Budget	* 12075.66
12	Health Budget	5207.70
21	Improvement Schemes	231.16
22	Slum Clearance	7.43
23	Slum Improvement	156.88
30	Education Budget	2475.20
40	Water Supply and Sewerage	5261.66
50	Tree Authority	99.66
60	Provident Fund	9.18
70	Pension Fund	5680.00
	Net Expenditure	31204.53
	Revenue Surplus during the year	11,954.87

^{*} Net of transfer to other budgets



CAPITAL ACCOUNT - BUDGET ESTIMATE A, B, E, G & TREE AUTHORITY (AS ADOPTED BY THE ADMINISTRATOR (CORPORATION)

55.5		(Rs. in crore
Fund Code	Particulars	Budget Estimates 2025 - 26
Capit	al Receipts	
	Internal Temporary Transfer	16699.78
	Grants	302.03
	Sale Proceeds/Premium of Land & Building (Budget B)	596.51
	Net Withdrawal from Special fund/Reserve Fund	13658.38
	Others	11.31
	Total	31268.01
Capit	al Expenditure	
11	General Budget	26384.44
12	Health Budget	2172.73
21	Improvement Schemes	496.89
23	Slum Improvement	234.64
30	Education Budget	411.30
40	Water Supply and Sewerage	13457.28
50	Tree Authority	4.95
100	Total	43162.23
211	Net Revenue Income + Net Capital Receipt	74427.41
	Net Revenue Expenditure + Net Capital	
	Expenditure	74366.76
	Surpuls During the Year	60.65



(AS ADOPTED BY THE ADMINISTRATOR (CORPORATION)

(Rs. in Crores)

Sources of Revenue	Description	Rate	Income (Budgeted)
Property Tax	General Tax	0.110% to 0.500%	1359.14
	Fire Tax		214.30
Capital Value	Water Tax (Unmetered)	0.253% to 1.148%	166.63
based from	Water Benefit Tax	0.069% to 0.315%	1058.41
01.04.2015	Sewerage Tax	0.163% to 0.740%	361.21
Residential	Sewerage Benefit Tax	0.043% to 0.195%	684.63
and Non-Residential	Education Cess	0.040% to 0.190%	571.91
TVOIT TCOIGCITEAT	Water Charges	Rs. 3.24 to Rs.129.60	1466.43
	(By Measurement)	(w.e.f. 16.06.2013)	
		Per 1000 liters.	
	Sewerage Charges	70% of Water charges	896.72
	(By Measurement)	(w.e.f. 01.04.2015)	
	Meter Rent	Rs. 20/- to Rs. 12,000/- (Per month depending on size of the Meter)	5.00
	Tree cess	0.002%to 0.010%	44.00
	Street Tax	0.051%to 0.230%	739.76



(AS ADOPTED BY THE ADMINISTRATOR (CORPORATION)

(Rs. in Crores)

Sources of Revenue	Description	Rate	Income (Budgeted)
Octroi (Net)			00
Wheel Tax			0.03
Road Grant (Instead of wheel tax from 1-4-1999)			390.00
Theatre Tax			3.30
Tax on Dogs			0.30
Licence Fees, Sale of rights, etc.,and other Miscellaneous Receipts of the Budget 'A'			16308.34
Grant in aid on account of Compensation in lieu of Octroi			14398.16
Miscellaneous receipts of Budget-B (Excluding contribution)			181.15
Miscellaneous receipts of Budget-E (Excluding contribution)			575.44
			3678.93
Miscellaneous Receipts of	Penalties	15,500	157434
Budget-G	Other User Charges	552.97	
	Supervision Charges	333.64	
	Other Misc. Receipts	2006.39	
	Interest from Deposit	785.93	
Miscellaneous receipts of Tree Authority Budget (Excluding Contribution			55.61
	To	tal Income	43159.40



Engineering Services and Projects:

Section - IV

Summary of Solid Waste Management Department:

Average Solid Waste collected daily			(i) Average 6500 Metric tonnes per day of Refuse (Kanjur and Deonar Dumping Ground)	
			(ii) Average 500-600 Metric tonnes per day Refuse of debris (Deonar Dumping Ground)	
			(iii) Average 600-700 Metric tonnes per day of Debris (Deonar Dumping Ground)	
2.	Staff	:	33,753	
3.	Total Budget Provision	:	Total Capital Expenditure Rs. 1453.00 Crores Budget	
			Total Revenue Expenditure Rs. 3312.85 Crores Budget	
		ķ	Establishment Expenditure Rs. 1932.69 Crores	
			Administrative Expenditure Rs. 26.85 Crores	
			Operation and Maintenance Rs. 1203.23 Crores Expenditure	
			Programme Expenditure Rs. 149.00 Crores	
			Revenue Grants, Contribution Rs. 1.08 Crores and subsidy	
			Total Expenditure Budget Rs. 4765.85 Crores (2024-2025)	
4.	Total No. of vehicles daily used for refuse collection and debris removal	0.00	B. M. C.'s vehicles - 212 Contractor's vehicles - 1,843	
5.	Collection and segregation of solid waste at source		949 Community Garbage collection centres and 46 permanent dry waste segregation centres	
6.	Modes of disposal		Processing treatment to convert into manure Vermi composting Land fill Incineration (Bio -medical waste)	
7.	Dumping Grounds		(a) Deonar Dumping Ground (b) Kanjur M.S.W. Processing Facility	
8.	Transfer Stations		Mahalaxmi Transfer Station Versova Transfer Station Gorai Transfer Station Kurla Transfer Station	
9.	Sweeping Area	:	 Around 2940 Km. road is swept daily. With Mechanical power sweeping around 264.6km of road is swept. 	



Health and Hygiene:		Section - V		
(1)	General Dispensaries	A. 190 (including 4 Ayurvedic and 2 Unani Dispensaries)		
		B. Aapla Davakhana 250 (33 Polyclinic, 217 Diagnostic Centres)		
(2)	Peripheral Hospitals	18		
(3)	Maternity Homes	30		
(4)	Dental Hospital / College	01		
(5)	Tuberculosis Hospital.	01		
(6)	Infectious Diseases Hospital	01		
(7)	E. N. T. Hospital.	01		
(8)	Eye Hospital.	01		
(9)	Leprosy Hospital.	01		
(10)	Tuberculosis Hospital	05		
(11)	Venereal Disease Clinics.	01		
(12)	Medical College & Gen. Hospital	04		
(13)	Ambulances.	81		
(14)	Hearses.	12		
(15)	Primary Health Centres	211		
(16)	Drug-de-Addiction Centre.	01		
(17)	Post-nantal Centre.	24		
(18)	Paying Beds at.			
K C	(a) L.T.M.G. Hospital.	1,750		
20	(b) B.Y.L. Nair Ch. Hospital.	1,623		
	(c) K.E.M. Hospital.	2,250 700		
	(d) Cooper Hospital(e) Kasturba Hospital.	595		
	(f) Peripheral Hospitals.	3,254		
	(g) Maternity Homes	757		
(19)		10,929		

For the Financial year 2024-25, the expenditure incurred by the Public Health Department, as per the SAP Budget Control (SAP-Bud Con) system, amounted to Rs.1008.90 Crore and for the financial year 2025-26 the Revenue Budget allocation for the Public Health Department has been set Rs. 1426.40 crore, while the Capital Works allocation stands at Rs. 532.53 crore.



Licencing Control		Section VI
(A) Markets:		
1. Annual Income for the year 2024-25 :	Rs.	20,01,67,002.00
2. Annual Expenditure for the year 2024-25		
1) Establishment Exp. (Market Department :	Rs.	37,28,70,048.50
2) Revenue Exp. :	Rs.	23,11,04,289.77
3) Capital Exp. (Market Department) :	Rs.	1,32,02,235.56
4) Capital Exp.		
City Engineer Department		
(New Market Construction) &	Do	60 10 10 616 21
Chief Engineer Department. (Market Repair) :		
Total Expt. :	KS.	1,21,90,19,220.17
3(A). Municipal Market		92
Municipal Market : Deceased under adjustment recomment :		92
Possessed under adjustment reservation Market :	1	24
Total :	2	216
(B). Private Retail Markets		
(Licensed by Mumbai Municipal Corporation):		16
Total (A+B) :	2	232
4. Total Shops / Stalls in Markets :	13,5	544
5. Licensed External Shops for Meat :	4,3	888
6. Cold Storage :		11
7. Meat and meat shops in Municipal : Corporation Markets (Chicken, Meat, Beaf, Pork, Cold Stores)	1,1	20
Total Licensee :	190	063

Three special vigilance teams are working in each city, eastern suburbs and western suburbs to curb illegal slaughter of animals and sale of meat. The details of the animals caught by this special team in the year 2024-25 and the amount recovered are as follows.

1.	Total number of lines laid		1,830
2.	Seized animals		
	A) Goats and Sheep	14	1,478
	B) Pigs		00
	C) Hens		55,201
	D) Horny animals	- 1	000
	Total		56,679



3	Seized	and	destroy	hal	meat
J.	SEIZEU	allu	UESLIOV	Cu	IIIcal

3.	Seized and destroyed meat			
	A) Beef			36,928 Kg.
	B) Meat	1		7,357 Kg.
	C) Pork			572 Kg.
	D) Chicken			63 Kg.
	E) Seized Fish			4,908 Kg.
	F) Seized and destroyed Mundi and Skins	- :		510 Kg.
	Total	3:		50,338 Kg.
4.	Seized Pigs Hair			35 Kg.
5.	Seized Goat Skins			2,500 (Nos.)
6.	Fish baskets caught			Nil
7.	Caught Vegetables and Eggs	1		Nil
8.	Revenue received through auction			
	A) By live Hen	3	Rs.	41,17,815.00
	B) Fish		Rs.	3,65,877.00
	C) Eggs		Rs.	00.00
	D) Vegetables		Rs.	00.00
	E) Goat Skin Auction	3	Rs.	55,000.00
	F) Pigs Hair Auction	1	Rs.	12,250.00
	Total Revenue through Auction	:	Rs.	45,50,942.00
9.	Amount of Judicial Fine Collected through the Offender		Rs.	14,75,000.00
10.	Other Fine (Administrative Fee)	63		Nil
11.	Arrested Criminals	:		595

(B) Deonar Abattoir:

Annual Income : (Year 2024-25) - Rs. 25,09,31,772.06 Annual Expenditure : (Year 2024-25) - Rs. 67,40,75,754.68

Slaughtering Capacity of Different Units:-

Cattle Units : 300 Buffaloes / Male Buffaloes Calf in 8 hrs per shift.
 Sheep / Goat Unit : 6,000 Sheep & Goats in 8 hrs per shift (Halal Method)

3. Pig Unit : 200 Pgs in 8 hrs per shift.

Total Slaughter of Animals in Deonar Abattoir during year 2024-25 including export.

Buffaloes & Male Buffaloes Calf : 1,50,012
 Sheep / Goat : 42,96,660
 Pig : 15,008

Since this Abattoir is almost four decade old and needs upgradation as well as replacement of old dilapidated structures. Brihanmumbai Municipal Corporation has decided to modernize Deonar Abattoir.



Education

(A) Municipal Schools

Section VII

Education Department

U-DISE+ 2024-25 – Statistic information (30.09.2024)

Sr.No.	Medium	Schools	Student	Teachers
1	Marathi	254	36,205	926
2	Hindi	216	64,549	1,921
3	Urdu	186	65,297	1,751
4	Gujarati	38	1,473	95
5	Tamil	26	2,744	99
6	Telugu	09	310	17
7	Kannad	23	851	68
8	English	60	41,611	1,013
9	Divyang School	19	845	77
10	Mumbai Public School (1st To 10th)	79	50,579	1,272
11	C.B.S.E. / I.C.S.E. / I.G.C.S.E. / I.B.	21	11,651	214
	Total Primary (A)	931	2,76,115	7,453
12	Old Aided Secondary Schools	49	14,457	572
13	New Un-Aided Secondary Schools	138	19,854	605
100	Total Secondary (B)	187	34,311	1,177
14	Schools with pre-primary classes out of			
	Total municipal schools		28,932	
	Total Primary & Secondary (C) = (A+B)	1,118	3,10,426	8,630
	Private Primary School	ols		
15	Private Aided Primary School	381	1,04,593	2,528
16	Private Un-Aided Primary School	674	2,63,731	6,650
	Total (D)	1,055	3,68,324	9,178
17	Non-Recognised	121	27,212	925
18	Social Welfare	47	3,012	426
	Total (E)	168	30,224	1,351
t local	Total (C+D+E)	2,341	7,08,974	19,159



Sarva Shiksha Abhiyan

The Expenditure incurred under various head in Samagra Shiksha for the year 2024-25 as follows

(Rs. in Lakhs)

Sr. No.	Budget Head	Grant Received	Expenditure	Expenditure Percentage
1	Composite School Grant (Primary)	419.5	358.88	85.55
2	Composite School Grant (Secondary)	138.25	96.97	70.14
3	BRC/URC	338.47	336.62	99.45
4	CRC Grant	21.90	12.56	57.39
5	Free Text Book	7.73	7.73	100.00
6	Inclusive Education - (Primary)	201.49	150.64	74.76
7	Inclusive Education - (Secondary)	23.81	19.32	81.14
8	Management	53.78	47.36	88.06
9	Transport (Primary)	0.948	0.84	88.61
10	Transport (Secondary)	0.504	0.414	82.14
11	Nipun Utsav	1.00	0.18	18.00
12	Community Mobilisation (Primary)	13.12	11.70	89.13
13	Community Mobilisation (Secondary)	3.84	2.32	60.44
	TOTAL	1224.36	1045.54	85.39



THE BRIHANMUMBAI ELECTRIC SUPPLY AND TRANSPORT UNDERTAKING

Section - VIII

The BEST Undertaking is operating total 427 routes. Out of which 387 routes are operated in Mumbai Limit, 18 routes are operated between Mumbai and Navi Mumbai Limit, 13 route are operated between Mumbai and Mira-Bhyander and 09 routes are operated between Mumbai and Thane area.

Transport Statistics: (31.03.2025)

1	No. of Buses	2,809
Ú.	(Owned)	759
	(Hired)	2,050
2	Schedule Turn out Buses (100%Turn out)	2,809
3	Route Distance in Kms.	5,437.9
4	Service Kms. operated per day (average)	4.37 Lakhs
5	Passenger carried per day (average)	28.28 Lakhs
6	Passenger earning daily (average)	1.95 Crores
7	No. of Bus Stops / Bus Queue Shelters	
	a) Bus Stop Poles	3,340
	b) Bus Queue Shelters	3,106
86	Total	6,446
8	No. of Bus Depots	27
9	Total No. of Employees	19,150



Electric Supply: (Statistics as on 31st March 2025)

1	Electric Supply area in Sq. Km.	72	Sq. Kms.
2	Maximum Demand in MW	971	MW
3	No. of Receiving Stations	65	Nos.
4	No. of Power Transformers	156	Nos.
5	Capacity of Power Transformers (MVA)	2,361	MVA
6	No. of Distribution Sub-Stations	2,559	Nos.
7	No. of Distribution Transformers	3,503	Nos.
8	Capacity of Dist. Transformers (MVA)	2,926	MVA
9	Length of 33/22 KV Cables (Km)	616	Kms
10	Length of 11 / 6.6 KV Cables (Km)	2,305	Kms
11	Length of Low Voltage Cables (Km)	9,642	Kms
12	No. of Auxiliary Dist. Pillars (ADP)	9,419	Nos
13	No. of Consumers (Meters installed at site)	10,57,508	Nos.
14	Residential Consumers % of Total	73%	
15	No. of Services	78,977	Nos.
16	No. of Street Lighting Lamps	44,752	Nos.
17	No. of Cash Collection Centers	29	Nos.
18	No. of Cash Collection Bank and Post Offices	68	Nos.
19	No. of Service Providers	17	Nos.



SET UP OF CIVIC GOVERNMENT:

Deliberative Wing:

Corporation*

Statutory Committees *:

Standing Committee.

Improvements Committee.

B. E. S. & T. Committee.

Education Committee.

Wards Committees

Special Committees*:

Works Committee (City)

Works Committee (Suburbs)

Public Health Committee.

Markets and Gardens Committee.

Law, Revenue and General Purposes Committee; and

Women and Child Welfare Committee.

Consultative Committees*:

(Appointed from time to time for consulting and reporting on special subjects).

Grants-in-Aid Committee.

Maharashtra Cultural Display Committee

Assurance Committee

Planning Committee

Review Committee (City)

Review Committee (Eastern Suburbs)

Review Committee (Western Suburbs)

Scrutiny Committee:

- (i) Mumbai District Aids Control Society
- (ii) Mumbai District T. B. Control Society
- (iii) Women Centered Health Project.

Reconstruction and Redevelopment Committee for Old Buildings.

Wards Committees Problems Redressal

& Co-ordination Committee.

Executive Wing:

Municipal Commissioner:

[as Chief Executive assisted by Four Additional Municipal Commissioners, Director (Engineering Services and Projects) Jt. Municipal Commissioners, Dy. Municipal Commissioners and other Heads of Departments].

Administrative set up has been divided into 24 Wards comprising of 7 Zones each managed by a Jt. M. C., Dy. Municipal Commissioners.

General Manager:

Chief Executive, B.E.S.&T. Undertaking assisted by Additional General Manager and other Heads of Departments.

Tree Authority*

Municipal Commissioner is the Chairman of Tree Authority vide Amendment to Maharashtra (Urban Areas) Preservation of Trees Act, 1975 (Maharashtra VII of 1996).

NOTE: MUNICIPAL SECRETARY and MUNICIPAL CHIEF AUDITOR and their departments function under the direct control of the Standing Committee.

^{*} Municipal Commissioner, Brihanmumbai Municipal Corporation has been appointed as an Administrator at Brihanmumbai Municipal Corporation to exercise all the powers and to perform all the functions and duties as per the provisions of section 6C(1) and (2) of Mumbai Municipal Corporation Act, 1888, as amended upto date, vide Government Order no. MCO-2020 /C.No. 71(Part2) /UD -14, dated 03 rd March 2022, as the term of Brihanmumbai Municipal Corporation had come to an end on 07th March, 2022. Municipal Corporation and it's Statutory Committees, Special Committes, Ward Committees are not in existence from 08th March, 2022 and all their powers, functions and duties are being performed through the Administrator, Brihanmumbai Municipal Corporation.







City View



Reay Road Bridge



City Government

Preamble:-

The Brihanmumbai Mahanagarpalika covers an area of over 483.14 Kms., catering to the civic needs of over 1,30,14,390 Citizens. There are approximately 88,374 employees in different categories.

The Commissioner, a key figure in the local self-government, is the executive head and is virtually under constant watch by the Citizens, Councillors and the State Administration. Each section looks upon him expectantly for results in the administration. The Mumbai Municipal Corporation Act, 1888, as amended up to date envisages separation of powers between the deliberative and executive wing making the Municipal Commissioner theoretically overall powerful executive head.

The important issue, therefore, that characterises the City Government is the relationship between the legislative and policy making bodies on the one side and the executive and administrative agencies on the other. This involves a healthy adjustment between the principle of democracy and the need for an efficient civic administration without factionalism. It rests on the following three principles:-

- a) It recognizes the distinction between policy making and the policy executions,
- b) It entrusts the policy making function to the corporate body and the policy execution to a single individual, the Commissioner, and
- c) It makes the Commissioner more or less independent of the Corporation although the two always work in close co-operation.

There are four Additional Municipal Commissioners and Dy. Municipal Commissioners / Jt. Municipal Commissioner /Director (Engineering Services and Projects) who assists the Commissioner in the overall management and supervision of the administration in this Corporation.

The centralized administrative system was re-organised in the year 1964, when for the first time the decentralized pattern was introduced. The object was to speed up disposal, improve efficiency and effect economy. In pursuance of this policy decision, the entire city is divided into seven administrative zones with 26 wards. The seven zones are supervised by the Jt. Municipal Commissioner / Deputy Municipal Commissioners with a certain number of Asstt. Municipal Commissioners working under them. In all, there are 24 Deputy Municipal Commissioners, which include 01 post of Director (Engineering Services & Projects) and out of these 23 posts, 07 posts are zonal and 16 posts are functional.

Municipal Commissioner, Brihanmumbai Municipal Corporation has been appointed as an Administrator at Brihanmumbai Municipal Corporation to exercise all the powers and to perform all the functions and duties as per the provisions of Section 6C(1) and (2) of Mumbai Municipal Corporation Act, 1888, as amended upto date, vide Government Order no. MCO-2020/C.No.71(part 2)/UD-14, date 03rd March 2022, as the term of Brihanmumbai Municipal Corporation had come to an end on 7th March, 2022. Municipal Corporation and it's Statutory Committees, Special Committees and Ward Committees are not in existence from 8th March, 2022 and all their powers, functions and duties are being performed through the Administrator, Brihanmumbai Municipal Corporation.



1. CIVIC SECRETARIAT:

(Municipal Secretary's Office):

Deliberative wing of the Brihanmumbai Municipal Corporation is an unique body of delegated legislation. In the year 1873, the then Government had created three offices namely (i) Corporation, (ii) Standing Committee and (iii) Municipal Commissioner, vested with different responsibilities. The Civic Secretary's office also came into existence in September 1873, headed by the Municipal Secretary, which works directly under the superintendence of the Standing Committee. The Civic Secretariat is responsible for preparation of Agenda and Proceedings of the Corporation as also of its various Committees and assists Councillors in matters pertaining to the deliberative works. Municipal Secretary is the custodian of common seal of the Corporation.

As provided under Section 77 (2) (b) of the Mumbai Municipal Corporation Act, 1888 as amended upto date the Municipal Secretary has the custody of all papers and documents connected with the proceedings of the Corporation and any committee appointed by the Corporation under Section 38 or 38(A), the Standing Committee and Sub-Committee thereof, the Improvement Committee and Sub-Committee thereof, the Education Committee and Sub-Committee thereof, and the Ward Committees. For easy access to the citizens of the decisions taken by the Corporation, as well as, by the various Statutory and Special Committees, at their respective meetings, the Agenda of the Corporation and of its various committees and decisions taken thereon are displayed on Brihanmumbai Municipal Corporation Portal since 31st May 2011.

Besides presiding over the Corporation Meetings, the Mayor is required to chair numerous functions being the first citizen of Mumbai. The Municipal Secretary's Department provides the secretarial assistance to the Mayor in all these aspects. Similarly, secretarial assistance is provided to the Deputy Mayor, Chairman of all the Committees and Leader of the House and Leader of the Opposition.

Reference books are made available for the Councillors in the newly renovated spacious Library at 1st floor of New extension building in Municipal Head office.

Sister City Relationship:

The concept of Sister City Relationship envisages partnership between cities for the development of Civic Infrastructure and Services. The ethos of setting up such relationship is to foster international amity and collaboration. Under the Sister City setup, cities share their expertise and resources in various areas like Engineering, Waste Management, Water and Sewage infrastructure, Gardens and Zoos, Culture, Literature, etc. The aim is to work together to solve common problems and improve the quality of life in these cities.

The Brihanmumbai Municipal Corporation has set up its first Sister City Relationship in the year 1965 with the City of Los Angeles, USA. Since then, Brihanmumbai Municipal Corporation has entered into such relationship with many different cities worldwide. These include Yokohama (Japan), Leningrad and Odessa Port (erstwhile USSR), Stuttgart (Germany), Plains Georgia, Honolulu and New York (USA), Zagreb (Yugoslavia), Barcelona (Spain), Busan and Seoul (South Korea), Nadi (Fiji), Jakarta (Indonesia), Antananarivo (Madagascar), Izmir (Turkey) and Shanghai (China).



International Relation Wing of Protocol & Liaison Department of Municipal Commissioner's Office Co-ordinates, plans and organize the exchange between Mumbai's Sister Cities.

Tree Authority:

Due to rapid growth of urbanisation and industrialisation, large number of trees are being felled in the State of Maharashtra. By taking into consideration this fact and in order to maintain the ecological balance in urban region, by regulating the felling of trees and providing for plantation of adequate number of trees thereby protecting and preserving trees in the urban areas of the State, the Government of Maharashtra has enacted an Act in the year 1975 viz, the Maharashtra (Urban Areas) Preservation of Trees Act, 1975 (Act No. XLIV). As per provisions of the Act, the Tree Authority was constituted in the year 1976, by the Corporation. The Act is further amended (Act No.7) in the year 1996 and is now titled as the Maharashtra (Urban Areas) Protection and Preservation of Trees Act, 1975. By virtue of this amendment, the Municipal Commissioner of Brihanmumbai Municipal Corporation shall be the Chairman of the meeting of the Tree Authority instead of the Mayor.

As term of previous Corporation ended on the 07th March 2022 and Administrator has been appointed from 08th March 2022 on this Corporation, Tree Authority was not duly reconstituted.

As per Section 5 (1) of the said Act, the Corporation vide their Resolution No. 1142, dated 22nd March 2007 has appointed The Assistant Commissioners of the wards, for the areas under their jurisdiction and the Superintendent of Gardens for the entire Mumbai as 'Tree Officer' for the implementation of the object of the said Act.

2. STATUTORY MUNICIPAL AUDIT:

(Municipal Chief Auditor's Department):

In regard to the creation of an independent Municipal Chief Auditors department, the amendments to the Mumbai Municipal Corporation Act, 1888 were so framed that the status of the Municipal Chief Auditor under the provision of the Act was made analogous to that of the Comptroller and Auditor General under section 169 of India Act, 1935 Subsequently the same was incorporated within the framework of the Indian Constitution.

Municipal Chief Auditor is a Statutory Auditor of Brihanmumbai Municipal Corporation. As per provisions of Section 78A of the Mumbai Municipal Corporation Act, 1888, on and from the 10th March 2011 being the date of commencement of section 2 of the Maharashtra Municipal Corporation (Amendment) Act, 2011 the State Government shall appoint, on deputation a suitable officer, not below the rank of the Joint Director from Maharashtra Finance and Accounts Services to be the Municipal Chief Auditor on such terms and conditions as may be prescribed who shall perform such duties as he is directed by this Act to perform. However, from 26.09.2022 the State Government shall appoint on deputation a suitable officer in the rank of director instead of Joint Director from Maharashtra Finance and Accounts services to be the Municipal Chief Auditor. Under Section 78B (1) (A) of this Act, Standing Committee appoints such Assistant Auditors, Clerks and Servants to be immediately subordinate to the Municipal Chief Auditor as they think fit. As per section 78 B (C) subject to the orders of Standing Committee prescribe or delegate to the Municipal Chief Auditor the power of prescribing the duties of the said Assistant Auditors, Clerk and Servants and as per section 78B(2), subject to the order of



Standing Committee, the Municipal Chief Auditors exercises supervision and control over the act & proceeding of the said Assistant Auditor, Clerk and Servant.

Duties and powers of the Municipal Chief Auditor are specified under Section 135, 136, Schedule 'EE' and 137 of the Mumbai Municipal Corporation Act, 1888 as amended up to date. The power of Municipal Chief Auditor with regard to disapproval of, and the procedure with regard to settlement of objections to expenditure from the revenues of the Corporation shall be such as may be prescribed by rules or orders made by the Standing Committee in consultation with the Chief Auditor and sanctioned by the Corporation in the case of expenditure debited to the Municipal fund and by the 'Brihanmumbai Electric Supply and Transport Committee' in the case of expenditure debited to the Brihanmumbai Electric Supply and Transport Fund. The Municipal Chief Auditor submits a report to the Standing Committee on any significant irregularities found in the expenditure incurred by the Corporation or in the recovery of dues or in its accounts. Municipal Chief Auditor shall conduct monthly examination and audit of the municipal accounts and shall report thereon to the Standing Committee who shall publish monthly an abstract of the receipts and expenditure of the month last preceding, signed by not less than two members of the said Committee and by the Municipal Chief Auditor. The Standing Committee may also from time to time and for such period as they think fit conduct independently an examination and audit of the Municipal Accounts. For these purposes the Standing Committee and the Municipal Chief Auditor shall have access to all the municipal accounts and the to all records and correspondence relating thereto and the Commissioner shall forthwith furnish to the Standing Committee or the Municipal Chief Auditor any explanation concerning receipts and disbursements which they may call for. Municipal Chief Auditor carries out other duties as may be assigned by the Corporation or the Standing Committee on the audit of the Municipal Fund, Water Sewerage Fund and Water Supply and Consolidated Loan Fund carry out other duties assigned by B.E.S.T. Committee related to the audit of Brihanmumbai Electric Supply and Transport Fund. As per section 137(3) of the Mumbai Municipal Corporation Act, 1888 the Municipal Chief Auditor as soon as may be after the commencement of each official year shall deliver to Standing Committee a report upon the whole of the Municipal Accounts for the previous official year after statutory audit of Corporation's General (Fund Code - 11, 21, 22, 23, 50, 60 and 70), Health (Fund Code - 12), Education (Fund Code - 30) and Water Supply and Sewerage (Fund Code - 40) submits Annual Audit Report to the Standing Committee in case of Corporation and to the B.E.S.T. Committee in case of Brihanmumbai Electric Supply and Transport Undertaking. In Compliance of the provisions of this Act, every report submitted to the Standing Committee by the Municipal Chief Auditor and requested to be placed the same report before the Corporation as well as any statements prepared in respect of discharge of duties and powers under the Act and requested to be put before the Corporation, every such statements Standing Committee will arrange to put before the Corporation with its opinion so that the Corporation may take such measures as it deems necessary.

The Municipal Chief Auditor is independent from the Municipal Commissioner and his department directly works under Standing Committee. The department has maintained a high standard related to direct recruitment of it's staff. Qualification for the post of Junior Audit Assistant is Commerce degree passed with Financial Accounting and Auditing or Advance Accounting and Auditing or Accounts and Finance (B.A.F.) or Banking and Insurance Business (B.B.I.) or Bachelor of Management Studies (B.M.S.) or Financial Management (B.F.M.) or Business Administration with Finance (M.B.A. with Finance).



As with other statutory audits, Municipal Chief Auditor not only audits the accounts of the Corporation but also conducts audit of various financial function of the Corporation. As per section 137(1)(a) of The Mumbai Municipal Corporation Act, of 1888, The Municipal Chief Auditor shall report to Standing Committee for any material impropriety or irregularity which he may at any time observe in the expenditure or in the recovery of moneys due to the Corporation or in the Municipal Accounts. The audit findings, suggestions and observations along with the found irregularities are communicated to the concerned authorities through independent audit notes. Their combined results are included in the annual audit report which widely open to the public.

However, the Municipal Chief Auditor department is not directly concerned with the public or work of public. If there is any grievances of the public pertaining to department of the Municipal Chief Auditor, is handled by the Officer in charge independently appointed to take action on the matters under the Right to Information Act of 2005.

3. GENERAL ADMINISTRATION DEPARTMENT:

(Including Organization and Method Officer)

Name of the Department of Personnel and Administrative Reforms has been changed as General Administration Department. The General Administration Department works under Joint Municipal Commissioner (General Administration Department).

The main functions carried out by General Administration Department are:-

- (i) To control effectively and provide a policy framework and make rules and procedures in all personnel matters;
- (ii) To ensure that the policies and procedures are implemented uniformly at various decentralized levels;
- (iii) To motivate the employees with a view to increase the productivity and making the administration more and more responsive to public demand; and
- (iv) To strive to make continuous appraisal of the existing procedures and methods.

The following measures are being implemented to speed up the prevailing process:-

- 1) Standardization of qualification for various posts of similar nomenclature and methods and recruitment.
- 2) Issue of circulars by taking policy decisions regarding promotions; redressal of grievances of employees at various levels, establishing panels for recruitment and selection of staff.
- 3) Revision of Recruitment Rules, as required under various provisions of the constitution and maintenance of reservations for Backward Classes, Sportsman, Handicapped persons and Ex-servicemen in employment.
- 4) A regular programme of meeting at fixed intervals with :-
- (i) Officers dealing with personnel matters in all departments for implementation of personnel policies; and
- (ii) Representatives of the recognised unions to settle dispute of a general nature.



There is a separate Organisation and Methods Division on the establishment of Municipal Commissioner. The main functions of Organisation and Methods Office (M.C.) are:-

- (i) To issue the circulars in order to improve working system of Municipal Offices after studying the same and see as to whether the system is implemented;
- (ii) To take inspection of the Departments/Wards;
- (iii) To take follow up & review from concerned department for implementation to make available notified online services to citizens in view of transparency in quick & quality services provided under Maharashtra Right to Services Act, 2015 and to submit monthly report to Government regarding applications for service and appeal received from citizens by Municipal Corporation under this Act.
- (iv) To Publish list of nominated Public Information Officers & Appellate Officers of various departments on Brihanmumbai Municipal Corporation portal under Right to Information Act, 2005 and to submit monthly / yearly report to State Government regarding applications for information and appeals received from citizens by Municipal Corporation under this Act.

Marathi Examination Section:

As per the directives of the State Government and the Brihanmumbai Municipal Corporation a Marathi Section is established under Chief Personnel Officer. At present, Marathi Section & Examination Section are working jointly.

Government Resolution and circulars are received from StateGovernment regarding the implementation of the policy of 100% usage of Marathi language in the day to day office work. These Government resolution and circulars are circulated to Heads of the Department / Assistant Municipal Commissioners for implementation. As per guidelines of State Government, all Heads of Departments / Assistant Municipal Commissioners are instructed to appoint 'Marathi Bhasha Adhikari' and work accordingly.

In pursuance of the Directives of State Government, Heads of Departments and Assistant Municipal Commissioners of Brihanmumbai Municipal Corporation (B.M.C.) have been directed to celebrate 'Reading Inspiration Day' (Vachan Prerana Din) on 15th October being the birth anniversary of the former President Dr. A.P.J. Abdul Kalam and organize various activities in this regards.

27th February is celebrated as 'Marathi Bhasha Gaurav Din' being a birth anniversary of Great Marathi Writer, Poet and Dramatist and recipient of Gyanpeeth Award Late Shri. V. V. Shirwadkar alias 'Kusumagraj'. As per Corporation Resolution No. 152 of 10th May 2010, sanction has accorded to celebrate 'Marathi Bhasha Gaurav Din' for 15 days from 27th February onwards. Accordingly, 'Marathi Bhasha Pandharwada' is celebrated from 27th February to 12th March. As per State Government's directives to celebrate 'Marathi Bhasha Sanvardhan Pandharwada' from 14th January to 28th January and to conserve Marathi Language 'one act play' competition was organised on 27th January 2025 for all employees / Officers of Brihanmumbai Municipal Corporation.



As per Brihanmumbai Municipal Corporation resolution, 'Marathi Bhasha Gaurav Din' was celebrated on 27th February, 2025. Dr. Uttam Kamble, Former President of Akhil Bhartiya Marathi Sahitya Sammelan and senior literary figure was invited as chief guest. Exhibition and Sale of books written by Mr. Uttam Kamble was organised on 27th February 2025 in Municipal Head Office.

Backward Class Cell:

- 1. The Backward Class Cell, as a consolidated unit, has been performing the duties of implementing the policies and instructions regarding the reservation of Backward Classes in the services of the Brihanmumbai Municipal Corporation since 26th February 1979. This Cell looks after recruitment, selection and promotion processes from social and parallel (Women, Sports Person, Physically Handicapped Persons, Freedom Fighters and Ex-Serviceman, Earthquake Affected Person, Project Affected Person, Graduate Part Time Employees, Orphan etc.) reservation point of view. Parallel reservations in service for these reservations are treated as compartmentalized reservations within the social reservations. This cell submits statistical information to the State Government and to all concerned from time to time regarding reservation / backlog in various post on the establishment of Brihanmumbai Municipal Corporation. This cell also carries out all process regarding guidance about implementation of various Government Resolutions relating to the reservations and allied matters.
- 2. During the period under the report, the periodical reports regarding information of posts filled in by recruitment and by promotion of Backward classes in the Corporation were prepared and submitted to the various authorities from time to time. The proposals in respect of recruitment and promotions of the staff received from about various Municipal establishments were scrutinized by this Cell. The representatives of this cell also attended about 207 promotion committee meetings and 04 selection committee meetings held by various Departments / Sections.
- 3. About 1,703 proposals received from the various Establishments for appointment of staff by direct Recruitment, Selection and Promotions. Identification of Posts suitable for Handicapped, Supernumerary Posts creation and grievances received from Backward Class employees and Officers were dealt with during the period of report. In addition to the above, about 2,476 cases including statistical reports, correspondence from various Department / Section, authorities of State Government, Legislature, Public Representatives, Applications received under Right to Information Act, 2005, etc. on various subjects as regards reservation were also dealt with during the period of report.
- 4. Correspondence on the various subjects has been made from time to time with the various authorities of the State Government for seeking their guidance and/or clarifications.
- 5. The details of the Backward Class candidates recruited and promoted by various departments during the calendar year 2024 are as under:-



Sr.	Mode of	No. of		Category wise B.C. candidates appointed								
No.	recruitment filled in	posts	sc	ST	DT (A)	NT (B)	NT (C)	NT (D)	SBC	ОВС	Total BC employees	Open
1.	Direct Recruitment	1,205	103	28	28	20	26	15	12	204	436	769
2.	Promotion	598	00	00	00	00	00	00	00	00	00	598

6. During the period, of report in all 13 circulars on various subjects were issued to all the Heads of the Departments and the Assistant Commissioners for their guidance and for necessary action as the cases may be.

4. LABOUR DEPARTMENT:

GRIEVANCE REDRESSAL COMMITTEE:

To resolve the grievances of the Municipal Corporation employees, Grievance Redressal Committees have been established at the unit level, zone level and apex level. Periodic meetings of these committees are organized from time to time and the grievances/complaints of the workers and employees are redressed.

ANUKAMPA & VARSAHAKKA CASES:

BMC provides employment to the heirs of ex-employees under Lad Paage (Varsahakka) Scheme and on Compassionate ground (Anukampa). Such cases are verified by this department. Chief Labour Officer directs such sanctioned cases of Labour/Ayah/Sweeper/Hamal/Wardboy/Office Peon/Executive Assistant & Junior Auditor to different wards/departments/hospitals for appointments.

Summary of Sanctioned Cases:

Sr.No.	Designation	Anukampa	Varsahakka
1.	Labour/Sweeper/Aayah/Hamal	155	1127
2.	Office Peon	16	16
3.	Executive Assistant	43	73
4.	Jr. Auditor	14	62

LABOUR WELFARE SECTION:

A total 33 Labour Welfare Centres are functioning in the worker's/employee colonies of the Brihanmumbai Municipal Corporation. Multiple Welfare Schemes are implemented in these centers. In each welfare center, festivals like Independence Day, Republic Day, Makar Sankranti, Ganapti Utsav, Buddha Jayanti, etc. are celebrated for the families of workers. Competitions like elocution competition, one-act play, fancy dress competiotion, folk dance competition, singing competition, carrom competition, etc. are organized.

Training Classes: For workers/employees (husband-wife couples), 21 training classes were conducted for two days topics like Quality of Family Life and budget, Food adulteration and its side effects, Departmental Inquiry, Disaster management, Stress relief measures and good interpersonal relationships, Post-retirement benefits, Women's health, Labour welfare schemes, Financial Literacy and Cyber Crime etc.



INTERWARD/DEPARTMENTAL STATE DRAMA COMPETITION:-

Every year department organizes Inter Ward Departmental Drama Competition. More than 30 Wards, Departments & Hospitals participates in the competition. Three best performers are awarded with rotating cup. Similarly 5 dramas on behalf of BMC are allowed to participate by labour department at State Level Drama Competition every year.

REMARKABLE WORK:-

- 1. A Blood Donation Camp was organized at the Municipal Corporation Head office on the occasion of the 111th birth anniversary of the former Chief Minister of Maharshtra, Late Vasantraoji Naik, in association with the K.E.M. Hospital and Kesula Banjara Social Organization.
- 2. In line with women empowerment, training was provided to female employees at the headoffice through the Maharashtra Police Department under the 'Khakitli Sakhi' initiative.
- A program was organized at the Municipal Corporation Headoffice on the occasion of 'World No Tobacco Day', in association with Maharashtra State Nasha-Bandi Mandal.
- 4. To instill a spirit of service and social commitment among the workers, three performances of the National Award-winning play (year 2023) "Astitva" was organized for the workers of the Solid Waste Management Department. 3150 workers attended the drama performance.
- 5. A meeting was organized for the sweepers at Shivaji Natya Mandir, Dadar, to understand the difficulties and problems in the Solid Waste Management Department. Hon'ble Municipal Commissioner Sir, interacted with the sweepers and directed the concerned to resolve their complaints/grievances.

5. AUDIT AND ACCOUNTS:

Chief Accountant (Finance) and Chief Accountant (Treasury) are two Chief Statutory Officers of Chief Accountant Department who work under the control of Deputy Municipal Commissioner (Finance) / Additional Municipal Commissioner (Project). Chief Accountant (Finance) is the Principal Finance Officer who advises the Municipal Commissioner regarding the financial matters of the Corporation. Chief Accountant (Treasury) is the Principal Municipal Treasury Officer, responsible for maintaining accounts of all financial transactions of the Corporation.

A-Finance Functions:

(i) Budget:

The Chief Accountant (Finance) has to prepare Draft Budget Estimates of Income and Expenditure together with all appendices in respect of Budget 'A', 'B', & 'E' for the ensuing year on the basis of the past performance in respect of each department and on assessment of needs as put forth by various Municipal Departments by taking into consideration the available financial resources of the Corporation.

(ii) Loans:

The Chief Accountant (Finance) looks after the work of raising of Municipal Loans required to finance Capital Works of the Corporation and Repayment of said loans within stipulated time.



(iii) Investments:

Chief Accountant (Finance) deal with the investment of Surplus Money in Municipal Funds from time to time in accordance with the provisions under Section 122 of Mumbai Municipal Corporation Act, 1888 & collection of interest on said investment and reviews day to day cash balance position in the current account with the State Bank of India.

(iv) Special Funds:

Chief Accountant (Finance) controls Sinking Fund and all other Special Funds of the Corporation.

(v) Internal Audit:

The staff working under the Chief Accountant (Finance) carry out continuous audit of the revenue collected by Citizen Facilitation Centres and by various departments and its remittance into Municipal Treasury.

(vi) Control Over Expenditure:

All the proposals pertaining to Expenditure are scrutinized by the staff working under Chief Accountant (Finance), taking into account, provisions of the Mumbai Municipal Corporation Act 1888, as amended upto date rules and the procedures and budget provision made for that purpose.

B-Treasury Functions:

(1) Collection of Revenue:

Online:-

The various Brihanmumbai Municipal Corporation Revenue is credited to Brihanmumbai Municipal Corporation account through Online Payment Gateway, R.T.G.S. / N.E.F.T. / VAN, B.B.P.S., Mobile Application etc. (1) From 2007 onwards property tax, C.R.M. revenue, (2) Form 2016 onword AUTO D.C.R. & D.P. remarks, (3) From 2019 onwards revenue of all 24 wards estate and film shooting,(4) from 2022 Swimming Pool collection, Zoo tickets collection, F.I.C.O. collection, (5) From 2023 onwards M.T.L. revenue & also from 2024 onwards food quality test, debris collection etc. is done through online Payment Gateway.

Offline:-

The Brihanmumbai Municipal Corporation Revenue is collected at 24 wards C.F.C.'s and the same is collected by Axis Bank (City), I.C.I.C.I. Bank (Western Suburbs) & H.D.F.C. Bank (Eastern Suburbs) and credited to Brihanmumbai Municipal Corporation's Account in State Bank of India.

(2) Payment:

(i) Bills:

To audit and make payment of expenditure bills submitted by H. O., Wards and Zonal Municipal Offices pertaining to Budget 'A', 'B' and 'E' by Cash / Cheque / E.C.S. / N.E.F.T. / R.T.G.S. / C.B.S.

(ii) Monthly Salary of the employees:

To pay monthly salary to the employees of the Corporation through E.C.S.



(iii) Pensionary Benefits:

Municipal employees who have retired from municipal service on account of superannuation, the amount of Gratuity, Commutation of pension, provident fund is transferred through E.C.S. to the pension Bank Account.

As per the sanction of Hon. Municipal Commissioner, in view of the Brihanmumbai Municipal Corporation Pension Rules, 1953 and the circulars of revisions issued from time to time, the retirement dues i.e. Gratuity, Commutation, Provident Fund and Balance Leave Encashment claims of the employees retiring on accounts of Superannuation, Voluntary Retirement, Death etc. are being processed in Human Resource System. w.e.f. 01-11-2019.

Accordingly, during the period from April, 2024 to March, 2025, total 3,365 employees received their Pensionary benefits through Human Resource System and total 272 employees who have retired before dt. 01-11-2019 received Pensionary benefits through manual computed system.

(iv) Pension Adalat:

In order to settle the pending Pensionery dues immediately of the Municipal employees who have either retired from Municipal service or died while in service, Pension Adalat is conducted every month at the level of Asst. Municipal Commissioner of Wards / Head of the Department / Dean etc. & efforts are taken to settle the pending Pension / Family Pension claims, complaints as early as possible. If pensioner / Family Pensioner's complaints are not be solved at monthly Pension Adalat at ward level, they can attend 'Higher Level Pension Adalat' which is conducted at Chief Accountant (Treasury)'s Chamber on 2nd Tuesday of every month as per Hon. Municipal Commissioner's orders dt. 03.06.2010 under Circular no. Ch.LO/16/Gen/MCL/OD/1012 on the basis of Democracy day. In this 'Higher Level Pension Adalat', there is a committee of three members viz. Chief Accountant (Treasury), Chief Personnel Officer and Deputy Law Officer who listen to the complaints / grievances of Pensioners / Family Pensioners and issue suitable order accordingly. Many Pensioners / Family Pensioners have been benefited by this scheme.

(v) Arrears payment as per the revised pay scale of 7^{th} Pay Commission :

- 1) As per Circular No. GAD/FGR/18 dtd. 11.09.2019 total 662 manual claims and 179 online pension revision claim have been sanctioned as per revised pay scale of 7th Pay Commission for the period from April 2024 to March 2025.
- 2) Regarding payment of pension claims as per the revised pay scale of the 6th Pay Commission w.e.f. dt. 01.07.2005. Revision as per 6th Pay Commission, in connection with Circular no. GAD/FGR/06 dated 02.06.2012, as per the list given by the Data Processing Unit total 202 Pension Revision claims have been sanctioned for the period From April 2024 to March 2025.
- 3) As per Circular no. GAD/FGR/04 dtd. 13.06.2013, pensioners / family pensioners who have retired or deceases before 01.01.2006, are entitled for the benefit of consolidation of pension. Total 25 pension claims have been sanctioned for the period from April 2024 to March 2025.
- 4) As per Circular no. GAD/FGR/17 dated 11.09.2019, during the period from April 2024 to March 2025 pensioners who had retired due to superannuation death and



family pensioners before date 01.01.2006, total 30 pension Consolidation claims have been sanctioned. Whereas as per 7th Pay Commission, pensioners who had retired due to superannuation and family pensioners after date 01.01.2006 and upto 01.01.2016, total 312 claims have been sanctioned for giving benefit of Pension Consolidation.

(vi) Monthly Pension:

As per computerized record of pension department, upto March 2025 there are total 1,16,460 Municipal Pensioners/ Family Pensioners. Out of these 1,16,430 Pensioners/ Family Pensioners receive their Monthly Pension / Family Pension through banks and 30 Pensioners / Family Pensioners received their monthly pension through Postal Money Order.

(vii) Family Pension:

After death of Pensioner, Family Pension is started to eligible legal heir (Husband / Wife / Son / Daughter) as per Brihanmumbai Municipal Corporation Pension Rules 1953. In the financial year 2024-2025 total 1,259 family pension claims have been sanctioned and payment of the claims was made to the legal heirs.

Circular u/no. C.A.(T.) /FPN / 39 Dt. 11.01.2021 is issued to implement revised procedure for getting family pension.

(viii) Non Contributory Provident Fund:

N.C.P.F. Claims of employees retired on account of Superannuation, V.R.S., Death, etc., are prepared and processed for making payment through Human Resource Module in the financial year 2019-2020 w.e.f. 01.11.2019.

During the period from 01.04.2024 to 31.03.2025, total 3,049 N.C.P.F. claims have been settled (Payment through E.C.S.) in Human Resource module Total 2,141 N.C.P.F. and D.C.-1 Claims were received manually during period from 01.04.2024 to 31.03.2025. Out of these, 146 N.C.P.F. claims and 105 D.C.-1 claims have been settled.

As per Circular no. CA(T)/FPN-1/FI-1910 Dt. 04.10.2023, SAP system has developed by Human Resource Department for disbursement of Provident Fund balance of superannuated employees along with their last salary, same has been implemented from March 2024.

As per Circular no. CA(T)/FPP/FI/429 Dated 09.09.2024 employees who have superannuated with effect from 01.11.2019 are being credited with the amount of Provident Fund along with interest as proposed by their department. This procedure has been implemented from October 2024 onwards. From 01.04.2024 to 31.03.2025 eligible 1,824 employees Provident Fund balance has been settled.

(ix) New Defined Contribution Pension Scheme:

On the basis of Central Government / State Government, Brihanmumbai Municipal Corporation has introduced New Defined Contributory Pension Scheme for the employees appointed on 05.05.2008 and thereafter. New Defined Contributory Pension Scheme has two tiers viz. Tier-I and Tier-II. Tier-I is compulsory for the employees appointed on 05.05.2008 and thereafter. Under this Scheme Tier-II is optional, but it is not currently operative in Brihanmumbai Municipal Corporation.



Under Tier - I every municipal employee has to contribute 10% of Basic Pay plus Dearness Allowance. Brihanmumbai Municipal Corporation contributes 14% to the employee DCPS Account. These contributions and interest thereon are kept in non withdrawable 'Pension Tier - I Account'.

As per circular issued under No. CA(T)/FDCPS/28 dtd. 13.10.2020, if the employee covered under this scheme dies while in service before completing 10 years continuous service in Brihanmumbai Municipal Corporation, Rs. 10 Lakh Ex-gratia is given to the nominee. But as per Circular No. GAD/FGR/12 dtd. 11.10.2023, this scheme has been closed and 'If the employee under this scheme dies, family pension and gratuity is admissible to his family, if the employee retires as unfit to serve his duties, he will be given unfit pension and retirement gratuity, likewise an employee who is retired / is going to retire from his service has been permitted retirement gratuity.

There are total 49,790 employees under Tier - 1 upto 31-03-2025.

(3) Municipal Accounts & Closing of Accounts in SAP System:

As per the directives of the Central / State Government under JNNURM scheme and the guidelines prescribed in the National Municipal Accounting Manual, the accounts of Budget 'A', 'B' & 'E' of Brihanmumbai Municipal Corporation are maintained on Double Entry Accrual Based Accounting System in SAP ERP FICO Module w.e.f. 01.04.2007. Since then, annual accounts are prepared Fund, Fund Centre / Cost Centre & G.L. Code wise in SAP ERP FICO Module. At the end of the every month and at the end of the every financial year, said accounts are being closed & SAP generated Financial Statements viz. Income & Expenditure, Balance Sheet, Receipt & Payment, Trial Balance, Cash Flow Statement etc. are submitted to the Municipal Chief Auditor Thereafter, Annual Accounts are published on the official website http://portal.mcgm.gov.in of Brihanmumbai Municipal Corporation for the information of the citizens.

Chief Accountant (Treasury) has successfully prepared and closed in SAP system Annual accounts as per the schedules of NMAM, up to the Financial Year 2023-24 and the Books of Accounts are submitted to the Municipal Chief Auditor for audit. The work of Preparation of Annual Accounts for the financial year 2024-25 and Monthly statements for the period from of April 2024 to March 2025 is being done on war footing and will be submitted to the Municipal Chief Auditor for audit.

6. INFORMATION TECHNOLOGY DEPARTMENT:

1. Upyog:

The 'Upyog' open-source platform is being in the Brihanmumbai Municipal Corporation for the design, development and operation of various applications. Under this project, online application have been developed for the Deonar Abattoir, Inquiry Department and Planing Department.

2. Low-Code No-Code:-

To improve transperency and efficiency, applications have been developed on a Low- Code /No-Code platform for various departments. The Finance Department for simplifying fixed deposit intrest rate quotations, the Garden Department for expenditing tree-cutting permissions, and the Central Purchase Department (CPD) for implementing a secure, transparent randomization system.



3. Anand Vivah Marriage Certificate:-

Anand Vivah Marriage Certificat made available on line for the Sikh community, ensuring inclusive digital access.

4. Ganpati Mandap Permission Simplified and in digital form:

Ganpati Mandap Permission application is enhanced digitalized and process is simplified introduced delivery of PDF permission copies via WhatsApp to the applicants.

5. Citizen feedback feature for Hinduhridaysamrat Balasaheb Thackeray Clinic:

Citizen feedback feature added on MyBMC WhatsApp chatbot for HBT Clinics. This improved citizen engagement and transparency in public health services.

6. Shadu Clay Permission Module for all wards:

Launched online Shadu Clay Permission module for all BMC wards. Developed MIS reports to support eco-friendly and accountable practices. Submitted for information and if any changes please inform.

7. Integrated Litigation Management System (ILMS):

The Integrated Litigation Management System (ILMS) is designed and developed to efficiently mange and streamline legal case mangement. It includes handling cases for and against BMC. providing real-time case updates. tracking, automated workflows and data management.

7. FINANCE AND ADMINISTRATION WING OF THE WATER SUPPLY AND SEWERAGE DEPARTMENT:

(Chief Accountant (W.S.S.D.):

Loans:-

World Bank Loans :-

Brihanmumbai Municipal Corporation has received the World Bank loans through the Government of Maharashtra for the purpose of Mumbai Water Supply & Sewerage Project Phase I, II & III of Rs.832.75 crores & Mumbai Sewage Disposal Project Phase I of Rs. 413.53 crores. Out of the total loan Brihanmumbai Municipal Corporation has repaid the loans amounting to Rs. 829.99 crores & Rs. 398.83 crores, respectively, upto 31.03.2025. The balance of the said loans is Rs. 2.76 crores & Rs. 14.70 crores, respectively.

MMRDA Loans:-

The loan assistance is also received from Mumbai Metropolitan Regional Development Authority (M.M.R.D.A.) for Balance works of III-A Mumbai Water Supply & Sewerage Project of Rs.154.07 crores, Brihanmumbai Municipal Corporation has fully repaid upto 31.03.2019. Brihanmumbai Municipal Corporation has received a loan amounting to Rs.223.94 crore from M.M.R.D.A. for III-A Water Supply Project. Brihanmumbai Municipal Corporation has repaid the loan amounting to Rs. 162.53 crore upto 31.03.2025. The outstanding loan amount is Rs.61.41 crores. The loan received from M.M.R.D.A. under Megacity Project of Rs. 19.70 Crore, Brihanmumbai Municipal Corporation has fully repaid upto 31.03.2021.



Projects under Jawaharlal Nehru National Urban Renewal Mission:-

The Middle Vaitarna Water Supply Project, Mumbai Sewage Disposal Project Stage II, Construction of Underground Tunnel from Malabar Hill Garden to Cross Maidan & Construction of Underground Tunnel from Maroshi to Ruparel College were sanctioned by the Central Government for financial assistance under the Jawaharlal Nehru National Urban Renewal Mission. Under the J.N.N.U.R.M. scheme the Central Government & the State Government had provided 35% & 15%, respectively, of the expenditure of the sanctioned project cost as grant-in-aid. The balance 50% expenditure has been borne by the Brihanmumbai Municipal Corporation from internal fund.

The total estimated cost of the **Middle Vaitarna Water Supply Project** was Rs.1,583.97 crore. The expenditure Finance Committee of the Central Government accorded the sanction for Rs. 1,329.50 Crores as admissible expenditure for grant-in-aid. The Economic Affairs Committee of the Central Government also accorded their sanction to the said project on 22nd February 2007. Accordingly, Brihanmumbai Municipal Corporation has received a grant of Rs. 465.32 crores from Central Government and Rs. 199.42 crores from State Government. The total grant received upto 31.03.2025 of Rs. 664.74 crore.

The total estimated cost of the **Mumbai Sewage Disposal Project Stage II** was Rs. 1,896.00 crore. Out of this, the estimated cost of Component – I primary works under this Project was Rs. 502.41 Crore. However, the Central Sanctioning & Monitoring Committee accorded their sanction for the expenditure of Rs. 364.47 crore, as admissible expenditure for grant-in-aid. Accordingly, Brihanmumbai Municipal Corporation has received a grant of Rs. 114.03 crore from Central Government and Rs. 48.88 crore from State Government. The total grant received upto 31.03.2025 is Rs. 162.91 crore.

The total estimated cost of the Tunnel between **Malbar Hill Garden to Cross Maidan** submitted to Central Government was Rs. 102.13 Crore. However, the Central Sanctioning & Monitoring Committee accorded their sanction for the expenditure of Rs. 93.99 Crore as admissible expenditure for grant-in-aid as on August 2007 for this project. Accordingly, Brihanmumbai Municipal Corporation has received a grant of Rs. 29.61 crore from Central Government and Rs. 12.68 crores from State Government. The total grant received upto 31.03.2025 is of Rs. 42.29 crores.

The total estimated cost of second project for the Tunnel between **Maroshi to Ruparel College** submitted to Central Government, was Rs.315.51 crore. However, the Central Sanctioning & Monitoring Committee accorded their sanction for the expenditure of Rs. 294.87 crore as admissible expenditure for grant-in-aid as on September 2007 for this work. Accordingly, Brihanmumbai Municipal Corporation has received a grant of Rs. 92.88 crore from Central Government and Rs. 39.81 crore from State Government . The total grant received upto 31.03.2025 is Rs. 132.69 crore.

Accordingly, under the J.N.N.U.R.M. scheme, the Brihanmumbai Municipal Corporation has received a grant of Rs.701.84 crore from Central Government and Rs. 300.79 crore from State Government. The total amount received as grant upto 31.03.2025 is Rs. 1002.63 crore.



8. COLLECTION OF REVENUE:

Assessment and Collection Department

The Assessment and Collection Department is the main sources of revenue collection for the Brihanmumbai Municipal Corporation. Assessment of buildings and lands within the jurisdiction of Brihanumbai Municipal Corporation, calculation of property tax to be levied on them and collection of property tax by issuing annual bills is done by this department. At present there are about 1,030 employees are working in Assessment And Collection Department and property tax of Rs. 7860.04 Crores was collected in the financial year 2024-25.

Computerization of Assessment & Collection Department:

A new computerized system has been developed for capital value based taxation, which includes assessment of property, issuance of property tax bills and collection of property tax etc. All work is done by the computer system. The Computerized tax systems is transparent, easy and convenient for users to work.

1) Implementation of Capital Value System:

Property Tax is assessed based on Capital Value System w.e.f. from dt. 01.04.2010. and bills are issued accordingly. There is a provision under section 154 (1c) of updated MMC Act, 1888 to revise the Capital Value every five years fixed under section 154(A). However, due to Covid-19 pandemic, Capital Value revision which was due in 2020-21 has been postponed to 2025-26 vide newly added sec154 (1D). There is provision in act that, the increase due to amendment shall not exceed 40% of the tax of the preceding year under section 140A of the MMC Act, 1888. Accordingly Property tax bills have been issued by revising Capital Value based on Stamp Duty Ready Reckoner (SDRR) of 2025-26, resulting approximate 15.89% of hike in the property tax.

2) Web display of Property details with Capital Value and Tax payable:

Property Tax Capital Value system has facilitated the citizens to calculate their property tax and online payment of Property Tax through B.M.C. website.

Following facilities are available on BMC Website:

- 1. Calculation of Tax, Online Payment of Property Tax available on B.M.C. Portal under Property Tax (New) tab.
- 2. Facility available for filling complaints regarding Property Tax.
- 3) Brihanmumbai Municipal Corporation has undertaken Integrated Property Validation Solution (IPVS), 360 Degree Project whereby the property related information has been collected from Vendor Company at initial survey, has been validated with data available in Property Tax Department. On validation of the data, the accepted deviations which were not in the Property tax Net have been undertaken for further detail survey by the vendor company and on receipt of the data from vendor company, assessment have been undertaken with related corrections in Property Tax data of the department. Currently, this system is available only for reference as the contract of this project is terminated. Data available in this system is handed over to IT Department for MyBMC BUID project.



- **4)** Concession in property tax levied on land and buildings in respect of schemes implemented for socially or ecologically beneficial schemes are permissible u/s 144 A of the Mumbai Municipal Corporation Act, 1888,
- a) Sorting all the waste generated in the premises of the building, composting of biodegradable waste in the premises of the building.
- b) Sorting all the waste, handing it over to recycling organizations and disposing of it and
- c) Grey water treatment and re-using the same for toilet flushing, as well as implementing water conservation schemes in the building, residential properties are given a discount of 5 percent each. However, the maximum limit of the concession payable under section 144 A will be limited to 15 percent.
- 5) For the effective recovery of Property Tax, the provision of Section 202 to 206 of MMC Act, 1888 are followed. It involves confiscation of movable properties, attachment and auction of immovable properties etc. Penalty of 2%per Month is levied on unpaid Property Tax after 90 days from the due date. For the recovery of Property Tax u/s 206 of MMC Act, 1888, S.O.P. has been sanctioned by the Administration to implement the auction procedure and contractor has been appointed for Auction Process.
- **6)** Maharashtra Act No. 25, 2022 passed accordingly, residential flats / units having carpet area of 46.45. sq.m.(500 sq. ft.) or less situated in Brihanmumbai Municipal Corporation limits have been exempted from all components of Property Tax w.e.f. 1st January 2022.
- 7) Gallantry Medal Holder Soldiers of Defence forces, and under the scheme 'Hon'ble Balasaheb Thackre Maji Sainik Sanman Yojana', Ex-servicemen and widows/ wives of soldiers also unmarried martyrs are given exemption in property tax for their residential property.

9. PUBLIC RELATIONS:

Public Relations Department

The Public Relations Department continuously strives to enhance the image of the Brihanmumbai Municipal Corporation (BMC) in the public. During the year 2024-25 various events and programs were organized numerous projects and initiatives were implemented various incidents and developments took place. essential and basic civic services were provided by Brihanmumbai Municipal Corporation. All these were publicized through multilingual newspapers ,news channels and social media platform. The Public Relations Department has utilized communication tools such as press releases, photographs, films, interviews with senior officials, newspaper advertisements, radio jingles, posters, hoardings and other promotional media to disseminate information. During the monsoon season the department ensured accurate and factual reporting of incidents within the Brihanmumbai Municipal Corporation jurisdiction and disseminated weather forecasts, tidal information received from the Indian Meteorological Department to the media and the public.

In the referenced year, the department issued a total of 717 press releases. In response to criticism published in newspapers regarding the Brihanmumbai Municipal



Corporation's services and facilities, more than 523 clarifications were issued to present the correct facts, thereby helping to dispel misunderstanding and misconceptions about the Brihanmumbai Municipal Corporation. Approximately 2,956 advertisements from various departments of the Brihanmumbai Municipal Corporation were published in multilingual newspapers. The department also made significant contributions in the area of publications. The Public Relation department published the Civic Diary and Calender for the year 2025, which included such as QR code - based information. Booklets providing information about Ganeshotsav 2024 and Bharat Ratna Dr. Babasaheb Ambedkar's Mahaparinirvan Day 2024 were also published. On occasion of Marathi Language Fortnight, four colourful posters based on themes such as linguistic accuracy, Marathi poetry and administrative Marathi were published and distributed.

In connection with the Maharashtra General Assembly Elections 2024, the department undertook extensive public awareness campaigns using various media platforms to encourage voter turnout among citizens in the Brihanmumbai Municipal Corporation jurisdiction. A Coffee Table Book was produced detailing the work done by Brihanmumbai Municipal Corporation for the elections. Additionally, in collaboration with the 'Loksatta' group, a coffee table book titled 'Tantra-Shrimant' was created, focusing on Brihanmumbai Municipal Corporation various infrastructure services and projects.

The Public Relations Department coordinated the Marathi Bhasha Gaurav Din celebration on 27th February 2025, in collaboration with Chief Personnel Officer and Chief Labour Officer Department. The department also successfully organized the 'Shree Ganesh Gaurav Puraskar Spardha - 2024', with participation from 55 public Ganesh Mandals. Photo exhibition were held at Chaityabhoomi (Dadar) on the occasions of Bharat Ratna Dr. Babasaheb Ambedkar's Birth Anniversary and 'Mahaparinirvan Din'. The 'Mahaparinirvan Din' tribute was also broadcasted live on Doordarshan and social media. A Coffee Table Book based on Bharat Ratna Dr. Babasaheb Ambedkar's life was also made available for sale at the venue.

In conjunction with special campaigns, the 'Deep Clean Drive' initiative for cleanliness at Public Places all over Mumbai as well as the Central Government's 'Har Ghar Tiranga' campaign, both widely publicized through various media platforms.

10. LEGAL DEPARTMENT:

Legal Department of the Brihanmumbai Municipal Corporation is concerned with the litigation for and against the Corporation arising in the Administration of the Mumbai Municipal Corporation Act, 1888 as amended upto date and other Acts, such as Maharashtra Regional and Town Planning Act, 1966; The Bombay Shops and Establishments Act, 1948; The Prevention of Food Adulteration Act, 1954; The Maharashtra (Urban Areas) Preservation of Trees Act, 1975, D. C. Rules and other By-laws etc.

The litigations are both civil and criminal in nature spread over in various different Courts of Law extending to the Writ Jurisdiction in the Hon'ble High Court, Mumbai and the Hon'ble Supreme Court of India and also in Small Causes Court, Human Rights Commission, Motor Accident Claims Tribunal, Labour and Industrial Courts, Co-Operative Courts, Consumer Redressal Forum, Civil and Criminal Courts, Election Petition, Public Interest Litigation, National Green Tribunal of Pune and Hon'ble Courts outside Mumbai, etc.



It also deals with the preparation of all types of Agreements, Lease, Conveyance and Memorandum of Understanding in respect of Municipal properties and matters and investigation of titles of the properties to be taken over by the Corporation as per D.C. Regulations and M.R.T.P. Act. It also prepares agreements, etc. in respect of various projects taken up by the Municipal Corporation.

Legal Department also gives legal opinion to the civic administration as and when sought for.

11. CENTRAL PURCHASE DEPARTMENT:

The Central Purchase Department is inviting e-tenders to appoint the suppliers and issuing Rate Circulars for providing internal services to various Municipal Departments and Hospitals:

- 1) Various general items such as Furniture, Stationary, School items, Uniform, Insecticides and Linens, etc.
- 2) Medical Equipments & Scheduled Medicines.
- 3) Appointing agencies for various services on public-private partnership model, outsourcing and appointing agencies for providing man power services.

12. CHIEF OFFICER (ENQUIRIES) DEPARTMENT:

The Department of Chief Officer (Enquiries) of Brihanmumbai Municipal Corporation carries out detailed preliminary investigation into various matters related to acceptance of bribe, corruption, leakage in revenue, wasteful expenditure, misappropriation of municipal funds & properties, similar other misconduct and misdeeds and negligence in duty committed by the Municipal employees etc., as per orders of the competent authorities and submits detailed report, on the basis of which administration takes decision whether to conduct Full Fledged Departmental Enquiry / Summary Departmental Enquiry / give recorded warning etc. to concerned employees/ officers involved in the case.

The matters involving unauthorized absence of employees and irregularities of minor nature are normally investigated / enquired into by the concerned department, whereas the cases involving malpractices, offences of serious nature, moral turpitude, employees of more than one Department and cases specifically entrusted by the Municipal Commissioner/Addl.M.Cs./Jt. M.Cs./D.M.Cs. & Head of the Departments are dealt with by this Department for investigation/preliminary enquiry/full fledged departmental enquiry. The Municipal employees who have been found to have committed irregularities are duly punished as per the orders of the competent authority. While conducting enquiries against the chargesheeted employees relevant laws, laid down procedures, various rules and regulations and principles of natural justice are scrupulously followed by this Department.

The Anti Corruption Bureau cases are exclusively dealt with by this department. The necessary correspondence with the A. C. B. authorities and with the State Govt. is done by this office. Suspensions, preparing and submitting sanction to prosecute the concerned employee in the Special Court, assisting the sanctioning authority i.e. the Municipal Commissioner during the course of hearing in the Special Court, removing /



dismissing the convicted employees and reinstating the exonerated employees after obtaining orders of the competent authorities etc; framing the policies in this context as per the order of D.M.C./Jt. M.Cs./ Addl. M.C./ M.C., on the lines of State Govt. is done by this Department. After the receipt of the detailed information in respect of the employees placed under suspension pending criminal cases against them or pending D.E. against them from the concerned department and the same is consolidately maintained upto date by this department and placed before the designated committees set up to review such cases.

Correspondance / Complaints received from Anti Corruption Bureau for obtaining approval for investigation of complaint u/s 17 (A) of prevention of Corruption Act, 1988 is forwarded to the concerned H.O.D. as per prevailing practice for obtaining decision of Competent Authority and accordingly to inform the same to Anti Corruption Bureau. However, the follow-up of the same is undertaken by Enquiry Department.

Apart from this, Procedural Enquiry Assistance is provided to outside Enquiry Officers and Appellate Authorities such as Head of the department, Dy. Municipal Commissioner, Jt. Municipal Commissioner, Additional Municipal Commissioner by Investigation Officer (Enquiries), Asstt. Chief Officer (Enquiries) & Dy. Chief Officer (Enquiries) of this department. Besides this, as per Municipal Commissioner's orders, Inspection of various departments are carried out by this office staff & irregularities observed are brought to the notice of the competent authority. Also Court Cases, litigations filed by the employees against the punishment/suspension etc. ordered in the enquiries conducted by this department in various Courts are handled by this Department.

Further, a system has been developed under SAP System for No Objection Certificate for Promotion, Voluntary Retirement, Superannuation, Passport of the Employees. In this behalf, directives are circulated to all Head of Departments/Dean/Asstt. Commissioners etc. as per Circular No. Ch.O.E/HO/2514 dt. 01-10-2020.

Along with the above mentioned duties/ activities the department of Chief Officer (Enquiries) has handled following crucial enquiries.

- 1. Fire incident at Kamala Mills Compound.
- 2. Irregularities observed during execution of desilting works.
- 3. Irregularities in execution of repairs of roads.
- 4. Irregularities in e-tendering process.
- 5. Enquiry regarding Jogeshwari Plot.
- 6. Incident of Blindness due to infection to patients admitted in HinduhridaySamrat Balasaheb Thackeray Hospital, Kandivali.
- 7. Recruitment of Bogus labours in S.W.M. Department with the help of forged documents.
- 8. Himalaya Bridge Mishap.
- 9. Fire Incident: Dreams Mall, Avighna Park.
- 10. Regarding Penguin.
- 11. Shri. Rajesh Maru Incident Nair Hospital



13. BRIHANMUMBAI MUNICIPAL SECURITY FORCE (B.M.S.F.):

Brihanmumbai Municipal Security Force was established in the year 1966. The main purpose of setting up the Security Force is to protect the immovable and movable assets of the Water Department in the City, Suburbs Thane and Palghar District (Outside City Division) and also various other departments of the Brihanmumbai Municipal Corporation.

Later on, in the year 1992-93 in view of the bomb blasts and communal riots in the city of Mumbai, the security arrangements were strengthened at all the municipal establishments. Also, in the wake of increasing terrorist activities, modern equipments such as DDTV / DVR system. Doorframe and Handheld metal detectors, X-ray baggage screening machines. etc. have been installed at various important establishments of the Brihanmumbai Municipal Corporation to ensure that uninterrupted civic services are provided to the citizens of Mumbai and its suburbs. All the above modern security equipments, helps to secure municipal premises by directly monitoring the movements of employees and visitors entering the office. Also, private security assistants have been appointed for the safety of mothers and new-born babies in the maternity ward and post partum ward of the Municipal Hospitals.

Also, considering the requirement of security guards at various locations from the hospital Administration, with the approval of administration, Maharashtra State Security Corporation's Additional security personnels have been deployed at K.E.M. Hospital, L.T.M.G. Hospital, B.Y.L. Nair Hospital and Deonar Dumping Ground. Similarly, Security Guard Board Brihanmumbai and Thane District, security guards have also been appointed at various important locations of Brihanmumbai Municipal Corporation.

More than 400 Security Guards of Brihanmumbai Municipal Security Force have been given a 15 - days training in Disaster Management by the Disaster Management Department of Brihanmumbai Municipal Corporation and their services are being used in emergency situation. Accordingly, 150 more security guards will be trained by Disaster Management Department in the near future.

The Brihanmumbai Municipal Security Force has its own training Centre with all the required facilities at Bhandup Complex. Physical as well as indoor training related to different aspects of security and law is provided to the security guards. The said training centre is made available to paramilitary forces as well as Mharashtra State Police Force sometimes for their training purpose as per their demand and availability. Security personnels of Brihanmumbai Municipal Security Force are given wropon training in arms and ammunition at the Maharashtra Rifle Association, Worli Range and the Indian Army's firing Centre at Pokhran, Thane.

Petrol Squad:

Mumbai City is supplied with water from Modak Sagar, Madhyavaitarna, Tansa, Vihar and Tulsi Lakes. The first three Lakes are located in a remote forest area of Palghar and Thane district. The water of the said lake is transported through large pipelines and water treatment is done at a large water purification centre at Pise-Panjapur near Bhiwandi and then supplied to the city of Mumbai. At all such places, with the help of local police, the Brihanmumbai Municipal Corporation Security Force personnels are safe guarding those vital installations and looking after the security arrangements by patrolling day and night in municipal vehicle. The security force have another Patrolling Squad at water Treatment Plant at Bhandup Complex, round the clock patrolling of security guards in municipal vehicle is done to sefeguard the vital installation.



Like wise, four major hospitals of the Municipal Corporation i.e. K.E.M. Hospital, L.T.M.G. Hospital, B.Y.L.Nair Hospital and Dr. R. N. Cooper Hospital, also have team for patrolling day and night.

Armed Security Guards:

The Brihanmumbai Municipal Security Force has its own Armed department. Armed security guards are being appointed for protection of cash vans, cash counters, during bands strikes agitations and wherever Armed security guard is required Hon. Mayor and Hon. Municipal Commissioner are provided with armed security guards.

Important Contribution of Security Department to the work of other Municipal Corporation Departments:

Solid Waste Management, Encroachment removal Department, License Department as well as cleanliness drive, eviction of unauthorized hawkers, Bakri Id, Security Officers and security Personnelsare helping above departments in increasing the municipal revenue by engaging in above mentioned activities along with their concerned department officials. Taking note of this work, the administration has appreciated the Security Department. Also, this department has performed Bandobast during Ganpati Festival and Ganpati Visarjan at various Chowpatty, Dr. Babasaheb Ambedkar Mahaparinirvan Diwas bandobast effectively and other timely bandobast is being carried out.

Excavation work of tunnel for water supply to Brihanmumbai Municipal Corporation at BARC is going on in full swing. Since last two years Security officers are being posted for nidht duty bandobast at BARC to take care of any incidence.

Remarkable Performance:

Every year on the occasion of 1st May Maharashtra Day and 26th January Security Department platoon participates in parade which is held at Shivajipark, Dadar along with platoons of Police, Navy, SRPF, Scout, Traffic, Fire Brigade. on 1st May, 2022 at the 62nd Maharashtra Day parade at Shivaji Park, Security Department won 2nd prize for Best Parade. Also, it is a matter of pride to state that, Security personnels are participating in various sports at district, state and national level and winning medals.

14. MUNICIPAL PRINTING PRESS:

The Management of the Municipal Printing Press is constantly striving hard for modernization, productivity & quality output & also working hard for training on workers & officers.

In the last financial year 2024-25 there is a significant increase in the print requirement, from various department of Brihanmumbai Municipal Corporation. Inspite of the variety of requirement, Municipal Printing Press is giving satisfactory print services to all the departments. It is the intention of the Manager, Municipal Printing Press to acquire the other Municipal Corporation's jobs in Maharashtra to capture the revenue for BMC.

There is significant increase in VDP type printing & On Demand printing jobs. For this various kinds of variety jobs Municipal Printing Press is equipped with versatile printing machines, such as mono & colour digital machines. Due to this it is easier for



Municipal Printing Press to deliver jobs quickly within stipulated time period. There are other modern equipments are also installed in Binding department for quality outputs.

At present Municipal Printing Press is endeavouring for maximum quality work in minimum manpower.

Due to the advance print equipment and latest technology Municipal Printing Press has became a role model for the other Government and Semi-Government Press.

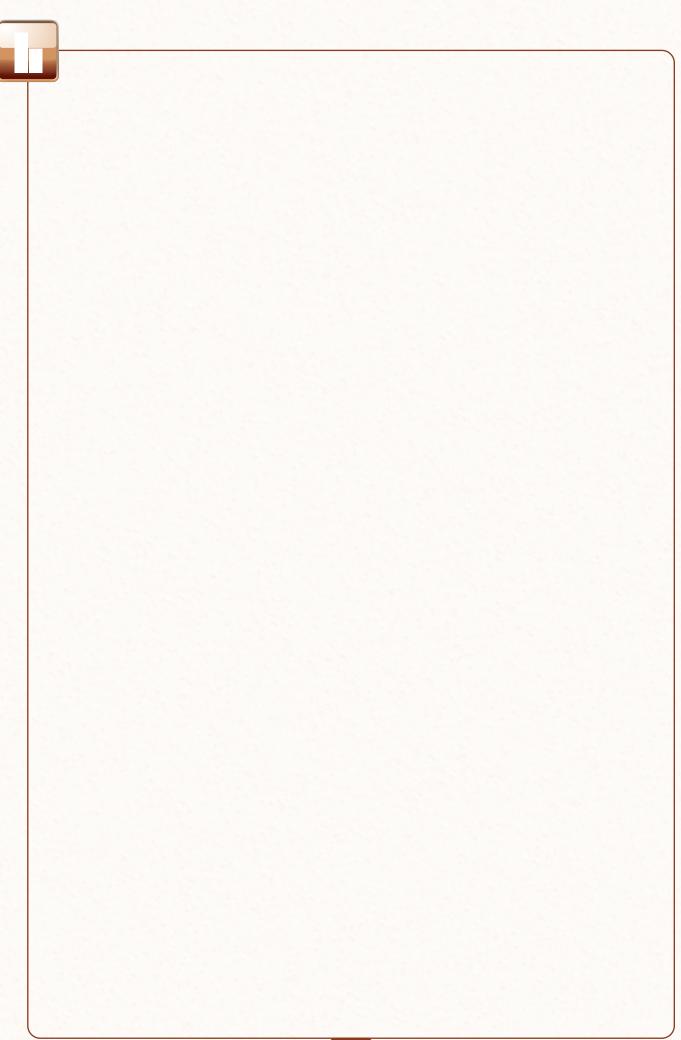
15. CENTRAL ARCHIVES CELL:

In accordance to provisions of 'Maharashtra Public Record Act 2005', Central Archives Cell is established in 2008 with the control of Chief Archives Officer to preserve the important old record of the Brihanmumbai Municipal Corporation.

As per Hon'ble Municipal Commissioner's circular no. MOM/3293 dt. 25.03.2013, Central Archives Cell visited various departments of the B.M.C. and guided to Public Information Officers / Record Officers, how to protect & classified the important record and how to dispose off the outdated record.

As per rule no. 8(1) of the Maharashtra Public Record Rule 2007, the Central Archives Cell circulated the circular No. CRO/RE/14 of 07.07.2023 to all the Departments and Wards of the Brihanmumbai Municipal Corporation and instructed to prepare the annual report of records under their jurisdiction in Form 5 in order to submit to the Hon'ble Director, Directorate of Archives, Government of Maharashtra through the Hon'ble Commissioner, Brihanmumbai Municipal Corporation.











Water Tunnel, Powai



Nature Trail, Malbar Hill



Water Supply

HYDRAULIC ENGINEER'S DEPARTMENT

Water Supply:

Mumbai receives raw water from seven impounded water resources viz. Vihar and Tulsi within Mumbai and Tansa, Modak Sagar, Upper Vaitarna, Middle Vaitarna and Bhatasa located at a distance of about 100 to 175 Kms from Mumbai.

Raw water available from these sources is conveyed with transmission main system ranging from 5,500 mm to 2,235 mm diameter pipelines and tunnels to the state of the art water treatment facilities at Bhandup Complex (2,810 M.L.D.) and Panjrapor (1,365 M.L.D.). Water Treatment facilities for Tulsi (18 M.L.D.) and Vihar (90 M.L.D.) are located near to these sources. At these treatment plants, water is treated with processes such as coagulation, flocculation, settling, rapid sand filtration and post-Chlorination and quality of the effluent water is maintained in accordance with IS 10500:2012 -Drinking water Specifications.

The treated water is stored in the Master Balancing Reservoirs (M.B.R.) located near to treatment plants at Bhandup Complex within Mumbai and Yewai outside Mumbai. It is further distributed to 27 service reservoirs located throughout Mumbai City with water supply network of about 450 Kms. This conveyance system remains charged for 24 hours and eliminates the chances of water contamination because of intrusion of ground water/sewage etc. At present 4,000 M. L. D. water is supplied to Mumbai per day.

Population Projection, Demand and Augmentation of Water Supply

The population growth trend of Mumbai is continued. The projected water demand for year 2041 is 6,535 M.L.D. (including enroute supply and transmission losses). The process of developing, Government allotted Gargai (440 M.L.D.), Pinjal (865 M.L.D.) and Damanganga-Pinjal River Link Project (1,586 M.L.D.) water supply sources to meet the future water demand. On completion of these projects, the water supply will be augmented by 2,891 M.L.D.

Sr.No.	Source	Year	Yield	in M.L.D.	Distance from	Remarks
			Comm	utative	City in Kms	
1.	Vihar	1860	90	90	Within City	
2.	Tulsi	1872	18	108	Within City	
3.	Tansa	1892-1945	500	608	106	Present
4.	Lower Vaitarna	1954	455	1063	119	Sources
5.	* Upper Vaitarna	1972	635	1698	163	
6.	*Bhatsa	1980-2007	2120	3818	102	



7.	Middle	2014	455	4273	150	
	Vaitarna					
8.	Gargai	At	440	4713	180	Future
9.	Pinjal	Planning	865	5578	195	Sources
10	Damanganga	Stage	1586	7164		

^{*} Under Jurisdication of State Government

Abhay Yojna:

'Abhay Yojna' is implemented from 15th February 2020 which facilitated water connection holders to get relief from paying additional charges on the outstanding dues. From 1st April 2024 to 31st March 2025 about 5,368 connection holders have taken the benefits of 'Abhay Yojna' and Rs. 27.23 cr. subsidy was given to them.

'Water for all' policy:

From May 2022, B.M.C. has implemented all inclusive 'Water for All' policy to provide water supply to slums unauthorised non slum, Gaothan and Koliwada people for supplying water. Under this policy, after fulfilment of required documents, all mentioned above people will eligible for new water connection. Under this policy till 31st March 2025, approximately 18,897 water connection applications were received out of which 16,686 PO issued and about 14,968 new connections granted.

Work for Water Distribution Improvement Programme:

Sr. No.	Particulars of Work	Completed in 2024 -25 so far	Proposed in 2025-26
1	Replacement / Laying of Pipeline	182.693 km.	324.181 km
2	Repairs & Reconstruction of Valve of Chembers	1,401 no.	1,922 no.
3	Renewal of Service Connections	18,914 no.	60,888 no.
4	Removal of Bunch of Connections	28 no.	30 no.

Nature Trail at Malabar Hill (Tree Walk):

For the First time in Mumbai, the Hydraulic Engineer, Department has undertaken the construction of a Nature Trail near the scenic spots of Kamla Nehru Udyan and Feroz Shah Udyan at Malabar Hill, ,D' Ward. This project has been carried out without causing damage to trees or wildlife allowing visitors to enjoy walking through the hilly terrain.

The nature elevated route approximately 485 meters in length and 2.4 meters in width. The said project was to be executed on the slopes of Malabar Hill. Hence it was challenging job from both engineering and geographical perspectives. In addition the beauty of Swarajyabhumi i.e. Girgaon Chowpatty in South Mumbai can be explore from the sea-viewing deck that accompanies this walkway. Various safety measures have been taken to protect citizens during their visits. The total cost of the project is approximately Rs. 30 crores.

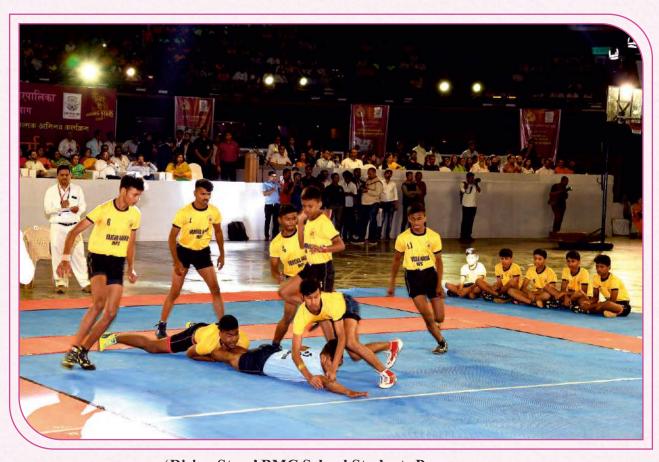
At present the work of Nature Trail project has been completed and it is opened to public from 30th March 2025.







Sahakar Nagar Wadala, Municipal School



'Rising Stars' BMC School Students Programme



Education Department

As per Section 61 (Q) of the Mumbai Municipal Corporation Act, 1888, it is the mandatory duty of the Municipal Corporation to provide primary education facilities to children. The Education Department of the Brihanmumbai Municipal Corporation has been fulfilling this responsibility since 1907.

In the academic year 2024-25, totally 2,76,115 students are receiving all educational facilities from 931 primary schools of the Brihanmumbai Municipal Corporation, which are run in eight mediums. For this, 7,453 teachers are employed. Additionally, 845 students are studying in 19 schools run for mentally challenged children, with 77 teachers working there.

Since 2007 – 08 the Brihanmumbai Municipal Corporation has started 'Mumbai Public School' English medium schools providing education facility from Jr. Kg. to 10th standard. Furthermore, form 2020 – 21 to 2024-25 the Brihanmumbai Municipal Corporation has started a total of 21 schools, including 18 of C.B.S.E. board schools and one each of I.C.S.E., I.G.C.S..E and I.B. boards.

Under the 'Right of Children to Free and Compulsory Education Act of 2009' all eligible boys and girls aged 06 to 14 years in the Brihanmumbai Municipal Corporation area are given free admission to the nearest Brihanmumbai Municipal Corporation school or aided school to bring them into the educational mainstream. Children are admitted in the classes according to their age. The entire machinery of the Brihanmumbai Municipal Corporation Education Department, from the senior level, works to ensure 100% enrollment of students in schools within the Municipal Corporation's jurisdiction. For the academic year 2024-25, the Brihanmumbai Municipal Corporation Education Department implemented the 'Ekach Lakshya - Ek Lakshya' (One Goal - One Lakh) initiative under 'Mission Admission'. Through this initiative, the Brihanmumbai Municipal Corporation has been successful in bring a large number of eligible and out-of-school students into the educational mainstream.

Results of C.B.S.E. and I.C.S.E. Schools, Class 10th:

In the academic year 2020-21, the Brihanmumbai Municipal Corporation started Mumbai Public School, Poonam Nagar, a C.B.S.E. board school in 'K / East' ward and Mumbai Public School, Woollen Mill, an I.C.S.E. board school in 'G / North' ward. These schools followed the board's curriculum and for the first time, in 2024-25, Class 10th was formed through natural progression.

In Mumbai Public School, Poonam Nagar (C.B.S.E.), a total of 38 students appeared for the 10th - grade examination. Out of these, 31 students passed and 13 students passed with 80% or more marks. Ms. Misbah Farukhi secured 91.00% marks. In Mumbai Public School, Woolen Mill (I.C.S.E.) a total 27 students appeared for the 10th - grade examination. Out of these, 07 students passed with 81% or more marks. Ms. Yuvashree Sarvanan secured 93.02 marks and Mr. Arpit Yadav secured a 91.08% marks. Overall, Mumbai Public School, Woollen Mill (I.C.S.E.) achieved a 100% result in the 10th standard.



Secondary Education Section:

The Municipal Corporation has also been running secondary schools since 1965 and currently provides free education facilities through 49 aided secondary schools. Additionally 138 unaided secondary schools are currently operational. In total of 34,311 students receive free education in 187 Municipal Corporation secondary schools, with approximately 1,177 teachers employed.

For the academic year 2024-25, a total of 14,966 students appeared from 248 secondary schools of the Brihanmumbai Municipal Corporation. Out of these, 13,907 students passed, with an average result of 92.,92% 89 secondary schools of the Municipal Corporation achieved a 100% result.

Teacher / Science Junior College (Secondary):

The Brihanmumbai Municipal Corporation runs two Urdu Teacher Training Colleges on an aided basis. R. C. Urdu Teacher Training College, Imamwada and R.C. Urdu Teacher Training College, Mahim. To avoid financial burden on the Municipal Corporation, three science junior colleges are currently running on a partnership basis. 1) Bhavanishankar Road Municipal Corporation School, Dadar (W), 2) Ratanbai Valbai Municipal School, Mulund (W.) through Vidhyalankar Sanstha and 3) Dixit Road Municipal Corporation School, Vile Parle (E.) through Ideal educational institution. These science junior colleges provide free education to meritorious students who have studied in Municipal Corporation Secondary schools for 11th and 12th Standard. They also provide preparatory training for examination like I.I.T. - J.E.E.

Private Primary Schools:

The Education Department grant recognition to and registers private primary schools and also regulates them. Additionally, it assists in the smooth administration and functioning of these schools. Aided and unaided schools operate under the Deputy Education Officer, Private Primary Schools Department.

Type of School	Number of School	No. of Student	No. of Teachers
Aided	381	1,04,593	2,528
Unaided	674	2,63,731	6,650

School Buildings –

The Number of school buildings is shown in the table below :-

(As per 2024-25 Report)

Sr. No.	Type of Building	Total School Buildings
1	Municipal Owned Buildings	464
2	Rent Free Buildings	25
3	Rented Buildings	201
4	Asst. Commissioner(Estate)	30
	Total	720



Physical Education Department:

The Physical Education Department operated under the Municipal Education Department and organizes competitions for various team and individual sports such as Yoga, Kabaddi, Kho-Kho, Volleyball, Handball, Football, Judo, Wrestling, Atya Patya, Basketball, Chess, Carrom, Thai Boxing, Thang-ta and Rugby. Students from Municipal Corporation schools participate extensively in various sports competitions organized by government and external organizations. In 2024-25, a total of 2,366 students from the primary section and 3,145 students from the secondary section participated in government competitions at various levels.

Statistical information of students who participated and excelled in state and national level competitions organized by government and external organizations is as follows:-

Sr. No.	Competition Level	Primary Section	Secondary Section	Total
1	State	24	64	88
2	National	03	04	07
	Total	27	68	95

- Free swimming training was provided to Municipal Corporation school students at the the Municipal Corporation's swimming centre. 150 students participated in this.
- Training with all equipment has started at 03 main sports centres and 22 subcentres of the Municipal Corporation, which are inclusive of all sports and fully equipped.

Scout-Guide Section:

Scout-Guide is a global movement that implements a curriculum based on the four principals of character building, health, handicrafts and service, and ideal citizens through various activities.

In the academic year 2024-25, total 99,573 students and 2,457 teachers from the primary section and 3,156 students and 101 teachers from the secondary section were registered in the Scout-Guide movement. This year 347 students received state - level awards (75 Chaturth Charan, 61 Hurajpankh, 124 Guides, and 87 Scout). Additionally, 15 Cug and 15 Bulbul students receive national - level awards (Suvarnaban Award).

From 28th January 2025 to 3rd February 2025, 32 Scout-Guide students and 04 Unit Leaders (Teachers) from Municipal Corporation schools attended the National Jamboree held in Trichy, Tamil Nadu and participated in various activities there. As per the annual planning for 2024-25, a total 513 Scout-Guide students participated in activities such as water distribution, cleanliness drives and first aid under initiatives like Haj Yatra Seva karya, Mount Mary Seva Karya and Mahalakshmi Seva Karya. In the divisional competitions held in 2024-25, 10,530 Scout-Guide participated actively and 308 participated in the final competition successfully completing them. Additionally, through the 'Khari Kamai' initiative, Scout-Guides from Municipal Corporation Schools earned a total of Rs. 1,10,529/-.



Music and Art Academy:

Music:

The Music Department successfully completed various activities such as group singing workshops, dance workshops, drama workshops, Ashadhi Ekadashi, etc. The 'Shirajya' program by Brihanmumbai Municipal Corporation students during Music Week was particularly acclaimed. Dignified officers and enthusiastic audiences highly praised the students and teachers with thunderous applause. Approximately 4,000 students participated in the music competition and 250 students appeared for the Gandharva Mahavidyalaya Examination and passed with excellent grade. This year, a unique subject like 'Yakshagana' was handled in the practical lecture.

Maharashtra Day on 1st May, Marathi Language Day and Shri Shiv Jayanti porgrams were also successfully held in the presence of the Hon'ble Governor and Hon'ble Additional Commissioner. Also the excellent presentation of two folk dances (Nati, Pangi) by students from 'L' ward at Raj Bhavan on Himachal Pradesh Foundation Day.

Art:

- ❖ In the Energy Conservation Competition, 02 students were selected at the state level and 01 student at the National level.
- In the Maharashtra State Council or Educational Research and Training Visual Arts Competition, o1 student was selected.
- ❖ In the Wildlife Week 2024 drawing competition organized by Veermata Jijabai Bhosale Udyan and Zoo, 01 student secured second place and 01 student third place in Group 1 and 01 Student first place, 01 student second place and 01 student third place in Group 2.
- In the Fire Service Week 2025 competition, 02 students were selected at the state level.
- ❖ The Government Art Drawing Grade examinations were organized by the Directorate of Art, Maharashtra State, in September 2024. In the Elementary examination, 204 student received A grade, 400 students B grade and 1,270 students C grade. In the intermediate examination, 122 students received A grade, 205 students B grade and 908 students C grade.
- In the 64th State Art Exhibition organized by the Directorate of Art-Maharashtra State (Artist Section) and the 107th Painting Exhibition of the Art Society of India (Artist Section), paintings were selected. Also, in the Bombay Art Society's 133 rd National Art Exhibition, a painting was selected. Furthermore, Art Teacher from Shivajinagar Municipal Corporation School Urdu No. 03 received the Bombay Art Society's 2025 National Award for Best Watercolour Painting.
- ❖ The 'Majhi Mumbai' (My Mumbai) Drawing competition based on the concept organized by Hon'ble Mayor, named after the world-renowned cartoonist 'Hinudhriday Samrat Shiv Sena Pramukh Shriman Balasaheb Thackeray Balachitrakala Spardha 2024-25, was organized on Sunday, 12th January, 2025, at 48 grounds / gardens in Mumbai. A total of 88,789 students participated in this competition. The Prize distribution ceremony for the competition was held on Tuesday, 25th March 2025 at Lokshahir Annabhau Sathe Natyagrah, Byculla (East).
- An exhibition of paintings created by Municiapal Corporation art teachers at an Artist Camp held in Jawhar, Dist. Palghar, in November December 2024, was organized at Nehru Centre Art Gallery, Worli from 18th February to 24th February 2025.



Work Experience:

Various activities are undertaken to develop artistic talents through the work experience subject. Under the new education policy maximum emphasis has been placed on various vocation-oriented activities based on skill development, which instill environmental awareness through compulsory activities, need-based activities and productive activities. Awareness about water literacy and disaster management is also created. Considering available facilities, student interests and needs, optional activities such as making Rakhis as per our festivals, preparing greeting cards, making paper bags, making Akash Kandil (sky lanterns), creating cutwork rangolis, making lamps making kites. central student competitions, central teacher competitions, visits to small scale industries by teachers, etc. are organized.

Financial Assistance Scheme for Students who Passed Secondary School Certificate Examination:

Since March 2020, the first 25 students from the Municipal Corporation's secondary schools who passed the Secondary School Certificate Examination are provided financial assistance for degree education, with a yearly tuition fee of Rs. 25,000/- per student, or the full tuition fee determined by the respective educational institution if it is higher, only as TUITION FEE. Furthermore, from March 2024, this scheme has been expanded to include the first 100 students who passed the Secondary School Certificate Examination from the Municipal Corporation's secondary school, as well as the first 100 children of working sanitation workers of the Brihanmumbai Municipal Corporation who secured the highest marks in the Secondary School Certificate Examination.

Along with this, from March 2024, a scheme has been launched to provide financial assistance of maximum up to Rs. 50,000/- at one time for private coaching fees for preparatory examinations (Entrance Exam) for medical and professional education to the first 100 students who passed the Secondary School Certificate Examination from Municipal Corporation secondary schools and the first 100 children of sanitation workers who secured the highest marks in the Secondary School Certificate Examination. Also, for preparation for preliminary / main examinations for government jobs like central and state government, financial assistance of maximum up to Rs. 50,000/- for private coaching fees is provided.

Career Counselling Program for Secondary School Students:

Under the 'Career Awareness' program, career counselling for 9th and 10th standard students in Brihanmumbai Municipal Corporation secondary Schools has been initiated from April 2024 for the year 2024-25, with public participation from Antarang Foundation. Additionally, guidance is being provided through counselling to complete the college admission process. As of today 24,042 students from 9th standard and 17,084 students from 10th standard have benefited from these initiatives.

Skill Development Program - Vocational Courses:

Vocational courses under the skill development program have been started in Municipal Corporation secondary schools in the financial year 2024-25.



School Excellence Project:

The Education Department and Aditya Birla Education Trust are implementing the 'Urhja Initiative' in partnership. A three-year 'Urja Initiative has been undertaken to maintain the mental well-being of student. This initiative is being implemented in phases. Under this initiative, all teachers have been trained in screening for mental health issues in students. In a total of 345 school building, 56 counsellors visit each school building once a week for students.

Pahale Akshar:

In the academic year 2024-25, workshops for teachers were conducted by the 'Pahile Akshar' organization to improve the English language proficiency of teachers and students in Brihanmumbai Municipal Corporation schools. In the future, training will be provided as needed to improve quality.

Mission Financial Literacy:

To raise the future financial standard of the families of students in Mumbai Municipal Corporation Schools, the 'Mission Financial Literacy' initiative is being implemented in collaboration with 'Bombay Stock Exchange Institute Limited'. Accordingly, 100 master trainers have been trained in financial literacy and through them, all other teachers of the Municipal Corporation have been trained. Trained teachers are imparting financial literacy education to 8th and 9th standard students.

Virtual Classroom (V.T.C.):

In 2011, the Education Department of the Brihanmumbai Municipal Corporation established a virtual classroom. Currently, live lectures by expert teachers are being telecast in a total of 480 VTC schools (360 Primary and 120 Secondary) in 04 mediums namely Marathi, Hindi, Urdu and English. Teaching is conducted for each standard from 1st to 10th this four mediums namely Marathi, Hindi, Urdu and English.

Computer Lab Upgradation:

The tender process for upgrading 224 (Primary 193 and Secondary 31) computer labs and purchasing additional computer sets for 50 computer labs (41 Primary and 09 Secondary) by the Education Department of Brihanmumbai Municipal Corporation has been completed. Out of these, 112 computer labs will be upgraded and 50 computer sets will be purchased in the year 2024-25.

Digital Classroom:

In the year 2022-23, the Mechanical and Electrical (M. E.) Department completed the tender process for digitalizing of 1,300 classrooms in Brihanmumbai Municipal Corporation Schools using interactive panels. The electrification work for installing digital classrooms in Municipal Corporation Schools is completed. 1,300 Classrooms have been digitized with LED Interactive Panels in 2024-25.

School Management Information System:

In addition to academic work, other administrative tasks are also necessary in primary and secondary schools under the Education Department of the Brihanmumbai Municipal Corporation. Therefore, the tender process for implementing a school management information system software in all Municipal Corporation Schools to collect all necessary school information, ensure uniformity and monitor and review the information submitted from time to time has been completed. All headmasters will be provided with a Mobile App facility.



E-Library:

In 2024-25, E-Library have been established in 50 secondary schools of the Brihanmumbai Municiapal Corporation. In this E-Libraries, all subjects from class 5th to 10th as well as necessary reference books are available free of charge.

Gamified learning app:

Gamified Learning App have been made available for 9th the 10th standard students of Brihanmumbai Municipal Corporation Schools. The e-content based Gamified Learning App (Learning through Play)e-system app has been made available on tablets for 8th and 9th standard students in Brihanmumbai Municipal Corporation schools. This will help to improve their educational standard.

Library Department:

To provide library / reading room facility to citizens and students in the Brihanmumbai area, the Brihanmumbai Municipal Corporation operates a total of 42 public libraries / reading rooms under the supervision of the Education Department. Out of these, 19 libraries/reading rooms have been given to "Mumbai Marathi Granth Sangrahalay" for maintenance and management under agreement since 1965. 02 Libraries/reading rooms are being run by the State Government 04 Libraries/reading rooms are run by private organizations like Magathane Mitra Mandal, Bharat Vikas Parishad, Shailendra Education Society and Dahisar Sports.

09 spaces reserved for libraries for public purposes have been given to 09 reputed organisations in Mumbai area on a caretaker basis for maintenance and management. Libraries/reading rooms are running in good condition in these spaces. On behalf of Municipal Corporation , an E-Library and study room for local students are being run at Dahisar (W) in ,R/North, ward and a study room for local students is being run at Chembur in 'M/West' ward, both libraries are reserved for public purposes.

06 teacher libraries are run circle-wise to provide educational reference services useful for the knowledge and entertainment, as well as for higher education, to teachers and non-teaching staff working in the Education Department. Out of these, the library at Dadar Hindu Colony is temporarily merged with the Municipal Corporation Teacher Library at Grant Road, Gilder Tank, as the building is being newly constructed. These libraries are used by circle-wise teachers and non-teaching staff, as well as employees from other departments.

School library:

Under the Central Government's 'Right of Children to Free and Compulsory Education Act, (RTE) 2009, it is mandatory for every school to have a library. On behalf of municipal corporation libraries have been established in 34 schools in the academic year 2019-20 and in 55 schools in the academic year 2020-21, in collaboration with Room to Read organization. Thus, libraries are operational in a total of 406 Municipal Corporation Schools and students of all linguistic backgrounds in those complexes use these libraries.

Free Textbook Distribution:

In the academic year 2024-25, the Brihanmumbai Municipal Corporation Education Department provided 14,37,161 free textbooks to all students from 1st to 8th standard in Brihanmumbai Municipal Corporation schools and from 1st to 4th standard in private aided schools under the Samagra Shiksha Free Textbook Scheme.



Free Educational Material Distribution:

A large number of students admitted in Brihanmumbai Municipal Corporation Schools come from economically weaker sections of society. In such circumstances, to avoid the financial burden of purchasing school supplies on the parents of Municipal Corporation school students, free school supplies have been distributed since 2007-08. Currently, the Education Department has distributed school supplies to all school students for 2024-25. The supply of school supplies to all school students for 2025-26 is ongoing.

Tabs:

To enable Brihanmumbai Municipal Corporation school students to acquire new technology and receive modern education in line with changing times, 22,799 Tablets were provided in 2015-16, in 2016-17 total 21,044 and in 2017-18 total 18,078 to students of 8th, 9th and 10th standard in Marathi, Urdu, Hindi and English Medium. In 2021-22 total 19,401 tablets were supplied to class 10th students with the original one year warranty and an extended warranty for the next 4 years (from 2022-23 to 2025-26). This has enabled students to use modern technology in their learning and teaching. During the maintenance period, student complaints regarding the provided tablets are resolved by the contractor from time to time. The process for purchasing new tablets for the academic year 2025-26 is underway.

Sanitary Napkin with Incinerator Machine:

Since 2018, sanitary Napkins with Vending Machines and disposable pouches have being provided to 6th to 8th standard girl students in Brihanmumbai Municipal Corporation schools. Also the e-tendering process of supplying Sanitary Napkins with Incinerator Machines (without vending machine) for 2023-24 and 2024-25 is being implemented by the office of the Deputy Chief Engineer (Mechanical Electrical) Byculla. An extension has been approved for the current contractor to supply sanitary napkins. The tender process for 2025-26 is ongoing.

C.C. T. V. Camera:

To ensure the safety of Municipal Corporation school students, teachers, school building, equipments and school premises from anti-social elements. C.C.T.V. cameras have initially been installed in schools in the City section of the Brihanmumbai Municipal Corporation. The proposal for installing C.C.T.V. cameras in necessary school buildings in the Eastern suburbs and Western Suburbs is under approval.

Housekeeping:

Currently, for 2022-25, the maintenance, cleanliness and security of a total of 469 school buildings of the Brihanmumbai Municipal Corporation are being carried out by external contractors on a per square foot basis and the cleanliness work in schools is being carried out systematically. To prevent encroachment on school buildings and vacant plots belonging to the Education Department and closed school buildings, as well as to enhance the security of operational school buildings, services of 876 additional attendants are being engaged from 2025.



Science Curiosity Building:

The Science Curiosity Building is an ambitious project of the Brihanmumbai Municipal Corporation Education Department with moving models on science, astronomy, geography and health. Students from all linguistic schools are brought there using 3 minibuses as per annual planning to observe demonstrations of moving models. Additionally, private secondary schools, D.Ed., B. Ed. colleges and citizens also avail the benefits of this project free of charge. In the academic year 2024-25, a total of 9,743 students and teachers visited the Science Curiosity Building and gained and educational experience.

District Training Centre:

Through the District Training Centre, a Marathi Language Pride Day booklet was prepared on 27th February the birth anniversary of Great Marathi writer, poet and Dramatist and recipient of Gyanpeeth Award Late Shri. V. V. Shirwadkar alias 'Kusumagraj'. A student diary for all students for 2025-26 was prepared and printed at the Municipal Corporation's printing press. Planning and monitoring of training for online statistical information of private institutions, Municipal Corporation special Schools and all schools are also undertaken.

Medical Officer (Schools):

School Health Program:

10 school clinics are operational through the School Health Department. These clinics are established in Brihanmumbai Municipal Corporation hospitals. During medical examinations, children referred to hospitals for further testing and treatment are provided treatment by clinic staff through vehicle services. Such treatment is provided free of charge to children.

Mayor Award:

To encourage teachers who perform the sacred work of imparting knowledge, inspire them and motivate them to work with dedication to shape future citizens, 50 headmasters and teachers from Brihanmumbai Municipal Corporation's primary, secondary, special schools and private aided schools are honoured with the Ideal Teacher Mayor Award on 5th September the birth anniversary of former President of India Dr. Sarvepalli Radhakrishnan, by the Hon'ble Mayor.

Balakotsav:

Students admitted to Brihanmumbai Municipal Corporation schools are provided an excellent opportunity to showcase their talents in dance, music and acting. This is a significant competition involving approximately 20,520 students from across the Municipal Corporation. This competition is organized at the divisional and Municipal Corporation levels. Three types of competitions are organized under the Balakotsav competition. These include folk dance, drama competition and cultural program competition at the divisional level. The top three winning folk dances receive trophies, certificates and cash prizes and all participating students receive certificates.

Street play Competition:

Every year, to enable Municipal Corporation school students to showcase their artistic brilliance with very limited resources, a street play competition is organized in the name of Hindu Hriday Samrat Balasaheb Thackeray, with three different themes given for three circles, with the aim of presenting unique artworks on burning local issues. The top three winning street plays in each theme receive trophies, certificates and cash prizes and all participating students receive certificates.



Scholarship Exam:

The Pre-Higher Primary School and Pre-Secondary School Scholarship Examination organized by the Maharashtra State Examination Council, Pune for class 5th and 8th standard students is an important external competitive examination held annually in the second or third week of February. A large number of Municipal Corporation school students appear for this examination. The scholarship examination for the period 2024-25 organized by the Maharashtra State Examination Council, was held on 9th February 2025.

In the N.M.M.S. National Means-cum-Merit Scholarship Scheme Examination 2024-25 organized by the Maharashtra State Examination Council, 128 students from Brihanmumbai Municipal Corporation appeared this year. Out of these, 28 students are in the merit list.

Fixed Deposit Scheme for Girls (Girl Attendance Allowance):

In the year 2024 – 25 total 12,059 girl students from Std. 8th standard in primary and secondary sections benefited from the scheme.

Educational Excursion:

In the academic year 2024-25, an educational excursion was organized for a students studying in Brihanmumbai Municipal Corporation schools, Excursions for 4th standard students were organized at 'Veermata Jijabai Bhosle Botanical Garden and Zoo, Byculla' and for 7th standard students at 'Kidzania Theme Park, Ghatkopar'.

Balwadi:

Currently, the Brihanmumbai Municipal Corporation operates a total of 900 Balwadi classes in eight languages through external agencies (services for appointment and management of Kindergarten teachers and assistants are utilized).

Various Welfare Schemes for Divyang Students:

- a) Scholarship: Students from 1st to 10th standard who achieve 'B' grade or higher in both semester examinations are provided an annual scholarship of Rs. 1,000/- to Rs. 2,000/-
- b) Attendance Allowance Scheme: For the academic year 2023-24, the process of providing an attendance allowance of Rs. 20/- per day to a total 3,737 students has been completed in 2024-25.
- c) In 2024-25, 36 types of wooden educational toys were distributed to students of 19 special schools, with each school receiving them.

Pradhan Mantri Poshan Shakti Nirman Yojana:

As per the guidelines prescribed by the Central Government and State Government, under the 'Pradhan Mantri Poshan Shakti Nirman Yojana' students from 1st to 5th standard in Brihanmumbai Municipal Corporation primary schools are provided cooked meals with 450 calories and 12 grams of protein for at least 222 days a year, Similarly, students from 6th to 8th standard are provided cooked meals with 700calories and 20 grams of protein, weighing 700 to 750 grams, for at least 222 days a year.

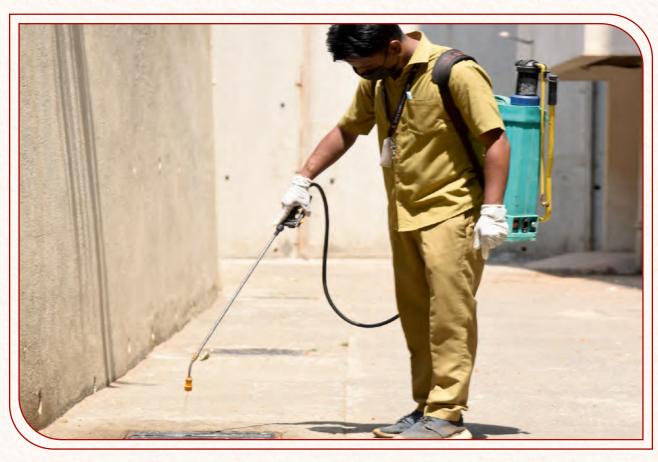








Murli Deora Eye Hospital



Pest Control



Health Services

Main functions of Public Health services of the Brihanmumbai Municipal Corporation are as follows:-

1. Births and Deaths Registration:

In the area under the Brihanmumbai Municipal Corporation (BMC), the registration of births and deaths is carried out under the Central Government's 'The Registration of Birth's and Death's Act, 1969 and the rules framed by the Government of Maharashtra under the said Act. As per this Act, the method of registering births and deaths is implemented uniformly across the entire country. It is mandatory to report and register the births of live-born infants as well as deaths. Information about such incidents must be provided to the Registrar (Executive Health Officer) in the prescribed printed format within 21 days from the occurrence of the event, as per the provision of this Act.

If there is any incorrect entry related to birth or death, and it needs to be corrected or cancelled, it is necessary to submit supporting documentary evidence along with affidavits from two reliable witnesses. A child's name can be added to the birth record free of charge within 12 months, and afterward, by paying the prescribed late fee and other applicable charges, the correction can be made up to the age of 15 years. For obtaining birth and death certificates, citizens can apply in the prescribed format and pay the required fee at the citizens. Facilitation Centres of the Brihanmumbai Municipal Corporation's respective ward offices.

2. Marriage Registration:

The work of marriage registration in the city of Mumbai is being handled by the Public Health Department of the Brihanmumbai Municipal Corporation through it's A to T ward offices from 5th March 2010. Additionally, from March 2016, citizens have been given the option to obtain marriage registration either by visiting the Citizen Facilitation Centres at the ward offices in person or by applying online at www.portal.mcgm.gov.in

3. Family Welfare and Mother and Child Health:

Since 1964, the Family Welfare Program has been implemented by the Brihanmumbai Municipal Corporation. The primary objective of the Family Welfare Program is to emphasize the importance of small families to reproductive couples and to control the population by reducing the birth rate. Under the family welfare and Maternal-Child Care Program, various national health initatives related to maternal and child health are implemented. These include the Reproductive and Child Health (RCH) Project, Janani Suraksha Yojana, Janani Shishu Suraksha Karyakram, Pradhan Mantri Surakshit Matritva Abhiyan, Pradhan Mantri Matru Vandana Yojana, Universal Immunization Program, Vitamin A and Deworming Campaign, Rashtriya Kishor Swasthya Karyakram and the National Urban Health Mission. Efforts are also made to improve the quality of health services provided to mothers and children, aiming to reduce maternal and infant mortality rates. Through these initiatives, healthcare services are made available to improve the health standards of Mumbai's citizens.

This program is implemented under F.W.M.C.H. (Family Welfare and Maternal Child Health) through 3 Bureau Offices, 211 Health Centers, 4 Medical Colleges and Hospitals, 5 Specialty Hospitals, 16 Suburban Hospitals, 29 Maternity Homes, and 1 Maternal and Child Health Hospital.



Health Posts and Urban Primary Health Services:

- To provide primary healthcare services close to residential areas, a total of 212 health centers heve been established and are currently operational under BMC's Public Health Department. Additionally, 36 new health centers have been proposed under the National Urban Health Mission.
- Services provided include complete immunization for children aged 0-5 years, Pulse Polio Compaign, Vitamin A and Deworming Campaign for children aged 9 months to 6 years, adolescent health services, antenatal check-ups, encouraging institutional deliveries, postnatal visits for mothers and newborns, distribution of contraceptives to reproductive couples, encouraging sterilization for couples with completed families, maintaining and updating detailed family health data, and implementing all national health programs through these centres.
- The 'Ma-Mitra helpdesk' initative is being implemented at 11 health facilities under the BMC's Public Health Department (03 medical colleges, 06 suburban hospitals, 02 maternity homes). This initiative provides counseling to all pregnant women via automated voice calls and SMS. Additionally, 38 new health facilities are planned to include the Ma-Mitra Helpdesk.
- To raise awareness about anemia, particularly among women of all age groups in Mumbai, the Public Health Department is launching the campaign 'Anemia-Free Mumbai' under the slogan 'Laal Rang Kamaal Rang'.

Maternity Homes:

- ❖ A total of 26 maternity homes and 1 maternal-child hospital are currently operational under BMC.
- These maternity homes offer prenatal check-ups, delivery, and postnatal care. Additionally, services such as family welfare, contraceptive distribution, neonatal and pediatric examinations, gynecological check-ups, sonography, etc., are provided free of cost. Pregnant women also benefit from schemes like Janani Suraksha Yojana, Janani Shishu Suraksha Karyakram, and Pradhan Mantri Surakshit Matritva Abhiyan. Free blood tests, nutritional support, and transportation services for returning home after delivery are also provided.
- Two sentinel centres and one maternity home have SNCU (Special Newborn Care Unit) facilities with five beds each, totaling 15 beds Currently, the Savitribai Phule Maternity Home has been relocated to the Sushma Swaraj Maternity Home for reconstruction. A 20-bed neonatal intensive care unit is operational at the Shivaji Nagar Maternity Home through external sources.
- Under the national Urban Health Mission, specialists like gynecologists, pediatricians, anesthetists, nurses, lab technicians, pharmacists, and data entry operators are appointed on a contractual basis to provide services to patients.
- To improve the quality of services in maternity homes, specialist doctors and postgraduate students under the District Residency Program are appointed.

4. Hindu Hridaysamrat Balasaheb Thackeray Apla Dawakhana:

On the occasion of Hindu Hridaysamarat Balasaheb Thackeray's death anniversary on 17th November, 2022, the Brihanmumbai Municipal Corporation launched 'Hindu Hridayasmarat Balasaheb Thackeray Aapla Dawakhana' with the aim of providing primary healthcare services to all citizens.



Salient Features:

- Under 'Hinduhridayasmarat Balasaheb Thackeray Aapla Dawakhana' clinics have been set up on open plots, within porta cabins/ready structures, and in the existing dispensaries.
- Availability of specialist consultant services at polyclinics and diagnostic centers within existing dispensaries through infrastructure upgrades.
- Provision of primary healthcare services to citizens at convenient locations and time.
- Reduction of out-of-pocket healthcare expenditure for citizens by providing freeof-cost services.

Financial provision: (FY 2025-26)

- Rs. 5 crore for Capital Budget.
- Rs. 90 crore for Salary of staff

Number of functional Clinics:

At present there are, 250 Hinduhridayasmarat Balasaheb Thackeray Aapla Dawakhanas are operational, which include 33 polyclinic and diagnostic centers, 91 porta cabins, 109 regular dispensaries, and 17 ready structure clinics.

Services Availability:

- Morning session 7.00 am to 2.00 pm 13 Aapla Dawakhana
 9.00 am to 4.00 pm 4 Aapla Dawakhana, 33 Polyclinics and Diagnostic center
- Afternoon session 3.00 pm to 10.00 pm 213 Aapla Dawakhana
 1 Polyclinics and Diagnostic Center

Services Provided:

- Free Medical Check-up, Treatment
- Free Blood Investigations
- Diagnostic tests at municipal rates through private diagnostic centers (X-ray, Sonography, C. Tscan, MRI, ECG, Mammography etc.)
- The Polyclinic and Diagnostic Centre provides free examination and treatment by various specialists such as dentists, gynecoligists, pediatricians, physicians, dermatologists, ophthalmologists and physiotherapists.

5. Universal Immunization Programme (UIP):

As per the guidlines of the Government of India, the Universal Immunization Programme is implemented to vaccinate all children under the age of five. Preventive vaccines are administered to protect against diseases such as Polio, Diphtheria, Pertussis (Whooping Cough), Tetanus, Tuberculosis, Measles, Rubella, Hepatitis-B, Rotavirus, Diarrhea, Haemophilus Influenzae type B (Hib), and Pneumococcal Pneumonia. Additionally pregnant women are administered the TD (Tetanus-Diphtheria) vaccine to prevent neonatal tetanus. Vaccination is provided free of cost at suburban municipal hospitals, health centres, dispensaries, maternity homes, etc., under the jurisdiction of the Brihanmumbai Municipal Corporation.



Rabies preventive vaccination is provided free of cost during evening hours at:

- 146 Municipal Dispensaries
- 87 Aapla Dawakhana Clinics

Since March 2014, international travellers visiting polio-endemic countries are provided with additional polio vaccination and certification at 6 designated centers in Mumbai.

Following the directions of the Central Government, a total of 1,618 Auxiliary Nurse Midwives (A.N.M.s) and Coordinators working under the BMC have completed digital training under the R.I.S.E. (Rapid Immunization Skill Enhancement) program to improve the quality and skills related to routine immunization activities.

Typhoid Sentinel Surveillance has been initiated at Kasturba Hospital starting January 2025, and will be expanded to other municipal hospitals in the near future.

As per Government of India's directive, Measles and Rubella are to be eliminated by December 2026, For the year 2024-25, coverage for the Measles-Rubella vaccine was:

- First dose is 78.64% and
- Second dose is 82.30%

6. Family Welfare Programme:

Implementataion of Preconception & Prenantal Diagnostic Technique Act:-

To prevent female foeticide and maintain a balanced sex ration between males and females, the implementation of the Pre-Conception and Pre-Natal Diagnostic Techniques (PCPNDT) Act has been carried out by the BMC since 2001, as per the directives of the Government of Maharashtra and the Central Government Under this Act, Medical officers of Health (MOH) in each ward of the Municipal Corporation are designated as Appropriate Authorities, Additionally, a District Advisory Committee as been constituted at the Mumbai district level, and its meetings are held monthly

As per the provisions of this Act, registration is mandatory for Genetic Counselling Centers, Genetic Laboratories, Genetic Clinics, Ultrasound Centers, Imaging Centers, Infertility Clinics, etc.

The status of center registrations as of the end of March 2025 as as follows:

- Total registered PCPNDT centers: 1,831
- Total registered MTP (Medical Termination of Pregnancy) centers: 723
- The Avarage sex ratio at birth in the year 2024 was 945 females per 1,000 males.

Janani Surksha Yojana (J.S.Y.):

Under the RCH-2 (Reproductive and Child Health - Phase 2) program, the Janani Suraksha Yojana aims to ensure that 100% of deliveries take place in health institutions. the objective is to reduce maternal and child morbidity and mortality rates by promoting institutional deliveries. under this scheme, if a pregnant women delivers in a government or government recognized hospital, she is provided with Rs.600 through



PFMS (Public Financial Management System). This benefit is given to women above 19 years of age who are below the poverty line (BPL) and belong to Scheduled Castes (SC) or Scheduled Tribes (ST). From April 2024 to March 2025, a total of 6,245 beneficiaries availed the benefits under the Janani Suraksha Yojana.

Maternal Deaths: Review by the Brihanmumbai Municipal Corporation:

Since 2010, following the directives of the Central Government, a 'District-Level Quality Assurance Committee" has been established to reduce the maternal mortality rate and to ensure high-quality healthcare services for pregnant women. Accordingly, a report of every maternal death occuring in any hospital must be submitted to the office of the Special Officer, Family Welfare, within 24 hours. In hospitals where more than 1,000 deliveries take place annually, a maternal death review meeting must be conducted. The proceedings of this meeting must also be submitted to the office of the Special Officer, Family Welfare.

The District-Level Quality Assurance Committee investigates each maternal death on a monthly basis. Based on the findings and deficiencies observed during these meetings, relevant instructions and guidelines are prepared and shared with the concerned departments and staff. This ensures that negligence in such cases is avoided and that similar incidents do not recur in the future. Due to these efforts, the Maternal Mortality Ratio (M.M.R.) has decreased during April 2024 to March 2025, reaching 54 per 100,000 live births.

Family Welfare Programme:

The Family Welfare Programme is sponsored by the Government of India and is implemented by the Brihanmumbai Municipal Corporation through the office of the Special Officer (Family Welfare). Under this programme the following services are provided free of cost.

- Family planning surgeries (Female sterilization / Male sterilization)
- Intrauterine Device (Copper-T) insertion.
- Oral contraceptive pills (for women)
- Common contraceptives (condoms)
- 'Antara' injectable contraceptive (introduced in July 2017)

Male Sterilization:

The family Welfare Centre previously located in the 'F/South' Word Office building has been relocated to the Naigaon Maternity Home, Where male sterilization procedures are performed daily. The F/South Family Welfare Center has been recognized as a training center for male sterilization surgeries. Patients undergoing male sterilization are provided with a compensation amount after the procedure.

National Family Planning Indemnity Scheme:

Under this scheme, if a female or male sterilization surgery fails, results in complications, or leads to death, compensation is provided to the patient or their legal heirs as per government policy.



The Surrogacy (Regulation) Act, 2021 and the Assisted Reproductive Technology: (Regulation) Act, 2021:

The implementation of the Surrogacy Act in Mumbai is carried out in accordance with the guidelines issued by the Government of India. Medical Officers of Health serve as the Appropriate Authorities under this law.

In January 2023, a District Medical Board was established in Mumbai to issue Medical Indication Certificates required for surrogacy procedures.

As of April 2025, the following are registered in Mumbai:

- Surrogacy Centers: 27 (Registered)
- ART (Assisted Reproductive Technology) Centers: 150 (Applications received)
- 7. Non-Communicable Diseases Cell:
- N.C.D. Programme Objectives: Various strategies are being adopted at community level and existing health infrastructure to control NCD's such as Diabetes, Hypertension, Common Cancers- Oral, Breast, Cervical and Mental illness.
- B.M.C. Budget: N.C.D. Cell Budget for 2025-26 is 12 crore.
- W.H.O. Steps Survey Study was undertaken by BMC PHD in collaboration with WHO started in August 2021 and completed in December 2021, for Diabetes, Hypertension, Obesity and NCD associated risk factors, it is found that approx. 34 % HTN and approx. 19 % DM prevalence exists among 18 to 69 years of Mumbai Residents.
- Oppurtunistic Screening: Public Health Department BMC does Oppurtunistic Screening and Treatment in 209 Municipal Dispensary, 217 H.B.T. Aapla Dawakhana, 16 Peripheral Hospitals and 05 Medical Colleges.
- ❖ NCD Corners have been established to screen individuals for DM and HTN above 30 years in 05 Medical College, 15 Peripheral Hospitals, 1 Trauma Hospital, 04 Specials Hospitals total 25 Hospitals since August 2022.
- ❖ Population Based Screening Survey has been started in 24 wards at 210 HP in slum and slum like area since Jan 2023. in which CHV's and 'ASHA Worker's visit House to House and survey individuals above 30 years to fill CBAC form for screening of Blood Pressure and refer suspect hypertensive. NCD risk individuals to Dispensaries / HBT Dawakhana for further Diagnosis.
- Diet Counselling for uncontrolled DM and HTN Patients are provided in all 24 ward Municipal Dispensaries and HBT Dawakhana through Contractual Dietitians appointed.
- ❖ Launch of Mumbai Comprehensive Cancer Care Model: On the occasion of World Cancer Day, 4th February 2025 the launch of the 'Mumbai Comprehensive Cancer Care Model' was done by the Hon'ble Municipal Commissioner. Through this initiative Public Health Department accelerate the cancer awareness and screening campaign. Further strengthening of referral services for cancer screening, diagnosis, and treatment will be made available. The campaign will involve collaboration with Tata Memorial Hospital, private institutions, NGO's and other healthcare organizations.



- Oral Cancer Screening
- Started from April 2023 in all Municipal Dispensaries and H B T Dawakhana.
- Cancer training by TMH: A total of 499 Community Health Workers and Medical Officers received cancer training with the support of Tata Momorial Hospital between December and March 2025. The remaining training sessions will be conducted in wards in phase wise manner.
- ❖ Salt and Sugar Campaign: The slogan for World Health Day 7th April 2025 was 'Healthy beginnings, hopeful futures' On this occasion, the Public Health department has launched the "Salt and Sugar Awareness" campaign. The campaign aims to raise awareness among citizens about reducing the intake of salt and sugar in their daily diet.
- Mental Health Program: Counselling and diagnostic facilities are being provided in all Municipal Dispensaries under the National Mental health program. Helpline numbers such as Hitguj –24131212 and National Tele manas helpline 14416 is provided for Brihanmumbai Municipal Corporation.
- ❖ Workshop on Climate and Health: One day workshop of health Officials was conducted on Climate and Health on 8th November 2024. The workshop outlines a comprehensive training program for health officials to understand and address the health challenges posed by climate change.
- Yoga centres: For Life style Management the concept of Shiv Yoga kendra in 24 wards have been introduced and total 107 kendra are functioning and about 161 batches and 39075 beneficiaries have been benefitted.
- ❖ Public awareness: Through different means such as Posters, Panels, Hoardings, Radio Jingles and Video Films are conducted to make lifestyle and dietary changes. Salt & Sugar campaign advertising through non-lit bus shelters were done in all the 24 wards with almost more than 15,000 posters and 50 banners.
- 8 National T. B. Elimination Program (NTEP):

Under the Mumbai District TB Control Society, the program is implemented through 24 District TB Officers posted at Mumbai's 24 ward offices, approximately 58 Treatment Supervisors from the Public Health Department of the BMC, and 458 contractual staff engaged under NTEP. These personnel deliver various diagnostic and treatment services.

As per the guidance of the Hon. Municipal Commissioner, ward-level action plans have been prepared to achieve the goals of "TB-Free Ward" and "TB-Free Mumbai"

Key Initiatives Undertaken for TB Control:

❖ 100-Day Campaign: In line with directives from the Central TB Division and the State Government, the BMC implemented the "100-Day Campaign" from 7th December 2024 to 24th March 2025 across 26 wards of Mumbai.

The Objective of this campaign was to:

- Accelerate case detection.
- Reduce TB related mortality.
- Prevent transmission by early detection of new cases.



More the 1.5 million high-risk individuals were surveyed, and 'presumptive TB' cases were screened. 60,944 NAAT tests were conducted, supported by the deployment of Mobile X-ray Vans.

Upgradation of Diagnostic Facilities: Mumbai currently has 44 CBNAAT and 34 TruNAAT machines, offering high-quality, free diagnostic services for all TB patients, including those with drug resistant TB.

GTB Hospital, Sewri's Culture and DST Laboratory has been upgraded to an Intermediate Reference Laboratory (IRL), performing 50-60 culture and drug sensitivity tests daily.

With operationalization of the TB lab at Kasturba Hospital, diagnostic capacity has increased. A new culture and DST laboratory is also proposed at Cooper Hospital.

Differentiated TB Care: To improve clinical outcomes and provide appropriate management 'Differentiated TB Care' is being provided in Mumbai by identifying high-risk factors at the time of diagnosis.

As part of this initative, 11,349 TB patients have been registered.

Introduction of BPaLM-Advanceed Treatment for Drug-Resistant TB: A total of 31 DRTB clinics in the public and private sectors provide free anti-TB treatment for drug-resistant TB.

The BPaLM regimen, a short 6-month course involving four drugs, has been introduced to improve treatment outcomes for Rifampich/Multi-drug Resistant TB patients.

Between 28th December 2024 and March 2025, Total 43 patients were initiated on the BPaLM regimen.

Use of WGS (Whole Genome Sequencing) for TB Diagnosis: WGS is an advanced molecular diagnostic tool that identifies mutation associated with resistance to 18 TB drug, including the detection of Non-Tuberculous Mycobacteria (NTM), mixed infections, and co-infections.

Handheld X-Ray Machines: The State TB Department has provided 24 Handheld X-ray machine for TB screening in Mumbai.

TB Prevention Initiatives: In collaboration with ICMR, a pilot adult BCG vaccination programme has been initiated in 12 intervention wards targeting high-risk populations.

As of March 2025, 16,735 beneficiaries have received a BCG vaccines.

The CY-TB test has been introduced to detect latent TB infection (LTBI) in Individuals exposed to T.B. but not yet showing symptoms. If the test is positive & active T.B. is ruled out, preventive T.B. treatment (T.P.T.) is recommended.

Nutritional Support: Under the Ni-Kshay Mitra initiative, all TB patients are provided monthly nutritional support for a duration of six month to boost immunity.

World TB Day 2025 - Awareness Activities : Various awareness campaigns were organized across all 26 municipal wards of Mumbai. These included : Public messaging through diverse media, Bike rallies, marathons, street plays, health lectures, radio jingles, and Innovative outreach programs targeting TB patients and their contacts.



Ten Common Symptoms of Tuberculosis: Persistant cough lasting more than 2 weeks, Fever, Weight loss, Night sweats, Loss of appetite, Chest pain, Shortness of breath, Coughing of blood, Fatigue, Swelling in the neck. Citizens experiencing any of the above symptoms should immediately visit the nearest B.M.C. dispensary, health centre, or "Aapla Davakhana" All TB-related services and treatment are provided free of cost.

The treatment to the TB patients is provided at the following centres:

- 1) G.T.B. Hospitals, Sewree, Mumbai 400 015.
- 2) Ram Kuvar Daftary TB Clinic, Dadar, Mumbai 400 014.
- 3) Balram Street Municipal TB CLINIC, Mumbai 400 004.
- 4) Shamaldas Gandhi Marg Municipal TB Clinic, Mumbai 400 002.
- 5) Nawab tank Municipal TB Clinic, Dockyard, Mumbai 400 010.
- 6) M.M. Munshi TB Clinic, Khar, Mumbai 400 052.
- 7) All the Municipal general dispensaries and the TB sections in general hospitals as

9. ACWORTH MUNICIPAL LEPROSY HOSPITAL, WADALA:

The Acworth Municipal Leprosy Hospital was established on 7th November 1890 by the then Municipal Commissioner Mr. H. A. Acworth, Since April 1991, the hospital has been fully taken over by the BMC and is functioning as one of its special hospitals, under the administrative control of the Executive Health Officer.

Medical Services Provided By Acworth Municipal Leprosy Hospital:

- ❖ Inpatient Services: The hospital currently has a capacity of 100 inpatients. Presently 55% of the beds are occupied. All inpatients are provided with food, clothing and shelter. Along with medical treatment for leprosy and related diseases, rehabilitation and welfare services are also provided to inpatients.
- Outpatient Services: In addition to diagnosis and treatment. services like Physiotherapy, Laboratory service, dispensary, social work and wound care are available in the outpatient department. On average, around 45 patients visits daily.
- ❖ Field Work Activities:- Under the National Leprosy Eradication Programme (NLEP), the hospital undertakes leprosy surveys, health education and treatment programs in 'F/North' and 'F/South' wards of the municipal area.

Training:

The hospital provides leprosy-related training to undergraduate and postgraduate students of allopathic and non allopathic medicine, as well as to nurses, microbiology students, social workers, physiotherapists, occupational therapist and sanitation inspectors. Training is also imparted to government medical officers, paramedical supervisors and laboratory technicians.

Medical Records:

The hospital maintains statistical records related to the leprosy program, prepares various reports and review the progress of the National Leprosy Eradication Programme in Mumbai.



Joint Projects of Acworth Municipal Leprosy Hospital and N.G.O.'s:

- Acworth Leprosy Museum: This is India's only museum that provide comprehensive scientific information about leprosy.
- Footwear Department: This department provides special footwear and splints to leprosy patient at subsidized rates, based on their medical needs.

Health Education:

Acworth Municipal Hospital provide health education at 'E', 'F/S 'and 'F/N' Wards. Which helps to eradicate misconceptions about leprosy. On the occasion of death anniversary of Mahatma Gandhiji from 31th January to 13th February, Leprosy fortnight is arranged by this hospital every year. During this fortnight all active organizations effectively carry out public awareness and health education movement in their work premises.

10. Epidemic Control Cell:

The Epidemic Control Cell under the Public Health Department was established on 25 th April 2007. It has been designed as fully equipped unit to plan and implement control measures for infectious diseases such as Dengue, Leptospirosis, Malaria, Gastroenteritis, Hepatitis H1N1(swine flu) and others in addition to other diseases. The cell also focuses on monitoring and controlling COVID-19, by collecting patient-related information and analyzing reports.

Office Address: Epidemic Control Cell, Kasturba hospital, Ward no. 38, 1st floor, Sane Guruji Marg, Saat Rasta, Mumbai - 400012.

Key Functions of the Epidemic Control Cell:

- Monsoon Surveillance Operations: During the monsoon season, the control cell is activated. It collects daily reports of communicable disease cases from BMC, governement and private hospitals. The collected data is compiled and shared with Medical Health Officers (Ward level) to aid in controlling the spread of diseases. Even outside the monsoon season, similar data is collected and analyzed regularly. All compiled reports are submitted daily to senior officials and also sent to the Directorate of Health Services, Maharashtra.
- Vector-Borne Disease Control: As per the guidelines of the National Vector-Borne Disease Control Programme, information about Malaria and Dengue cases is shared with the Insecticide Branch of the Public Health Department. This helps implement basic mosquito control measures in affected areas.
- Interdepartmental Coordination: The cell coordinates with various health and nonhealth department to control the spread of infections diseases and prevent epidemic outbreaks.
- Water Quality Monitoring: For regular water quality testing, drinking water samples are tested at the Municipal Laboratory. In case of unsuitable samples, necessary corrective measures are taken in coordination with the Water Department. Additionally, water samples from street vendors, ice used by vendors and ice manufacturing factories are tested for safety.
- Post-Flood Surveys & Preventive Treatment: Immediately after heavy rainfall, house-to -house surveys are conducted to identify high-risk individuals and preventative medicines are distributed to protect against leptospirosis, depending on the type of risk.



❖ Outbreak Response: In the event of an outbreak, the Rapid Response Team Associated with the Epidemic Control Cell works in coordination with health centers and field staff to control the situation at the community level and prevent the spread of disease.

11. Assistant Health Officer (Inspection):

Malaria Elimination: Surveillance Department works for control and elimination of Malaria in Mumbai.

Key Activities of Surveillance Department.

- 1) Early detection of cases and timely reporting within 24 hrs.
- 2) Correct & Complete radical treatment for all positive cases.
- 3) Capacity building of all staff as per NVBDCP guidelines.
- 4) Public Awareness Jointly action by M.O.H. / P.C.O.
- 5) Line list of malaria cases is informed to P.C.O. for mosquito control activity.
- 6) Breeding sites are reported by P.C.O. to M.O.H. for detecting suspected cases from there.
- 7) Before Monsoon at construction sites distribution of mosquito nets and instructions are given for medical examination of all workers to Developers as well as Health cards distribution and I.R.S. is done by P.C.O.
- 8) Special drive for construction workers and vulnerable population at ward level.

Strategies for Malaria Elimination:

- Micro mapping and Micro Planing to identify fever cases and focus on positive cases.
- Implementation of the 1-3-7 strategic approach.
- 3 'T's approach Testing-Treating-Tracking.
- Effective Vector Control.
- Inter and Intra-Sectoral Response /Co-ordination in BMC.
- Community awareness and BCC.

12. Insecticide Department:

The Insecticide Department has been professionally engaged in vector-borne disease control since the year 1923. The primary objective of the department is to systematically carry out control measures for the following in order of priority:

Malaria vector mosquitoes, Dengue/ Chikungunya vector mosquitoes, Filariasis (nuisance) mosquitoes, Housefly control, Rodent and Cockroach control. Under the Anti-Malaria Campaign Control of Anopheles stephensi mosquitoes (the primary urban malaria vector) is undertaken. The methods adopted include engineering, biological and chemical control, along with legal enforcement measures.

To Control Aedes aegypti mosquitoes which spread Dengue and Chikungunya action is taken to eliminate their breeding grounds primarily domestic and peridomestic water holding containers.



Upon receiving reports of malaria cases, a focused surveillance operation called 'CUSEC" (Search and Destroy operation) is conducted by mosquito control officers to laocate breeding site of Anopheles stephensi mosquitoes. The identified breeding sites are then reported to medical health officers for clinical surveillance of the reported malaria patients.

In addition to vector control for mosquitoes, Rodent and Housefly Control Programmes are also implemented across all 24 wards of the Brihanmumbai Municipal Corporation.

Further, on request from private property owners, the Insecticide Department provides larvicide application and fumigation services on chargeable basis.

13. School Health Department:

The School Health Department of the Brihanmumbai Municipal Corporation conducts annual medical check-ups for all students from 1st to 10th Std. in Municipal school. These check-ups are conducted by visiting each school with a medical team consisting of one medical officer, one junior health visitor, and one peon.

During these examinations, students are screened for congenital anomalies, diseases, illnesses caused by vitamin deficiencies, growth -related problems and other health issues. Students requiring further care are referred to BMC despensaries. Aapla Davakhana clinics or Municipal hospitals for diagnosis and treatment. Follow -up is done for treatment and surgical procedures wherever necessary.

BMC school students identified with any major health conditions while medical screening in the school by Medical team are referred to the school clinic. There are 10 school clinics where student visit directly are taken by school clinics vehical for medical examination, investigations and treatment. Hospital where treatment is provided free of charge.

For the academic year 2024-25 (June2024 to March 2025), a total of 2,54,251 student underwent medical check-ups.

Health-related awareness was provided to students, teachers and parents during Parent-Teacher Association (PTA) meetings.

Every year, the School Health Department organizes a 'Healthy Child Competition' in Municipal primary schools and special school for intellectually disabled children.

In collaboration with Non -Government Organization (NGOs), student diagnosed with vision impairment during health check-ups were provided with further eye testing and spectacles.

Since BMC water department staff are posted at Dhammangaon, Tansa and Modaksagar, the corporation has established school for their children at these locations. The School Health Department also conducts medical check-ups in these school by visiting them.

In September 2024, BMC school observed Nutrition Month. On 04th September 2024, BMC Foundation Day was celebrated in Municipal Schools. On 21st June 2024, all BMC school celebrated International Yoga Day.



14. Rashtriy Bal Swasthya Karyakram Report 2024-25:

Since 2017, the Rashtriy Bal Swasthya Karyakram (R.B.S.K.) has been implemented by the Brihanmumbai Municipal Corporation (BMC). Under this program, a total of 55 medical teams are operational in the Mumbai district.

As part of this program, health check-ups are conducted twice a year for children aged 0 to 06 years enrolled in Anganwadi centers, and once a year for children aged 6 to 18 years studying in balwadis (pre-schools) and government -aided schools.

During these health check-ups, timely early identification is carried out for condition collectively known as the 4 D's Birth Defects (Congentital anomalies), Diseases (Common childhood illnesses), Deficiencies (Such as vitamin and micronutrient deficiencies), and Developmental Delays (Including disabilities). Once identified, affected children are referred for appropriate treatment and management.

For any health issues identified during the check-ups in Anganwadis, balwadis and aided schools, beneficiaries are provided with referral services and necessary medical or surgical treatments. The R.B.S.K. teams also counsel the parents and ensure follow-up care until the child is completely treated.

Children suffering from chronic or serious illnesses are referred to municipal dispensaries or hospitals run by the Brihanmumbai Municipal Corporation for further examination and treatment, based on the need.

The R.B.S.K. 2.0 Special Health Screening Campaign was conducted from 1st March 2025 to 31th March 2025 as per the guidlines of the state government.

15. Kasturba Hospital:

Kasturba Hospital, operated by the Brihanmumbai Municipal Corporation (BMC), is the largest infectious Diseases hospital in the Southeast Asia. The hospital admits and treat patients suffering from a wide range of infectious diseases.

Type of Infectious Diseases:

- Patients suffering from infectious diseases such as Chicken-pox, Measles, Mumps, AFP(Acute Flaccisd Paralysis), Hepatitis (A, B, C, E & other), Typhoid, Malaria, Leptospirosis, Dengue, H1N1, H3N2, Encephalitis, Dysentery, Vomiting, Diarrhaea, Cholera, Diphtheria, Whooping Cough, Rabies, COVID-19, (excluding Tuberculosis, Sexually transmitted infections and Leprosy) are admitted and treated in isolation. Patient diagnosed with plague or cholera are compulsory shifted to Kasturba Hospital for treatment.
- ❖ A 25 bed advanced burn care unit is available for burn patients.
- Dedicated isolation wards are operational for patients suffering for swine flu, COVID-19 and measles.
- The hospital is equipped with three oxygen generation plants with a capacity of 1080, 360 and 190 liters per minutes respectively.
- ❖ A 10 bed isolated unit with negative pressure facility has been established, tested and made operational.
- ❖ A specialized TB laboratory has been set up to cater to tuberculosis patients.



- ABiosafety Level-3 (BSL-3) laboratory is proposed for the hospital.
- ❖ A Hyperbaric Oxygen Therapy Centre has been established for the treatment of trauma patients and those suffering from gangrene.

Kasturba Hospital Central Analytical Laboratory:

The Central Analytical Laboratory at Kasturba Hospital has been operational since 1987. This laboratory function under the Public Health Department of the Brihanmumbai Municipal Corporation (B.M.C.) and is responsible for analyzing and verifying the quality of medicines supplied to municipal hospitals, maternity homes and dispensaries.

The laboratory consists of three departments.

- 1. Departments of Chemistry and Instrumentation.
- 2. Department of Microbiology.
- 3. Department of Zoology.

This is the only public testing laboratory of B.M.C. that performs quality assurance testing on medicines distributed across various municipal hospitals and dispensaries.

16. Municipal Eye Hospital:

Municipal Eye Hospital situated at Maulana Shaukat Ali Road, Opp. Durgadevi Garden, Do Taki, Mumbai Central, is the only specialty hospital run by the Public Health Department of Brihanmumbai Municipal Corporation since 1940. This Hospital has 80 beds facility. Under the guidance of Chief Medical Officer patient are treated for various Ophthalmic diseases and operation are performed. National Blindness control program for Mumbai District is also implemented under the guidance of Central Government and State Government by this Hospital. In the year 2024, 55,736 outpatients were examined and a total of 1,617 eye surgeries were performed. The school of Optometry has been operating under the Public Health Department in the Municipal Eye Hospital since 1978.

17. Municipal Drug De-Addiction Centre:

The Brihanmumbai Municipal Corporation has been operating 20 bed Drug Deaddiction Centre since 1992 under the Public Health Department. The centre is located at the Bhardawadi Maternity Home Building, Bhardawadi, Andheri (West). The centre offers detoxification treatment for various substance use of disorders including Alcohol, Opium, Cannabis, Charas, Sedatives, Inhalants, MDMA, Amphetamine and Tobacco.

The following services are available at the centre:

- 1) Inpatient Department: The centre admits only male patients above the age 18 years for detoxification treatment for various substance addictions.
- 2) Out-Patient Department: O.P.D. services are provided daily (excluding Sundays and Public Holidays) from 9.00 am to 12.00 Noon. Treatment is offered for all types of substance use disorder. Patients addicted to brown sugar receive free Opioid Substitution Therapy (O.S.T.).
- 3) Counselling Services: Counselling is provided regularly to both in-patient and out-patients as well as to their family members.



- **Blood Testing:** Prior to admission patient undergo a range of free blood tests under the Municipal Corporation's "Aapla Davakhana" scheme.
- 5) Spiritual Support Meetings: In-patients participate in support group mettings conducted by Alcoholics Anonymous and Narcotics Anonymous. Family members are guided to attend Family Anonymous and Al-Anon sessions for further support.

18. Regulation of Crematoria and Burial Grounds:

As per section 61 (e) of the Mumbai Municipal Corporation Act, 1888 it is a statutory duty of the BMC. to manage the disposal of dead bodies and regulate associated activities.

Religion	Hindu	Muslim	Christian	Others	Total
Municipal	48	17	10	00	75
Private	22	57	42	05	126
Total	70	74	52	05	201

Among the 48 municipal Hindu crematoria, 6 are common crematoria that provide facilities for conducting last rites for Hindus, Muslims and Christians.

Since 01.08.2008, the Municipal Corporation has been supplying firewood free of charge at all its Hindu crematoria and registered private crematoria. Additionally, burial planks are supplied free of cost at both Municipal and registered private Muslim burial grounds. To reduce environmental pollution and minimize firewood wastage, the Municipal Corporation has adopted a policy to convert traditional wood-based cremation furnaces and electric furnaces into gas-based cremation systems.

Currently, there are: 6 Electric Cremation Units, 17 Gas-Based Cremation Unit operational across the city.

Briquettes:

To use an eco-friendly and alternative fuel instead of wood for cremation, briquettes biomass (from agro/tree waste wood) are currently being used on a pilot basis at 14 cremation ground. This aims to prevent environmental degradation and reduce air pollution.

Permission for removal of dead bodies outside city limits:

Permission to transport a dead body outside Greater Mumbai limits can be obtained from the office of the Executive Health Officer on working days between 10.30 a.m. to 5.30. p.m. It is also available from the medical officer of Health (MOH) offices on all week days (except Saturday afternoon) between 8:30 a.m. to 11:30 a.m. and 3:00 p.m. to 5:30 p.m. if the death occurred in municipal hospital in Mumbai and the body needs to be transported to a destination reachable within 24 hours by vehicle, the required permission may be obtained directly from that hospital. Outside regular office



hours, including Sundays and public holidays, permission to transport a body outside Mumbai can still be obtained from Medical Officers of Health or designated general hospitals under the Public Health Department. These hospitals have been authorized to issue permits for transportation of bodies to locations outside Mumbai that are reachable within 24 hours by road.

Permission for exhuming family graves for burial is granted by the Executive Health Officer, Deputy Executive Health Officer, Assistant Health Officers and Medical officer of Health of the concerned Ward, and the Assistant Medical Officers on emergency duty at Kasturba, Bhabha (Bandra), Bhabha (Kurla) and Bhagvati Hospital.

As per orders from the Hon. Municipal Commissioner, 18 privately registered cemetery/burial ground institutions within the Municipal Corporation limits have been entrusted to operate under a caretaker model. These have now classified as "cemetery users" under the jurisdiction of the respective Assistant Commissioners with effect from 06.06.2025.

19. Food Hygiene Program (Licensing):

The monitoring and control of premises involved in the preparation, storage, and sale of food items fall under the purview of food hygiene. As per the provisions of the Mumbai Municipal Corporation Act (Section 394), obtaining a license is mandatory to operate such establishments. The licensing conditions mandate strict adherence to hygiene and sanitary practice.

Destruction of Harmful Food Items:

If food items unfit for human consumption are found being sold by hawkers or shopkeepers, such items are confiscated and destroyed under Sections 415 and 416 of the Mumbai Municipal Corporation Act to prevent the outbreak of diseases. This task is executed by the Junior Inspectors and Encroachment Removal Staff from the Licensing Department in each ward.

Regulation of Specific Business, Cinemas, and Theatres:

Certain businesses such as flour mills, barber shops, eateries, bakeries, residential hotels, sweet shops, laundries, and pan(betel leaf) shops are issued licenses with specific conditions under Section 394 of the Mumbai Municipal Corporation Act, 1888 amended up to date as, in the interest of public health.

20. Registration of Nursing Homes under Bombay Nursing Homes Registration Act-1949:

All hospitals, including maternity homes and nursing homes, must be registered with the Municipal Corporation in accordance with the revised rules of the Bombay Nursing Homes Registration Act, 1949 (as amended in 2021)

For registration or renewal, it is mandatory to obtain certification for Fire Compliance and Change of User for the premises from the competent authority.

The registration and renewal process has been made completely online to streamline procedures.



21. Municipal Analyst Laboratory 'G/North' Ward Office:

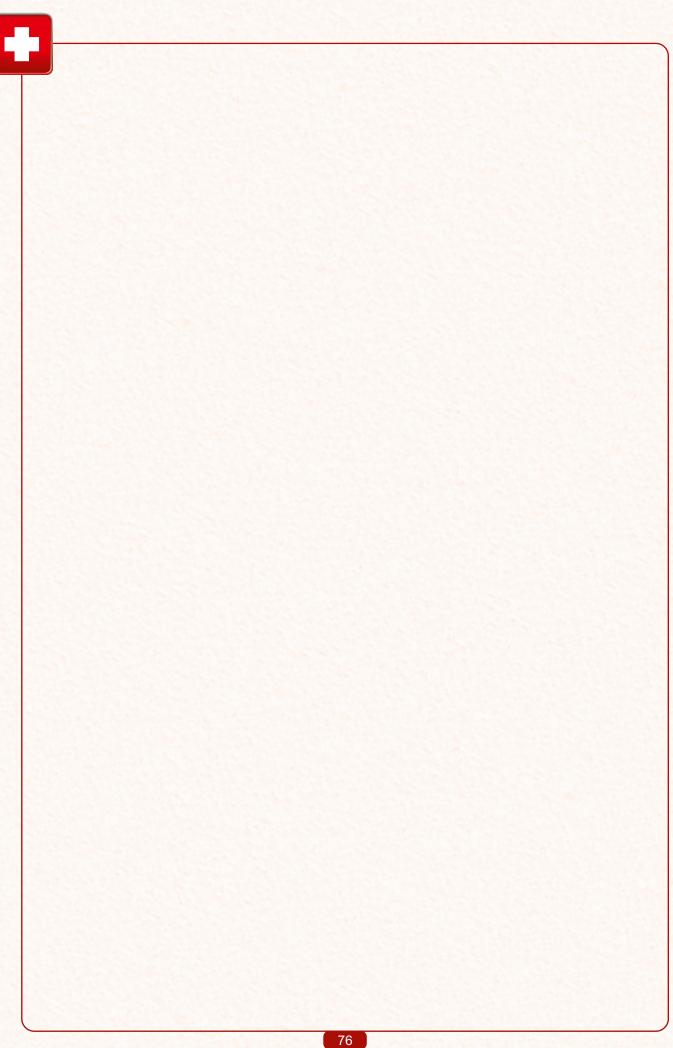
Municipal Analyst laboratory, is located at the 'G/North' Ward Office in Dadar, operates under the jurisdiction of the Public Health Department of the Brihanmumbai Municipal Corporation. The laboratory conducts chemical and microbiological analysis of food and technologies.

Since January 2023, the laboratory has been utilizing a state-of-the-art software system for recording technical data and generating analytical reports. The software is named Food and Water Quality Monitoring System (FWQMS) and can be accessed via the website: https://fwqms.mcgm.gov.in

22. Training Department:

As part of the training report for the year 2024-2025 multipal training sessions were organized to enhance capacity on key public health-related topics. These workshops were conducted for health officials and staff across various levels throughout the state.







Medical Relief and Education





2D Echo Machine, LTMG Hospital



Human Milk Laboratory, LTMG Hospital



Medical Relief and Education

1. K. E. M. HOSPITAL & SETH G. S. MEDICAL COLLEGE

Inspired by patriotism and intense national pride, with the aim of service, education and research, such two institutions established in 1936 by devoted Indians have been committed to providing preventive and curative healthcare services to the citizens of Mumbai. Today, it continues to rank among the top institutions in the city, state and country, carrying forward its proud legacy. The institution is now stepping into its centenary year. To mark the commencement of the centenary celebrations a 'Curtain Raiser' program was organized from 18th to 22nd January 2025.

The year 2024 was considered significant from the perspective of the institution's progress. After 57 years, successful heart transplantation was carried out through the combined efforts of the institution's multidisciplinary experts. As a result, there was notable increase in both liver and kidney transplant.

Cardiology and Cardiovascular Thoracic Surgery along with Anaesthesia carried out several complex hybrid procedures. Anaesthesia also inaugurate pain services procedures. Biochemistry received recognition to start MD in Biochemistry. NABL accreditation was awarded to three departments and it was proud moment for us. Clinical Haematology set up a multi-disciplinary team for Haemophilia care. The department of Clinical Pharmacology has receive approval for 'Phase-1 Clinical Trials.

The Department of Neurology expanded its services for the management of memory disorders and dementia. The Department of Community Medicine, in collaboration with Tata Memorial Hospital strengthened its 'Palliative Care' services. The Department of Microbiology received ICMR accreditation for TB diagnosis. The MRI and CT scan services expanded with high tech machine.

Faculty members and staff from various departments of the institution have participated in academic conferences at national and international levels, earning recognition and acclaim for several lectures. Presently, the institution is engaged in development oriented projects across various sectors, focusing on efficiency and achieving high standards in patient care services. The objective is to enhance productivity, improve the quality of training for student, resident doctors and nursing staff and raise the overall standards.

Ultimately, when thousands of patients enter this sacred institution with hopes and expectations, it is our utmost responsibility to provide them with loving, timely and compassionate care of the highest standard.

Department wise specific activities are as follows:-

1) Department of Anatomy:-

Anatomy Faculty members actively contributed to research, workshops and conferences in the fields of anotomy and medical education. Collaborative workshops with clinical departments. Faculty members of the department conducted awareness campaigns and workshops on body donation in Mumbai.



2) Department of Transfusion Medicine - Blood Bank :-

The department is doing advanced procedures like Platelet Pheresis, Stem Cell Apheresis, Therapeutic Plasmapherisis is carried out in the department. The department also participates in Hemovigilance programme conducted by NIB. This Department is conducting Post graduate course (M.D.) in Transfusion Medicine.

3) Department of Cardiology:-

- The K. E. M. Hospital Cardiology Department continues to upgrade its facilities in both diagnostic and treatment services. Thousands of patients underwent echocardiography, Stress test and Coronary Angiography / permanent pacemaker implantation, Coronary angioplasty with stenting including state of art imaging facilities like Intravascular Ultrasound and Optical coherence tomography. Procedures like bifurcation PCI and rotational atherectomy were performed by adroit operators. A brand new spacious Echocardiography Lab was inauturated on 5th floor of CVTC building.
- We continued the rich tradition of performing electrophysiological studies including 3D-mapping & Complex Arrhythmia Ablation.
- We made a quantum leap in structural procedures too by performing usual balloon mitral valvotomies, septal defect closures, coarctation stenting and exotic procedures like transcatheter aortic and pulmonary valve replacements.

4) Department of Cardio Vascular and Thoracic Surgery:-

First successful heart transplant performed and done in July 2024 at CVTS Department, K. E. M. Hospital under the surveillance of H.O.D., CVTS, K. E. M. Hospital and with honorary consultant along with K. E. M. CVTS Team.

5) Department of Biochemistry:-

- In K.E.M. Hospital different types of Biochemical Blood Tests are conducted in the C.C.B.L, E-Lab.
- CCBL: Daily approx. 11,888 tests are done in this lab. These are mainly routine tests related to heart disease are done here.
- **E-lab**: This laboratory provides service for 24 hrs daily. This are mainly emergency tests.
- Started MD Biochemistry PG Course from 2025-26.

6) Pulmonary Medicine Department And Environmental Pollution:-

Research Centre -

- Department of Pulmonary Medicine and Environmental Pollution Research Center provides diagnostic and therapeutic services for patients with respiratory disorders.
- Pulmonary Function Test, Polysomnography, Arterial Blood Gas (A.B.G.) Analysis, Bronchoscopy & Diagnostic Thoracoscopy services are provided for evaluation.



7) Department of Dermatology:-

- No. of O.P.D. patients is 400 500.
- No. of Biopsies done 07-10 per day.
- 08 10 patients are admitted per week and (EC / RF / Peels / ILS / Needling procedures are done.
- No. of Platelet Rich Plasma (PRP) done per week 20 25 / week.
- No. of various LASERS done per week 15 22 / week.
- No. of minor OT procedures done are 12 15 / week.
- Lecture on Histopathology is being conducted on every Tuesday for Pgs and fellows by the visiting Dermatopathologist.
- Department of Library consists a Total of 197 books.

Course Offered -

- MD Dermatology
- Fellowship in Dermatopathology
- Vitiligo day (25th June) was celebrated on 27th June with a play and P.P.T. presentation for spreading the awareness and decreasing the stigma regarding the disease.

8) Department of Dentistry:-

The department of Dentistry caters to a patients all of dental needs from emergencies to elective procedures with newly added equipments like in house portable X-ray machine and intra-oral camera, diagnosis, treatment and follow-up is possible hassle - free. The department is also actively involved in full month rehabilitation of patients with underlying medical conditions under General Anaesthesia with its advanced portable turbine unit and portable ultrasonic scalar unit.

9) Department of E.N.T.:-

- The ENT department is known in India and abroad for outstanding Micro Ear Surgery and Endoscopic Sinus Surgery, Skull Base Surgery, Voice Disorder Surgery and Airway Obstruction Cosmetic Surgery Rhinoplasty and Head & Neck Cancer Surgery with major reconstruction.
- ENT Department is also a center of Excellence for Cochlear Implant, B.A.H.A. and Sialendoscopy.

10) Department of Endocrinology:-

- The Department had organized 04 online CME's in 2024.
- Department has published 24 publications in 2024.

11) Emergency Medical Services:-

A new 15 beds 'Medical Intensive Care Unit - 2' was started in the emergency medical service department for the treatment of critical patients.



12) Department of Forensic Medicine & Toxicology:-

- Upgradation of Special Cold Storage Facilities for Facilitating Cadaver Retrieval Training Workshops.
- Upgrading the Cadaver Laboratory for Cadaver Retrieval workshop.
- Provide cadaver to basic spine cadaveric workshop of Orthopedics department.
- Total Nos of 1,287 Post –mortem examination done and total 257 ante-mortem examination done.
- Department has been centre of reference for sensitive, complicated, medicolegal and sexual assault cases.

13) General Medicine Department:-

- The department caters to patients with different medical conditions in wards, O.P.D. and E.M.S. (Emergency Services). Medical O.P.D. is conducted 06 days a week and Emergency Services are run 24 x 7 for 365 days year. In addition specialty O.P.D. running on weekly basis include Rheumatology, H.I.V., Hypertension, Geriatric, Infectious Disease and Palliative Care O.P.D.
- 32 bedded M.I.C.U. caters to critical medical patients. It includes dedicated 06 beds for stroke I.C.U. and 02 beds for Hemodialysis facility. 15 badded EMS ICU also caters to critical medical patients.

14) Department of Surgical Gastroenterology:-

- The department of Surgical Gastroenterology at K.E.M. Hospital performs advanced & complex procedures for both malignant & being G.I. pathologies, we are also the only department in public hospital in state of Maharashtra performing Liver Transplant.
- Advance Laproscopic Surgeries are also done.
- Four successful Liver transplants are performed in our department last year. One was cadaver Liver transplants and three were living donor liver transplant.
- Our department operation theatre was awarded as the best operation theatre in the recently held centenary event.

15) Department of Gastroenterology:-

- Inauguration of Liver transplant ICU.
- Started Liver transplant programme D.D.L.T. (Deceased Donor Liver Transplant) and L.D.L.T. (Living Donor Liver Transplant).
- Patients of Wilson disease received free treatment under N.P.R.D. programme (National Policy for Rare Diseases) 2021.

16) Department of General Surgery :-

New state of the art laparoscopic system has been installed in JMT operation theatre. JMT operation theatre new lights have been installed in two of the four operation theatres. New OT lights for the emergency operation theatre installed (Donated by Sanyog Trust).



17) Department of Microbiology:

- Microbiology successfully renewed NABL accreditation as per the new standard ISO 15189:2022 which is valid till 2nd May 2026. Co-ordinated NABL accreditation for the Department of Pathology and Clinical Biochemistry.
- Continuation of certification by Central T.B. Division for T.B. culture and drug susceptibility testing for both first and second line anti - T.B. Drugs.
- Project titled 'Profiling of self initiated clients attending ICTC' has been selected by NACO to be published on World AIDS Day, 1st Dec. 2024.
- Successfully participated and cleared E.Q.A.S. by national bodies for all the service divisions vix. Bacteriology, Mycobacteriology, Mycology, Molecular Diagnosis, Parasitology, Serology, Virology and Immunology.

18) Department of Neonatology:-

- Department of Neonatology caters to over 6,000 newborns per year including high risk referrals from other institutions. Out of these 30-35% requires special care for various problems.
- The department has the state of art well equipped 42 bedded N.I.C.U. Department provides pasteurized donor human milk to sick preterm babies through the Human milk bank under comprehensive lactation management centre. Department also has provision for inhaled Nitric Oxide therapy for sick new born babies.
- Department has state of the art Kangaroo Mother Care Centre & Pain and Palliative Care.
- Department provides Classroom and Observed ship Training to Medical Officers & Nurses in Facility Based Newborn Care under agencies of N.U.H.M.

19) Department of Nuclear Medicine:-

- The Department of Nuclear Medicine is well-equipped with two Gamma Cameras thyroid uptake probe, Rectilinear scanner and other instruments. It can perform a variety of diagnostic scans to cater to the various clinical branches in the hospital such as: Endocrinology, Nephro-Urology, Gastrointestinal Systems, Cardiology, Neurology, Oncology, Respiratory system, etc.
- PET Scan : The radioactive Glucose is used for detection of cancer metastases, viability of heart and brain disorders.

20) Neurology Department:-

- The department offers both daily out patient and in patient with neurological disorders. Specialized clinic like Neuropsychology, Memory Clinic, Stroke Unit.
- Till 155 patient Thrombolysed.
- 290 patients enrolled in memory clinic for dementia diagnosis and management.
- 279 Psychological evaluations for Epilepsy Surgery and other Neurological conditions including evaluations for fitness.



21) Department of Nephrology:-

The department is recognized for D.M. course in Nephrology and M.Sc. & P.H.D. in applied biology and involved in postgraduate training and patient care. The department treated 20,400 patients on Indoor & Outdoor basis & performed 32 live related and 07 cadaver kidney transplants and also provided Heamodialysis sessions to patients.

22) Department of Neurosurgery:-

Endosepic Neurosurgical interventions and operations started in K. E. M. Hospital in 2024, with the most latest and advanced endoscope. Minimally invasive endoscopic approach helps the patients immensely.

23) Department of Orthopaedics:-

The department has super-specialty operation theater for joint replacement, Arthroscopy and Spinal surgeries with State of Art facilities including cutting edge technology.

Special Services :

- Orthopedic Traumatology & Accident Medicine.
- Total Joint Replacement.
- Complex Spine Surgeries.
- Arthroscopy & Sports Medicine.
- Paediatric Orthopaedic Surgery.

24) Department of Ophthalmology:-

- The Ophthalmology Department inaugurated its new State-of-the art operation theatre on 22nd August 2024 along with a brand-new autoclave system.
- The department of Ophthalmology provided ophthalmic services for the medical camp organized under the 'G/South' ward jurisdiction in December 2024, as well as during Mahaparinirvan Din, from 3rd December to 07th December 2024.

25) Departments of Gynecology & Obstetrics :-

- A C.M.E. was organized in the department of Obstetrics & Gynaecology on 'The Small Baby'.
- An educational Workshop was held for Resident Doctors.

26) Occupational Therapy Training School & Centre :-

Started Empowerment clinic for New-Born families in O.P.D. (109) of Obstetrics and Gynecology from September 2024.

27) Community Medicine Department:-

O3 C.M.E's were organized by the department: C.M.E. on 'World Health Day' in April 2024', C.M.E. on Rabies on 13th July 2024, C.M.E. on 'Monkey Pox' on 30th August 2024.



- A memorandum of understanding was done between K.E.M. Hospital and TATA Hospital with regards to Palliative Care Services for Non-oncology patient in July 2024.
- Identification of Breeding sites in K.E.M. campus were done.
- Victor control activities were done.
- Total patients were screened in N.C.D. Clinic. 52 patients received palliative care services. 39,519 patients were seen in general O.P.D. 2068 received yellow fever vaccine.

28) Department of Paediatrics :-

- The department has Three units. Emergency Medical Services are available round the clock.
- Speciality Services Pediatric Critical Care Unit, Genetic Clinic and Pediatric Research Laboratory, Chest Clinic, Nephrology and Rheumatology Clinic, Peadiatric Epilepsy Clinic and Thalassemia Day Care Centre.
- Department also has Well- Baby Clinic, School Clinic services and Learning disability Clinic.

29) Poor Box Charity Fund:-

Donation are collected in this department from various donors and from various sources like Prime Minister's National Relief Fund, Chief Minister Relief Fund, Tata Education and development Trust, Sir Dorabji Tata Trust, Sir Ratan Tata Trust, Shree Siddhi Vinayak Ganpati Temple Trust, Shree Mahalakshmi Temple Trust, G. T. Sheth Medical Foundation, Tarun Mitra Mandal, Karo Trust, Dr. & Mrs. S. H. Modi Horus House Trust etc. The Money is used for poor and deserving patients.

30) Department of Pharmacology and Therapeutics :-

- The Ayurveda Research Center of the Department of Pharmacology and Therapeutics run an O.P.D. on every Friday afternoon. Last year 1,335 patients were registred in O.P.D.
- There were indoor admissions to the Ayurvedic ward, where a thorough evaluation, Panchakarma treatments and other therapeutic procedures were carried out. In 2024, total 576 admissions were made inside.

31) Department of Pathology:-

- NABL accreditation for Clinical Pathology & Hematology, Cytopathology Laboratories.
- Started Immunofluorescence Microscopy for Kidney Biopsy.
- E.M.S. laboratory works round the clock every day.
- Autopsy services are available round the clock.
- Teaching of undergraduate (M.B.B.S., D.T. / M.T., B.P.M.T. and Nursing) and post graduate (P.G., D.M.LT. and M.D. Pathology) students.
- M.U.H.S. affiliated fellowships for 12 Students in six sub specialities have continued approval.



32) Department of Psychiatry:-

- The Department offers both daily outpatient and inpatient services for patients with psychiatric illness. Specialized Clinic like Child Guidance Clinic, Memory Clinic, Suicide Counselling, Psycho-Sexual group and Psycho-Education for caretakers are also run by the Department.
- Several awareness programmes for the community are also held.
- Drug Treatment Regional Center has been started under Ministry of Health & Family Welfare.
- Mental Health Helpline, HITGUJ (022-24131212), is also run by the department for patients and healthcare workers.
- Yoga teacher has been appointed to conduct regular yoga sessions.

33) Departments of Paediatric Surgery:-

- The department has started Minimal Access Surgery in the pediatric age group. This has led to significant advance in patient care.
- The department performed Basic & Advance Thoracoscopies, Laparoscopies surgeries in children with 3D system of all age including newborns. The obvious advantages are better cosmetics, lesser post operative pain & adhesions.

34) Department of Plastic Surgery:-

- The department has 40 beds for Plastic Surgery patients and a Burns ward of 12 beds for female and pediatric patients.
- We also have 3 dedicated operation theatres and a dedicated area for patients needing occupational therapy.
- 826 patients were admitted for Plastic Surgery (ward 16) and 95 Patients were admitted in Burns ward in this 12 month period.
- The department has a licence for tissue Bank. The K.E.M. Tissue Bank is managed by the department.
- The Plastic Surgery department is a Transplant Centre and has licence for hand transplant and composite face transplant.

35) Department of Radiology:-

The Radiology Department at K.E.M. Hospital is one of the largest teaching department in India; both in terms of clinical services provided and the Radiology Residency, Fellowship, Radiographers Training, program for the M.U.H.S. University. The Department examines over 4,00,000 patients each year. All forms of diagnostic and Interventional radiological procedures are performed at this Department.

36) Department of Urology:-

Department of Urology has purchased through C.S.R. Fund new 4K Laparoscopy System donated by Mazgaon Dock Ltd.



37) Physiotherapy School & Centre:-

- World P.T. day was celebrated in September 2024 in premises Dadar depot. 100 staff Drivers & Conductors were examined & treated musculoskeletal issue.
- World C.P. day was celebrated around 60 patients and parents in November 2024.
- Department participated in developing a short documentary film for patient education for patients suffering from Osteoarthritis Knee, Strokes, Parkinson's, Cardiac Rehabilitation.

38) Department of Anaesthesia:-

- PAIN Procedures Services started in designated Operation Theatre in First Floor, Main Building since November 2024.
- Achievement of Heart Transplant at C.V.T.S. Operation Theatre, K.E.M. Hospital, participation in Brain Stem Death Committee in July 2024.

39) Department of Physiology:-

- The department help in scrutinizing application of grants offered to patients of K.E.M. Hospital (esp. for endovascular interventions) the process of which was digitized. This helps the patients to overcome the financial hurdles and arrange for necessary treatment.
- Department of Physiology offers their expertise in providing instruction for the Masters course in Sports Science conducted by Mumbai University.

40) Department of Homeopathic Out Patient :-

- All O.P.D.'s conducted on Tuesday (Average Patient 50) and Saturday (Avarage patients 30)
- Represented in many National and International seminars and congress like, USA, Japan, Poland and many other.
- Conducted teachings sessions in O.P.D. for Homoeopathic doctors.

41) Department of Social Service :-

- Community Development Officers (C.D.O.'s) of Social Service Department supported total number of 33,425 from January 2024 to December 2024 poor deserving patients were helped with counseling, medical aid, other therapeutic material & rehabilitation. Public education with mass awareness programs were conducted throughout the year.
- For deserving patients attending different medical and surgical department C.D.O.'s raised donation worth Rs. 13,62,20,419/- from January 2024 to December 2024.
- CSR wing of social service Department has successfully raised Rs.10,36,20,916/-.



42) Department of Diet :-

In 2024, the Diet department at K.E.M. Hospital delivered specialized Diets for neurological and metabolic disorder, while managing I.P.D. / O.P.D. nutrition and hospital kitchen services with a core team of four dieticians.

43) Department of Dispensary (Pharmacy) :-

- Air Conditioning systems were installed in the C.V.T.C. Clinic and Orthopedic Clinic departments to meet specific temperature requirements for storing medicines.
- As per NABH guidelines antibiotics, psychiatric and epileptics medicines are kept separately and simultaneously record are maintained.

44) Department of Clinical Pharmacology:-

- Department runs Therapeutic Drug Monitoring (T.D.M.) O.P.D. on every Friday and Saturday. We have daily Pharmacogenetics and Malaria O.P.D.
- In the year 2024, the analysis of 1,390 patients on various Antiepileptic Drugs (Phenytoin, Phenobarbitone, Carbamazepine Valproate Sodium, Levetiracetam and Lamotrigine) and 45 patients on lithium (Antimaniac Drug). The T.D.M. analysis for the newly added drugs like Vancomycin (08 patients samples), Voriconazole (46 patients sample) is done.
- In Pharmacogenetics O.P.D. total 689 patients were genotyped in the year 2024.

II) B. Y. L. NAIR CHARITABLE HOSPITAL AND TOPIWALA NATIONAL MEDICAL COLLEGE.

In response to the call given by the Father of the Nation in the year 1921, 4 students, from the British Government run Grant Medical College, quit their College to start a new nationalistic institution and that was the birth of Topiwala National Medical College. At the beginning, it was a Medical School and was registered for licentiate course by the College of Physicians and Surgeons. In the year 1946, On the occasion of its Silver Jubilee Year of the Institution, the college was taken over by the Brihanmumbai Municipal Corporation and was affiliated to the University of Mumbai for the degree course. The College received a magnanimous donation from the Topiwala Desai family and the well known Philanthropist Dr. Anandrao L. Nair and hence, it was named as Topiwala National Medical College and Bai Yamunabai Laxmanrao Nair Charitable Hospital. Today, these twin institutions are one of the leading institutions in the country.

This hospital has well equipped intensive care units for Medical, Surgical, Cardiac Neonate patients. For children, this hospital has an independent I.P.C.U., N.I.C.U., Intensive Care area, Trauma ward is situated next to casualty.

This hospital has its own blood bank and component therapy Unit which provides services round the clock. It is recognized by the Food and Drug Administration. It is a Member of Federation of Blood Bank. A whole body C.T. Scanner, Cardiac Cathetrisation System etc. The hospital has independent Hyperbaric Oxygen Therapy Chambers housed in Kasturba Hospital premises. This is a second of its kind in the city of Brihanmumbai. The first being at Port Trust Hospital, Wadala.



The hospital information management system has helped in streamlining the administrative work of the hospital and provides accurate information about the medicines and treatment given to the patients in the past. Due to the hospital management system, the doctors know the complete information of the patients and the concerned medical officers can provide better and faster services to the patients.

The cloud-based H.M.I.S. system that is being implemented at Brihanmumbai Municipal Corporation Health Care facilities (B.Y.L. Nair Hospital, Kasturba Hospital) is also identified as 'Aarogya Sanchayani', which relates to a 'Health Repository' and covers a wide scope of data management and real time patient data with stored 3D images like X-ray, CT-Scan, U.S.G. are made available across all B.Y.L. Nair Hospitals departments. Along with this P.A.C.S. for radiology and laboratory device integration is also prepared for quick reporting by Radiologists and Laboratory Technicians.

For better management and administration, H.M.I.S. is also enabled with different dashboards and M.I.S. reports which provide a summarized as well as detailed view of hospital departmental statistics, like COVID cases registered, hospital bed occupancy, realtime x-ray view in H.M.I.S., symphomatic patients, asymphomatic patients, cured / discharged and deceased count complete accurate billing etc. is done.

H.M.I.S. system at B.Y.L. Nair Hospital has helped us to manage hospital related administration work more efficiently now we can check real time number of drugs advised to patient to maintain the reorder levels.

From administration point of view getting count of patients based on department has become easy now, we can get real time patient registration data which helps in decision managing the load on department and assessing doctors vs patient load.

Education sessions are arranged for nurses on new guideline of infection control by Microbiology department on going lectures on monsoon diseases for nurses is arranged by P.S.M. department. Women's day and Breast Awareness program arranged by Nurses Welfare Association of Nair Hospital. 03 days workshop on 'Disaster Management and Medical Emergency' was arranged by T.N.A.I. Maharashtra State for administrators and ward sisters. Many cultural, social events, sports and various competitions for nurses were organized by Nurses Welfare Association.

TOPIWALA NATIONAL MEDICAL COLLEGE:

This College was first started for Medical Licentiates during National Movement in the year 1921 and was then called as National Medical College. In 1946, the College was upgraded to the degree courses and affiliated to the University of Mumbai in October 1946 and it was taken over by the Corporation and now it is one of the reputed Medical Colleges in Maharashtra State.

Every year 150 M.B.B.S. students are admitted, the total under graduate students are 660, post-graduate degree (M.D. / M.S.) students are 160, post graduate diploma students is 01 and those doing M.Sc, Ph. D students are 05. The college is recognized by Medical Council of India for training in super-specialty subjects i.e. Cardiology, Cardio vascular & thoracic Surgery, Neurology, Neuro-Surgery, Urology, Endocrinology, Gastroenterology, Plastic Surgery. It also has Audiology and Speech Therapy of M.U.H.S. It also conducts postgraduate courses ie. M.Sc. This facility is only available at this institution of Brihanmumbai Municipal Corporation.



The School of Occupational Therapy and Physiotherapy was started in the year 1990-91. Every year 10 B.Sc and M.Sc. students are admitted there for training for under graduate and post-graduate courses. At present there are 30 students each for Occupational Therapy and Physiotherapy. This college has also to its credit a Nursing School which is recognized by the Nursing Council of India, which admits 100 students every year.

PHYSIOTHERAPY DEPARTMENT:

Physiotherapy School and Centre runs and undergraduate, postgraduate and doctoral programme affiliated to Maharashtra University of Health Sciences and renders its services to indoor (Wards and Intensive Care Units in Nair and Kastruba Hospitals) patients and O.P.D. patients. The Physiotherapy Centre runs Musculoskeletal O.P.D., Neuro-rehabilitation O.P.D. (Adult and Paediatric), Chest O.P.D. on daily basis and special O.P.D's like High Risk Neonatal O.P.D, Spinal Muscular Atrophy O.P.D., C.A. Breast O.P.D., Geriatric O.P.D., Cardiac Rehab O.P.D., Foot O.P.D., Lymphoedema O.P.D. and Fitness O.P.D. once or twice a week and Community Physiotherapy O.P.D. at Cheetah Camp every Wednesday. Total 76,170 number of patients were treated in Physiotherapy School and Centre and 1,993 number of children were treated at E.I.R.C.C., Nagpada.

GASTROINTESTINAL DEPARTMENT:

- In courses Change the admission capacity of this department to 03 seats / year.
- ➤ O.P.D. schedule timings are 08.00 a.m. to 12.00 noon, conducted on Wednesday and Firday, O.P.D. Building 1st Floor, Special O.P.D. is held on Monday from 01.30 p.m. to 03.30 p.m. at 2nd Floor, O.P.D. Building.
- Respective wards are Male Ward 18 and Female Ward 31, O.P.D. Building, 7th Floor.
- In Operation Theatre Endoscopy suite O.P.D. Building, Room No. 717, 7th Floor. IBD O.P.D. on Friday from 01.30 p.m. to 02.30 p.m.
- In Emergency Services Emergency procedures for patients with Gastrointestinal Bleeding and Cholecystitis are performed whenever necessary within 24 hours including Sundays and Holidays. Appointments for investigation. Upper Gastrointestinal (Gastroscopy) and lower gastro-intestinal (Colonoscopy) Endoscopies are performed on Monday and Friday. ERCP's and EUS are performed on Tuesday and Thursday.

PLASTIC SURGERY DEPARTMENT:

This department of Plastic Surgery is one of the superspeciality department at B.Y.L. Nair Charitable Hospital which provides patient care, training of resident students and research. Wednesday and Saturday, 09.30 p.m to 12.30 p.m. Approximately 80 patients visit each O.P.D. Male patients are admitted in ward 25 located on the first floor of the hospital building and female patients are admitted in ward 13 located on the fourth floor of the hospital building. There are a total of 40 Beds with and average of 100 % bed occupancy. Elective surgeries are performed daily from 09.00 a.m. to 04.00 p.m. in the Plastic Surgery Operation Theatre (P.O.T.) located on the second floor of the hospital building. Reconstructive surgery support to other surgical departments like General



Surgery, Orthopaedics, E.N.T., Neurosurgery, Trauma and Plastic Surgical Emergencies: 24 hours (24X7) service provided. Patients are served in the Emergency Surgery Services located on the ground floor of the O.P.D. building. Laser treatment is provided every Friday from 10.00a.m. to 01.00 p.m. in the Laser Room on the 5th floor of the O.P.D. building. Approximately 05 patients attend each session. Management of burns in the 30-bed Burns Unit for Infectious Diseases at Kasturba Hospital.

PEDIATRICS DEPARTMENT:

Throughout the year 20,219 patients were seen in O.P.D. and 2,111 were admitted in the Pediatric ward. Department of Pediatrics conducted total 12 outreach camps at community level.

Progressive Ladies Welfare Society, Rotary Club of Bombay, Gopi J. Gandhi, Jewelex Foundation and Roche Pvt. Ltd. Donated Pulse Oximeter, Multipara Monitor, HHHFNC, Pediatrics Bed, Wheel Chairs, Bilirubinometer and Miscellaneous, Medical Equipment, We also received Smart Screen, Android TV, X-ray View Bos, Digital Weighing Scale and Digital BP Machine, through the Funds received from DDE 2D Ultrasound Machine through the CSR funds from MSW.

Neonatal Resuscitation Workshop: NRP 2015 Guidelines Workshop on Breastfeeding and Lactation Management CPR workshop, ORS Week celebrations and CME on Acute Gastroenteritis.

MEDICINE DEPARTMENT:

This department is equipped with ideal services. It includes state-of-the-art equipment, artificial respiration equipment (internal and external), heart rate monitors (main and separate for each patient), blood pressure monitors, oxygen meters, accurate drug injection pumps, etc. Under the guidance of senior medical experts, the intensive care unit is run uninterruptedly by lecturers and resident medical officers. Respiratory therapy and limp exercises are given to all patients daily by a physiotherapist. Speech therapy assistants are taken as necessary. Nurses are trained in critical care. Our staff is skilled in cardiopulmonary resuscitation and they train our postgraduate students and nurses every 03 months. The Intensive Care Unit of the department got the compliance ISO certificate in 2010. The Intensive Care Unit has 23 bed and is regularly monitored by 01 Head of Department, 02 Associate Professors, 02 Senior Resident Officers and 02 Resident Officers every month. Till now, we have educated all the medical officers at the lecturer level in artificial respiration treatment. Four lecturers to the resident doctors and other staff members of the Intensive Care Unit. This department is equipped with artificial respiration equipment as well as heart rate monitors etc.

HYPERTENSION DEPARTMENT:

An average of 50 patients are seen in this department on Tuesday and 25-30 on Friday. Under the guidance of Doctor and Professor, new patients with High Blood Pressure ar treated properly and given appropriate medicines. On Friday, new patients are called for the first check-up and old patients are called for a review and discussion of their problems by fixing a time in advance. After registration, a complete form is filled for the patient and he is given a number. A patient consultation is held on Friday for postgraduate students. The out patients department is expanded and we take special care of the following factors that increase the risk of heart disease, obesity, increased blood lipids, hardening of the blood vessels and impaired function of the inner lining of the blood vessels. Prevention of heart disease is our goal.



LIBRARY DEPARTMENT:

The library of Topiwala National Medical College is well maintained and well managed therefore information stored is easily accessible to all readers, T.N.M.C. Library services are cater to postgraduate, Resident Doctors, Teaching Staff, Undergraduate Students and Other Staff.

Students and Teaching Staff from other institution in Mumbai City can avail this library facilities with institutional letter plus valid identify cards. The outsiders, Pharmaceuticals Companies, Corporate Houses as well as past students can also benefited by paying charges which are deposited in Department Development Fund (DDF).

The Xerox facility and Medline searches are also made available through Nair Golden Jubilee Research Foundation Trust (NGJRF). The NT and SLIM software are donated by TONAMEC (UK) past students of UK. The CD library, Internet facility is made available through Nair Ch. Hospital D.D.F. Computer terminals are given by DDF to make library fully computerized. Also, the library is benefiting from the One Nation One Subscription scheme implemented by the Government of India (Ministry of Education).

The Book Bank Scheme is available for S.C., S.T., M.B.B.S. students through Social District Welfare Office, Mumbai. There is a 24 hour P.G. Reading room in new R.M.O. Quarters on 1st floor and 24 hours reading room in the Library.

NEURO SURGERY DEPARTMENT:

References from Medicine Department, Paediatric Department, Orthopedic Department, Neurology Department, Peadiatrics Surgery Department, E.N.T. Department, Surgery Department and Other Departments are seen and managed depending upon the condition of the patient. Total numbers of patients referred from the entire hospital are 2,432 to the Neurosurgery Department. Primarily assisting combined operations related to Brain and Spinal Cord with other departments like Plastic Surgery, E.N.T., Ophthalmology and Peadiatric Surgery.

Teaching and other Academic Activities Teaching of Residents and Post Graduate students has been carried out in O.P.D. as well as in the wards on patient rounds. The operative techniques are taught to post graduate students in the operation theatres during supra major operations. The Bombay Neuro Society meeting is been held regularly from July 2008 till date. A fully equipped, functional Neurosurgery I.C.U. which has helped us manage complicated Neurosurgical patients. A total of 558 patients have benefitted from advanced care provided through this I.C.U.

COMMUNITY MEDICINE DEPARTMENT:

Every month of average of five I.E.C. activities were conducted in the Cheeta Camp area. Awareness was created among beneficiaries on various topics such as Oral Health, Hand Hygiene, Nutrition during Pregnancy, Autism Women's Health, Heat Stroke, etc. I.E.C. activities on Antenatal and Postnatal care were conducted at the Cheeta Camp Maternity Hospital and in the community by interns, C.D.O.'s, R.M.O.'s with support from ASHA workers and community health volunteers. These sessions emphasized the importance of ANC in ensuring the well-being of both mother and child. Topics included A.N.C. Registration, Regular Antenatal Visits, Appropriate Diet, T.T. Vaccination, I.F.A. Supplementation, Advantages of Hospital - Based Delivery, Newborn Care, Exclusive Breastfeeding and Vaccination. Screening camps combined with I.E.C. sessions were conducted for Breast Cancer, Non-Communicable Disease, Monsoon related illnesses, Heat Waves, Diarrhoea and Vector - Brone Diseases.



BIOCHEMISTRY DEPARTMENT:

Department of Biochemistry conducts theory classes for the undergraduate students viz 1st M.B.B.S., 1st B.D.S., First year B.Sc., O. Th. P.Th and first and second year B.P.M.T. courses. Theory classes for postgraduate students viz. P.G.D.M.L.T. practical training for undergraduate students viz. 1st M.B.B.S., 1st B.D.S., first year B.P.M.T. courses. Practical training for postgraduate students viz. P.G.D.M.L.T. course Regular Internal Assessment Programme for 1st M.B.B.S., 1st B.D.S., B.Sc., O. Th, P. Th students. First year B.P.M.T. students and D.M.L.T. students department registers students for Ph. D. degree affiliated to Maharashtra University of Health University. A C.M.E. on zooming into the E.R./ I.C.U to manage emergencies with point of care diagnostics was conducted on the 24th September 2024 by the Department of Biochemistry of T. N. Medical College, Mumbai for interns and P.G. students Central Clinical Lab and Emergency Lab are under BiochemistryDepartment since February 2018. These labs cater to the services of the entire Nair Hospital. Since lab is taken over by department of Biochemistry lots of improvements have been made.

- 1) Recruitment of technical staff by contract basis.
- 2) Purchase of new instruments through C.P.D. as well as donations, one new DXC700 analyser was procured through donation.
- 3) Efforts have been taken to improve the quality of the reports.

PHYSIOLOGY DEPARTMENT:

To organize Lectures, Practicals, Seminars, Mock Exams on the subject of physiology for undergraduate students. Also to teach Physiology of the first year students of various courses such as M.B.B.S., B.D.S., Physiotherapy, Occupational Therapy, A.S.T., B.P.M.T. and Nursing students. To conduct various postgraduate educational programs for postgraduate students (M.D.), to guide them in their research dissertations. To conduct academic evaluation of the first year M.B.B.S., first year B.D.S., first year Physiotherapy, first year Occupational Therapy, A.S.T., B.P.M.T. and Nursing students. To maintain knowledge of internal evaluation as per the guidelines of M.U.H.S. Conducting internal examinations and M.U.H.S. undergraduate and postgraduate examinations. Maintaining information for M.U.H.S. and M.C.I. examination.

AUDIOLOGY AND SPEECH THERAPY DEPARTMENT:

A total of 21,198 patients were seen in Audiology and Speech Therapy department. Among these patients 7,847 were seen for SLP related intervention and 13,351 patients were managed for Audiological assessment and intervention. Department of Audiology and Speech Therapy participated in outreach camps at district level. Vital Stim equipment was procured for treatment of dysphagia cases. Fiber Endoscopic Evaluation of Swallowing (F.E.E.S.) was done in collaboration with E.N.T. Department on approximately 30 patients.

OBSTETRICS AND GYNECOLOGY DEPARTMENT:

Workshops were conducted for the benefit of resident doctors on various topics. These include Bone density assessment in pregnancy, Laparoscopy training workshop using lap simulators, anemia in pregnancy workshop for O.P.D. patients, lactation workshop during lactation week for indoor and O.P.D. patients etc. Online academic program, such as the Dr. N. A. Purandare Teaching Program and mock exams, were



conducted routinely in collaboration with the Mumbai Obstetric and Gynaecological Society (M.O.G.S.) and other professional societies involving all faculty as resource people. Online teaching programs also conducted in association with other medical colleges in Mumbai (Ran Symposium). Resident doctors were encouraged to attend the same on a regular basis. Doctors posted for care of people during the Dr. Babasaheb Ambedkar Mahaparinirvan Diwas on 6th of December 2024 Post-graduate C.M.E. 2025. Intensive Preparatory virtual teaching program for postgraduate examination in Association with Mumbai Obstetrics and Gynecological Society in 2 phase conducted in March - April 2025.

PHARMACOLOGY DEPARTMENT:

Study of NAT2 genetic polymorphisms in an Indian population: Association with Serum Isoniazid concentration in a cohort of tuberculosis patient. Metabolomic profiling for novel biomarkers discovery in Type 1 and Type 2 Diabetes Melitus and exploratory clinical study. The department runs a Therapeutic Drug Monitoring (T.D.M.) O.P.D. wherein levels of various anti - epileptic drugs (viz. Phenytoin, Carbamazepine, Sodium Valproate, Phenobarbitone, Oxcarbazepine, Lamotrigine, Lacosamide, Levetiracetam, Topiramate and Zonisamide, Brivaracetam, Clobazam) and lithium levels are estimated using H.P.C.L. in patients suffering from epilepsy ane psychiatry disorders. Patients are also counselled regarding their drugs schedule, drug interactions, possible adverse reactions and precautions to be taken. Number of patients availing of the Therapeutic Drug Monitoring (T.D.M.) service from April 2024 to March 2025 was 3,285. Therapeutic Drug Monitoring (T.D.M.) analysis of first line AKT drugs (Isoniazic, Rifampicin, Ethambutol and Pyrazinamide) are also performed for patients suffering from drug sensitive tubercolosis number of patients availing of this service from April 2024 to March 2025 was 1,152. The department also runs an Ayurvedic O.P.D. twice a week on every Tuesday and Wednesday between 01.30 p.m. to 03.30 p.m.

CLINICAL PHARMACOLOGY DEPARTMENT:

The department runs a Therapeutic Drug Monitoring (TDM) O.P.D. in which blood levels of anti-epileptic drugs (e,g, Phenytoin, Carbamazepine, Sodium Valproate, Phenobarbitone, Oxcarbazepine, Lamortrigine, Iacosamide, Levetiracetam, Topiramate, Braviracetam, Zosamide and Clabazam) and Lethium levels are monitored by H.P.L.C. in patients suffering from various epilepsy and Psychiatric disorders. Patients are advise about their medication list, interactions and medication and medication precautions.

Therapeutic Drug Monitoring (T.D.M.) Analysis of first-line anti-tuberculosis drugs (Isoniazi, Rifampicin, Ethambutol and Pyrazinamide) is also done for patients suffering from tuberculosis.

The department runs Ayurvedic O.P.D. twice a day every Tuesday and PP between 01.30 p.m. to 03.30 p.m. These services are provided by Ayurvedic Research Training and Service Advancement Centre in the department of Clinical Pharmacology (SD-ACARTS).

GENERAL SURGERY DEPARTMENT:

Daily O.P.D. No. 3, 08.30a.m. to 12.30 p.m. on the first floor of the O.P.D. Building, about 200 patients come to the outpatient department daily. Male patients are admitted in wards 09,10 and 11 on the third floor of the O.P.D. building, The total beds are 180 with an average occupancy of 80-90%.



Elective surgeries are performed in the New Operation Theatre (N.O.) on the second floor of the hospital building from 09.00 a.m to 04.00 p.m. daily. Trauma and Surgical Emergencies twenty-four hours (24X7) service is provided. Patients are attended to in the Trauma and Emergency Surgical Services located on the ground floor of the O.P.D. building. Emergency surgeries involving septic, trauma and clinical cases are performed in the specialized operation theatres located in the trauma ward complex. Surgical critical care is provided to critically ill patients in the trauma ward, surgical intensive care unit, surgical high dependency unit and recovery room in collaboration with anesthesiologists and different specialties. The department is actively involved in the management of multiple casualty incidents and mass casualty incidents when required.

RADIOLOGY DEPARTMENT:

Radiology services play a vital role in the diagnosis and management of patients. X-ray, U.S.G. and C.T. Scan services are maintained 24 hours a day. More than 500 patients are being examined by plain radiography in the department every day. various diagnostic and interventional X-ray examinations are being performed by the department. various vascular and non-vascular emergency interventions such as catheter placements, embolization to stop Bleeding, Transjugular Liver Biopsy, Thrombolysis and venous obstruction management are being effectively performed.

Ultrasound examinations, Doppler studies and guided interventional procedures are also being performed regularly. Investigations such as Sinogram, Fistulogram, Dacrocystography are being performed regularly in Gastrointestinal and Genitourinay radiology procedures. C.T. Scan service is continuously availble for all medical branches. A new C.T. machine with a capacity of 160 slices has been installed since April 2024. Apart from routine C.T. scan, special examinations such as C.T. Angiography, C.T. Myelography, Cisternography and 3D C.T. Skeletal examination are being performed. Also, C.T. guided biopsy and radio frequency ablation procedures are being used routinely.

HEMATOLOGY DEPARTMENT:

Hematology outpatient department is held twice a week i.e. Monday and Thursday starts after 08.30 a.m. About 400 patient come to the outpatient department. On each outpatient day, 20 to 25 new patients and 90 to 100 old patients come. Senior doctors teach trainee doctors about hematology and how to treat Cancer patients immediately as well as in the outpatient department. First thing in the morning, patients come to the outpatient department for blood tests by taking an appointment. Each patient is given an H (H) number. Patients are registered in the H.M.I.S. computer. The patients are then examined along with the blood test report. Thus, clinical hematology works with the help of the hematology laboratory. The outpatient department is open for Thalassemia patients 03 times a week (Tuesday, Wednesday and Friday) from 08.30 a.m. A total of 3,415 male patients and 3,396 Female patients have been examined in the hematology outpatient department from April 2024 to March 2025. Blood Transfusion service is available here for young children as well as adult Thalassemia patients. On other days except for outpatient days, blood is transfused to 06 to 08 patients daily as per pre-scheduled timings. At present, 65 Thalassemia patients are availing this service.



ANATOMY DEPARTMENT:

Teaching Anatomy (Gross Anatomy, Clinical Anatomy Embryology, Histology, Genetics & Neuro Anatomy) to undergraduates of 1st M.B.B.S, 1st B.D.S, F. Y. B.O.Th. B.P.Th, Nursing and B.P.M.T. courses. Conducting lectures, tutorials, dissection, demonstration, practicals, seminars and group discussions. Trainging postgraduates M.D. (Anatomy) and M.D.S. (Part - 1) and guiding them in their dissertation Evaluation of the undergraduate students (1st M.B.B.S, B.D.S, O.T / P.T. / B.P.M.T.) and maintaining their records and internal assessment. Conducting College and University (M.U.H.S.) examinations. Preparation of M.C.Q. Bank, X-ray Bank, Bone Bank. Giving the students intensive practice of theory question writing and Multiple Choice Questions Preparation of embryology models, gross anatomy models for teaching preparation of charts in genetics for display and study. Preparation of Histology slides with H & E special and differential stains.

CARDIOVASCULAR SURGERY (C.V.T.S.) DEPARTMENT:

C.V.T.S. department has successfully performed a total of 450 surgeries from March 2024 to April 2025. Similarly, received donation of Cautery Machine and Sternal Saw. In addition, in November 2024, purchased two Heart - Lung Machines Brihanmumbai Municipal Corporation. Apart from general surgeries like Congenital, Valves, Vascular & Thoracic Surgeries, we have also successfully performed Complex Arortic Surgeries. Which include (Dissection & Aneurysms). We have successfully performed C.A.B.G. surgeries on low E.F. patients and achieved excellent results. We have also performed surgical treatment on patients with Diffuse Disease. We have provided prompt and active assistance in the procedures of Cardiology & Neurosurgery Department and have successfully managed the complications that arose during the procedures.

Additionally, for the first time, three resident doctors from the M.Ch (C.V.T.S.) branch have registered to participate in this course simultaneously.

ENDOCRINOLOGY DEPARTMENT:

Endocrinology and Development Medicine -

Endocrinology O.P.D. evaluates and manages hypothalamic-pituitary disorders, secondary hyperthyroidism, adrenal diseases, reproductive disorders including hirsutism, parathyroid disorders, metabolic bone disease, obesity, lipid disorders and genetic / chromosomal disorders. Patients with short stature and puberty disorders are evaluated in the Puberty and Developmental Clinic. Patients with infantile colic are evaluated for their diet and appropriate diet is recommended. Dyskinesia, obesity and malformations are the mainstays of treatment. Patients with growth retardation are regularly referred to the Psychiatry Department and C.G.C. for I.Q. testing.

Diabetes -

Diabetes Medicine run O.P.D. for new patients on Monday and Wednesday from 08.00 a.m. onwards. Patients are screened. The entire diet is evaluated and the calorie intake is adjusted according to the patient's dietary habits.



Thyroid -

It is geared twards the diagnosis and management of thyroid disorders such as goiters, nodules, multinodular goiters, hypothyroidism, thyrotoxicosis or malignancy. Thyroid Clinic - Nuclear Medicine Physicians and Surgeons specializing in Thyroid Surgery are present in the Thyroid Clinic.

EAR, NOSE THROAT (ENT) AND HEAD AND NECK SURGERY:

In 2007, started a comprehensive onco surgery program. Since 2007, he started endoscopic skull base surgery in collaboration with a renowned neurosurgeon from Bombay Hospital and organized many workshops. Since 2008, the department of Ear, Nose and Throat received training from a world renowned airway surgeon from Switzerland, to start an airway surgery program and has ben organizing workshops on airway surgery since then. Under the A.D.I.B. scheme of the Central Government, the department of Ear, Nose and Throat performed the first Cochlear Implant Surgery. The Cochlear Implant program was started in the department in 2010, since then, the department of Ear, Nose and throat has successfully performed more than 500 Cochlear Implants. B. Y. L. Nair Hospital is the first hospital in Mumbai to have a Vestibular Research Laboratory. The department of Ear, Nose and throat is the first public sector department in india to be I.S.O. certified. The department of Ear, Nose and throat is the first department in B.Y.L. Nair Hospital to start an autopsy workshop in 2007 in collaboration with the department of Anatomy and Forensic Medicine and organizes several workshops every year on neurosurgery, head and neck, skull base and airway surgery.

ANAESTHESIA DEPARTMENT:

We take care of the heart and artificial respiration of the patient in critical condition as well as other organs 24 hours a day and 365 days a year. Similarly, we take care of the patient coming out of anesthesia in the recovery room of orthopedic surgery gynecological and obstctric surgery and dental hospital. Acute pain relief service is also an important part of department.

Patients suffer from pain due to various reasons, for which it is treated in various ways in this pain relief centre. Obstetric pain relief service is also provided.

Blood gas analysis, serum electrolyte and pulmonary function tests are performed in the anesthesia laboratory located next to the main operating room. All administrative work is related to clinical services, research and academic work. All the teachers have guided and helped the postgraduate students well for their thesis.

PAEDIATRIC SURGERY DEPARTMENT:

The department has the facility to admit 25 children in the Pediatric Surgery ward and 05 neonatal surgical cases in the Neonatal Surgical I.C.U. The Neonatal Surgical I.C.U. is fully equipped with vital signs monitors, neonatal ventilators and other necessary equipment for neonatal care.

The department conducts 03 operating sessions (02 Tables) every week (Tuesday, Wednesday and Saturday) in the main operating theatre (Main O.P.D. building on the 5th floor) in addition to the performance.



OCCUPATIONAL THERAPY:

Department of Occupational Therapy was started in Nair Hospital in 1955. The department started with outpatient and inpatient services for patients with various disabilities. Post graaduate course in occupational therapy started in the year 1978 and undergraduate in the year 1990 affiliated to Mumbai University. Since 1998 U.G. and 2007 P.G. courses are affiliated to M.U.H.S. Occupational Therapy School & Centre is recognized Ph. D centre since 2011.

The department is equipped with latest gadgets, equipment and standardized assessment scales which are beneficial for intervention of patients and research in the field of occupational therapy. Rehabilitating the patients across the life span from neonates to elderly to achieve maximum functional independence & improving quality of life is the goal. This department has rendered remarkable service by providing disability and fitness evaluation reports of patients in various medical surgical O.P.D.'s as per the guidelines of Ministry of Social justice and Empowement. More than 1,200 patients have been issued disability and functional evaluation reports per year.

Department also serves community by collaborating with various centres running Government programs for the welfare of people with disabilities. Our staff and students participate in various community programs to train and educate community regarding benefits of rehabilitation and use of various resources available. Smaveda Centre for children with cerebral palsy, Latur and Centre for Study of Social change, Mumbai are two such organizations with whom the department has conducted camps and educational programs on regular basis. In all, the department has been instrumental in catering to high standard of therapy services to patients, education to students and represent the expertise and wisdom to the community and profession at large nationally and internationally.

III) THE NAIR HOSPITAL DENTAL COLLEGE

A) Dental College:

Nair Hospital Dental College has been a premier Institute in the country, situated in the heart of the City of Mumbai Since July 1933. It is having a full-fledged individual dental complex, fully equipped with modern equipment for the treatment of all types of Dental ailments and manned by highly qualified and specialized staff. Nair Hospital Dental College is affiliated to the University of Mumbai and now to the Maharashtra University of Health Sciences Nashik. It is one of the Dental College in the country which boasts having a post-graduation teaching programme in all the specialities of Dentistry. It bears the full strength of the teaching and nursing staff and fulfills all requirements of D. C. I. norms for its teaching programme both for under graduates and post-graduates. The Institution over the years has made significant contributions both at National and International Conference, Symposia, Work-shops and Journals to be recognized as one of the reputed and leading Institutions in India.

The Institution has a splendid record of its progress and has imparted high standard of Dental Education and training to the students. Post-graduation is offered in eight specialities viz., (1) Oral Diagnosis and Radiology, (2) Oral and Maxillofacial Surgery, (3) Periodontia, (4) Conservative Dentistry, (5) Pedodontics, (6) Orthodontics, (7) Prosthodontics (8) Oral Pathology

The audio Visual facility is available in library section of this Institute.



B) Dental Hospital:

This Institution has its own indoor facilities for maxillofacial surgical and dental patients.

This institution has 09 super speciality departments and a total of 303 dental chairs. All the departments are manned by specialists, and guidance of their HODs and dynamic Dean are working hard to achieve excellence at every step.

The Institute had celebrated its 90th year on 18th December 2023 while catering to Patient's oral health needs. This hospital now boast of the latest technology and equipment such as CBCT, an endodontic microscope, state of the art operation theaters, a ceramic lab, an implant centre, a mobile dental van, a tobacco cessation and oral cancer centre to name a few.

This Institution also have a school dental program for Municipal Schools, free of cost. Nearly 10,000 children from municipal schools are given free treatment every year. The treatment is provided free of cost to children from Orphanages, Prisoners, Handicapped Patients and B.M.C. staff as well . Also, the cost of treatment is 50% subsidized for senior citizens. Institute has now started PHD courses affiliated to university of MUHS.

Recently, This institute has started 04 NCD corners with the objective of serving general public and checking Diabetes plus Hypertension in all patients over 30 years.

The institute has blossomed over the years and today we have been blessed with the fruits of the trees that took roots 90 years of ago.

New Extension Building

The inauguration ceremony of new extension building of Nair Hospital Dental College was held on 15 March 2024 by Hon'ble Chief Minister. This building has centre of excellence for providing advanced dental care to the public and also Dental Laboratories, Simulation training labs, new class rooms, Modular OTS with in-house ward arrangements, mini ICU and a hostel for our students and warden's accommodation and a CADCAM digital lab. There is a parking lot in the basement for 37 vehicles.

The ground floor includes the main diagnosstic and X-ray department where all dental patients are examined. The existing CBCT, 3D printing is used for diagnosis and treament with the latest technology. it is also used for accurate treatment planning of patient undergoing implant treatment and maxillofacial surgeries.

The building also houses the Oral Health Museum which promotes oral health through display of 3D models, Banners and Posters creating a comforting environment to guide pateints. The exhibition help to create awareness about dental diseases and way to prevent them. Tobacco Cessation Centre intends to create awareness among the general public about the negative effects of tobacco through individual intervention in the form of behavioural counselling and nicotine replacement therapy.

The first floor comprises of Dean office, administrative office and 06 guest rooms for examiners, inspectors etc.

The second floor comprises of modular Ots with in-house ward arrangements for 16 patients and with 4 special private rooms, a nursing station, a mini ICU and a Atrium - Garden area for patients.



Third Floor comprises of Dental Simulation Center a laboratory which simulates the clinical environment for our dental students as they will practice and learn preclinical courses, on dummy (Phantom) patients on electrical physiologic dental chairs.

The department of Prosthodontics is spread over 2nd, 4th and 6th floor.

Fourth floor will house a clinic for postgraduate students and faculty as well as a faculty for postgraduate students in the department of Dental Fillings and Savings. The metal and ceramic laboratory on 4th floor is to be used by department technicians for acrylic fabrication of various types of metal ceramic fixed crowns and extractable teeth.

The fifth floor has an ICT enabled lecture hall classrooms and state of the art auditorium.

The sixth floor will house the state of the art Digital Dental CAD CAM laboratory. All the equipment and facilities are available for fabrication of artificial organs with digital technology like computer assisted imaging, design milling and 3D printing.

The Implantology section on 6th floor comprises of two operation theaters, a diagnosis section, patient recovery room and sterilization room for dental implants treatment.

Hostel Facility:

From 8th to 11th floor hostel rooms are provided to 265 UG & PG students with mess facility and warden's flat is on 7th floor.

1) Oral Medicine and Diagnosis Clinic:

(a) OPD:

This is the department where all new patients are checked and screened for all their dental complaints, soft tissue lesions like precancerous conditions etc. and systemic diseases. The patient detailed medical history / social history is recorded along with the present dental status. The chief complaint of the patient is noted and all the relevant investigations like Rediographs, Biopsy and Blood Investigations are prescribed and carried out and the patient is referred to the specific department for treatment. The patients are also counselled as regards their oral hygiene status, cessation of tobacco associated habits, etc.

(b) Oral Diagnosis, Cancer Detection and Orofacial Pain Clinic:

The management of oral manifestations of systemic diseases, oral mucosal lesions, early stage precancerous conditions, autoimmune disorders is carried out in the Oral Medicine Clinic. Patients are screened for Oral Cancer, Biopsy and Radiographic Investigations are prescribed. Referral and rehabilitative counselling is also an integral part of this unit.

Temporomandibular Disorders, Musculoskeletal lesions and Orofacial pain is also diagnosed, treated, counselled using varied modalities including (TENS) trans electrical nerve stimulation, in the Oral Facial Pain Clinic. Minor laser surgeries are also under taken in the department.

(c) Radiology Department:

The department has CBCT machine, a Radiovideography unit and Laser instruments.



2) Oral & Maxillofacial Surgery and Exodontia Department:

The Department of Oral and Maxillofacial Surgery is a major referral centre for patients requiring treatment for various diseases and disorders related to the bones of the face and jaws, such as congenital jaw deformities or those arising from trauma during Vehicular accidents, Tumours, Temporomandibular Joint ankylosis, Oral Submucous Fibrosis, implantology and distraction Osteogenesis. Along with major surgical treatment procedures the department. Also attends to patients requiring routine treatment such as dental extractions & minor surgical procedures such as extraction of impacted teeth, Cyst Enucleation, closed reduction of Jaw Fractures, TM Joint Dislocation, Preprosthetic Surgeries & Biopsy procedures for patients with suspected cancerous lesions of the Oral cavity.

3) Periodontology Department:

The Speciality deals with the management of the Periodontal diseases i.e. diseases of gums and jaws bones. Periodontal disease is a disease of neglect. There is an extremely high incidence (90%) of Periodontal problems in the Indian Population. Neglect of healthy mouth by improper brushing & deleterious habits, leading to poor oral hygiene, are the main etiological causes of this disease. The deposits on the teeth are removed by oral prophylaxis also called as Scaling and Root planning by means of Hand Instruments / Sophisticated Electronic Equipment, Ultrasonic Scalars.

Patient's Primary Checkup is done for chronic gum disease and their teeth are cleaned also to give them better dental health. Patients with bony defects are treated with artificial bone grafts e.g. dried bone allograft and soft tissue defects are treated by membranes e.g. Alloderm. Both these grafts are synthetically prepared and are procured from established organizations. Patients with mobile teeth are treated by splinting, which can be done by composite, wire etc.

4) Pedodontics Department:

Department of Pedodontics and Preventive Dentistry provides services to Children from infancy to adolescence to all socioeconomic strata. The preventive programmes like oral Hygiene Counselling, Diet Counselling, Fluoride Therapy are routinely performed. All the treatment modalities from diagnosis to complete oral rehabilitation are done. Restorations with tooth coloured materials root canal treatment, extractions, space management, minor surgical procedures are carried out. Habit breaking procedure (for e.g. Thumb Sucking, Digit Sucking, Mouth Breathing) are routinely carried out. The children with Dental traumatic injury are attended with advanced modalities and techniques.

Speciality treatment for medically compromised children and those needing special attention i.e. cardiac diseases, cerebral palsy (spastic children), Autism, Thalessemia, Haemophillia, leukemia, Cleft Lip and Palate are carried out with special care. The department has facility for treatment of special children under premedication or under general anaesthesia with fully equipped operation theatre and skillful anaesthetist.

Municipal school children are treated free of cost and special efforts are taken through daily dental van services. Pediatric patients suffering from highly infectious and contagious disease like HIV / AIDS, Hepatitis B, are also treated. Underprivileged children living in orphanages are brought on monthly basis for regular oral health care.



5) Orthodontia Department:

Orthodontics and Dentofacial Orthopedic is a highly specialized branch of Dentistry. The department at Nair Hospital Dental College was the first to start in the country and till date offers contemporary treatment to the patients visiting the department. The treatment modalities include treatment of 1) mild to moderate growth related problem 2) Malocclucia due to pressure related habit 3) Cleft lip and palate 4) Skeletal malocclucia 5) Functional problem 6) Occlusal disharmonic 7) Crowding 8) Proclination etc.

6) Prosthetic, Crown and Bridge Department:

In this department artificial teeth are replaced. Replacements are directed towards achieving oral function, aesthetics, speech and mastication.

Depending on the extent of edentulous span, the patient could be treated either with a complete denture, removable partial denture or a fixed partial denture. Different types of maxillofacial prosthesis are also made for patients with congenital or acquired defects. Fixed partial denture work is carried out with the latest available material (e.g. Resin, Ceramic, Metal) and Modern technology. Dental implant treatment is also carried out in the department. This department has been renovated recently, and new dental chairs have also been installed.

A state of art Digital Dental Lab (CAD CAM Lab) has been a new addition to the department. It will help in fabrication of faster and more accurate computer aided design & manufacturing (CAD/CAM) dental prostheses.

7) Oral Pathology and Microbiology Department:

Oral Pathology & Microbiology deals with examination of oral manifestations of diseases and their treatment. Biopsy procedures and Histopathological reporting is also done in the department. Routine lab investigations are carried out for the patients.

The department is involved in academic and research activities. The department has a research microscope and automatic blood cell counter. The latest addition to the department are twenty five illuminating binocular microscopes and optrascan (Slide Scanning Device).

Oral Cancer and Precancer Prevention and Detection Center deals with detection and counseling of patients with precancerous and cancerous lesions.

8) Conservative Dentistry & Endodontics Department:

The department of Conservative dentistry and Endodontics works towards conserving and restoring teeth. Work done by the department is concentrated on relieving the pain and discomfort of the patients, majority of the treatment carried out is Root canal treatment of teeth. Besides silver amalgam restorations or Esthetic dentistry, the department also serves the patients with treatment modalities ranging from Periapical surgery, management of traumatic dental injuries. Non-surgical retreatment and multidisciplinary, Endo-Prostho and Endo-Perio cases. The department has state-of-the-art equipment which includes lasers, Electrocautery, Surgical operating Microscope, Table top microscopes and Bleaching units. Special personalized care is given to 'Mentally and physically challenged' patients in special care room. Senior citizens are treated on priority basis every friday. Seropositive cases are taken every Wednesday in a special room.



9) Community Dentistry Department:

Public Health Dentistry (Community dentistry) Department is working towards prevention of oral diseases & to promote oral health with the aim 'Best oral health for the largest possible number'.

Community services are rendered in two urban health centers by mobile dental van. Community Dental Health Programmes are regularly organized to deliver dental health services to needy and underprivileged people staying at disadvantagous locations. Dental Check-ups are undertaken on regular basis for school going children. Apart from these regular visits, the department of public health dentistry also impart good oral care information and screening to needy, those living in slums, red light areas, orphanages old age home & prison by conducting various diagnostic dental camps.

Every year we celebrate 'No Tobacco Day' by educating the patients about the ill effects of tobacco consumption and oral cancer, more emphasis on preventing tobacco habits and occurrence of oral cancer. Oral cancer by educating the patients about ill effects of tobacco consumption and counselling them against tobacco habits. Through performance of street plays and slogans, posters, pamphlets and banners the population is motivated to quit the habit of tobacco and adopt healthy lifestyles. Department has developed the 'Oral Health Museum' in the hospital, where we educate each and every patients and public visiting to the Nair Hospital Dental College about preventing dental disease and promoting oral health.

In future, department will try to reach more and more people especially in remote areas to provide beneficial services to public by procuring one fully equipped mobile dental van.

IV) LOKMANYA TILAK MUNICIPAL GENERAL HOSPITAL AND LOKMANYA TILAK MUNICIPAL MEDICAL COLLEGE

1) Lokmanya Tilak Municipal General Hospital:

After the IInd World war, the Indian Military Hospital at Sion was taken over by the Bombay Municipal Corporation in the year 1946 and the Dharavi Municipal Group of Hospitals was started from 24th April 1947. It started with 50 beds and now L.T.M.G. Hospital is 1,900 bedded tertiary referral centre. Currently, hospital is undergoing redevelopment after which it will have 3,000 beds.

Various clinical facilities and specialized units such as Flying Maternity Squad Service, Accident Ambulance and Mobile Coronary Care Units have been provided at this hospital.

2) Lokmanya Tilak Municipal Medical College:

The Brihanmumbai Municipal Corporation established its third Medical College at this hospital in the year 1961. The college is affiliated to Maharashtra University of Health Sciences, Nashik Upto the academic year 2016-17. 100 no. of undergraduate students were admitted every year. From academic year 2017- 18, 150 undergraduate students were admitted to M.B.B.S. course. From 2019-20, 200 Under Graduate students are given admissions. The college admits Post Graduate students for various Degree & Diploma courses in all specialities and super specialities besides conducting D.M.L.T, M.Sc. & Ph.D in Microbiology, Biochemistry, and Applied Biology & Pharmacology.



The School of Physiotherapy and Occupational Therapy, conducts B.P.Th. / B.O.Th. & M.P.Th / M.O.Th. courses. Students are also trained for M.Sc. Course in these specialties. Students are admitted for B.P.M.T. courses also. There is school of nursing affiliated to Nursing Council of India & admits 100 students every year for G.N.M. course.

DEPARTMENT OF ANAESTHESIOLOGY:

- Department of Anaesthesiology has trained undergraduate and postgraduate students organized various academic activities, conducted postgraduate examinations and provided anaesthesia related services to 20 other departments of L.T.M.M. College and Hospital as well as other hospitals as per the directives.
- During the year 2024, 29,277 patients received Anaesthesia Care for various routine and emergency surgeries in different surgical specialities and super specialities. 4,978 patients were evaluated in Anaesthesia O.P.D.
- In addition, 1,385 patients were provided ventilator care and 4,478 patients critical care in different I.C.U's.
- For management of pain, various fluoroscopic and U.S.G. guided procedures were carried out. A total of 503 such procedures were carried out in 2024 and total attendance in pain O.P.D. was 1,928.

DEPARTMENT OF ANATOMY :

Teaching and evaluation of 1ST year M.B.B.S. Physiotherapy & Occupational Therapy students, M.D. Anatomy Postgraduate students of L.T.M.M.C. Teaching of First Year B.Sc. P.M.T. & Diploma Nursing students of L.T.M.G.H in Anatomy.

Department of Anatomy conducted Undergraduate Seminars for First Year M.B.B.S. students.

The department of Anatomy accepts Body Donation after death, for Dissection purposes for First Year M.B.B.S students, M.D. Anatomy Postgraduate students and for Research.

Helps for arranging workshops for various clinical departments.

DEPARTMENT OF BIOCHEMISTRY:

Biochemical investigations are carried out using fully automated clinical biochemistry autoanalyzer. Investigation like L.F.T., R.F.T., Calcium, Uric acid, amylase are analysed for intensive care areas. The total number of tests during 2024 in Biochemistry Clinical Laboratory was 9,41,415 and in Emergency Laboratory was 6,62,763.

Investigations like Blood Sugar, Serum Electrolytes, Lipid Profile, L.D.H., Fluid and Urine Biochemistry along with special investigations like V.M.A., Ammonia, Lipase, C.R.P., Serum Iron, Serum Ferritin, Unsaturated Iron Binding Capacity, Magnesium, ADA, Lactate, Amylase etc. were also done for all the patients (indoor and outdoor).

Also started Hormonal assay like Prolactin, Parathyroid Hormone & Fertility profile like F.S.H., L.H. testosterone Antimullerian hormone to assess hormonal levels and reproductive health to evaluate fertility potential and identify any underlying issues.



The department clinical laboratory is N.A.B.L. Accreditated for 47 Biochemistry parameters from 13.09.2023. This laboratory has strict quality control measures & follows External Quality Control Programme.

Department had organized 4th All India National Level Intercollegiate Biochemistry UG Quiz – Energetics 2024 online.

Also conducted Internal Auditors Training Course as per ISO 15189:2022 & Good Laboratory Practice Course.

The students of courses M.D., M.B.B.S., B.O.T.H., B.P.T.H., B.P.M.T., D.M.L.T. of M.U.H.S. are trained in the department. Ph.D. (Medical Biochemistry) by M.U.H.S. has also been started. Various research projects are also conducted by the faculty members.

DEPARTMENT OF CARDIOLOGY:

The Department of Cardiology was established in 1975-76. The Department has been a pioneer in many fields like Primary Angioplasty in Myocardial Infarction (P.A.M.I.), Trans Catheter Indian Society of Aortic Valve Replacement (T.A.V.R.) and Atrial flow regulator, etc. Indian Society of Electrocardiography (I.S.E.) was established in Sion 20 years ago. Presently, the Department has a fully equipped I.C.C.U., which provides acute care for all cardiac emergencies. Cardiology O.P.D. is held twice a week in L.T.M.G. Hospital,Sion.The Department also conducts non invasive cardiac procedures like 2D & 3D colour Doppler Echocardiography & Trans Esophageal Echocardiography & Computerised Stress Test and P.C.I. while also being involved in various clinical trials. The new "State of the Art" flat panel cardiac catheterization lab was installed on 31st October, 2018, where all types of diagnostic & therapeutic cardiac procedures like Angioplasty, Valvuloplasty, diagnostic and therapeutic interventions for Congenital Heart Diseases and Pacemaker implantation etc. are routinely done. The department also provides highly specialised arrhythmia clinics, Electrophysiology Studies and Radiofrequency Ablation services by world renowned faculty.

DEPARTMENT OF CARDIOVASCULAR & THORASIC SURGERY:

The C.V.T.S. dept. deals with paediatric and adult cardiac surgeries including open heart surgeries like valve replacement and coronary artery bypass grafting etc. and paediatric cardiac surgeries for cyanotic and cyanotic congenital heart diseases. Also it caters to various vascular emergency surgeries like that involved in trauma and thromboembolism. The deptartment conducts various thoracic surgeries like decortications, lobectomy, pneumonectomy and cyst excision in both adult and paediatric patients and cases referred from chest medicine department. Patients requiring dialysis undergo A. V. fistula surgery.

DEPARTMENT OF COMMUNITY MEDICINE :

A) TEACHING AND TRAINING -

Department of Community Medicine conducts undergraduate teaching for 1st, 2nd and 3rd year M.B.B.S. students. Post graduate and Undergraduate Students are being taken to various places of public health importance. Teaching and Training of B.P.Th., B.O.Th., B.P.M.T., Nursing students & also the M.S.W. students is conducted. Apart from this, Family adoption program has been started for first year M.B.B.S. students.



B) N.C.D. CLINIC AND IMMUNIZATION CENTRE-

N.C.D. clinic was established in the ground floor of the O.P.D. building and later it was further extended to as a part of the passive surveillance for N.C.D,s by B.M.C.

C) INTEGRATED DISEASE SURVEILLANCE PROJECT (I.D.S.P.) -

Under this project, cases of monsoon related illnesses namely, Malaria, Leptospirosis, Dengue, Fever, ARI, Cholera & Gastroenteritis are reported on a day-to-day basis from I.P.D., O.P.D.'s and Labs of the hospital. I.D.S.P. played a crucial role in Covid -19 disease and Mucormycosis reporting. Total of 9,029 M.R.D. cases and 93 deaths were reported in the year Junuary 2024 to December 2024. During the January 2024 to December 2024 following reporting were done: Total of 9,029 M.R.D. cases and 93 deaths were reported, , Reporting to total no of N.C.D.'s that were diagnosed & were initiated on treatment were 17,567.

D) URBAN HEALTH CENTRE, DHARAVI-

There are various O.P.D.'s running in Urban Health Centre, Dharavi namely – General O.P.D., Paediatric O.P.D., Paediatric Immunisation O.P.D. and Growth and Development Clinic. 30,481 patients were examined and treated in General O.P.D. and 3,024 children were treated in Paediatric O.P.D. Various Health Programs such as N.T.E.P., N.A.C.O., U.I.P. are implemented. Our Immunization Clinic was successful in immunizing 2,915 children and out of which 1,130 children were completely immunized.

E) RURAL HEALTH TRAINING CENTRE, VASHIND -

R.H.T.C located at Vashind is a training center for the undergraduates, postgraduates, of both medical & paramedical staff. It works in collaboration with the existing P.H.C. staff. P.M.S.M.A. (Pradhan Mantri Surakshit Matrutva Abhiyan) camp is organized on 9th of every month at R.H.T.C., Vasind, as a part of community outreach activity.

F) OUTREACH ACTIVITY-

Several outreach camps are organized by the Department involving Doctors from various Departments depending upon the beneficiaries. School Health Camps are organized with various public and private schools.

G) SPECIAL ACTIVITIES -

Quiz Competition on Tuberculosis by I.A.P.S.M. was conducted in this Institute for the undergraduate students by Community Medicine Department and the winners were awarded with prize. Monsoon Preparedness Training Programme 2024 was organized. Training on Facility based Management of Severe Acute Malnutrition was given to the Resident doctors.

DEPARTMENT OF GASTROENTEROLOGY:

This department specialized in the clinical evaluation, diagnosis and treatment of the diseases of the digestive tract, Liver, Biliary System and Pancreas along with endoscopies. This department perform about 500 diagnostic O.G.D. scopies and 200 colonoscopies per month. This department also performs dilatation of esophageal strictures, Capsule endoscopy for unexplained GI bleeding, E.U.S. guided drainage of



Pancreatic Fluid collection. This department perform about 40 E.R.C.P. per month for biliary tract stones strictures and malignant obstruction. This department has started performing cholangioscopy for difficult biliary stones and P.O.E.M. procedure for arhalasia cardia.

DEPARTMENT OF OBSTETRICS AND GYNAECOLOGY:

The Department of Obstetrics and Gynecology of L.T.M.G. Medical College & General Hospital had annual deliveries of more than 8,004 last year 2024. Total no. of new O.P.D. registration was approximately 8,050. Total no. of old O.P.D. registration was approximately 16,543. Daily average no. of new O.P.D. patients was approximately 46. Daily average no of old O.P.D. patients was approximately 146. Total no. of admissions was 10,104. Daily average no. of admissions was 35. Total no. of major operations at L.T.M.G.H. was 546. Total no. of Minor operations at L.T.M.G.H. was 593. Total no. of impatient admission was approximately 11,108. Daily average inpatient admissions was 45. Total no. of Discharge was 10,099. Total attendance in casualty was 3,205. Total no. of Medico legal cases was 256.

DEPARTMENT OF MEDICINE :

Medicine department is very important structure providing patient-centric care in multiple discipline. It is also involved in medical education of M.B.B.S, M.D. Medicine students, along with Physiotherapy, Occupational Therapy, Paramedical Technology and Nursing Courses.

Daily in Medicine O.P.D., 450-500 patients are treated. Speciality O.R.D.'s like Diabetes. Endocrinology, Infectious Diseases, Hematology and Rheumatology provide services to nearly 250-300 patients per week. Senior citizen's O.P.D. looks after around 50-60 patients per week. ART centre for HIV provides services to 150-200 patients per day under Mumbai District Aids Control Society. U.H.C. Dharavi has a daily O.P.D. of 40-50 patients / day and Indoor capacity of 40 male beds and 15 female beds which are fully utilized, Medicine department admits 60-80 patients daily which increases to about 120-130 patients daily during monsoon season. There were 30,020 Indoor patients this year including monsoon related illnesses like Malaria, Leptospirosis & Dengue.

Adult patient of Thalessemia Major are given blood transfusions on O.P.D. basis in special Thalessemia Centre in conjunction with Paediatric Department. Yearly 1,200 critically ill patients are managed in M.I.C.U. Ward 7A is an additional 14 bedded Intensive Care Unit to manage serious patients requiring ventilator presenting to E.M.S. Special drugs available for Rheumatology O.P.D. patients like Infliximab, Rituximab are provided free of cost. Also, Medicine Department actively thrombolyzed stroke patients in E.M.S. in association with Neurology and Radiology department. Thrombolyzed stroke patients in E.M.S. in association with Neurology and Radiology department.

DEPARTMENT OF MICROBIOLOGY:

Department of Microbiology has processed 4,64,454 (Four Lakhs Sixty Four Thousand Four Hundred and Fifty four) specimen in the year 2024. (January 2024 To December 2024).



The significant special activity in 2024:

- N.A.B.L. Accredited Lab as per ISO15189:2012.
- Molecular Testing facility for S.A.R.S Covid -19 / Influenza Viruses.
- Sterility testing facility for Milk Bank / Blood Bank / Skin Bank.
- This department part of M.A.H.A.S.A.R. (Maharashtra State Antimicrobial Resistance Surveillance.
- N.V.B.D.C.P. Sentineal surveillance of Dengue & Chikungunya.
- State Reference Lab National Viral Hepatitis Control Program.
- > State Reference Lab National Program for Surveillance of Viral Hepatitis.
- The Faculty of Microbiology published 10 scientific articles in National / International Journals.
- This department of Microbiology has 08 ongoing research projects.

DEPARTMENT OF NEONATOLOGY:

The Department of Neonatology looks after babies born in the hospital as well as those referred from other public and private hospitals for specialized care.

The 40 bedded Neonatal Care Unit offers specialized level IIIb care to sick and critically ill babies. The intensive care unit has facilities for Neonatal ventilation, high frequency ventilation, phototherapy, exchange transfusion and intensive monitoring of sick babies. The Department also runs a Human Milk Bank since the last 34 years that provides pasteurized human milk to all needy babies. This department a Zonal reference centre for Comprehensive Lactation Management Centre for west zone in the country.

DEPARTMENT OF NEUROSURGERY:

L.T.M.G.H. unique geographical location and logistical advantages position it as a flagship Level 1 trauma centre for the Brihanmumbai Municipal Corporation. The department of Neurosurgery is integral to this trauma care, with a dedicated team available 24 / 7. They perform an average of 700 - 800 emergency brain and spine surgeries.

DEPARTMENT OF NEUROLOGY

The department of Neurology is now a separate department. Apart from routine N.C.S. and E.M.G. studies, a facility for V.E.E.G. has also been started. This department offers a wide range of services including botulinum toxin injections for dystonia and hemifacial spasm and thrombolysis for stroke. In addition to two general neurology O.P.D.'s on Monday and Friday, the epilepsy O.P.D. has been started on Wednesday. The department has got recognition from N.B.E. and has 03 Dr. N. B. residents currently. The department has also conducted the Dr. N. B.. Neurology practical exam in April 2025.

DEPARTMENT OF NEPHROLOGY:

The Department of Nephrology provides Hemodialysis services to patients with acute kidney injury and chronic kidney disease. Also, run a Kidney Transplant Programme in L.T.M.G.H. 523 admissions last year in Nephrology ward in 2024. 03 live



related renal transplants were performed. This department running Hemodialysis services at 04 places in the hospital which includes ward 35, HD unit in O.P.D. Building, M.I.C.U. and Satellite HD Unit, U.H.C. The department has provided 5,658 Hemodialysis sessions in 2024. 2,100 H.D. sessions were given to critically ill patients in ward 35 and M.I.C.U. The department has also provided interventional nephrology services in the form of T.C.C. insertions and kidney biopues 159 tunneled cuff catheters were inserted and 167 kidney biopsies were performed in 2024. The Department has also provided plasmapheresis to patients with various Renal, Neurological and Rheumatological conditions in 2024. The Department of Nephrology runs 02 O.P.D., one for general Nephrology and another for transplant patients, 5,395 Kidney patients were benefited from O.P.D. serivces in 2024. Apart from clinical work, the Department runs an academic programme for 02 Dr. NB (Nephrology) students, post graduate Medicine students and undergraduate students as well.

DEPARTMENT OF OPHTHALMOLOGY:

Diagnostic Services and Surgical Services:

Routine Eye check up, Refraction, Autorefractokeratometry, Fundoscopy (Direct and Indirect, 90 D lens), Tonometry (Schiotz and Applanation), Dry Eye examination, Lacrimal Sac Syringing, Slit lamp examination with imaging. Gonioscopy, Perimetry Color Vision Test, Amsler's Grid Test, A Scan, B-scan, Optical Biometer, Optical Coherence omography, Fundus Photography, Fundus Fluoroscein Angiography, Retinopathy of Prematurity Sreening, Learning Disability Screening, Visual Disabilty Screening.

Speciality Services:

Cataract, Glaucoma, Cornea, Vitreoretina, Oculoplasty, Pediatric Ophthalmology, Retinopathy of prematurity screenin, Emergency 24 hours services, Trauma management and Cornea retrieval center for 24 hours.

DEPARTMENT OF ORTHOPEDIC :

The department of Orthopedics was established in 1970. Initially, it started off with fifty beds and has since then progressed to become one of the premier centres for Orthopaedic surgery, not only in the city of Mumbai, but also in the entire country.

This department runs three Operation Theatres six days a week plus one emergency O.T. round the clock. The Orthopedic outpatient department caters to 350 patients per day on an average.

Besides the general outpatient department, specialty clinics such as the Arthroscope & knee clinic and the spine clinic, Cerebral Palsy are also run by the department.

DEPARTMENT OF PATHOLOGY:

Department of Pathology renders services through various laboratory like Hematology (The basic Hematology tests are NABL accredited since year 2021), Cytopathology, Histopatology , Autopsy and Postmortem Histopathology and Chemical Pathology .

Emergency Hematology lab runs 24 hours a day catering emergency patients. For cancer patients, advanced tests like immunoestochemistry & Frozen section facility is done. Chemical Pathology laboratory has acquired high end fully automated biochemistry analyser which has enabled to carry out biochemical tests at much faster rate (1,200 Tests per hour).



The blood centre of L.T.M.G.H. has facilities of blood component separation apheresis along with a routine transfusion services.

Department of Pathology also conducts M.U.H.S. recognised fellowship programmes for post M.D. Pathology candidates in Gastropathology and Neuropathology specialities.

DEPARTMENT OF PEDIATRICS:

The Department of Pediatrics has demonstrated significant progress and commitment to excellence in patient care, education and community service during the year 2024. This report highlights our key achievements, academic endeavours and strategic initiatives with our mission to provide outstanding healthcare services.

This department, successfully treated 5,241 admitted patients this year, with foot fall of 26,923 patient in O.P.D. and 22,434 children managed in emergency Pediatric services reflecting our commitment to quality care. Managed 580 critically sick children in P.I.C.U. Total 1,579 patient were managed by Pediatric Hemato-Oncology division successfully with 11 BMT done in this year. This department has completed 104 BMT from inception to date with success rate of 93%. 290 Pediatric GI endoscopies were performed over year by Pediatric Gastroenterrology and Hepatology Division.

DEPARTMENT OF PHYSIOLOGY:

The Department of Physiology is mainly involved in teaching the 1st year M.B.B.S., B.O.Th., B.P.Th., B.P.M.T. and Nursing students and conducts regular lectures, practical's tutorials and seminar for them and assesses them regularly. The department also conducts teaching and seminars for postgraduate students. It conducts classes for third year B.O.Th. students. Faculty participates in different faculty development Programs. The department conducted sessions & lectures during Foundation course, accomplished C.A.P. - Central Assessment of papers and Compiled Institutional Data for India Today 2024 of the whole institute.

Faculty plays key role inguiding U.G. student for I.C.M.R.- S.T.S. projects. & post M.B.B.S. students is various research projects. Department conducts elective posting for students of IIIrd year M.B.B.S.

DEPARTMENT OF PHYSIOTHERAPY:

This department renders patient-care services to all indoor areas including all intensive care units and also offers O.P.D. based services to patients with any musculo-skeletal, Adult & Paediatric Neurological and Cardio-Pulmonary Dysfunctions, with speciality services to patients with hand injuries. The department also has specialized O.P.D. for Pelvic Floor Dysfunctions in males, females and children, patients with Occupation related injuries and also geriatric persons.

Bachelor's, Master's and Ph.D. programmes affiliated to Maharashtra University of Health Sciences are also conducted in the department.

DEPARTMENT OF PLASTIC SURGERY :

- Plastic Surgery O.P.D. runs 3 days a week with footfall of around 100 to 120 patient every O.P.D.
- This department has specialised O.P.D, including Hand O.P.D., Cleft & Craniofacial O.P.D. & Cosmetic Surgery O.P.D.



➤ This Department operates around 3,000-3,500 Routine & Emergency cases every year including Trauma, Cancer reconstruction Cleft & Craniofacial Surgery, Cosmetic Surgery & Gender reassignment Surgery.

DEPARTMENT OF PSYCHIATRY:

The following services are provided by this department.

- 1) O.P.D. & I.P.D. Services: About 250 to 280 old patients and approximately 35-40 new patients are assessed, evaluated and treated under Senior supervision on a daily basis in the O.P.D. Department also provides indoor treatment facilities through Male ward (18 beds), Female ward (09 beds) and Pediatric ward (04 beds).
- 2) Community Outreach Services:
- i) To visit the Kasturba Beggar's Home, Chembur.
- ii) Conducting Dementia Camp with Shield Foundation in Dharavi.
- iii) Visit to Grace Foundation.
- 3) Child Guidance Clinic (C.G.C.): about 12-15 patients (up to the age of 14 years) are assessed and evaluated every day in C.G.C.
- **4) Electroconvulsive Therapy (E.C.T.) :** Modified E.C.T.S. under general Anesthesia are given to both patients and out-patients on daily basis.
- **Ketamine Therapy :** Intravenous and Oral Ketamine Therapy is given to patients as required.
- 6) Other Brain Stimulation Therapy: Brain Stimulation Therapies like Cranial Electrotherapy Stimulation (C.E.S.) and Transcranial Direct Current Stimulation (T.D.C.S.) are given to O.P.D. patients as required.
- 7) E.E.G. Services: About 3-4 elective E.E.G.'s are done daily in the department. The department provides mobile E.E.G. services to non-ambulatory patients in the hospital wards, I.C.C.U., M.I.C.U. and I.R.C.U. The department is on the verge to start the 'Video-E.E.G.' services for all the patients at affordable rates.
- 8) Medicines at Concessional Rates: The department has poor and needy patients by providing psychiatric medicines at concessional rates through assistance of N.G.O.'s like 'Sunday Friends'.
- 9) Psychological Testing and Assessment / Counselling Services: The department has a Clinical Pyschologist, who does IQ testing and various psychological tests R.O.R., M.M.P.I., T.A.T., C.A.T. etc.) for psychiatric patients as well as patients referred from other departments of the hospital or other institutions. A Psychiatric Social Worker (P.S.W.) provides counselling to the patients and their relatives as and when required in the O.P.D.
- 10) Social Awareness Programs / Seminars: The department holds social awareness programs for the general population, school and N.G.O.s whenever required in relation to awareness regarding Schizophrenia, Children related issues, awareness regarding domestic violence, etc.



- 11) Clinic for Clients with Gender Identity Issues: The department has started a special clinic for clients who have gender identity disorder and other issues related to their gender, which involves assessment and certification of such clients along with therapy and counselling.
- **Academic Activities**: The department also conducts academic lectures for undergraduate students, Nursing and O.T. / P.T. students of the institution. Department has initiated an online lecture series named "Mind and Learning" for PG students and practicing psychiatrists which can be attended free of cost from all over the world.
- **Research Activities and Publications :** Department is conducting various research activities and publishing articles on regular basis.

RADIOLOGY DEPARTMENT:

The Radiology department currently boasts of three fully functional multi slice C.T. Scan machines (two 160 Slice multidetector C.T. scanner and third 16 slice multidetector C.T. scanner), two 03 Tesla M.R.I. Scanner, a Biplane D.S.A. Machine, more than 10 High end grey scale and Colour Doppler machines, C.R. and D.R. Machines, Digital Mammography Machine, and multiple portable X- ray and U.S.G. Machines. A proposal has been made for third M.R.I. Machine.

In U.S.G., the department is performing procedures like fetal 2D echo, Contrast enhanced ultrasound elastography and Doppler. In C.T., imaging the coronary Circulation, Calcium scoring. Virtual imaging like C.T. bronchoscopy and C.T. Colonoscopy, doing C.T. perfusion in hyperacute stroke to select patients for thrombolysis. In Interventional Radiology vascular and nonvascular interventions and biopsies are performed. Every year 10 M.D. Students, 03 DMRD, 09 Fellowships, and 08 B.P.M.T. Radiography students study in this department.

DEPARTMENT OF RESPIRATORY MEDICINE :

The Department of Respiratory Medicine operates a comprehensive care facility, boasting a 12-bed Intensive Respiratory Care Unit and a 28-bed Respiratory ward. These units specialize in managing a diverse range of respiratory conditions such as COPD, Asthama, Interstitial Lung Diseases, Occupational Lung Diseases, Pleural Diseases, A.R.D.S., as well as cases like Hanging, drowning & Tetanus.

The Department is proficient in conducting interventional procedures including Bronchoscopy, Thoracoscopy, image- guided Thoracocentesis, and biopsies. Moreover, it houses state of the art facilities such as a pulmonary function test lab and a Polysomnography lab, ensuring comprehensive diagnostic capabilities.

DEPARTMENT OF SURGERY:

The surgery Department conducts the following O.P.D., Emergency and Special Services.

Departmental Activities:-

- Surgery: The department treats about 81,500 patient in O.P.D., performs about 7,100 major and 24,000 to 26,000 minor operations every year.
- Minimal Invasive Surgery: We are routinely performing 375 basic and 80 advanced laparoscopic surgeries.



- > Trauma ICU Care: About 3,100 per year critically injured patients are provided quality care at the trauma ward.
- Surgical Gastroenterology & Endotherapy Clinic : About 1,500 patients are offered specialized consultation per year.
- ➤ Endoscopy Clinic: This department performs 2,800 diagnostic and 500 advanced therapeutic endoscopies procedures every year.
- Cancer Chemotherapy Clinic: This department treat about 6,000 O.P.D. patients per year, admit about 950 patients for Neo-adjuvant, Adjuvant and Palliative Chemotherapy Care at subsidized rates with the help of Shraddha Foundation.
- **Burns Care Service**: About 600 patients are treated for burn injuries ranging from mild to severe life threatening full thickness burns.
- > Skin Donation and Skin Bank: Provides valuable homografts for burns victims as well as patients with chronic non healing ulcers. Graft retrieval done by residents from cadaveric donors and donor families are felicitated annually.
- Cadaver Maintenance Programme: Recognition of Brain dead patients and awareness and maintenance of cadavers ongoing.
- Mass Casualty Management: Ambulance van calls are attended and disaster management protocols are set in the event of a mass casualty.
- Venous Clinic: This service detects and offers treatment with regular follow up to about 750 patients with varicose veins. Endo venous laser ablation treatment of two patients per week and venous scanning using the departments own Doppler machine.

DEPARTMENT OF GASTROINTESTINAL SURGERY :

The Department of Surgical Gastroenterology & GI- HPB Oncousurgery continues to provide comprehensive, state of the Art Surgical Care for patients with complex Gastrointestinal and Hepatopancreatobiliary conditions. In the academic year 2024-25 the department successfully performed over 180 major GI-HPB surgeries and catered to more than 1,200 patients through its outpatient services, reflecting its unwavering dedication to patient care.

Highlights of Surgical Expertise:

- This department specializes in a wide range of Advanced laparoscopic and minimally invasive procedures, including:
 - Laparoscopic Colo-rectal Surgery for both benign and malignant diseases.
 - Laparoscopic Pancreatic Surgery for Cancer & Chronic Pancreatitis.
 - Laparoscopic Upper GI Surgery for G.E.R.D. & Achalasia Cardia.
 - Laparoscopic Sex Re-Assignment Surgery.
 - Video Assisted Thoracoscopic Surgery (VATS) for Esophageal Tumors
 - Complex Abdominal Wall Reconstruction (AWR) for large and recurrent Hernias.



CANCER SURGERY -

The team also performs a high volume of GI and HPB Cancer surgeries, guided by evidence-based protocols and multi disciplinary collaboration.

DEPARTMENT OF UROLOGY:

Urology department at L.T.M.G. Hospital is one of the oldest Urology departments in Mumbai. This department is very active in providing advance treatment techniques to Kidney disease patients. Also, Live and Cadaver Kidney transplant are successfully done regularly.

Majority of procedures in Urology are done endoscopically in this department (Endourology, Laparoscopic Urology, Laparoscopic Donor Kidney Treatment etc.). Other Diseases like Kidney Diseases (Stone, Cancer) Urinary Bladder & Prostate Diseases (Cancer, Stones, B.P.H.) also treated regularly. Modern techniques like LASER, U.D.S., R.I.R.S. and E.S.W.L. are available in our department. Andrology O.P.D. is also there. Also separate Uro-Oncosurgery O.P.D. is conducted every Thursday.

DEPARTMENT OF PHARMACOLGY :

Teaching and evaluation of students of 2nd year M.B.B.S., 2nd Year Physiotherapy, 2nd Year Occupational Therapy, 2nd year Nursing and B.P.M.T. students. Teaching & Training of post graduate students of the L.T.M.M.C. in Pharmacology. This department has Pharmacovigilance centre for adverse drug reaction monitoring. It also has the Central Animal House.

DEPARTMENT OF DERMATOLOGY:

Clinical Work:

- In the period of January 2024 to December 2024, the Department of Dermatology has provided its services to over 1,17,066 patients on O.P.D. basis and 76 patients on I.P.D. basis. 10,158 day care Procedures, 304 dermatosurgeries and 735 EC procedures.
- Conducted special O.P.D.'s for Hair, Vitiligo, Psoriasis, Acne/Melasma. The Hair O.P.D. alone has a patient load of 8,120 patients this year.
- Provides services like Vitiligo Surgeries, Hair Transplants, Radio Cautery, Surgical Excisions, Phototherapy, Chemical Peels, STD Counselling.
- Provided diagnostic services like Histopathology, Dermoscopy, Trichoscopy, Wood's Lamp Examination, KOH Mount, Gram Staining.

Dentistry Department :

- This department is providing state of the art Dental treatment in our Dentistry Department. Apart from U.G. Clinical teaching, provide various dental procedures like Dental Extractions, R.V.G. X-Rays, Minor Oral Surgeries, Dental filling, Root Canal Treatment (R.C.T.), Crowns and Bridges.
- Dental implants and Full Mouth Rehabilitation (F.M.R.) cases are being routinely done. Last year this department performed close to 921 Dental fillings, 873 R.C.T.'s, 17 Intraoral Scan, 704 Dental crowns and 54 Dental Implants.



Paediatric Surgery :

The department entered its 35 year in 2024. The department conducts O.P.D.s in 07, Room No.13 on alternate days. On Friday a special follow up O.P.D. is conducted. Patients who have undergone major surgeries or are being planned for major surgery are reviewed and discussed. Linkage O.P.D. started by Dean (L)'s order to Rajawadi Hospital, Shatabdi Hospital, Govandi from February 2018 and new O.P.D. started at Cooper Hospital on Saturday. In addition to this, emergency patients being referred from the casualty department are catered to 24 x 7. Special Spina Bifida O.P.D. is conducted on Thursday morning at 11.30 am Special Antenatal clinic is conducted on Tuesday at 1.30 pm. The department runs three operation tables in the Paediatric surgery operation theatre. Total Number of Supra Major surgeries in 2024 was 230, Total Major Surgeries was 1,786 & total minor surgeries perform was 1,985.

DEPARTMENT OF OCCUPATIONAL THERAPY:

- Occupational Therapy Department runs special clinics on daily basis like Neuro Rehabilitation, Amputation Rehabilitation, Work Fitness, Stress Management, SI & NDT, Developmental O.P.D., CP Clinic, Hand Clinics, High Risk, Disability Assessment and Certification, Community Based Rehabilitation at Matunga and Mankhurd Labour Camp.
- Routine Services Intervention & Rehabilitation are carried out in Ortho, General Medical, General Surgery, Psychiatry, CVTS, Neuro Medicine, Neuro Surgery wards & I.C.U.'s, N.I.C.U.

FORENSIC MEDICINE:

A) ROUTINE ACTIVITIES:

- Effectively taking undergraduate lectures, practical as per M.U.H.S. syllabus via offline mode.
- Conducting Medicolegal Post Mortem as per Cr. P. C. maximum by any Medical College of Mumbai.
- Total 2,050 numbers of postmortem conducted in the year 2024.
- Total 149 cases of sexual assault examined in the year 2024.
- Total 146 cases of Age examination done.
- Conducting terminal exams and M.U.H.S. University exam as M.U.H.S. guidelines.

B) SPECIAL ACTIVITES:

- Providing guidance in medicolegal matters to Doctors from clinical wards.
- One Stop Help Centre for examination of survivors of sexual violence.
- Forensic Odontology Unit for cases dealing with dental examination.



DEPARTMENT OF E. N. T. :

The E.N.T. department of L.T.M.G.Hospital, Sion, is a leading tertiary referral centre, managing a wide array of complex and challenging cases referred from across the country. Alongside this with approximately 175-200 patients attending the Outpatient Department (O.P.D.) daily.

Our operation theatre is active every day, with 7-10 major and minor surgeries performed regularly. Emergency surgeries ar available 24/7 to cater to urgent cases. In addition to routine E.N.T. procedures, the department performs a broad range of advanced surgeries, including:

- Head and Neck Cancer Surgeries.
- Endoscopic and Open Airway Surgeries.
- Endoscopic Anterior and Lateral Skull Base Surgeries.
- Endoscopic Orbital Surgeries.
- Microlaryngoscopic Surgeries
- Cochlear Implantation.
- Emergency procedure such as cut Throat Repair, Tracheostomy and Foreign body removal are conducted round-the-clock.

ACCIDENT & EMERGENCY MEDICAL SERVICES DEPARTMENT:

Emergency Medical and Surgical Services Department (E.M.S.) has completed 22 successful years of service towards rendering immediate treatment to patients attending EMS Casualty and Operation theatres. E.M.S. department is an integral part of the prestigious L.T.M.G. Hospital. Emergency services are rendered 24x7 to all the needy patients. L.T.M.G. Hospital being a Tertiary care Hospital, patients from all economic groups are given immediate treatment.

- 24/7 Medical / Surgical / Orthopedic Dr. available in E.M.S.
- Injection Penidura is also being administered to patients in E.M.S.- Casualty.
- One Stop Help Centre for examination of victims of sexual violence has been started in E.M.S..
- Three E.C.G. technicians have been deputed on contract basis in the E.M.S. Casualty department. These technicians provide round the clock services.
- Assistant Medical Office available in E.M.S. 24 / 7.

LOKNETE EKNATHRAO GAIKWAD URBAN HEALTH CENTRE :

Loknete Eknathrao Gaikwad Urban Health Centre certificated to L.T.M.G Medical College and L.T.M.G. Hospital, Sion, Mumbai 400 022 laboratory service (Aapli Chikitsa) and in public-private partnership the poor through public partnership the facilities of C.T. Scan, M.R.I. are made available. Dialysis centre, newly started I.V.F. Centre and upcoming Bone Marrow Transplant Centre are for the benefit of patients and society at large.



V) SETH A. J. B. MUNICIPAL EAR, NOSE, AND THROAT HOSPITAL, FORT:

Seth A. J. B. Municipal E. N. T. Hospital situated on Maharshi Dadhichi Marg, Fort is a 100 bedded 'Specialized Hospital' for the specialised treatment of Ear, Nose and Throat diseases since 1964.

The Out Patient Department is open daily except Sundays and Public Holidays. All types of Surgeries of Ear, Nose and Throat are undertaken here. Round the Clock emergency treatment facilities for Ear, Nose and Throat diseases are also available here. Comprehensive Audiology and Neuro-Otology tests are available in this hospital. The hospital also provides Pathology services and Radiological services. The hospital has an in-house pharmacy which prepares various Ear, Nose drops and preparations.

In the year 2024-2025, 1,00,200 patients were treated in the out patient Department and 2,087 patients were admitted in Indoor Patient department. Similarly, 1,394 Major surgeries and 618 minor surgeries were performed in the operation theatre of Seth A. J. B. Municipal Hospital.

VI) ANTI -T. B. SERVICES OF THE BRIHANMUMBAI MUNICIPAL CORPORATION Group of Tuberculosis Hospital and City T. B. Control Programme

Group of Tuberculosis Hospitals, Sewree, Mumbai is the largest hospital for Pulmonary Tuberculosis in Asia, run by Brihanmumbai Municipal Corporation. Patient with drug sensitive and drug resistant (MDR- XDR) TB come to the hospital for examination, treatment and admission.

- Separate O.P.D. for Drug sensitive & Drug resistance T. B. patients functioning 24X7. Separate ward for Drug sensitive & Drug resistance T. B. patients.
- 24X7 digital X-ray facility.
- 10 bedded I.R.C.U. (intensive respiratory care unit)
- Upgradation of hospital laboratory to IRL Intermediate Referral Laboratory. Now all sputum tests for TB diagnosis are done at GTB laboratory like Gene-xpert, True NAAT, LPA, Culture & Sensitivity for OPD and IPD TB patients along with samples collected from all over Mumbai under National Tuberculosis Elimination Program. Recently Gene-Xpert testing capacity is increased from 08 samples to 16 samples. Also Culture & Sensitivity is available for 04 Anti TB Drugs.
- ART Centre was started on 14th August 2020 in collaboration with Mumbai Districts AIDS Control Society - MDACS for TB and HIV co-infected patients.
- Pulmonary Rehabilitation Centre was started for cured TB patietns to increase Lung Compliance by Chest Physiotherapy. Up till now 6,356 times patients have been benefited.
- Collaboration with Alcoholic Anonymous Group helping in de-addiction activity for Patients.
- Non Communicable Diseases Clinic is started for hospital employees, T. B. patients and their relatives.



- Two Bio-Medical waste machines were installed to dispose Bio-Medical waste of the hospital.
- 'Sakas Aahar' i.e. supplementary high protein diet for all hospital employees in all three shifts to boost their immunity.
- Regular quarterly screening of all hospital employees for detection of T.B., Diabetes, Hypertension and other diseases for prevention, early detection and if needed treatment is given.

STATISTICAL INFORMATION YEAR WISE:

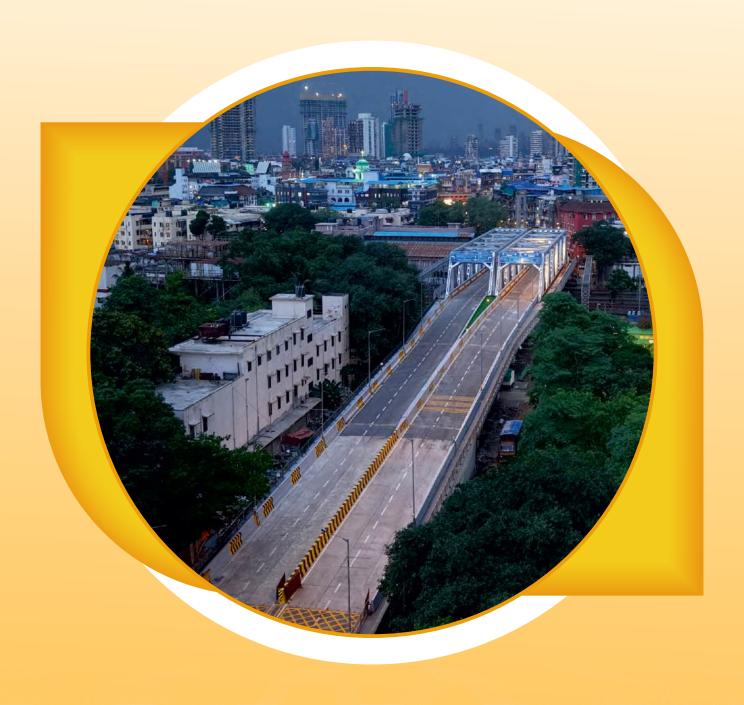
YEAR	OPD (NEW/OLD)	ADMISSIONS
2020	21,637	3,605
2021	22,562	4,157
2022	21,939	4,095
2023	20,730	4,200
2024	20,607	4,354

OPERATIONS:

YEAR	MAJOR	MINOR	TOTAL
2020	00	523	523
2021	00	614	614
2022	00	769	769
2023	04	1,071	1,075
2024	01	1,678	1,679









SWM Mulund Dumping Ground Project



Reay Road Bridge



Engineering Services

1) City Engineer's Department:

City Engineer is a statutory post as per Section 74 of the Mumbai Municipal Corporation Act, 1888 as amended upto date. The prime duties of the City Engineer are as follows:-

- 1. The Recruitment, Transfer and Promotion of all staff in Engineering Department.
- 2. Empowered to appoint Municipal Junior Engineer (Civil / M. & E.), Sub Engineer (Civil / M. & E.), and Assistant Engineer (Civil / M. & E.) and Architect on permanent or temporary basis on the establishment of the City Engineer's Department subject to the conditions mentioned in the recruitment circular issued from time to time in respect of direct recruitment.
- 3. To determine qualifications for posts of Dy. Chief Engineer, Executive Engineer, Assistant Engineer, Sub Engineer, Jr. Engineer & Technical Assistant (Construction).
- 4. New Construction / Redevelopment of Municipal Buildings with execution of such building works included in 'A', 'B' and 'E' Budget excluding construction work related to Health department.
- 5. There is one section of Registration and Monitoring of Contractors of Engineer's Department. This Section looks after the work of Registration, Revalidation and Gradation of Contractors and also Rules of Registration.
- 6. Preparation of budget proposal of Revenue expenditure & Income as received from 24 Wards and departments under City Engineer.
- 7. For the staff working under City Engineer / Engineer Unit, City Engineer is competent authority to Penalize, Remove from Service, Increment stop, Suspend / Dismiss the staff who got punishment. To Remove / dismiss the administrative employees and Engineer Cadre working under City Engineer, subject to provision of section 83 of the M. M. C. Act., 1888 as amended upto date. City Engineer is Competent Authority, hence punishment orders of such employees are issued under the signature of City Engineer.

School Infrastructure Cell:

As per Hon'ble High Court & Hon'ble Dhanuka Committee's recommendation School Infrastructure Cell was established since the year 2008. Brihanmumbai Municipal Corporation owns total of 479 school buildings. Repair, Upgradation, Reconstruction and New Construction of B.M.C. school buildings is executed by Dy. City Engineer (School Infrastructure Cell) department. In the year 2024-25, total 02 nos. of reconstructed and newly constructed school buildings were handed over to education department.

Total 31 no. of repair works and 16 Reconstruction / New construction works are in progress in Dy. City Engineer (School Infrastructure Cell) department and same will be completed in stipulated time.

Now, process of inviting new tenders for repair works and reconstruction works is in progress and same will be invited and work order for the same will be issued after receipt of administrative approval for same.

In the financial year 2024-25, Rs. 243.79 Cr. fund was utilised out of Rs. 260.69 Cr. i.e. 93.51 % Revised Estimate of 2024-25 provision.



2) Environment Department:

Legal Aspect:-

As per 74th amendment of the Constitution of India in 1992 (12th schedule) the Maharashtra State Government issued an ordinance to amend Mumbai Municipal Corporation Act, 1888 making "environment protection, promotion of ecology and urban forestry" as an obligatory duty vide section 61 (ab) in the year 1994 and under the section 63-B of Mumbai Municipal Corporation Act, 1888 'Environmental Status Report' is prepared and submitted every year before 31st July to the Corporation.

Environment and Climate Change:-

Under National Clean Air Programme, as per the guidelines given by the Central Pollution Control Board & Maharashtra Pollution Control Board and as per the template sent, the Central Pollution Control Board has approved the Air Action Plan prepared by the Municipal Corporation to improve the air quality in Mumbai City and bring it within the prescribed limits on 24th October 2019. The Mumbai Municipal corporation is working as the coordinating body in this and the relevant department within and outside the Municipal Corporation has been informed by the Municipal Corporation for implementation as per the action plan. The Municipal Corporation inter departments includes Chief Engineer (Roads and Transport), Chief Engineer (Solid Waste Management), Chief Engineer(Development Planning), Chief Engineer (Mechanical and Electrical), Executive Health Officer, Superintendent of Garden, Assistant Commissioners of all wards etc. External departments such as R.T.O., Traffic Police, Mumbai Metropolitan Region Development Authority, BEST, Railway, Railway, Metro Rail, Maharashtra State Electricity Board, Reliance, Maharashtra State Road Development Corporation, M.H.A.D.A., Minstray of Transport, Minstray of Petroleum, Minstray of Mines, etc. have significant involvement.

The plan includes widening of road, reducing traffic congestion by removing obstacles regulating traffic and implementing smart transportation. Emphasis has been placed on mesures to develop the system reduce air pollution emitted by vehicles in areas like Bandra-Kurla Complex, Lower Parel, etc. and control air pollution and in turn, noise pollution.

The Brihanmumbai Municipal Corporation has received a grant of Rs.620 crore(approx.) from the Minister of Environment, Forest and climate Change, Union Government under the 15th Finance Commission to improve air quality. Also, an estimated amount of Rs.990 crore has been received for water conservation, supply and management and solid waste management.

Therefore, various measures are being taken by the Brihanmumbai Municipal Corporation to improve air and water quality. Such as purchasing mechanical brooms along with spraying water, providing funds for purchasing e-buses for BEST transportation, increasing and improving green belts, converting waste into energy, etc. Due to the extremely poor air quality in Mumbai between January 2023 and February 2023, the Environment Department has formed an 8-member committee under the orders of the Hon'ble Commissioner to prepare an action plan for controlling air pollution in Mumbai. Also, orders have been issued to each department for its implementation and accordingly, action is underway in all departments.



Noise Pollution Control:-

By order of Member Secretary, Maharashtra Pollution Control Board the Environment Department of the Municipal Corporation has instructed various government, semi government offices, and authorities responsible for the immediate impementation of the suggestions/recommendations made by the research institute NEERI in its voice mapping report. Various departments and agencies of the Mumbai Municipal Corporation have been informed and are being followed up. The Environment Deapatment is playing a co-ordinating role for noise pollution control.

Mumbai Climate Action Plan (MCAP): -

C-40 is global coalition of 40 major cities. The coalition provides guidance to global cities on how to protect themselves from the threats posed by climate change. For this, it is necessary to prepare a climate action plan for each city. For this reason, the Environment Department of the Brihanmumbai Municipal Corporation has prepared the Mumbai Climate Action Plan. Mumbai city has become a member of C-40 after the C-40 organization accepted the action plan Currently, work has started on various aspects of this action plan.

The department has prepared an environmental budget for the year 2025-26. The projects considered in the municipal budget, if implemented will help Mumbai achieve its goal of "Net Zero".

IIT, Kanpur has developed a system to collect information on air pollution sources at the micro level of the city, understand its nature and accordingly devise measure to reduce air pollution. IIT Kanpur has created a dashboard, which collects information about air pollution from various areas of the city through air quality sensors spread across the city. This dashbord provides real time updates of the Air Quality Index (AQI) of various locations in the city and if the Air Quality Index (AQI) level reaches hazardous levels of pollutions, It becomes possible to take necessary measures to control air pollution. To establish a similar system in Mumbai, the Environment and Climate Change Department of the Brihanmumbai Municipal Corporation have coordination with IIT Kanpur.

The Minister of Earth Science (MOES), Indian Institute of Tropical Meteorology (IITM), India Meteorological Department (IMD) and National Centre for Medium Range Weather Forecasting (NCMRWF) have jointly developed a high resolution air quality system for the Delhi NCR region, This system provides advance air quality alerts for the next 7 days based on weather forecasts, pollution sourses, data from CAAQMS Stations and Low Cost Sensors. The Brihanmumbai Municipal Corporation should have such an early warning system to enable immediate action to be taken against potential pollution incidents. It is intended that the Mumbai Municipal Corporation should have such an early warning system to enable urgent measures to be taken against potential pollution incidents. I.I.T.M. has developed a dynamic modeling system "Decision Support System (DSS)" for air quality. The "Air Quality Early Warning Decision Support System" will be called "AIRWISE", Using "Early Warning System", the Mumbai Municipal Corporation can implement measures to mitigate the impact of harmful pollution by monitoring pollution levels on a large scale.

The 'Mumbai Air' app has been developed by this department to enable citizens to easily register complaints about air pollution within the limits of the Mumbai Municipal Corporation. Therefore, citizens can register their complaints via mobile with a photograph and the officers of the concerned ward take action on it.



Also due to the large-scale construction of buildings concreting of roads and work of metro and bullet train, the amount of dust in the air has increased significantly in Mumbai. To control this, the Brihanmumbai Municipal Corporation has issued 28 point guidelines for construction sites. Sub Engineer (Environment and Climate Change) in each ward visits construction sites regularly and gives them instructions from time to time. If the pollution is not controlled at the level of the Sub Engineer (Environment and Climate Change), necessary action will be taken to stop the polluting work sites through the Chief Engineer (Environment and Climate Change). Thus various measures have been taken to control pollution at the departmental level.

Air Quality Monitoring and Research Laboratory sub department:

Air pollution is measured by the Air Quality Monitoring and Research Laboratory through a Continuous Ambient Air Quality Monitoring stations at 05 location in the Brihanmumbai Municipal Corporation jurisdiction, this includes So_2 , NO_2 , Co_1O_3 , Pm_{10} , $PM_{2.5}$, Hydrocarbons etc. Pollutants. Along with this weather parameter viz, Winds speed , Wind directions, humidity & Temperature is also measured. Whenever the complaints are received from citizens, special monitoring is carried out and the reports are submitted to concerns.

Through Continuous Ambient Air Quality Monitoring stations Air Quality Levels, Air Quality Index etc. Information is becoming available to Mumbaikars. The Continuous Ambient Air Quality Monitoring stations are connected to the servers of Central Pollution Control Board and Maharashtra Pollution Control Board and daily Air Quality Air Quality Index (AQI) information displayed on the website of Brihanmumbai Municipal Corporation. Daily Air Quality and Air Quality Index etc. information is available on 'SAMEER' Mobile app of the Minister of Forest and Climate Change.

In the BMC area with the help of Mobile Van, monitoring is carried out of traffic junction namely Wadala and Andheri. Similarly at the dumping grounds namely Deonar & Kanjur. The pollutants analysed are So₂, NO₂, Co,O₃,PM₁₀, PM_{2.5}, Methane, Non Methane total Hydrocarbons etc. whenever the complains are received from citizens, special monitoring is carried out with the help of Mobile Van and the reports are submitted to the concerned authority. Result of pollutants are compared with standards set by Central Pollution Control Board (CPCB) and Monthly /Annual report is forwarded to Dy.Ch,Eng.(Civil) Env/ Ch. Eng.(SWM) and HOD, Environment Pollution & Research Centre (EPRC) department (KEM).

The important project 'SAFAR- Mumbai' is a joint venture of BrihanMumbai Municipal Corporation (B.M.C.), Indian Meteorology Department (I.M.D.) Mumbai & Indian Institute of Tropical Meteorology (I.I.T.M.) Pune. Under SAFAR project various monitoring sites are installed at different places in the area of B.M.C. viz. Air Quality Monitoring Stations (A.Q.M.S.) 09 nos. Automatic Weather Station (A.W.S.) 16 nos. & Digital Display Board (D.D.B.) 13 nos.

Data received from 'SAFAR- Mumbai' is further analysed by Air Quality Monitoring and Research Laboratory Monthly. Yearly report is submitted to concerned departments. In this NO_2 , CO, O_3 , PM_{10} , $PM_{2.5}$, pollutants are included under 'SAFAR-Mumbai' program Status of Air Quality, Weather Forecast & Air Quality Index is now available to citizens on Mobile App namely 'SAFAR-Air'.

Environmental Status Report for 2023-2024 is already submitted to the



Corporation by Air Quality Monitoring and Research Laboratory. The preparation of Environment Status Report for 2024-2025 is in progress.

(D) Ashray Yojana Cell:

Brihanmumbai Municipal Corporation (B.M.C.) has proposed to redevelop 30 colonies out of 46 existing colonies of Conservancy Staff with extended area (300 Sq.ft. & 600 Sq. ft.) by using 4.00 FSI under Ashray Yojana Cell, to provide service quarters approximately to 27900 conservancy staff in SWM Dept. BMC. Under Ashray Yojana Cell in City and Suburbs area at 11 sites i.e. Rajwadkar Street, Palton Road, Walpakhadi, Siddharth Nagar, Mahim, Gautam Nagar, Kasarwadi, Yari Road, New Hasnabad Lane, P. L. Lokhande Marg, Lion's Garden transit camps are built & already handed over to HS (S.W.M.) department.

The redevelopment work is completed in phase I at Kochin Street in 'A' Ward, Siddharth Nagar in 'E' Ward and Powell's Land 'R/South' Ward. The redeveloped places/colonies were handover to Head Supervisor (S.W.M.) department. The redevelopment work of Phase-I of Tank Pakhadi in city in 'E' Ward, Gautam Nagar in 'F/South' ward are in progress. Moreover in Western Suburbs at New Hasnabad Lane in 'H/West' ward the removal of encroachment of hutments is in progress.

In city and in western suburbs 30 colonies for the construction of 11,583 service quarters of 300 Sq. ft. each and 959 service quarters of 600 Sq. ft. each, 9 contractors and 9 Project Management Consultants are appointed. Out of above mentioned 30 sites/colonies 23 sites redevelopment works are started and at 07 sites the redevelopment work will start as soon as procedures like the shifting of tenants, the permissions from concern departments/statutory bodies, sanctions/No Objection Certificates etc. will obtain.

3) Works attended by Chief Engineer:

(1) Chief Engineer (Storm Water Drains):

Mumbai is lined on the west by Arabian Sea and intercepted by number of creeks. The tidal variation is a major concern in the system of storm water drains (S.W.D.) to release rainwater as well as wastewater into sea. The present S.W.D. system in the Mumbai city area has Major Nalla of approx. 281 kms., Minor Nalla and of 1,039.06 km. and Road side Drains of 2,103.69 km. The storm water drainage system in Mumbai city has been in existing since 100 years. This system includes underground drains, open drains running alongside roads and major and minor nallas and is constructed according to the intensity of rainfall at that time. The old storm water drainage system is has capacity to carry 25 mm of rainwater per hour at low tide with a storm water drainage coefficient of 0.5. If the rainfall exceeds 25 mm per hour and the tide, comes at the same time, then some parts of Mumbai are always likely to be flooded.

In fact, these storm water drains carry not only rainwater but also sewage from septic tank and ground water, etc. These storm water drains are operated and maintained from time to time. The flow flowing through these open storm water drains is discharged into the nallahs, culvert, creak or sea. The garbage thrown by the citizens, mainly in the slum areas, in these open storm water drains makes their condition miserable and thus creates unsanitary conditions. For this, regular tenders are issued every year and the drains are cleaned by registered contractors. Due to the inadequate sewerage system that existed earlier, the open drains on the side of the road as well as underground drains (Storm Water Drains) carry sewage / fecal mixed water. The



consultants have suggested to prevent the sewage / fecal mixed water in storm water drains. A separate scheme has been taken up by the Sewerage Project Department under the JNNURM programme of the Government of India to separate sewage from storm water drains.

There are 82 major outfalls in city area which discharges rainwater into the Arabian sea, 09 at Mahim creek and 07 at Mahul creek and 07 at Thane creek. In the western suburbs draining directly into Arabian sea while 14 drain into Mithi river which ultimately discharged in the sea through Mahim creek. In the eastern suburbs, 25 out-falls discharge into Thane creek and 04 outfalls discharge into Mahul creek. The open rainwater drains (storm water drains) have been constructed on both side of the roads in the suburbs and the extended suburbs.

BRIMSTOWAD PROJECT:

In June 1985, heavy rainfall in the city caused flood like conditions, disrupting road and rail traffic causing huge economic losses. Therefore, the Brihanmumbai Municipal Corporation decided to study the entire storm water drainage system of Mumbai city and prepared a comprehensive plan for the prompt drainage of rainwater and reducing the incidence of flood like conditions. In 1989,M/s A.I.C., an Indian associate of M/s Watson Howksley International Pvt. Ltd. was appointed as a consultant for the project. The consultants surveyed the existing drains and nallas and divided the city into 121 catchment areas and studied their deficiencies. They also noted the obstacles in cleaning and maintenance of them. Also their mapping criteria were revised and a comprehensive plan for the enhancement of the storm drainage system was prepared in 1993, which is known as the BRIMSTOWAD Project. According to that report, the storm water drainage system should be designed to accommodate intensity of rainfall upto 50 mm per hour and the storm water drainage coefficient should be increased to 1.00.

As per the Detailed Project Report submitted to them, the Government of India agreed to provide a special grant ot Rs. 1,200 Crore for the implementation of the BRIMSTOWAD Project in the year 2007, Out of this, Rs. 1,000 crore has been received so far.

On 26 th and 27 th July 2005 Mumbai city was hit by heavy rains, with a record rainfall of 944 mm in a single day, creating a flood-like situation in Mumbai city and its suburbs. The Government of Maharashtra formed a Fact Finding Committee to investigate the cause of this incident and to suggest measures to prevent such incidents from happening in the future. As per the BRIMSTOWAD Report and as per the recommendations of 'Fact Finding Committee' the work on the 'BRIMSTOWAD' Project has been undertaken. As per the recommendations of the Fact Finding Committee, the Brihanmumbai Municipal Corporation has appointed a consultant, M/s. MWH (I) Pvt. Ltd, to review and revise the BRIMSTOWAD Report. The consultant has prepared a comprehensive plan and submitted it to the Brihanmumbai Municipal Corporation on 30th April 2018.

The BRIMSTOWAD Project is proposed in two phases with 20 works in Phase I and 38 works in Phase-II. The scope of work for the BRIMSTOWAD Project is as under-

1. Expansion and Rehabilitation of underground drains, sewers and culverts in city.



- 2. Construction of new storm water drains in R.C.C.
- 3. Reconstruction of existing nallas in R.C.C. M-40.
- 4. Deepening and Widening of nallas.
- 5. Construction of service road along the nalla.
- 6. Construction of Storm Water Pumping Stations.

Present status of the BRIMSTOWAD Project

Details		Phase-I				Phase	e-II	
	City	W.S.	E.S.	Total	City	W.S.	E.S.	Total
No. of the works	05	07	08	20	16	10	12	38
No. of the Completed works	05	07	07	19	14	05	07	26
No. of the works in progress	00	00	01	01	01	03	04	08
Tenders yet to be Invited	00	00	00	00	01	02	01	04

Status of Storm Water Pumping Stations in Brimstowad

Sr.No.	Pumping Station	Status	
1	Haji Ali	Completed and Commissioned in May 2011	
2	Irla	Completed and Commissioned in May 2011	
3	Cleavland	Completed and Commissioned in May 2015	
4	Lovegrove	Completed and Commissioned in May 2015	
5	Brittannia	Completed and Commissioned in June 2016	
6	Gazdarbund	Completed and Commissioned in June 2019	
7	Mogra	A Contractor has been appointed and work is underway to obtain the necessary permissions from the competent authority for the work.	
8	Mahul	The packet 'C' of the responsive bidders have been opened after inviting tenders for the said Project. The work of transferring the Salt Pan site in F/South section, identified for the said project is in progress. The contractor will be appointed after the transfer of the side.	

The total expenditure incurred on the BRIMSTOWAD Project till March 2025 is approx. Rs. 2,541.37 Crores. However, the increased width and depth of the drains due to changes in conceptual design, the need for unconventional technology for working on drains mainly in the tidal areas and the significant increase in the overall financial requirement due to encroachment issues during the period has required an additional funds of Rs. 2,700 Crore.



Environmental Aspect -

The cleaning of major nallas is carried out every year before the monsoon by inviting tenders through registered contractors. The scope of desilting work is divided into 75% of the estimated work is carried out before monsoon, 15% during the monsoon and 10% in the remaining period after the monsoon. Further, water inlets are also cleaned.

Underground storm water drains and deep chambers where cleaning is not possible by human entry are cleaned using drain cleaning machines. Storm water drains along the roads are cleaned using rodding and dredgers. Major nallas in the suburbs are cleaned using machines like JCB, Poclain, etc.

The pump sets are arranged to drain the water accumulated in low-lying areas due to heavy rainfall during high tide. This helps in the rapid drainage of rainwater. Also flood control valves are arranged at necessary places to prevent high tide water from entering urban areas. Apart from this, trash booms have been arranged on some nallas to prevent waste from urban areas from entering the sea.

The Brihanmumbai Municipal Corporation has undertaken rejuvenation work of Dahisar, Poisar and Oshiwara River. Work of rejuvenation the Dahisar, Poisar and Oshiwara is in progress.

River rejuvenation work includes widening of river, improvisation of quality of river water, preventing contamination of rivers caused from river catchment area, network of sewage disposal line, construction of service road for sewage water process stations, beautification of river bays / sides and installation of sewage water process station etc.

Development of Mithi River-

Government of Maharashtra vide GR No. MRD-3305/C.N. -109/UD-7 dtd. 19.08.2005 has formed 'Mithi River Development and Protection Authority' under the Chairmanship of Hon'ble Chief Minister of Maharashtra State for the effective implementation of Mithi River development Project, As per the said Government Resolution, out of total river length of 17 km, the development works for 11 km. length (between Filtarpada, Powai and C.S.T. Bridge, Kurla) have been carried out by Brihanmumbai Municipal Corporation (B.M.C.), whereas, the development works for remaining 06 km. length (between C.S.T. Bridge, Kurla and Mahim Causeway) have been carried out by Mumbai Metropolitan Region Development Authority (M.M.R.D.A.) under the guidance of Mithi river development and protection authority.In Brihanmumbai Municipal Corporation Jurisdiction part of Mithi River, widening and deepening work is almost completed except the stretch between Kurla-Kalina Bridge and C.S.T. Bridge.

Till date, 93.96% of widening & deepening work and 94.60% of construction of retaining wall work have been completed for 17 km. long Mithi River, as a result two times the holding capacity and three times the carrying capacity of river has been increased, In order to control the Pollution Problem of Mithi River. Mithi River Pollution Control plan has been prepared. The said plan is being carried out in 04 package between Filtarpada, Powai to Mahim Causeway.

(2) Chief Engineer (Sewerage Project):

Chief Engineer (Sewerage Project) department is divided into Dy. Chief Engineer



(Sewerage Project) Planning & Design Division and Dy. Chief Engineer (Sewerage Project) Construction Division.

The Sewerage System of Greater Mumbai is divided into seven Zones viz. Colaba, Worli, Bandra, Versova, Malad, Bhandup and Ghatkopar. In these zones the work of laying sewer line by traditional method (i.e. Open Cut) & trenchless technology. Dy. Chief Engineer (Sewerage Project) Planning & Design undertakes the work of Planning and Designing new sewer lines in unsewered areas and upsizing of existing sewer lines wherever required by invitation of tenders. The laying of these sewer lines are carried out by Dy. Chief Engineer (Sewerage Project) construction division.

Revised provision of Rs. 532.61 Crores was proposed in the financial year 2024-25 out of which Rs. 192 Crores was allotted to department of Chief Engineer, Storm Water Drains Department as per directions of higher authorities. As such the net amount left with department of Sewerage Project is Rs. 340.61 Crores out of which Rs. 283.23 Crores were incurred for ongoing works and completed works.

In this year 2025-26 Rs. 873.28 Crores were proposed for Sewerage Project Department out of which Rs. 473.28 Crores were allotted to department of Chief Engineer, Strom Water Drains Department as per directions of higher authorities.

(3) Chief Engineer (Sewerage Operation):

Brihanmumbai Municipal Corporation's Sewerage Operation Department carries out operation and maintenance of Sewerline Network, Sewage Pumping Stations, Sewage Treatment Plant and Waste Water Treatment facilities in seven zones of Mumbai City. Sewage is conveyed through sewerline network which is laid underground and collected at satellite pumping stations and after treatment of the sewage by eight sewage treatment plants, the sewage is discharged in nearby sea / creak.

Further, department's other major functions involves repairs and maintenance/ rehabilitation of sewer lines. Moreover department has also installed small decentralized 'Sewage Recycling Plants' within the premises of sewage pumping stations, for the reuse of sewage water for non potable purposes. The department also provided and managed transport services to the Water Supply and Sewerage departments.

1. Sewerage Infrastructure:

- a. The sewage utility management centre of sewage operation department has carried out digitization of 2,081 km sewer lines Network, 4,455 vent shafts and 77,770 manholes in G.I.S.
- b. There are 44 satellite sewage pumping stations of 3,790 M.L.D. capacity and 08 Terminal Pumping stations with installed capacity of 6,842 M.L.D. daily and around 1,475.50 M.L.D. of sewage is treated and disposed off.
- c. There are 08 Sewage Treatment Plants at Colaba, Worli, Bandra, Versova, Malad, Charkop, Bhandup and Ghatkopar. The sewage from Colaba is treated up to tertiary treatment, Worli and Bandra is treated up to pre-primary treatment and discharged in Arabian sea through deep Marine Outfalls. Sewage from Varsova lagoons is treated up to secondary treatment. Charkop S.T.P. is treated up to tertiary treatment. Malad is treated up to pre-primary treatment and



disposed off in the Malad Creek while sewage from Bhandup and Ghatkopar Lagoons is treated up to secondary treatment and disposed off in the Thane Creek. The upgradation of existing treatment plants is undertaken by Mumbai sewage disposal Department and are scheduled to be completed in the year 2026-27. Therefore, till the completion of works of upgradation of existing sewage treatment plants undertaken by M.S.D.P. and also to meet the stringent norms stipulated by Hon'ble N.G.T., the treated sewage at Ghatkopar, Bhandup, Versova and Malad is further treated by Bio-remediation technology and the treated sewage is discharged in Thane and Malad Creek. The treated sewage by Bio-remediation technology are meeting the norms stipulated by Hon'ble N.G.T. In addition treatment of sewage at Worli and Bandra by Bio-remediation technology has been undertaken.

2. Systematic Cleaning of Sewerage Conveyance System:

Department has an annual systematic cleaning programme where desilting of sewer line is carried out and periodic inspection of sewer lines are done so as to maintain undisturbed sewage flow and avoid overflowing sewage from manholes. Taking utmost safety precautions, the work of desilting of sewer lines is carried out by 'Mechanized' means to completely eliminate human intervention.

For effective functioning of sewer network works such as periodical inspection. removal of silt etc is carried out under systematic cleaning. The cleaning and maintenance of sewer lines is carried out in mechanized way without human intervention by using power Rodding Machines, Power Bucket Machines, Suction Machines, Jetting Machines, Recycler Machines, Grab Bucket Machines etc. Existingly, there are 93 nos. of vehicles mounted machinery and 10 nos. of Quick Response Vehicles.

Silt drying units are installed at Dadar for City division and at Versova and Ghatkopar for Suburb division.

3. Attending Complaints Pertaining to Sewerage Conveyance System:

The complaints pertaining to sewerage system are attended and resolved round the clock by three control rooms, situated each at City, Eastern Suburbs and Western Suburbs and it is closely monitored by the administration on daily basis. The control rooms are equipped with power rodding machines and quick response vehicles. The complaints are attended within 24 hours.

4. Sale of Sewage to Industries for Re-use after Treatment:

The B.M.C. has permitted tapping of sewage from Municipal Sewerage Network to certain industries for re-use and internal use on payment of necessary charges. This also generates revenue to the corporation and saves precious drinking water. Accordingly 32 M.L.D. sewage is supplied to M/s. Rashtriya Chemicals & Fertilizers (R.C.F.) at the rate of Rs. 7.45 per KL.

5. Sewage Recycling:

This department has installed & commissioned small capacity S.T.P.s in the premises of sewage pumping stations for recycle and reuse of sewage for non- potable purpose at various locations described below.



- I) S.T.P. of 01 M.L.D. capacity at Love Grove Pumping Station, Worli. The treated sewages is used for gardening purpose in L.G.P. and balanced is supplied to Wellingdon Sports Club at Rs. 40 per KL.
- II) 1.5 M.L.D. capacity S.T.P. is installed at Banganga Pumping Station and treated sewage is supplied to Rajbhavan at a rate of Rs. 3.27 KL.
- III) 0.3 M.L.D. capacity S.T.P. is installed at Dadar and treated sewage is used for gardening purpose at Pramod Mahajan Kala Park.
- IV) 0.5 M.L.D. capacity S.T.P. is installed at I.P.S. Bandra and the treated sewage is used for gardening purpose in pumping station.
- V) 06 M.L.D.capacity S.T.P. based on rotating bio-media reactor is installed at Charkop and the treated sewage is used for gardening purpose at Gorai dumping ground and gardens in nearby area.
- VI) 37 M.L.D. S.T.P. is installed at Colaba pumping station under S.B.R. technology and is in operation from April-2020. Treated water 03 M.L.D. is given to Indian Navy at the rate of Rs. 1/- Per 1,000 Ltr.
- VII) 15 K.L.D. capacity S.T.P. is installed at Sant Gadge Maharaj Pumping Station, Byculla and the treated sewage is used for gardening purpose at Sant Gadge Maharaj Garden.
- VIII) 10 K.L.D. S.T.P. is installed at Bhandup and the treated sewage is used for gardening in Bhandup pumping station.
 - IX) 15 K.L.D. S.T.P. is installed at Ghatkopar and the treated sewage is used for gardening in Ghatkopar pumping station.
 - X) 10.3 M.L.D. capacity S.T.P. is installed at Mahul S.T.P. and 06 M.L.D. treated sewage is supplied to H.P.C.L. at the rate of Rs. 8.72 per KL.
 - XI) 02 M.L.D. capacity S.T.P. is installed at Videocon Atithi, Chembur and 0.5 M.L.D. of treated sewage is supplied to H.P.C.L.

6. Rehabilitation of Sewer Lines:

This department is carrying out work of rehabilitation of old dilapidated sewer lines and rising mains of pumping stations by trenchless technology to improve structural strength of sewer lines, hydraulic performance and enhanced useful life of sewer lines and rising mains. Presently, rehabilitation of 94 km of sewer lines has been completed. Also, work orders have been issued for rehabilitation of 97 km of sewage lines and the works will be completed by May 2027.

7. Recent Developments:

- Work of installation of odour control systems at various pumping stations have been undertaken.
- II) Work of improvement of performance of pumping stations by using Artificial Intelligence has been undertaken.
- III) Maintenance of sewer lines with the help of vehicle mounted machineries is being carried under P.P.P. (Public-Private-Partnership) model.



(4) Chief Engineer (Mumbai Sewage Disposal Project):

The Sewerage System of Mumbai is in existence for more than 130 years. The present system consists of collection, conveyance, treatment and disposal of sewage with 2,026 k.m. of Sewer Line, 74,682 Manholes, 40 Satellite Pumping Stations, 07 Terminal Pumping Stations and 07 Waste Water Treatment Facilities (W.w.T.F.). There are seven sewerage zones viz. Colaba, Worli, Bandra, Versova, Malad, Bhandup and Ghatkopar. At Colaba the sewage is treated upto secondary treatment and released into the deep sea through marine outfall. There is facility of tertiary treatment at Colaba, Worli and Bandra sewerage zones are provided with Preliminary Waste Water treatment facility and effluent is discharged into deep sea through marine outfall. Versova, Bhandup and Ghatkopar sewerage zones are provided with preliminary treatment facilities and aerated lagoons and the treated effluent is discharged into creek. At Malad, the effluent is discharged into the Malad creek after preliminary treatment.

As a part of upgradation of WwTF the new Colaba WwTF having capacity of 37 M.L.D. is commissioned in April 2020 and put into operation. At present, 10 M.L.D. of treated waste water is available at Colaba WwTF for reuse.

Worli (500 M.L.D.), Bandra (360 M.L.D.), Dharavi (418 M.L.D.), Versova (180 M.L.D.), Bhandup (215 M.L.D.), Ghatkopar (337 M.L.D.) and Malad (454 M.L.D.). WwTFs will have preliminary treatment, secondary biological treatment and disinfection facilities. 50% of total plant capacity will have treatment upto tertiary level for reuse purpose. All the works have been started and are in progress. In January 2023, 08 M.L.D. Sewage Treatment Plant under Mithi River Package - 1 is commissioned and operation & maintenance of the same is started.

Beside this, following works are also in progress -

- 1. Versova Sewer Tunnel: The work of sewer tunnel of 2000 mm dia from existing Versova Pumping Station to New Versova Influent Pumping Station is in progress. The Length of Sewer Tunnel is 3.1 km. Physical progress is 98%.
- 2. Mithi River Sewer Tunnel: The work of sewer tunnel of 2600 mm dia and 6.7 km. length to carry dry weather flow from 'Bapat Nalla' and 'Safed Pool Nalla' upto Dharavi WwTF is in progress. Physical progress of work is 90%.
- 3. Priority Sewer Tunnel 1: The work of sewer tunnel of 3200 mm dia and 5.9 km. length from Don Bosco School in 'R/Central' ward to New Malad Influent Pumping Station in 'P/North' ward by Segmental lining method is in progress. Physical progress of work is 63%.
- 4. Priority Sewer Tunnel 2: The work of sewer tunnel of 2600 mm dia and 4.8 km. length from Goregaon Pumping Station to New Malad Influent Pumping Station by segmental lining method is in progress. Physical progress of work is 43%.
- **5. Malad Pumping Station -** Work of construction of 1580 M.L.D. capacity Malad Influent Pumping Station is in progress. Physical progress of work is 67%
- **6. Versova Pumping Station -** Work of construction of 540 M.L.D. capacity Versova Influent Pumping Station is in progress. Physical progress of work is 80%.



- 7. Bhandup Pumping Station Work of upgradation of Bhandup Pumping Station is in progress . Physical progress of work is 93%
- **8. Ghatkopar Pumping Station -** Work of upgradation of Ghatkopar Pumping Station is in progress . Physical progress of work is 50%

After commissioning of these priority sewer tunnels Gorai Pumping Station, Charkop Pumping Station, Shimpoli Pumping Station, Malad Pumping Station and Goregaon Pumping Station will be decommissioned and expenditure on Operation & Maintenance of these pumping stations will be permanantly saved. The incoming Sewage flow to these pumping stations will be diverted to Priority sewer tunnel 1 & 2 and carrying capacity of sewage will be increased. Therefore, sewage load in surrounding sewer lines in Borivali to Goregaon area will be decreased and capacity of sewer lines will be increased.

(5) Chief Engineer (Roads & Traffic)

1) Road Reforms:

About 2,050 k.m. of roads are maintained by Brihanmumbai Municipal Corporation. Out of which, 540.58 km. length is in City division, 999.47 km. length is in Western Suburbs division and 509.95 km length is in Eastern Suburbs.

D. P. road proposed in the D.C.P.R., 2034 of Brihanmumbai Municipal Corporation, are being developed on priority after acquisition of land by D.P. department. Considering the heavy traffic, Bottleneck, the R.L. of respective road is increased and Roads are widened as per recommendation of ward offices.

Previously, various materials such as paver blocks, asphalt and mastic asphalt were used for road construction work. However, due to several factors such as heavy rainfall in a short period in Mumbai, movement of heavy vehicular traffic, traffic density, and trenches dug for utility services the condition of roads would deteriorate significantly. To make Mumbai pathole-free, the then Hon'ble Chief Minister of Maharashtra issued directives during a joint meeting held on 23rd July 2022, instructing the Brihanmumbai Municipal Corporation (B.M.C.) to gradually convert all asphalt/paver block roads into concrete roads. Accordingly, in the first phase, a total of 324 kilometers of roads were proposed, out of which 83 kilometers have been completed. In the second phase, 377 kilometers of road has been considered for improvement. Out of which 28 kilometers lenght was improved till date and balance works are in progress. As part of these works, footpaths are also being upgraded in accordance with standards set for persons with disabilities. These contracts also include the installation of utility ducts for laying service cables. Which will help reduce the frequency of trenching.

Under the access-control project on the Eastern and Western Express Highways, work orders have been issued for the improvement of one junction on the Eastern Express Highway and two junctions on the Western Express Highway. Currently these works are in progress.

In City division approximately 16.7 Km. of roads are concretized in the year 2024-25. In City area, major roads such as B. J. Devrukhkar Marg in City and Dadasaheb Rege Marg in 'G/N' ward and other roads in City Division have been Concretized.



In Western Suburbs approximately 98.75 Km of road are concretized in 2024-25.

In Eastern Suburbs approximately 12.71 Km of roads were concretized in financial year 2024-2025.

Traffic:

1) Traffic Engineering:

The work of Traffic Planning and Traffic Co-Ordination Department is carried out under the control of Dy. Ch. Eng. (Traffic) who work under Ch. Eng. (Roads & Traffic). The department approves the parking design required for the proposed development on private and government land through an online system. This office looks after the matters pertaining to prescription of regular line of road under the Municipal Corporation Act, 1888 for widening of roads under the Municipal Corporation. Also, installation and maintenance of traffic signals on roads, installation of street name boards and directional boards, provision of traffic related facilities on roads, inviting tenders for operationalization of parking after the transfer of public parking to the Municipal Corporation. This department looks after the installation of various traffic amenities for smooth traffic movement, in co-ordination with traffic police.

2) Parking Policy:

In order to avoid traffic congestion due to unauthorized parking on roads tender procedure has been initiated for execution of on-street and off-street parking schemes. The contractors have been appointed for 65 pay & park scheme. Similarly out of 37 Public Parking Lot, contractors have been appointed for 35 sites and are in operation, which have been handed over to Brihanmumbai Municipal Corporation (B.M.C.) under DC Regulation No. 33 (24) of 1991 and Regulation No. 33 (18) of DPCR 2034. There are 29 nos. of amenity parking places handed over to Brihanmumbai Municipal Corporation.

3) Scrapping of Abandoned Vehicles:

At present, in Mumbai metro and other infrastructure works are in full swing, as a result, the roads are either completely closed or some lanes are closed for traffic. Sometimes traffic has to be diverted. In such a situation, if there are abandoned vehicles on the road it causes traffic congestion. To take action against abandoned vehicles this office has appointed contractor for Identifying and Scrapping abandoned vehicles in ES & WS. However the tender for City division is in process. This will help in movement of traffic smoothly.

4) Multilevel Robotic Car Parking:

The contractor has appointed for the 546 capacity of robotic multilevel parking at near Mumbadevi Temple in 'C' ward and the 475 capacity of robotic multilevel parking at near Central Matunga Railway Station in 'F/North' ward & 194 capacity of robotic multilevel parking at Flora Fountain (Hutatma Chowk) near Apsara Pen Shop. Also the tender procedure is completed and Letter of Acceptance is awarded to contractor for the capacity of 640 Four Wheeler & 112 Two Wheeler multilevel robotic car parking at Worli Engineering Hub in 'G/South' ward. Accordingly, parking capacity of around 1850 will be available in near future.

5) LED Lights:

There are about 1,41,145 Sodium Vapor Lamps in Mumbai out of which 1,36,379 conventional lamps have been replaced by LED. It is proposed to complete balance



4,766 LED lights in Mumbai for year 2025-26. This causes more savings in energy bill. This savings in energy will go up as more lights will be converted to LED.

6) Traffic Signages:

Brihanmumbai Municipal Corporation has appointed contractor for modern signages with upgradation of signages in City, Western Suburbs & Eastern Suburbs for an amount of nearly 60 Crores each for the period of two years and the work is in progress.

7) Initiative on Road Safety & High Risk Intersection (Black Spots):

As reported by the traffic police, 45 High Risk Intersections (black spots) in Brihanmumbai in 2022. The aim is to review the High Risk Intersections (black spots) for conducting various engineering and traffic flow studies and to undertake appropriate engineering and planning interventions that can bear higher impact in saving lives on the road. Accordingly, N.G.O. and their partner have submitted the report and necessary action is initiated for remedial measures. Invitation of tender is in process for the improvement of Black Spot.

8) Area Traffic Control (ATC):

At present 258 Signals in Greater Mumbai has already been converted into fully adaptive automated Signal System and are working satisfactorily. The maintenance of remaining 427 conventional system and 184 flashing beacons are being carried out.

Total Traffic Signals - 667

Total No. of Road lamps - 1,41,145

Total No. of Flash beacons - 208

(6) Chief Engineer (Bridges):

1. VIKHROLI (Road Over Bridge across Railway) -

This office has proposed the work of construction of ROB in lieu of L. C. no. 14C at Vikhroli Railway Station (Excluding Railway span and slip road). The work of railway portion of ROB is constructed by Central Railway and Approaches work of ROB is constructed by Brihanmumbai Municipal Corporation. The width of Bridge is 12 Mts. and total length of Bridge is 615 Mts. including Railway span. This bridge is built near Vikhroli station abutting to a school which made the construction of Bridge as well as launching of MS girders in S shape is very challenging Job.

Vikhroli ROB is the best connectivity of L. B. S. Marg at West side and Eastern Express Highway at East side. Due to this ROB surrounding periphery of 5 Km area at East and West side will be connected and traffic flow will be regulated by this Bridge.

2. Gopal Krishna Gokhale Bridge, Andheri -

This department has reconstructed Gopal Krishna Gokhale ROB at Andheri, The Railway and Municipal portion both are constructed by Brihanmumbai Municipal Corporation in consultation with Western Railway and under supervision of R.I.T.E.S. The total length of bridge is 510 Mts. and width of the bridge 13.5 Mts. (03 lanes on each side). In this the huge two Open Web Girders of 1300 Mt. each has been launched in railway portion and completed. Simultaneously in this work the old Barfiwalla Bridge both lanes has been lifted and connected to the newly constructed Gokhale Bridge successfully. Both



these works are unique and challenging which has been completed by Brihanmumbai Municipal Corporation simultaneously. The Gopal Krishna Ghokhale Bridge has vital importance in Western Suburbs and due to opening of this bridge the traffic jams from Santacruz to Jogeshwari will be considerably reduced. The phase I of this bridge is completed and opened to L.M.V. traffice on 26th February 2024 and phase 2 of this bridge is completed on 30th April 2025. The said bridge is fully operation to vehicular traffic on 11th May 2025.

3. Widening and reconstruction of Nahur (Road - Over Bridge) -

Nahur R.O.B. is being reconstructed as a part of (Goregaon Mulund Link Road) project as the older on is unsafe and to raise level of ROB. The revised contract cost is Rs. 74.81 Cr.

Also it is widened to cater the additional traffic from Western suburbs due to (Goregaon Mulund Link Road) project. After commission Phase1 central existing ROB will be reconstructed and widened Central Railway is carrying out work in their jurisdiction whereas Brihanmumbai Municipal Corporation is carrying out work of approaches. To provide safe and enhanced facility for increased mobility to cater to additional traffic from Western suburbs due to (Goregaon Mulund Link Road) project. Nahur Phase - I South and North portion is opened for traffic.

4. SION (Road Over Bridge Across Railway) -

According to the requirements of the Central Railway work for the reconstruction of the British-era- bridge near Sion railway station for facilitating the laying of the fifth and sixth railway tracks has been initiated. The work in the railway portion is being carried out by the Central Railway. While the work of the approach portions is being carried out by the Brihanmumbai Municipal Corporation bridge department. The total cost of this project will be borne by the Central Railway.

Currently, the bridge has been closed for traffic and Central Railway has started demolition and reconstruction in railway portion. Brihanmumbai Municipal Corporation has started pedestrian underpass work on west side approach.

5. SINDOOR (formerly Carnac) (Road Over Bridge Across Railway) -

In the year 2014 the Sindoor (Formerly Carnac) R.O.B. Bridge was deemed unsafe by I.I.T. Mumbai & hence to avoid further deterioration of the Carnac R.O.B. it was closed for heavy vehicles by providing height barrier. After obtaining the necessary permission from traffic police department the bridge was demolished by Central Railway in the August 2022. The premises were handed over to Brihanmumbai Municipal Corporation in the month of December 2022. The drawing for railway portion was approved from Central Railway authority. The launching was carried out in the month of October 2024 and January 2025. Thereafter the work of approaches was started in the month of February 2025.

The new Sindoor (Formerly Carnac) Bridge is 04 lane bridge i.e. 15 Meters wide carriage way with footpath on east. The Bridge comprises of Railway Span of 70 mtrs in length & approaches in East and West are 230 Mtrs. in length. The Sindoor (Formerly



Carnac) Railway Flyover, located at a distance from Masjid Railway Station in South Mumbai and connecting to P. D. D'mello Road, was inaugurated by Chief Minister, Maharashtra State on 10th July 2025 and the bridge was opened for traffic.

6. Widening and Reconstruction Bridge Over Nanepada at Jay Hind Colony, Mulund East, 'T' Ward.

The department has proposed the work of Widening and Reconstruction of Bridge over Nanepade Nalla at Jay Hind Colony, Mulund East in 'T' Ward. Total length of proposed bridge is 18.76 mtrs. and overall width is 8,00 mtrs. and the construction type is RCC Box Culvert. Due to widening of existing bridge from 3.7 mtrs. to 8.0 mtrs. the difficulties to movement and turning of the vehicles like Fire Tender, Ambulance, School Buses, etc. has been sort out. The Bridge provides connectivity to Jay Hind Colony to Nanepada Road at Mulund East. The construction of Bridge is completed on 30th April 2025.

(7) Department of Chief Engineer (Mechanical & Electrical)

Chief Engineer (Mechanical & Electrical) Department carries out the works of planning, execution, supervision, servicing, maintenance and repairs of Mech. & Elect. plants, equipments, etc. at various installations / departments of the Corporation viz., Municipal Hospitals, Medical Institutions, Municipal Properties, Municipal Schools, Gardens & Play Grounds, Cemeteries etc. (except those under Budget 'G'). This includes installation of lifts, gas crematoriums, APC system for wood pyres, air conditioning plants, providing play apparatus, fire fighting system, EPABX system, water filtration & purification plants in swimming pools, gymnasium equipments etc. The works of repairs and maintenance of water pump sets, A.C. equipments and plants, lifts at various institutions cemeteries and electric / gas crematoriums are also being carried out by this department. Besides these works, the work of providing computers for various departments including LAN wiring for providing connectivity with Worli Data Centre, is also carried out. As per directives given by The State Government of Maharashtra, works such as energy saving, energy audit, installation of solar powered lights and hot water systems have also been undertaken by this Department.

In addition to this, it is proposed to convert Air pollution control equipments comprising of scrubber, blower, chimney etc. with enhanced / smokeless systems in all crematoriums in consultation with Maharashtra Pollution Control Board Converting L. T. to H. T. network in phase wise manner is proposed in major hospitals which will save electricity expenses. Providing P.V. (Solar) lighting at terrace of Municipal School. Establishments to contribute in green energy mission and reduce carbon foot print is proposed. As per Electric Vehicle Policy framed by Traffic department, Chief Engineer (M. & E.) is to look after the Electric safety norms and the service provider needs to obtain N.O.C. from Ch. Engineer (M. & E.) department before setting up the E.V. Charging infrastructure. Also, connection of Mahanagar Gas Pipeline at Mahalaxmi Dhobi Ghat is proposed.



(8) Conservancy Services

Solid Waste Management Department:

Swachh Bharat Mission 2.0:

- Swachh Bharat Abhiyaan 2.0 was launched on 1st October 2021 by Hon'ble Prime Minister with vision of 'Garbage Free' cities.
- Since the Brihanmumbai Municipal Corporation is an important administrative mechanism for implementing Swachh Bharat Abhiyan joint efforts are being made to maintain cleanliness in the city with the co-operation of The State and The Central Government.
- The period of Swachh Bharat Abhiyan 2.0 is from 1st October 2021 to 1st October 2026. The objective mainly include segregation of waste at household level, scientific treatment of old accumulated waste (legacy waste), Aspirational toilets, 100% sewage management collection / disposal / processing etc.
- Under SBM 2.0 City Sanitation Action Plan of Mumbai is approved by state office in which 15000 community toilet seats, 400 Aspirational toilets for floating population, 4672 Individual Household Latrine & 500 urinals included.

Swachhata Hi Seva 2024:

- As per the directives of the Central Government 'Swachhta Hi Seva' campaign were undertaken with the theme of 'Swachhata, Sanskaar Swachhata' from 17th September to 2nd October 2024. On 17th September 2024, a special beach cleaning program was conducted in Mumbai.
- Also as per directions other activities like 48 nos. of Cleanliness Target Units were identified for deep cleaning, Tree Plantation under 'Ek Ped Maa Ke Naam', RRR (Reduce, Reuse, Recycle) centres, posters/drawing competition etc events were organised.
- Under 'Swachhata Hi Seva 2024' campaign training for sweepers, health check-up camp etc sessions were included.
- On the occasion of Mahatma Gandhi's birth anniversary on 2nd October, programs like Prabhat Pheri, felicitation of Safai Karmacharies, Rangoli, Swachhata Pledge on Cleanliness were undertaken.

Capacity Building:-

- As per guidelines of Swachh Bharat Mission 2.0 U.L.B. have to be created programmatic intervention for facilitating capacity building of municipal staff. Accordingly 250 Junior overseers (J.O.)'s & Engineers working in wards sent to Indore to get overview of cleanness model of cleanest city of India. These visits included waste collection / segregation at source in residential areas, Centralized processing facilities & control room etc.
- Accordingly 250 Junior overseers (J.O.)'s & Engineers working in various wards provided training session on domestic hazardous waste by M/s.AIILSG (All India Institute of Local Self Government).



Also training program were conducted for training and safety related awareness for workers associate with septic tank & sewer line cleaning.

Removal of Dead Animals:

- (1) For the removal of dead animals if the proper address of the place where the dead animals is located is given, then the Assistant Commissioner of concerned ward and the following officers of solid waste management department will take action.
 - i) Head Supervisor, Solid Waste Management Office, Khatav Market Building, 4th floor, Near Aavishkar Society, Sletar Road, Near Grant Road Station, Grant Road (West), Mumbai 400 008.
- (ii) Citizens may also contact to remove dead animals to the Manager, Kora Kendra, Shimpoli Road, Borivali (W), Mumbai 400 092, Tel. No. 28980782 and 28980972 and to the Secretary, Mumbai Khadi & Village Industries Association, Khadi Emporium, 286, D.N. Road, Fort, Mumbai 400 001. (Tel. No. 43474991-99 and Fax No. 43474991/92/93.)

Byelaws:-

'Greater Mumbai Cleanliness and Sanitation Byelaws, 2006' are framed under Section 461 (ee) of the Mumbai Municipal Corporation Act, 1888 as ammended upto date for regulating all matters and things connected with the collection, removal and disposal of solid waste. Maharashtra Government has given approval to these byelaws and same are published under no. BMC/2326/4074/C.R.238/06/UD-21 dated the 14th December, 2006 through Gazette. Continuous efforts are being made by the Corporation to keep the health of citizens unaffected by keeping the areas of Mumbai City and Suburbs clean. For the said purpose, people are convinced about importance of cleanlinesss through various medias and by creating consciousness in them various measures, schemes are implemented. For this, participation and co-operation of the people, Hon'ble individuals, councillors, various government / non-government organisations is being taken. Appointment of Nuisance Detectors Squad and cleanup marshals from security institutions is made to take penal action on the nuisance creator who creates nuisance by creating uncleanliness at public places. To do this work more vigorously and effectively "Greater Mumbai Cleanliness & Sanitation Byelaws, 2006" are framed. It is necessary and mandatory for each citizen to follow the rules of these byelaws. Any citizen who violates these rules will be eligible for punishment as per the schedule given below :-

Sr. No.	Byelaw No.	Sub-division / Description of Byelaws	Amount of Fine applicable for
			breach of
			Byelaw

Byelaw No. 4.1: Littering, Creating Nuisance and Clean Aangan

1	No. 4.1 to	Littering on roads / streets	Rs. 200/-
	4.4		
2	No.4.5	Creating Nuisance, Spitting	Rs. 200/-



3		Bathing	Rs. 100/-
4		Urinating	Rs. 200/-
5		Defecating	Rs. 100/-
6		Feeding animals/birds in non-designated areas	Rs. 500/-
7		Washing vehicles	Rs. 1,000/-
8		Washing utensils/ clothes/ any other object	Rs. 200/-
9	No.4.6	For not maintaining Clean Aangan: for	
		a) for owners / occupiers of single premises b) for others	Rs. 1,000/- Rs. 10,000/-

Byelaw No.5 : Segregation, storage, delivery and collection

10	No.5.1	For delivering waste that is not segregated	
	and 5.2	and stored as specified in separate bins:	
		a) individual b) bulk generator	Rs. 100/- Rs. 500/-
11	No.5.3	For not delivering bio-degradable waste in segregated manner as specified	Rs. 100/-
12	No.5.5	For not delivering specified hazardous waste in	
		a segregated manner as specified	
		a) individual	Rs. 1,000/-
		b) bulk	Rs. 10,000/-
		b) baik	13. 10,000/-
13	No.5.6	For not delivering biomedical waste in a segregated manner as specified	Rs. 20,000/-
14	No.5.7	For not delivering construction and Demolition waste in segregated manner as specified	Rs. 20,000/-
15	No.5.8	For not delivering "dry"waste in segregated manner as specified	Rs. 100/-
16	No.5.9	For not delivering garden waste and tree trimmings as specified	Rs. 100/-
17	No. 5.10	For disposal of waste by burning	Rs. 100/-

Byelaw No. 7 : Specific Categories / Situations

18	No.7.2	For Not delivering(non-household) fish, poultry and meat waste in a segregated manner as specified	Rs. 1,000/-
19	No.7.3	a) For a vendor / hawker without a	Rs. 500/-



		container/ waste basket b) For a vendor /hawker who does not deliver waste in a segregated manner as specified	Rs.500/-
20	No.7.4	For not keeping a house gully clean	Rs.200/-
21	No.7.5	For littering by pet / owned animals	Rs.500/-
22	No.7.6	For not cleaning - up after public gathering / event within 24 hours.	Forfeiture of the Cleanliness deposit
23	No. 7.8	Uncleanliness due to Car/vehicles parking on the road at the time of sweeping.	Rs. 500/-
24	No.7.10	Sticking of posters Banners, Hoardings.	Rs. 500/- to Rs. 5,000/-

Deonar Dumping Ground:-

As per the Hon'ble High Court's order, five members Monitoring Committee has been consitituted for monitoring the operation and maintenance activities at Deonar Dumping Ground, especially the safety measures. The day to day activities of Deonar Dumping Ground is being carried out as per the directions of the said Monitoring committee.

Presently, Deonar Dumping Ground is receiving approx. 500/600 M.T. M.S.W. per day. Approximately 10 % of the total waste generated within the limits of Brihanmumbai Municipal Corporation is received at Deonar Dumping Ground. The waste received at Deonar Dumping Ground is being disposed off in a conventional manner.

- 1. Brihanmumbai Municipal Corporation has provided facilities a tractor-mounted spraying system to reduce the insects, flies and foul smell at Deonar Dumping Ground. This system sprays water-mixed deodorant on daily basis. Due to this measures, good results are seen at the said surrounding area. Also, water tankers have been provided to control the fire & smoke generated at Deonar Dumping Ground and the same are used as and when required. Also, the Water tankers are daily used for sprinkling water to reduce the dust particles at Deonar Dumping Ground & it's surrounded area. Thus, it helps to reduce the pollution in the surrounding area of Deonar Dumping Ground.
- 2. In order to release the landfill gases trapped in the dump, a special purpose pipes are installed in the waste at Deonar Dumping Ground which releases the entrapped gasses. As a result, the frequency of repeated fire incidences at Deonar Dumping Grounds has been significantly reduced.
- 3. In order to monitor the pollution level at Deonar Dumping Ground, the Air Quality Meter and Research Laboratory of Brihanmumbai Municipal Corporation conducts air survey on monthly basis.
- 4. Due to various measures taken by Brihanmumbai Municipal Corporation as mentioned above, it is helping to reduce the air pollution and foul smell at Deonar Dumping Ground and the citizens of the surrounding area of Deonar Dumping Ground are facing healthy environment.



5. As per the order received from Government of Maharashtra, Brihanmumbai Municipal Corporation is invited tender for Biomining of legacy waste accumulated at Deonar Dumsite.

Kanjur MSW Processing Facility:

As per orders of Hon'ble High Court, Mumbai and Hon'ble Supreme Court, the Government of Maharashtra handed over a plot admeasuring 141.77 hectares area at Kanjur to B.M.C. on 24.10.2005 for developing M.S.W. disposal site. Out of said 141.77 Ha. area, mangroves area admeasuring 23.36 Ha. was retained by the Government of Maharashtra vide notification dt. 02.04.2012.

Kanjur M.S.W. Processing facility has received Environment Clearance from State Environment Impact Assessment Authority Maharashtra (S.E.I.A.A.) on 05.12.2014 for 65.96 ha. non C.R.Z. area.

Further, Kanjur M.S.W. Processing facility has received Environment Clearance from State Environment Impact Assessment Authority Maharashtra (S.E.I.A.A.) on 29th October 2018 for scientific processing of MSW in the 52.45 ha. of C.R.Z. - III area. Renewed authoriaztion from M.P.C.B. is received on 23rd August 2022. Hence, total land available for Kanjur site is 118.41 ha. of land is available at Kanjur M.S.W. Processing facility.

At present, processing of about 4,900 T.P.D. of M.S.W. with bioreactor technology and about 1,000 T.P.D. of M.S.W. with windrow composting technology is being carried out at Kanjur M.S.W. Processing facility.

The measures that are being taken by B.M.C. at Kanjur M.S.W. processing facility to control the odour nuisance are as below:

- 1. Landfill gases generated in the Bio-reactor cell has been collected and electricity is being generated from these gases. This electricity is utilized for Kanjur project. Remaining gas is being flared as per environment norms.
- 2. Inactive area of Bio-reactor Cell is covered by soil to reduce the foul smell.
- 3. Enzyme base deodorant is being sprayed round the clock on the M.S.W. received for processing.
- 4. Misting arrangement has been installed around the Bio-reactor cell to reduce foul smell.
- 5. As per instructions from M.P.C.B. during visit; as an additional measure, five numbers of misting canons have been installed to spray deodorant in order to reduce foul smell in the area.

The Cheif Engineer (S.W.M.) New Project Department's report regarding scientific processing of M.S.W. generated in Mumbai is as below:-

1. Development of Waste to Energy (W.T.E.) Project at Deonar -

The tendering process for Waste to Energy project is completed and the work is awarded to the contractor. About 600 T.P.D. M.S.W. will be processed scientifically and about 7M.W. energy will be generated from this project. The



work order for has been issued and work of development of the project is in progress and project is expected to be commissioned by 04.10.2025.

2. Project of Dumpsite Reclamation at Mulund Dumping Ground (M.D.G.) in Mumbai by adopting suitable technology for existing garbage dump -

Project of Dumpsite Reclamation at Mulund Dumping Ground (M.D.G.) is awarded to the contractor. Contractor has scientifically processed and disposed off about 48,14,168 M.T. legacy waste till 30.05.2025 & further work is under progress. M/s. MITCON Consultancy & Engineering Services Ltd. has been appointed as Project Management Consultant (P.M.C.).

3. Collection, Transportation, Processing & Disposal of Construction & Demolition -

The B.M.C. has planning to process scientifically 1,200 (T.P.D.) of Construction & Demolition waste. The tendering process for Collection, Transportation, Processing & Disposal of Construction & Demolition waste has been completed and Letter of Acceptance (L.O.A.) has been issued to the contractors in Feb. 2023. The Project is commissioned from 4th November 2024.

4. Scientific processing and disposal of waste at village Karavale, near Taloja -

As per Hon'ble High Court vide its order in PIL No. 217 of 2009, Government of Maharashtra has allotted about 52.10 Hectares at village karavale, Tal.-Ambernath, Dist - Thane to B.M.C. for Solid Waste Management Project. Out of this 39.90 Hectare land is government land and 12.20 Hectare is private land. Out of total 52.10 Hectare land, 35.82 Hectare lands is useful for the B.M.C. (i.e. 29.715 Hectare Govt. land and 6.105 Hectare of private land) due to alignment of Alibaug Virar Corridor and the G.A.I.L. Pipeline passing through the designated plot. Out of 39.90 Hectare Govt. land advance possession of Govt. land admeasuring 38.81 Hectare is given to B.M.C. on 18.01.2016. The physical possession of Government land admeasuring about 12 Hectare has been taken over by B.M.C. from Tahsildar Ambernath on 16.02.2019. Acquisition of remaining Govt. land and about 6.105 Hectare private land is being carried out through Collector Thane District. After completion of physical acquisition of government land and private land at village Karavale, Sanitary Landfill (S.L.F.) will be started.

Deep Cleaning Program:

The launch of the "Deep Cleaning Program" in December 2023 addressed air pollution concerns by deploying machinery to clean major junctions and wash roads. Led by the Honourable Chief minister, this comprehensive program focused on concentrated cleaning efforts in one area at a time, including repainting infrastructure, removing debris and engaging the community. Response from citizens and active participation has created a mass movement. By the end of 2024, in addition to regular daily cleaning, this campaign has cleaned over 6,111 tons of debris, over 1,150 tons of discarded odd articles (old furniture, clothes, etc.) and 3,113 tons of municipal solid waste. More than 6,777 Vehicles, J.C.B. Dumpers, Compactors, Firex machine, Misting Machines, equipments, Water Tankers, Vehicles are used till date. The programs success is evident and has been replicated across the state of Maharashtra.



Slum Sanitation Programme:

- The Slum Sanitation Programme was launched in 1997 with financial assistance from the World Bank and is a component of the Solid Waste Management Department. The Main objective of the program is to provide improved and sustainable toilets to the slum dwellers. Also, the slum cleanliness program is a demand based program and people's participation is the main feature of this program.
- Under the said program, it is intended that the slum dwellers should be involved in the planning, conceptualization and construction of the toilets and the daily cleaning and maintenance of the constructed toilets should be done by local residents through public participation. The toilets constructed under the program are handed over by the Brihanmumbai Municipal Corporation to the registered organizations of the local slum dwellers after completion of construction for use on completion of Memorandum of Understanding (M.O.U.). Funds raised through public subscription are expected to be used for day-to-day sanitation, electricity and water supply payments, minor repairs and maintenance and operation of toilets. The toilets constructed through the said program are R.C.C. Built in a Systematic Manner, Overhead Tanks, Suction Tanks, Toilets for Children, Toilets for men, latrines for the disabled are provided Electric supply to toilets and where there is insufficient municipal water supply, were supply is provided through bore well.
- Also according to the availability of space, old dilapidated toilets are demolished and double-storied toilets with higher capacity are constructed there. The duration of construction of toilets with capacity less than 20 seats is assumed to be 06 months and for toilets with capacity of 20 and above 09 months and it is assumed 12 months and above for toilets having 41 to 60 seats and above. In the meantime, to avoid inconvenience to the residents, before demolishing the old toilets, temporary toilets are constructed there or mobile toilets are made available through the office of the Chief Engineer (S.W.M.)
- ❖ In the year 2016 and 2019, tender with project cost of Rs. 920.79 crore was invited for construction of community toilets under Lot-10 and Lot-11(R).173 Toilet blocks were constructed under Lot-10 along with a total of 4186 toilets seats and 830 toilets blocks with a total of 19,000 toilets seats were constructed under Lot-11 (R) contract. For this, a total project cost of Rs. 875 crore was spent for community toilets constructed under Lot-10 and Lot-11 (R) till 31st March 2025. In the year 2024-25, a fund of Rs. 18.46 crore was spent.
- In the year 2023-24, 28 tenders have been invited and 28 contractors have been appointed for construction of 559 community toilets with 14,166 toilet seats in the slums of Mumbai under Lot 12. Work on demolition and reconstruction of 189 community toilets blocks are under progress by issuing work orders to appointed contractors of Lot 12. The total cost of this project is proposed to be 542.42 Crores. Out of which Rs. 52 crores have been spent in the year 2024-25. Also in the year 2025-26, Rs. 150 crore has been provided in the budget and as per the approval of Hon. Municipal Commissioner under NO. MGC/F/5345 dt.27/01/2025, work of construction of 416 toilets under Lot 12 will be executed by the respective ward offices. Work of Construction of 143 toilets blocks will be executed by Dy. Chief Engineer (S.S.P.) office.



(9) Development Plan:

Online Development Right Certificates:

Development Plan Department has implemented the online system from 05th April 2021 for scrutiny Development Right Certificate (D.R.C.s). The developer / owner can submit their proposals for Transferable Development Rights (T.D.R.) online which are scrutinized and approved online through the said system. Thus, generation and utilisation of the T.D.R. is also done online through said system.

Online Town Planning Remarks:

The remarks regarding plots in Town Planning schemes are now made available online on Brihanmumbai Municipal Corporation portal from March 2021. The T.P. remarks can be downloaded after payment of prescribed fees by applicant.

Online Gorai and Manori Remarks:

The Development Plan of Gorai and Manori is prepared by M. M. R. D. A. which is sanctioned by State Government. Development Plan department has made available online D. P. remarks of Gorai and Manori D. P. from March 2021.

Building Plan Approval Management System and Auto D. C. R. Scrutiny:

The Building Proposal department sanctions Building plans by way of online Single Window Clearance. The applications for Building Proposal approval are accepted and processed online. The accepted and approved proposals, are available for viewing online and can de downloaded for the information of the citizens along with attached documents. The proposals, documents, along with approvals are routed through single window clearance system (S.W.C.S.) to departments involved in issuing the building permission. The proposals of Building Proposal Department are accepted and approved online.

Sanctions issued through digital signature certification can be downloaded and Printed.

Auto D.C.R. system is updated and made consistent for various users. The system is connected to Maharashtra State Government 'Revenue' and 'Mahakhanij' department. By which developers can avail online C.T.S. Plans, P. R. cards and excavation N.O.C. from Collector office necessary for approving system. This system is also connected with C. A. (Finance) department for online audit of Building approval files. The Trench permission, permanent tap connections etc. are also connected with this system.

Recently changes have been made in Auto D.C.R. application regarding Estate department, in which facility has been provided to obtain online N.O.C. for redevelopment of Lease hold and Municipal tenanted properties.

Development Plan G.I.S.

Facility has been provided in mobile app (BMC Development Plan) to view 'Sanctioned Revised Development Plan (S.R.D.P.) 1991' and 'Sanction Revised Development Plan (S.R.D.P.) 2034'. In which we can see location base D.P. and overlay can be done on google map.



High Rise Building Proposals:

The Government of Maharashtra vide Notification No. TPB-4317/629/CR-118/2017/DP/UD-11 dated 08-05-2018 has sanctioned Development Control and Promotion Regulation - 2034 & subsequent excluded parts vide Notification No. TPB-4317/629/CR-118(III)/2017/EP(DCPR)/UD-11 dtd 21.09.2018. Said Excluded parts has come into force from 13-11-2018. The regulation 19 (2A) of Development Control and Promotion Regulation - 2034 which was in excluded parts as EP-43 sanctioned vide Notification dtd. 21.09.2018. As per the regulation, The Municipal Commissioner shall constitute a 'Technical Committee' for High-Rise building' to advise on issues related to High-Rise Buildings having height more than 120 Mtr. or any building having slenderness ratio 9 or more, irrespective of height of building.

Accordingly, a Committee under Chairmanship of a Retired I.A.S Officer is constituted on 25-02-2019 and the same is now reconstituted on 12.01.2023. The N.O.C. is issued after approval of Hon'ble Municipal Commissioner by obtaining clearance from the said Committee regarding proposal of high rise building.

TDR Exchange:

To facilitate the effective implementation of the Development Plan and provide clarity on purchasing T.D.R.s for landowners, a streamlined and transparent platform is being developed for T.D.R. transactions.

E. T.D.R.System:

Following a directive from the Government of Maharashtra (dated 22.05.2024), Brihanmumbai Municipal Corporation is establishing the 'E-T.D.R System' for electronic T.D.R. trading.

- 1. The palatform will facilitate buying and selling of T.D.R.s and manage financial transactions via a nodal bank.
- 2. Hosted on commercial cloud platforms like Axure, AWS or Google Cloud, the system will comply with industry standards approved by MEITY and operate under the 'SaaS' model.
- 3. This initiative is expected to increase T.D.R. demand, enhance municipal revenue and streamline Development Plan implementation.

CRZ Remarks:

Brihanmumbai Municipal Corporation (B.M.C.) has developed a new online module aimed at facilitating the process of seeking Coastal Regulation Zone (CRZ) remarks. The initiative is in alignment with the Sanctioned Revised Development Plan 2034 and the Sanctioned Revised Development Plan 1991.

Also, Brihanmumbai Municipal Corporation has successfully developed switch tabs in the tables of Contents (T.O.C.) functionalities, allowing users to view the C.Z.M.P. 2019 map in conjuction with the D.P. 2034.

(10) Civic Training Institute & Research Centre:

The Civic Training Institute & Research Centre caters to the training needs of Brihanmumbai Municipal Corporation (B.M.C.) employees to improve their efficiency Brihanmumbai Municipal Corporation (B.M.C.) and to improve the level of basic service



delivery to the citizens of Mumbai by means of capacity Building of Municipal Employees, through technical / administrative / Computer, Personality and Skill Development oriented trainings. The Civic Training Institute & Research Centre has been established in 1986 at its present campus of over 13 acres area Near Sanjay Gandhi National Park, Borivali (East).

Technical Trainings such as Refresher courses & working of all departments, Quality Control, Quality Assurance and testing of all construction materials, Concrete technology etc. are conducted for on duty Municipal Engineers to hone their technical knowledge base & courses such as Contract Law, S.B.D. & G.C.C. Fidic suit of condition, DP & New D.C.P.R. overview, Arbitration & Contract Condition, Traffic Management, Project Management and D.P.R., Public Relation and Redressal complaints, D.C.P.R. 2034, M.M.C. and M.R.T.P Act, valuation of Land & Building, Advance practices in concrete construction etc. are arranged to meet up considering the future job requirements. Induction trainings along with site visits are arranged for newly recruited Assistant Municipal Commissioners and Engineers for introducing them to working of various Department. Further department wise refresher courses & special external courses through renowned Institutions / trainers etc. are also conducted for Municipal Engineers regularly.

Trainings are arranged on Administrative subjects like Municipal Service Rule, M.S.D.C.R., R.T.I. Act 2005, Enquiry Procedure, D.L. to M.S., Administrative Marathi, M.M.C. Act 1888, Municipal Budget, Reservation (Promotion & Procedure)., Direct Recruitment & promotion etc. To make the work place happier and stress free Soft Skill Courses like Personality Development, Acupressure, Yoga, Vipassana, Stresss Management by Mudra & E.F.T., Emotional Freedom, Team Building, Time Management, Mindfulness / Ikigai / Kaizan, Cordial Relationship are also arranged. To enhance social safety of women employees trainings are arranged on the subject of Sexual harassment of women at workplace (Prevention, Prohibition, redressal) Act 2013. Personality Development Programmes like Mental Health awareness, Financial Literacy, Ato Z Finance, Photography etc. are organised.

As per requirement of various departments customized training and refresher courses are arranged (example: PCO, Shops & Estt., H.R. etc.). Further induction training programmes are arranged for newly recruited Municipal employees for introducing them to working of various departments. Special external courses through renowned training institutions are also made available for Municipal employees regularly.

In order to implement Municipal Corporation's present policy of Office Automation and computerization, Two Computer Labs with 25 computers each having SAP connectivity have been set up. Along with computer Basic, Internet and Browsing Techniques training programme on S.A.P. Module, C.P.W.M. Modules are also organised, besides user I.D. management training programme for preparing various User Ids such as S.A.P. User I.D., Domain I.D., Email I.D., C.P.W.M. I.D., Transfer of I.D.'s, Additional charge of user I.D.'s, Training of Mahatender & H.R., S.A.P. M.M. Modules, Libre Office Writer, Libre Office Calc etc. have been introduced.

It is also essential to conduct training for labourers. However, considering the significant strength of labourers, it is not feasible to impart training to all labourers at Civic Training Institute & Research Centre. Therefore nominated selective employees of J.O.



/ Mukadam / D.A. cadre are trained as trainers. Later on these trained trainers impart training to labourers working in their respective department.

As regards Mechanical & Electrical training programmes, on special topics such as H.V.A.C. facilities & its design consideration in infection control, Green Energy (Solar Photovoltaic Cell), maintenance of extra high voltage equipment used in installations of H.E. & S.O. departments, latest technologies in S.T.P.'s (Sewerage Treatment Plants) design & maintenance and latest technologies developed, desalination plant; S.C.A.D.A system in various installations overview of maintenance of pumping stations, electrical estimation, operation & maintenance of H.T. panels in pumping stations, electricity bills and machines, planning & design of major S.T.P. projects of Mumbai, Chlorination, Flow meters and water-meters, latest Technologies in S.T.P. are covered in training programmes. In addition to above, Considering feedback from various departments, a customized training programmes best suited to the respective departments through expert / knowledgeable persons are prepared by C.T.I & R. C & proposed to start Training Programmes immediately. The educational infrastructure facilities viz. Class Room / Air Conditioned Conference Hall with facilities like D.L.P. Projector, Recreation Hall and Hostel with mess are available at Civic Training Institute & Research Centre.

Canteen facilities have been upgraded to provide optimum nutritious Breakfast/ Lunch/Tea to the participants attending lectures at Civic Training Institute & Research Centre.

Work of renovation of one conference hall with all state of the art facilities such a smart TV / Remote operated projector along with acoustic design has been completed during year 2022-23. This conference hall no. 12 has been named as 'Aaryabhatta Sabhagrih' & the same is being used for training purpose. In Civic Training Institute & Research Centre 16 nos. of rooms repairs work is undertaken by Chief Engineer (Building & Maintenance) department and that work is expected to be completed by dtd. 03.09.2025. It is proposed to upgrade these rooms as per Aaryabhatta. Redevelopment work of some of existing dilapidated training rooms and dormitory is proposed. The said proposal has received 'In principal approval' from the Honourable Municipal Commissioner on Dt. 12.09.2023 and further course of action is under taken by the office of Municipal Architect.

(11) Estates & Land Management :-

In between the years 1898 to 1948, the Improvement Trust and later by the Corporation took up some Improvement Schemes for development. The Management of plots of Corporation is made by Estate Department. Approximately 4,177 Municipal plots comprising of approximately 35 different schemes have been demised in favour of various parties for specific users. The duration of the demise of the properties is as under:-

Sr. No.	Period of lease	No. of Properties
1.	In perpetuity	1,247
2.	999 Years	2,148
3.	120 Years	01



	Total	4,177
6.	10 Years	04
5.	25 to 70 Years	193
4.	99 Years	584

The lease rent of these leasehold plots is fixed on the conditions mentioned in the agreement executed between the lessees of these leasehold plots and Brihanmumbai Municipal Corporation. To maintain the records of leasehold plots as well as lease rent recovery of lease land, transfer of leasehold rights, permission for development / redevelopment, permission for sub-lease of the lease land, renewal of the lands etc. are done through this office, as per policies approved by improvement Committee and Corporation.

1. Transfer of leasehold rights.

Transfer of lease hold rights is done as per terms and conditions of agreement to Lease / Lease Deed and it is required to be noted in Estate Record of Brihanmumbai Municipal Corporation and relevant documents are required to be recorded in Estate Record of Brihanmumbai Municipal Corporation. While updating the record of Estate Department of Brihanmumbai Municipal Corporation the name of existing lessee to be deleted and name of incoming lessee is recorded in the record of Brihanmumbai Municipal Corporation. When the lease rights are transferred to third party then transfer premium / fees are recovered as per prevailing policy of Brihanmumbai Municipal Corporation. Also, work is on going to the process of computerizing the entire process of transferring lease ownership rights.

2. Sub - Lease of leasehold Plots:

Improvements Committee / Corporation vide their resolution nos. ICR No. 29, dtd. 30.07.2014 and CR No. 689, dtd. 20.10.2014, respectively, has accorded sanction to the policy of Sub-Leasing of Municipal Leasehold plots where the rule of section 108 (j) of 'Transfer of Property Act 1882' is mentioned in lease deed. The lessee in such cases are permitted to sub lease or regularize the sub lease of the leasehold plots by charging fees / premium as per policy.

3. Development / Redevelopment of leasehold plots:

N.O.C. for Commencement Certificate / Occupation Certificate for Development / Redevelopment of Municipal Leasehold plots under Section 33(2), 33(5), 33(7) & 33(9) of Development Control Regulations is issued by Estate Department of Brihanmumbai Municipal Corporation. While issuing the N.O.C One Time Premium, Fees / Premium, Charges, Penalties, Lease Rent, Extra Ground Rent is charged as per prevailing policies approved by Corporation from time to time.

Remodeled policy for calculation of One Time Premium (O.T.P.) in redevelopment of municipal leasehold to accommodate changes as per 'Development Control & Promotion Regulation, 2034' and to reduce financial burden on developers so as to give impetus to sluggish pace of redevelopment of old buildings on municipal leasehold plots. Also, the entire process of issuing all the N.O.C. from Estate Department required for disposal the Development / Redevelopment of building on the lease land has been Computerized and all N.O.C. are issued online.



4. Renewal of Lease & New Lease Agreement:

After expiry of the lease period of leasehold plots, the lease is renewed with the terms and conditions of earlier lease deed & new terms and conditions approved by the Corporation. The policy guidelines for charging the lease rent at the time of lease renewal is approved by Improvements Committee / Corporation vide Resolution ICR No. 172 of 24-12-2001 and CR No. 431 of 09-07-2002, respectively. The new lease rent is levied from the date of expiry and it increases by 10% after every 10 years.

Policy regarding renewal of lease for the Schedule 'W' plots, which are specified in the Mumbai Municipal Corporation Act, 1888 as amended upto date was issued by the State Government under Resolution No. BMC-2516/C.R.2802/UD-21, dated 15.03.2017. As per the said policy, lease will be renewed for a period of 30 years from the date of expiry of lease and also rent will be charged as per Stamp Duty Ready Reckoner rate of every year from the date of expiry of lease. According to the State Government policy Brihanmumbai Municipal Corporation have to share 70 percent revenue to State Government, which may derived after renewel of Schedule 'W' property. Certain compliance required in the petition no. 1251/2014 and other petition in the Hon'ble High Court. The matter is subjudiced & hence execution of lease deeds are pending.

Brihanmumbai Municipal Corporation Earned Rs. 449/- crores revenue from lease rent from leasehold plots, various premiums and capitalized value from redevelopment of leasehold plots and municipal properties, etc.

Brihanmumbai Municipal Corporation taken 120.64 acres of land out of the 212.73 acres of land in Plot No. 1-J Mahalaxmi Flats Estate which is Schedule 'W' and Brihanmumbai Municipal Corporation owned plot for the construction of a public park as per the policy of the State Government. The work of designing / planning the said public park is being carried out by the Chief Engineer (Costal Road) Department and also the process of renewal of leases and new lease agreement is being carried out online through a computer system.

5. Demand & Recovery of Ground Rent / Extra Ground Rent in SAP R.E. Module:

SAP R.E. Module is implemented from 01-04-2023 for demand and recovery of Ground Rent / Extra Ground Rent for lease plots allotted by A.C. (Estate) Department. The Information Technology Department is also working on providing the facility of online payment of Ground / Rent / Extra Ground Rent to the lessees.

6. Co-Operative Housing Society:

As per the provisions of D.C.R. 1991 & D.C.P.R. 2034 the municipal tenanted properties constructed prior to 30.09.1969 are taken up for redevelopments as per Regulation 33(7) & 33(9). Till today proposals have been received from Co-operative Housing Societies of tenants of these building out of which 152 proposals have been sanctioned by Improvement Committee / Corporation and out of 152 proposals, 10 proposals were terminated and 54 proposals have completed and tenants have been rehabilitated in the new constructed buildings & the remaining 88 proposals are at various stages. The Corporation is getting revenue from these redevelopment scheme in the form of capitalized value as per the polices in force from time to time . Till date Rs. 2058.08 Cr. have been received in form of capitalized value. As per present policy



the balance capitalized value will be recovered at different stages of project as per S.D.R.R. Rate of prevailing on date of actual payment.

7. Staff Quarters:

In Estate Department 2,450 Staff quarters are maintained and allotted to Municipal Staff of various categories (Class I to Class IV) and also the process of allocating employee residences is being carried out online through a computer system.

8. Vacant Land Tenancies:

There are 3,668 number of vacant land tenancies on the Municipal land. In this situation V.L.T is not transfer, However as per revised policy the same is terminated & the Vacant Land Holder / Occupiers are attorned and taken on record of Municipal Corporation.

Brihanmumbai Municipal Corporation has passed policy circular no. 41 /2024-2025 dtd. 03.03.2025 to convert Vacant Land Tenancy to Leases (V.L.T. to Lease) by charging premium on lease of vacant land. Thereafter, the said circular has been amended accordingly and passed vide revised Circular No. 43 / 2025-2026 / dt. 28.04.2025.

The circular has been approved vide resolution no. 74 dtd. 07.02.2025 and resolution no. 08 dtd. 23.04.2025 of the Administrator, Improvement Committee as well as resolution No. 1129 dtd. 11.02.2025 and resolution no. 73 dtd. 25.04.2025 of the administrator (Corporation).

9. Project Affected Person (P.A.P.):

As per sub-regulation 3.11 of Regulation 33(10) of the Development Control Regulation 1991/Development Control & Promotion Regulation 2034, to bring transparency in process of allotment of P.A.P. Flats received by the Municipal Corporation to the project affected persons by the Municipal Corporation's urban projects through the Municipal Corporation, online allotment through online system is adopted.

So far P.A.P. flats have been distributed to 26,294 project Affected Persons through Various departments of the Municipal Corporation. In order to avoid delay in vacating dilapidated & dangerous Municipal Buildings, Brihanmumbai Municipal Corporation has formulated policy to provide monetary compensation to Project Affected Person of Vital project due to which project cost also reduced due to reduced time.

(12) Municipal Power Laundry:

Brihanmumbai Municipal Power Laundry situated at Bhoiwada, Parel established in 1965 is the sole laundry unit of B.M.C. rendering laundry services to all municipal hospitals and Medical institutions situated all over Mumbai.

Brihanmumbai Municipal Power Laundry have schedule capacity to wash 16,000 linens per day, with scientific method on laundry machineries using steam & chemical to disinfectant soiled linen.











Fire Brigade parade



Fire Brigade well-Equipped snorkel



Fire Brigade

1. Preamble:

Fire Protection is one of the obligatory duty of the Brihanmumbai Municipal Corporation. Life and Property in any urban community is not secured, unless organized Fire Protection Services in the form of Fire Brigade are provided.

2. Objectives:

The primary objectives of the Fire Brigade is to protect life and property in case of fire and also to render services, with equal zeal and devotion during other Emergencies viz. building collapses, drowning cases, motor and train accidents, spillages of acids, oil and chemicals, natural calamities like floods and earthquakes, so also animal and bird rescue, etc. These services are available free of charge and round the clock in Mumbai

3. Means to summon the Fire Brigade:

In case of emergency, the Brigade can be summoned through following Telephone Nos.:-

- 1) 101
- 2) 2308 5991
- 3) 2308 5992
- 4) 2308 5994

Further, any emergency can be notified to the Police Control Room on Telephone No. 100, 1916 to Disaster Management Control Room who in turn, can transmit the message to the Brigade Control Room. Also in case of non-availability of telephone, people can summon personally the nearest fire station directly.

4. Organization:

Headquarters Mumbai Fire Brigade is located at Byculla and it has 35 Fire Stations and 19 Mini Fire Station as follows:-

	City	Eastern Suburbs	Western Suburbs
Fire Station	15	07	13
Mini Fire Station	04	08	07

Also, 22 Quick Response Vehicles placed at Brihanmumbai Municipal Corporation Ward level.

5. Regional Command Centers:

For the better services to the citizens and to improve and strengthen the administrative as well as operational command Mumbai Fire Brigade has established 06 Command Centers in Greater Mumbai

City	Eastern Suburbs	Western Suburbs	
Byculla	Vikhroli	Borivali	
Wadala	Mankhurd	Marol	



6. Liaison and Mutual Aid:

The Brigade has an established liaison with the D.M.C.R. of B.M.C., Mumbai Police, Airforce, Navy, Coast Guards, Home Guards, Civil Defense, the B. E. S. & T. Undertaking, M.S.E.B. and Adani Electricity, Mumbai Port Trust and Mutual Aid Group of Industries, etc.

7. Improvement in Basic Infrastructure:

Mumbai Fire Brigade has fleet of different types of modern, Fire Fighting, Rescue vehicle and latest communication system to carry out the work of Fire Fighting and rescue. To render service of Fire Brigade effectively to citizens of Mumbai 26 additional Fire Stations are proposed in Mumbai City under Development Plan 2034. For effective and for smooth working of Control Room. 'Integrated Command and Control System' is established. Mumbai Fire Brigade has purchased the digital mobile wireless sets as per the policy of Ministry of Communication Department of Telecom Wireless Commission, New Delhi. Water Mist Vehicles purchased and included in the fleet. While fire fighting Fireman has to face various difficulties which can be fatal. To overcome this, Two Robot have been procured. While fire fighting, Fireman has to face various difficulties which can be fatal. Mumbai Fire Brigade has procured Mobile Water Transport System appliances for transportation of water. Considering the increasing numbers of sky scrapers in the city, special type of **High Rise Fire Fighting Vehicle** has been purchased from the distance of 3 km. nearby the scene of the incident. To overcome the difficulty of Maneuvering of fire tender along narrow lanes & road of Mumbai, Quick Response Multipurpose Vehicle are procured & activated in 19 Mini Fire Stations. Also, 22 more Quick Response Vehicles placed at Brihanmumbai Municipal Corporation Ward Level. Also 55 mtr. Water Tower Vehicles has been purchased which is used for Highrise fire fighting as well as Slum and congested area fire Fighting purpose. Mumbai Fire Brigade also purchased 24 Fire Bikes to reduce response time and for effective efficient fire fighting at incipient stage of fire. Considering the increasing numbers of sky scrapers in the City, special type of High Rise Fire Fighting Vehicle has been purchased. A New Technology Based Combined Fire Fighting Cum Rescue Vehicle with Hydraulic Platform has been procured. Also, a Breathing Apparatus Vehicle with air compressor has also been procured. Education Van is being developed to create public awareness about fire safety and in addition, 11 new Fire Engines and 04 High Pressure Lighting Vans have also been procured. Advance Personal Protective Equipment kits have been purchased for Firemen. Brihanmumbai Municipal Corporation has also deployed Lifeguards, Jet Skies and Boats for the safety of the citizens at the beaches of Mumbai and the Fire Brigade is also handling this responsibility.

8. Training:

In-service training is imparted to the Fire Brigade Personnel at Training Centrers. On specific requests from Industrial, Hotel, Office Premises, Educational Institutions, Social Organizations, High Rise & Special Risk Establishments, Mumbai Fire Brigade imparts basic training in Fire Prevention and Fire Fighting etc., to their workers / employees. Practical attachment training programme is also arranged for the students of National Fire Service Collage, Nagpur.

The brigade has started B. A. Gallery for Breathing Apparatus training at Wadala



Training Centre. Refresher training is also organized regularly for officers & firemen at this training centre. In the year 2023, the recruitment process of female and male candidates for the post of fireman was implemented and after completion of six months training of selected candidates, 734 successful candidates were inducted into the fire brigade service.

9. Fire Service Week:

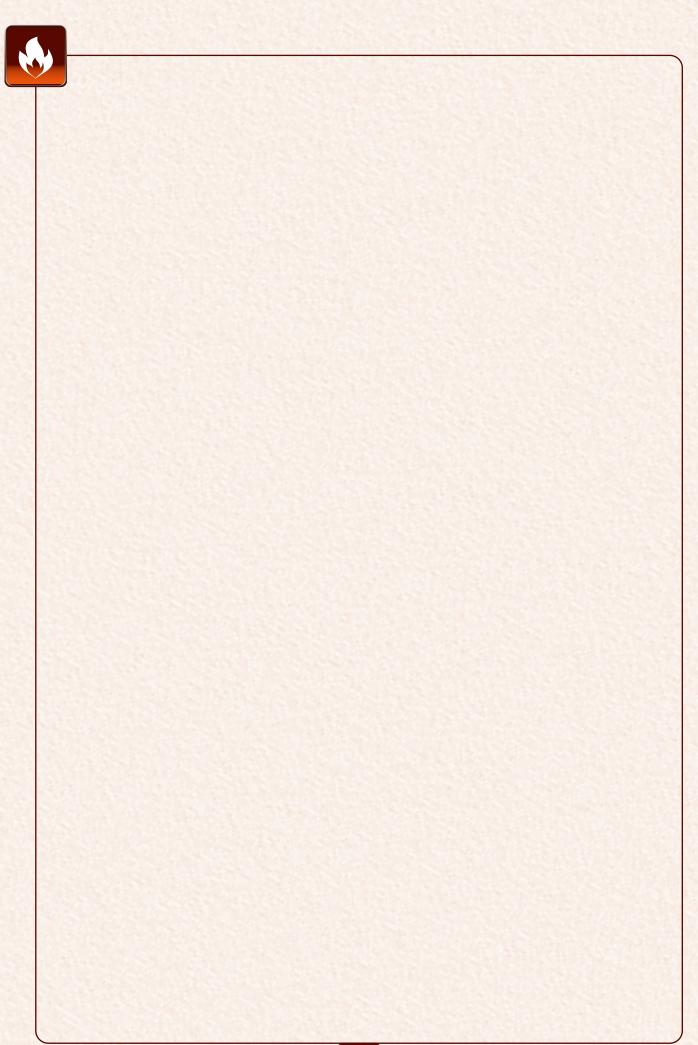
The 'Fire Service Day' is observed every year by arranging prayer meeting on 14th April to pay homage to those gallant officers and men, who laid down their lives in the fire and explosion in the ship 'S. S. Fort Stikine' on 14th April 1944 and to those who subsequently died while performing their duties. A week long programme from 14th to 20th April (Fire Service Week) for public education in fire prevention is arranged with lectures / demonstrations / Radio – T.V. interviews, Exhibitions, Various competitions etc. are also being arranged in each region.

10. Fire Safety Awareness and other Distinctive Services:

Public awareness is very essential to minimise loss due to fire incidents. Wall posters to create public awareness about fire safety are being put up in various buildings, schools, colleges, hospitals. Citizens are given Fire Volunteer Training by Mumbai Fire Brigade. As citizen's participation in fire safety is also important, we are conducting activities like lectures, demonstrations, rallies for public awareness about fire safety not only during the safety week but also throughout the year through many social and voluntary organizations. More than 6,000 fire volunteers have been trained under the concept of 'Agni Rakshak Swayamsevak' which was implemented free of charge for the citizens in the past several years. These fire volunteers can act as fire volunteer in case of emergency and do the first aid till the actual crews of fire brigade reach the scene of incident and then to control crowd and planing. Not only the fire safety of the general public, but also such a trained response in the sensitive and serious situations of multiple accidents is very helpful in limiting the seriousness and scope of the accident.

Due to increasing numbers of high rise building in Mumbai & their safety, officers are nominated for the inspection of high rise building & various commercial establishments in view of **Maharashtra Fire Prevention & Life Safety Measures Act, 2006.** Mumbai Fire Brigade is upgrading itself by various ways for keeping Mumbai safe from fire and other similar disasters. Since, 2018 Compliance Cell has been established by Brihanmumbai Municipal Corporation under Assistant Commissioner of Concern Ward for day to day inspection of various establishments in Brihanmumbai Municipal Corporation Limit. The Cell is consisted of officers of fire brigade and ward officials. This cell initiates the action in case of non-compliance of fire safety measures.











Disaster Management Control Room, BMC Head Office



Disaster Management Control Room



Disaster Management

DISASTER MANAGEMENT & CENTRAL COMPLAINT REDRESSAL SYSTEM DEPARTMENT:-

The Disaster Management Department (D.M.D.) was set up in the year 1999 at the Municipal Head Office to manage disasters in Mumbai. This department is upgraded with modern equipments and situated at second floor in B.M.C. Head Office.

District Disaster Management Authority:-

No. DMU-2017/C.R.No. 344(A)/DMU-1. - By sub-sections (1), (2) and (4) of section 25 of the Disaster management Act, 2005 (53 of 2005) and Maharashtra District Disaster Management (Constitution of District Disaster Management Authority for the districts of Mumbai City and Mumbai Suburban) in exercise of the powers conferred by rule 3 of the Rules, 2018 and vide Government Notification Revenue and Forest Department No. DMU 2010/CR, The Government of Maharshtra 117/DM-1, the Government of Maharshtra has established the 'Brihanmumbai Disaster Management Authority' for the districts of Mumbai City and Mumbai Suburban with effect from 6th June 2012.

Hon'ble Additional Municipal Commissioner (City) as the Chairman of the District Disaster Management Authority for Mumbai City District and Hon'ble Additional Municipal Commissioner (Eastern Suburbs) (Senior Officer) has been appointed as the Chairman of the District Disaster Management Authority for Mumbai Suburban District.

Functions of Disaster Management Department:-

A Single-point source for all issues related to Disaster Management.

- Hazard Vulnerability & Risk Assessment.
- 2. Prevention & Preparedness.
- 3. Co-ordinate with relevant agencies for reducing the severity of damage.
- 4. Response.
- 5. Co-ordinate with relevant agencies for help and rehabilitation.
- 6. Command & Control agency between administration & field units.
- 7. Co-ordinate for early warning to citizens.
- 8. Co-ordinate for arrangement of food and water during emergency situations.
- 9. Co-ordinate the transportation of stranded and injured people during disastrous situations.
- 10. Co-ordinate for the transportation of critically injured people on high priority.
- 11. Co-ordinate for setting up temporary shelters.
- 12. Co-ordinate with N.G.Os.



Objectives of Disaster Management Department: -

- 1. Co-ordinate for rapid and effective response during any disaster.
- 2. Improve co-ordination among all the responding agencies.
- 3. To utilize social media through Public Relation Officer for disseminating disaster related information among citizens.
- 4. To encourage preparedness at every level.
- 5. To encourage for helping disaster affected people.
- 6. Impart training to the citizens & stakeholders.

Emergency Operations Centre (EOC):-

The Disaster Management Department works 365 days x 24 hours throughout the year. It serves as a Command & Control agency between the administration and field units. It is a single-point source for all issues related to disaster management. It co-ordinates with various stakeholders for quick and effective response during a disaster.

- 1. Direct contact telephone line facility.
- 2. Television sets which are tuned to major news channels to keep abreast of the latest news.
- 3. In case of interruption in communication system, HAM radio is used as alternative communication system.
- 4. '1916' helpline with 30 hunting lines are available for Citizens so that they can register complaints related to major/ minor accidents, fire, earthquakes, bomb blast etc..
- 5. 24 administrative ward Control Rooms, Back up Control Room 3 Major & 2 Peripheral Hospitals & 28 outside agencies are connected with 62 hotlines which provides regular updates about the situation in the Mumbai City and Suburbs.
- 6. For monitoring disaster management activities a video wall of size 6,200 mm long and 1,744 mm height has been installed. Video wall receives feed from more than 12000 C.C.T.V. cameras installed by Mumbai Police.
- 7. D.M.R. is an advance communication system implemented by D. M. Department in January 2022. This system is installed in 24 ward control rooms, 37 stakeholders and on vehicles of designated Municipal Officers. Total 326 DMR sets installed. This system has advance features like Broadcast Call, Emergency Call, Pre Recorded Messages, Intelligent Audio, BlueTooth / Wi-Fi, Man Down & Loan Worker, Secured encrypted Voice Communication, Better Spectrum Efficiency, Intergrated Voice & Data (speech to text & text to speech), Double Capacity Per Frequency Spectrum, Longer Battery Life, Facility for Group Call, Individual Call, Enabling Data Application viz. Dispatcher, GPS Location Tracking, Geo Fencing, Data & Voice Logger, Over the Air Programming, Text Messaging, etc.



The following types of complaints are registered in Disaster Management Department:-

32 types of man made & natural disasters are identified which are likely prone to Mumbai City & Suburbs which is categorized into 102 sub-major disasters like major / minor accidents, landslides, felling of trees or unauthorize cutting of trees, water logging, house collapses, short circuits, floods, earthquakes, bomb explosions etc. On registration, these incidents are communicated to the concerned agencies for providing necessary assistance.

Automatic Weather Stations (AWS):-

- ➤ 120 Automatic Weather Stations have been installed throughout Mumbai to get real time weather parameters.
- Weather parameter data is refreshed after every 15 minute on website and applications.
- The data is monitored, analyzed and the warnings are issued accordingly.

Flow Level Sensors:-

- Flow Level Sensors are installed to monitor water level in rivers and lakes. It gives real time information to Disaster Control Room.
- This will help to initiate early evacuation action low lying areas in the vicinity. Flow Level Sensors are installed at Dahisar, Poisar, Vakola, Mithi, Oshiwara Rivers and Powai-Vihar Lake.

Disaster Management Website:-

The website 'dm.mcgm.gov.in' shows following information: High Tide - Low Tide time table, Weather forecast obtained from India Meteorological Department, Live weather parameters updated every 15 minutes, Traffic updates, Status of Local Trains, Status of Air Traffic, Important Contact Numbers etc.

Disaster Management Mobile App:-

Disaster Management Department, has launched a new android phone application to aid in citizen's response to disaster management and control. The app, '**Disaster Management B.M.C.**', will provide real time information of weather parameters as well as help available at hand within a radius of 500 meters from the distressed person.

Through this application, on clicking on a landmark in the vicinity of the crisis, the app will automatically generate a list of Police Stations, Hospitals, Fire Brigade Station and Control Room numbers of Ward Offices within a radius of 500 meters.

The app will also allow the user to save emergency personal contacts in a separate list in the app and calls to numbers will be made through the app if the person chooses to notify the contacts of the disaster.



Emergency Support Functions (E.S.F.):-

- 1. 14 Emergency Support Functions have been identified as an integral part to carry out emergency response activities including preparedness, response during the event and immediate recovery.
- In the event of major disaster of emergency where quick response is required, the lead agency will take action as per S.O.P.s and work in co-ordination with the support agencies and other E.S.F.s to mobilize and deploy resources to the affected area in Mumbai.
- In peace time, each E.S.F. Plan and prepare on emergencies through review of the planning assumptions, drills, table top exercises and preparation and reviews the Standard Operating Procedures.
- Preparedness and planning activities are essentials to ensure adequate response and to identify areas of actions that would ultimately reduce the disaster risk.

Geographical Information System (G.I.S.) Based Command and Control System : -

Disaster Management is shifting from reactive to proactive nature and approach. Therefore risk reduction before disaster is really very important aspect in modern days.

It has been also learned from the previous disasters that, prediction, early warning are also playing vital role in disaster management along with prevention, mitigation, preparedness, planning, relief & rehabilitation. GIS based technology provides best platform for development of such system. GIS has emerged as an effective tool in disaster management since GEO spatial data and socio economic information needs to be amalgamated for the decision making and in handling a disaster or to plan for tracking disasters in scientific manner.

Prime objectives of developing GIS is to help DMD for:

- 1. Prediction and Early Warning.
- 2. Risk reduction, planning and preparedness in pre-disaster phase.
- 3. Decision Support System.
- Damage Assessment & Relief Management.
- G.I.S. combines layer of information on various themes to enable D.M.D. to take the most appropriate decisions under given circumstances.
 - 1. D.M.D. generate maps both at micro and macro level indicating vulnerability to different extent under different threats perception.
 - 2. Locations likely to remain unaffected or remains comparatively safe could be identified.
 - 3. Alternate routes to relief camps and important locations in the event of disruptions of normal surface communication could be worked out.
 - 4. Smooth rescue and evacuations operation can be properly planned.



City Institute of Disaster Management & Research Centre (C.I.D.M.):-

In case of any mishap happens at Municipal Head Office and due to which if Emergency Operations Center at 2nd Floor is not accessible or cannot be operated a Backup control room has been setup at C.I.D.M., Parel. This backup control is equipped with Hotlines, Wireless Communication, HAM Radio, Video Wall, E.S.F. etc. similar to E.O.C. at M.H.O., C.I.D.M. provides comprehensive training on disaster management and first responder to employees of B.M.C. / Government / Private Companies, School and College Students, Medical Practitioners, Police etc. to create awareness amongst them about scientific methods of Disaster Management.

3D Auditorium and an Art gallery is developed to show realistic information of various disasters. The major objective of these facilities is to make visitors aware of disaster and its preparedness. This Art gallery has interactive dioramas, display, photographs and information boards for awareness generation of various disasters.

Post Graduate Diploma in Disaster, Fire & Industrial Safety Management (P.G.D.D.F.I.S.M.):

Considering the importance of Disaster Management and ever increasing impacts of disaster in future, C.I.D.M. has commenced a one year P.G.D.D.F.I.S.M. course in co-ordination with G.I.C.E.D. and Mumbai University. This course offers scientific learning of concepts of natural and manmade disaster and techniques of every stage in D. M. The Primary aim of this course is to educate personnel from Government agencies, industries regarding appropriate response to the impending disaster and reduce the impact on mortality and economy.

City Disaster Response Force (C.D.R.F.):

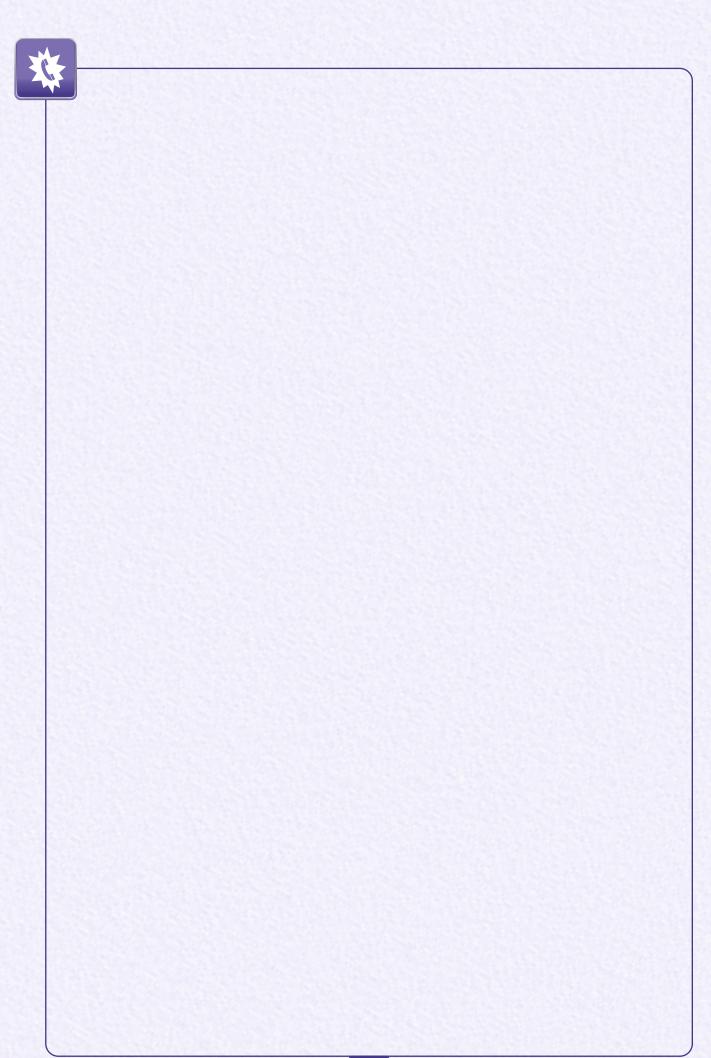
On the basis of National Disaster Response Force (N.D.R.F.) at National level and State Disaster Response Force (S.D.R.F.) at State level, a City Disaster Reponse Force (C.D.R.F.) is established at City level for Mumbai. The objective of formulating C.D.R.F. for Mumbai is to develop self sustainability for responding disasters like major fire, collapse structure, Chemical-Biological-Radiological-Nuclear etc. The personnel appointed for C.D.R.F. are from existing Security Force, Mumbai Fire Brigade, Doctors & Paramedics of B.M.C. and they are trained by National Disaster Response Force (N.D.R.F.).

Central Complaint Registration System (C.C.R.S.):-

On-line Complaint Management System (C.P.W.M. Module) has been started from the year 2000 to register civic complaints. Central Complaint Registration System is working 24x7. Civic Complaints related to B.M.C. are registered on phone no.1916 in the central control room and sent to the concerned department through online system. Citizens can lodge their complaints online on B.M.C. portal i.e. http://portal.mcgm.gov.in.

Un-attempted complaints are automatically escalated to higher authorities such as Assistant Commissioner to Dy. Municipal Commissioner to Additional Municipal Commissioner.











Municipal market at Bhuleshwar



Municipal market



Licensing Control

(1) LICENCE DEPARTMENT:

The Licence Department Brihanmumbai Municipal Corporation is fulfilling the obligatory duties of the Corporation enlisted in section 61 (j) and (o) of the M.M.C. Act, 1888 as amended upto date.

1) Licensing of Trades and Storages:

The Licensable Trade / Storages mentioned in the Schedule 'M' attached with section 394 of the Mumbai Municipal Corporation Act, 1888 amended upto date are being controlled by the Licence Department. According to rules & Regulations of the Corporation and as per section 479 of Mumbai Municipal Corporation Act, 1888 licences for trades and storage are granted. Under section 471 of Mumbai Municipal Corporation Act, 1888 the persons trading and storing unauthorizedly are fined. Further, if unauthorized trades and storages are dangerous to lives of citizens then, under section 394 (4) of Mumbai Municipal Corporation Act, 1888 amended upto date the goods will be seized. Legal action taken against unauthorized production and storage of inflammable, dangerous & hazardous chemicals. Sometimes seizure action against such production and storages taken under section 516 AA of Mumbai Municipal Corporation Act, 1888 amended upto date. 'SAP SYSTEM' has been adopted by the Brihanmumbai Municipal Corporation for computerization with effect from 1st April 2007, to grant licences wherein licences are being issued under section 394 as per checklist and renewed on yearly basis.

Services to grant new licences and renewal of licences etc under section, 394 of M.M.C. Act, 1888 have been made online and also integrated with 'Aaple Sarkar' portal of State Govt. of Maharashtra.

2) Control on Projections:

Stall Boards, showcases, projections projecting on the Municipal Roads/ Footpaths are being controlled under section 313 (1) (b) (c) of Mumbai Municipal Corporation Act, 1888. In this regard if shop owners produced documentary evidence of ownership of shop premises then permission is granted for showcases, rolling shutter box, over hanging awning, weather frame etc and the same is renewed on yearly basis. Online services are provided to grant new licences and renewal of licences under section 313 (1) (b) (c) and also integrated with 'Aaple Sarkar' portal of State Govt. of Maharashtra.

3) Control on Squatters and Street Vendors:

'The Street Vendors (Protection of Livelihood and Regulation of Street Vending) Act 2014 has been published by Central Govt. of India on 1st May 2014. As per section 36(1) of said act Government of Maharashtra published rules viz. Maharashtra Street Vendors (Protection of Livelihood and Regulation of Street Vending) (Maharashtra) Rules,2016 on 3rd August, 2016. Subsequently, as per provision under Section 38(1) State Government of Maharashtra has published Street Vendors (Protection of Livelihood and Regulation of Street Vending) Scheme - 2017 on 9th January 2017.



Hon'ble Mumbai High Court in WP 652 of 2017 on 01st November 2017 has directed that this scheme may be use as general guideline. As per the order of the Government, the Mumbai Municipal Corporation is working to make Scheme and by-laws. The Town Vending Committee is being existed to finalize these matters

Presently, as per directions issued by Hon'ble High Court Encroachment Removal Actions are being taken against encroachment of unauthorized hawkers squatting on more than 1mt. X 1mt. area obstructing pedestrian way and blocking the entrance of Shops and Residences and against hawkers engaged in cooking or preparation of food items on Municipal Footpath/Roads except Licensed Hawkers.

4) Advertisements:

To grant of permission for display of Sky signs and advertisement under section 328 and 328A of Mumbai Municipal Corporation Act, 1888 Brihanmumbai Municipal Corporation has formulated revised Policy Guidelines on 10th January 2008 to enhance the aesthetic beauty of Mumbai City by modifying the earlier Policy Guidelines on 02-12-2022. It is now decided that no new hoardings will be permitted on rooftop and terraces and minimum distance between two hoardings on poles shall now be70 mtrs instead of 100 mtrs. New hoardings shall not be permitted on Structures / Buildings in Heritage Precincts and heritage importants as per D.C.R. Rule 48 (3) and new permission is granted for new L.E.D. Advertisement Boards.

Zonal Restrictions regarding standard size of advertising board have been removed for 24 wards however, advertisement boards standard size is permitted with respect to availability of space. Similarly, maximum 10' x40' size is permisible for the advertisement board displayed on compound wall residential structure. Also permission will be given standard size on Skywalks, Foot over Bridge, Flyover. Advertisements are being permitted on Electric Poles. Height limit of hoardings from ground is increased upto 120 feet. As a special novelty, advertisement on drone and floating boat will be allowed. However advertisement on Cantilever, Gantry and Bycycle / Tricycle is not permitted.

Permission on Municipal properties by erecting and display of hoarding will be given only through E-Tender / E-Auction. While allowing advertisement on Municipal owned services and facilities, Permission will be given subject to repairing and maintenance of such services/facility and without charging Licence fee. The Government / Semi Government organizations will be allowed to float tenders for advertisement on their properties subject to permission from Brihanmumbai Municipal Corporation and sharing of revenue earned from said advertisement. As a new matter, commercial / trade are allowed to display advertisement not ralated to their business. Considering the interest of public safety, no new permission for hoarding shall be granted or renewed without obtaining all required documents Structural Stability Certificate for hoarding of building from Government / Municipal Licensed Structural Engineer.

Permission for display of Political Banners, Birthday Greetings, Anniversary Greetings etc. on roads and footpath are banned within Brihanmumbai Municipal Jurisdiction as per Hon'ble High Court's Order. The unauthorized Banners, Posters, cut out etc. displayed on roads & footpath in the city of Brihanmumbai Municipal Corporation are immediately being removed by the Encroachment Removal Section of Licence department with the help of Advertisement Inspectors working at ward level.



(2) SHOPS AND ESTABLISHMENT:

For regulating the conditions of work of employment in Shops, Commercial Establishments, Residential Hotels, Restaurants, Eating Houses, Theatres etc., The Maharashtra Shops and Establishments (Regulation of Employment and Conditions of service) Act, 2017 is enacted. The Act is implemented in the whole of the State of Maharashtra. The implementation of this Act in mumbai jurisdiction of Brihanmumbai Municipal Corporation is handed over to Brihanmumbai Municipal Corporation from 19th December 2017. The Act is implemented by Shops and Establishment Department in the jurisdiction of Brihanmumbai Municipal Corporation. Also, Child Labour (Prohibition and Regulation) Act, 1986 is implemented by this department, with effect from 29th August 1997.

As per Maharashtra Shops and Establishment (Regulation of Employment and Conditions of Services) Rule, 2018 and the amended Act, 2022, Shops and Establishment Department effectively implementing the action against all establishments to display the nameboard of establishment in Marathi within the jurisdiction of Brihanmumbai Municipal Corporation. Establishments who violated the said provision for the period from 28-11-2023 to 31-03.2025 a fine of Rs. 1,09,70,075/through Court cases and a fine Rs. 67,26,000/- through Compounding has been recovered.

As per the Maharashtra Government's notification dt. 23-03-2018 and Maharashtra Non-biodegradable Garbage (Control) Act, 2006, the officers & Facilitators working under Chief Officers (Shops & Estt.) are authorised & empowered to take action in respect of the provision of Maharashtra Plastic and Thermocol Products (Manufacture, Usage, Sale, Transport, Handling and Storage) Notification 2018. As per the Municipal Commissioner's orders Chief Officers (Shop & Estt.) Assistant Commissioner (Market) and Superintendent of Licence has taken action as per above Notification and Central Government's Plastic Waste Management (Amendment) Rule, 2021. During the period from 01-04-2024 to 31-03-2025 seized 6,682.883 Kg. plastic and recovered Rs. 95,95,000/- as a fine from the offenders.

As per the resolution of Municipal Corporation under no. 458 dated 21st June 2012, Facilitators of Shops & Establishment Department, Inspectors of Licence and Market Department & their Supervisory Officers and all Asst. Commissioner of Ward are empowered to take compounding fees Rs. 5,000/- for first offence & Rs. 10,000/- for second offence under section 12 of the Maharashtra Non-biodegradable Garbage (control) Act, 2006 from any person violating the provisions of Prohibited Plastic, Carry Bag.

(3) Market:

There are 92 Existing Municipal Retail Markets, 124 Markets Accommodation Reservation and 16 Private Markets under the jurisdiction of Markets Department of Brihanmumbai Municipal Corporation. The total municipal licensees in these markets are 19,063. The Operation of the market is done through the Assistant Commissioner (Market) & Minor repairs to all Markets are being done by the concerned Ward Office.

As per The Mumbai Municipal Corporation Act, 1888, as amended up to date section 410 (1), 411, 412, 415, 416, 417 Seizures action as per complaints and laiding



lines at illegal slaughter are carried out through 'Special Vigilance Squad' of the Market Department. The confiscated Chickens and Fish are auctioned off and the confiscated animals are handed over to the General Manager, Deonar Slaughter House for handing over to the contractors. License to outside meat shops are issued by market department as per the prescirbed terms and conditions.

Redevelopment of Municipal Markets:

Under Regulation No. 33 (21) (A) of DCPR 2034 approved by the Urban Development Department of the Government of Maharahstra. 10 markets are being redeveloped through the Market Department, out of which the construction of Babu Genu Market at Mazgaon has been completed and the license holders are being rehabilitated. Redevelopment work of 03 markets namely Topiwala Market, Mahatma Jyotiba Phule Market and Shirodkar Market is in progress. The construction of Chemburkar Market has been started. The work of preparing the plans of the remaining 05 markets is in progress. Similarly according to the guidelines issued by the Urban Development Department of the Government of Maharashtra for the redevelopment of existing municipal markets (February 2004 and May 2005), a total of 08 markets have been redeveloped through private developer. Extensive repair work of Colaba Market, Mulund East Market, Jijamata Market, Dongri Market, Santacruz Market, Plot 36A Market Mulund etc. has been completed. The repair work of Laxmanrao Yadav Maket, Fort Market, Lal Bahadur Shastri Market, Hawkers Plaza Market is in progress and extensive structural repairs of Bandra Town Market, Annasaheb Vartak Market, D. N. Nagar Matket, Malvani Market erc are in progress through Building Maintenance Department. The Organic Waste Converter (OWC) plant at Airoli Octroi Naka part plot is in working for disposal of garbage / organic waste generated from Municipal Markets.

Allotment of alternative Commercial Space to Project Affected Persons (PAP):

Under the various initiatives / projects of Brihanmumbai Municipal Corporation, action is taken by the Market Department to rehabilitate the commercial Project Affected Persons (PAP) by allotting them alternate accommodation available under accommodation reservation. The PAP Allotment through Online System is under process.

The policy regarding granting monetary compensation to PAP's instead of granting spaces has been approved & the same is being implemented by the concerned Wards. The license fee and shop stallage rent are being collected online.

(4) VETERINERY HEALTH DEPARTMENT:

Brihanmumbai Municipal Corporation vide resolution no. 87 dated 04th May 2018 has created a separate 'Veterinary Health Department' by streamlining the veterinary services available in the city from the point of view of public health. The services of Deonar Abattoir, Regional Veterinay Services, Dog Control Office, Cattle Pound Office, Municipal Veterinary Dispensary at Khar are coverd under 'Veterinary Health Department' The Detailed information of the said Department is as follows:-

1) DEONAR ABATTOIR

As per section 61(h) of M.M.C. Act, 1888, it is an obligatory duty of Brihanmumbai Municipal Corporation to construct and maintain slaughter house for citizens of Mumbai.



The main objectives of Brihanmumbai Municipal Corporation behind the construction of an Abattoir are as follows -

- 1. To provide clean wholesome and hygienic meat to the citizens of Brihanmumbai Municipal Corporation.
- 2. Collection and disposal of slaughter house waste scientifically to prevent contamination and pollution.
- 3. To provide separate market place to the animals arriving for slaughter purpose.

Deonar Abattoir is situated on 64 acres of area which is divided into three parts :-

Actual Slaughtering Units - 21 acres

2. Liarages and Resting Sheds - 19 acres

3. Grazing area - 24 acres

Sheep/Goats and Buffaloes from neighboring states like Gujrat, Madhya Pradesh, Karnataka, Rajasthan as well as from different districts of Maharashtra arrive at Deonar Abattoir for slaughter purpose. After arrival at Deonar Abattoir, these animals immediately undergoes Ante-Mortem inspection by Veterinarians. After Ante-Mortem inspection animals are provided with ample quantity of food and water. Then these animals undergoes process of buying and selling in market place situated in Deonar Abattoir. Animals purchased by shopkeepers brought to slaughtering units for slaughter purpose.

After scientific slaughtering procedures, carcases of animals undergoes detailed post-mortem inspection by Veterinarians and then carcases get dispatched to respective meat shops in Mumbai.

Facilities available at Deonar Abattoir:-

- 1. As per order of National Green Tribunal, Pune for scientific disposal of slaughter house waste, Biomethanation plant of 15MT has been installed in Deonar Abattoir. Installation of Biomethanation plant is executed under the supervision & technology from Brihanmumbai Municipal Corporation and Bhabha Atomic Research Centre. About 07-08 Metric Ton Biowaste generated daily due to animal slaughter is used in the said plant & nearly 400-450 cubic meter methane gas is generated from this Biowaste. From this gas 40 units electricity is generated daily with the help of 65.5 KVA generator.
- 2. Deonar Abattoir has a facility of effluent treatment plant where contaminated water generated during the slaughtering procedure is treated and then used for gardening & road washing in Deonar Abattoir.
- 3. Solar boiler plant has been installed for slaughtering of pigs Deonar Abattoir due to which electricity will be saved.

In addition to local supply, the abattoir has the capacity to slaughter sheep and goats is used for Export purpose and the revenue generated from this is quite substantial too.



Bakri Eid Arrangement:

During the religious festival of Bakri Eid, the Deonar Abattoir observes additional arrangements beyond its daily operations. Annually, approximately 2 to 2.5 lakh goats and 10,000 to 12,000 buffaloes/male buffaloes are sold at the Deonar Abattoir during Bakri Eid. These animals are provided with temporary sheds, additional water supply and electricity facilities by the Brihanmumbai Municipal Corporation. Additionally the corporation offers toilets, drinking water and rest houses for traders selling the animals. Animals begin to arrive 10 to 15 days before the Bakri Eid festival, prompting the provision of these facilities. To ensure law and order, extra police force and security guards are appointed. CCTV cameras are installed to monitor area. Temporary canteens are also set up by Deonar Abattoir for citizens purchasing animals. During the 15 days of Bakri Eid period approximately 70-75 metric tons of garbage is genrated and round-the-clock garbage collection services are provided by contractors. Furthermore, additional veterinarians from Mumbai Veterinay College are appointed to treat animals brought for sale at the Deonar Abattoir during Bakri Eid. Sanitation cleaning of the premises is carried out by santiation workers of the Brihanmumbai Municipal Corporation, with the assistance of NGO's.

under section 403(2)e. of Mumbai Municipal Act, 1888 as amended up to date Sheep and Goats purchased for religious purpose are permitted to be taken home. It is mandatory to purchase buffaloes/male buffaloes for religious purpose and slaughter them in the Deonar Abattoir, for which necessary arrangements are made by administration for slaughtering on Bakri Eid and the two days following.

Slaughter Charges :-

- Sheep/Goats for local slaughter :- Rs.48/-
- 2. Sheep/Goats slaughter for export: Rs. 94/-
- 3. Suburban/Midnight Sheep/Goat:-Rs. 30/-
- 4. Buffalo/ Male buffaloes without transport: Rs. 174/-
- 5. Buffalo/ Male buffaloes with transport: Rs. 324/-
- 6. Pigs :- Rs. 66/-

2) DOG Control Department:

Stray dogs complaints and animal birth control programme of stray dogs is undertaken by Dog Control Department of Brihanmumbai Municipal Corporation. There are four Dog License Establishment offices under Dog Control Department viz.

1. Mahalaxmi DCO: 9987798436

2. Malad DCO: 9076202207

Bandra DCO: 9076202208

Mulund DCO: 8692068993

Total 15,678 dogs were sterilized in the year 2024-25. On 28th Sept. 2024 under the Mumbai Rabies Elimination Project, a total of 52,672 stray dogs and 649 stray cats were



vaccinated in 24 wards by Brihanmumbai Municipal Corporation through the Dog Control Department. An awareness program about rabies and leptospirosis has been undertaken in schools of Brihanmumbai Municipal Corporation. This program started in the year 2024-25 till date covers 558 diffrent schools.

3) Cattle Pound Office:

Action against stray animals are taken under section 441 (C) to (G) of M.M.C. Act, 1888. Total 229 stray animals were seized in 2024-25. Total revenue generated was Rs. 6,99,394/-.

4) Zonal Veterinary Services:

Brihanmumbai Municipal Corporation has provided regional veterinary services. The said Veterinary Services have been made available in 07 zones of Brihanmumbai Municipal Corporation. Under these services, sterilization of stray dogs in the Brihanmumbai Municipal Corporation area, rabies vaccination against stray animals, licensing of pet dogs etc. being carried out.

5) Online Dog Licenses:

The process of issuing dog licenses under section 191(A) of M.M.C. Act, 1888 as amended up to date has been made 'ONLINE' since April 2018. Dog License Helpline No. 9635839888.

6) Khar Veterinary Dispensary:

Treatment facility for animals is made available at nominal fees at the Municipal Veterinary Dispensary situated at Khar (W).

Upcoming Projects of Veterinary Health Department

1) Deonar Abattoir Modernisation and Development:

The work of the first phase of modernization of Deonar slaughterhouse construction of protective wall, repair of shelter shed and external diversion of rainwater drain etc. has been completed. As per resolution no. 1383 dtd. 27th December 2024 standing Committee has given sanction for the work of the next phase includes the actual construction of the slaughterhouse and management and maintenance works. There by next process of modernization of Deonar slaughterhouse will be started.

2) Veterinary Hospital at Mahalaxmi:

Brihanmumbai Municipal Corporation has set up a veterinary hospital on Build, Operate and Transfer (BOT) basis in Mahalaxmi in collaboration with TATA Trust to provide health facilities to stray and domestic animals in Mumbai. With modern facilities, the services and public offering of the said hospital is set to be operational from 22nd June 2024.

3) Crematoriums for Animals:

A 50 kg/hr PNG fired animal incinerator has been started by the Brihanmumbai



Municipal Corporation at Malad (West) since June 2023. On the same lines, Deonar Animal incineration plant has been completed on Jun-2025 and after getting gas connection from Mahanagar Gas Company the incineration furnace at Mahalakshmi (City) will be operational by Sepember 2025.

4) Establishment of Headquarters of Veterinary Health Department at Khar:

The headquarters of Veterinary Health Department is being constructed at the location of Khar Veterinary Dispensary, where in along with the headquarters, a dispensary For animals equipped with advance diagnostic and treatment facilities and a zoonotic diseases laboratory will be set up. The work is being carried out by Health Infrastructure Cell department (HIC) of Brihanmumbai Municipal Corporation.

5) Modernization work of Cattle Pound Office at Malad:

The Modernization work of Cattle Pound Office at Malad has been started by Contractor and it is executed by Deputy Chief Engineer (Building Construction) (W.S.) department. The work of Cattle Pound Office, Separate sheds for Bullocks, Cows & Calves facility for treatment of injured animals will be provided at Cattle Pound Malad.









Mahatma Gandhi Swimming Pool, Dadar



Municipal Garden, Marol



Recreation Amenities

1. GARDENS AND ZOO:

Veermata Jijabai Bhosale Botanical Garden and Zoo at Byculla

Veermata Jijabai Bhosale Botanical Garden & Zoo is one of the oldest zoos in the country & spread over approx. 53 acres of land. This Udyan & Zoo is declared as Heritage Grade II (B) site. This Udyan & Zoo has been recognized as 'Medium Zoo' upto 25th December 2025 by Central Zoo Authority, New Delhi.

Veermata Jijabai Bhosale Botanical Garden and Zoo Timings, Visitor Footfall and Revenue:

- This Garden Zoo is kept open for visitors from 9.30 am to 6.00 pm on all days of the year excluding Wednesday.
- As on 31st March 2025, there are in all 387 animals/ birds, which include 75 mammals of 10 Species, 256 Birds of 13 Species and 56 Reptiles & Aquatic Animals of 08 Species displayed in this Garden & Zoo.

Financial Year	No. of Visitors	Revenue (Rs.)
2022-23	28,55,418	11,17,37,386/-
2023-24	30,16,827	11,98,37,171/-
2024-25	23,57,831	9,18,75,231/-

Modernization Project of Veermata Jijabai Bhosale Botanical Garden & Zoo -

- In the expanded area of the zoo, exhibition and enclosures for foreign animals are being developed and a zoo consultant has been appointed for the same. Layouts for the exhibitions and enclosures have been prepared and the work of preparing the budget is in progress.
- A tender has been published to establish a world -class aquarium on the ground floor of the Interpretation Building within the zoo.
- The Mulund Bird Park, which is a satellite facility of the zoo (under the jurisdiction of the zoo) being developed in Mulund, will serve as an aviary. A consultant has been appointed for this bird park and the work of designing the layout is in progress.
- The Veermata Jijabai Bhosale Botanical Garden and Zoo is a plastic-free zone. Since October 2023, single-use plastic item have been completely banned in side the zoo. Seating arrangements have been created by reusing single use plastic bottles collected from tourists, In collaboration with a private organization. These seats have been installed in the Zoo for the convenience of visitors.
- An online ticketing facility has been fully implemented at the zoo, Self-ticket kiosks have been installed near the zoo's entrance for the use of visitors, reducing the need for long queues.



- Environment-friendly battery-operated electric vehicles have been purchased for the zoo and will soon be operational to facilitate tours for senior citizens and other visitors.
- Under the modernization project of the zoo, approximately 105 small and large trees of about 29 Indian species have been planed near or within animal exhibits. This initiative has successfully contributed to preserving the bio-diversity of the area.

2. Dr. BHAU DAJI LAD (MUMBAI CITY) MUSEUM:

The Museum building which was closed from 1st December 2022 for repair work is opened to the public on 8th January 2025 by the Hon. Chief Minister of Maharashtra, at a grand ceremony attended by many digintaries and members of the art and cultural fraternity.

The Museum Trust showcased four exhibitions at the Special Project Space between April 2024 to December 2024. All exhibitions received a great response from the visitors and the Museum Trust conducted several workshops and walkthroughs of the exhibitions as part of its outreach programme. In 2024-25, the Museum Trust conducted approx. 150 educational and outreach sessions in Marathi, Hindi and English. The Museum Trust also conducted a special storytelling festival in Feb 2025 exclusively for BMC Schools which was attended by over 300 students. The Museum Trust hosteds 'Kalaangn', 3 day craft festival to promote Indian artisans and craftmanship. Over 40 traditional craftspeople and over 2500 people visited and participated in workshops and sessions conducted by the craftspeople.

Several walkthroughs of the exhibitions were conducted for important guests as well as regular Museum visitors, The Museum Trust's Conservation Lab conserves Important collections. Regular condition checks are conducted of the objects on display as well as in the Museum Store. The Museum Trust also conducts and facilitates research of the Museum collections.

3. MUNICIPAL SWIMMING POOLS

1) Mahatma Gandhi Memorial Olympic Swimming Pool, Dadar:

Mahatma Gandhi Memorial Olympic Swimming Pool is owned by Brihanmumbai Municipal Corporation. After re-development, the pool was opened to members from 1st October 2011. The swimming pool is situated at the central place at Shivaji Park, Dadar (West). After paying annual membership fee the members are offered swimming facility of Olympic level. Membership at Mahatma Gandhi Memorial Olympic Swimming Pool can be taken through online system with effect from 25th Aug. 2022. The said swimming pool is prestigious one for Brihanmumbai Municipal Corporation.

2) Sardar Vallabhbhai Patel Swimming Pool, Kandivali (West):

Brihanmumbai Municipal Corporation's Sardar Vallabhbhai Patel Swimming Pool, is situated at Mahatma Gandhi Cross Road No. 2, Kandivali (West), was opened on 1st March 2022 for members after redevelopment. The sports complex constructed with New Olympic size Swimming Pool, Baby Swimming Pool, Canteen, Badminton, Table Tennis, Lawn Tennis, Gymnasium etc. at this place.



3) Ghatkopar Lions Municipal Swimming Pool, Ghatkopar (East):

This Swimming Pool was started on 28th March 1971. About 4,000 Members were availing the facilities of the said Swimming Pool every year. Previously the Lawn in front of Swimming Pool, the Canteen and Mini ground within the campus of Swimming Pool was given on rental basis for various functions, on terms & conditions. Swimming Pool has been closed since 30th January 2019 due to massive leakage of water from the Swimming Pool. The work of redevelopment of the said Swimming Pool is being done through Deputy Chief Engineer (Building Construction), Eastern Suburbs.

A Well-equipped Sports Complex with Olympic size Swimming Pool and various other types of sports activities with all facilities will be constructed and made available to the Citizens.

4) General Arunkumar Vaidya Swimming Pool, Chembur (East):

General Arunkumar Vaidya Swimming Pool is situated at Chembur (East) adjacent to 'M/West' Ward Office of Brihanmumbai Municipal Corporation. This swimming pool is as per the Olympic size of 25 x 50 meters. Diving pool size is 18.10 x 12 meters and Kids pool size is 16 x 8 meters. The admission process for membership of all the Swimming Pools of Brihanmumbai Municipal Corporation is made online from 24 th August 2022 through the website (https:// swimmingpool.mcgm.gov.in) as a result maximum citizens are taking benefit of Swimming. The timings of Swimming Pool from Tuesday to Sunday for General batch are from 06.00 a.m. to 11.00.a.m. and 6.00 p.m. to 10.00 p.m and Special batches for Ladies are from 11.00 a.m. to 12.00 noon. and 05.00 p.m. to 06.00 p.m. At present there are around 5,500 members.

5) Ozone Olympic Swimming Pool, Goregaon:

Prabodhan / Ozone Swimming Pool was started in 2005 and after completing the repair work within the stipulated time given by the Cprporation, the pool was opened to the general public. Employees of Brihanmumbai Municipal Corporation and Mumbai Police Force are taking advantage of this membership . This pool has been ozonized during its reconstruction. The ill effects of chlorine on the body at other places are avoided here as the water is purified through the ozone process. Therefore, all the members can enjoy the pleasure of swimming. Great care is taken regarding the cleanliness of the water in Prabodhan / Ozone Swimming Pool and meticulous attention is paid to ensure that the water remains crystal clear.

The Ozone Swimming Pool is open to members from 6.00 am to 11.00 am and the pool is closed from 11.00 am to 3.00 pm for cleaning work. The institute has a special women's batch from 3.00 pm to 4.00 pm with 1 specially certified women's coach, followed by a mix batch from 4.00 pm to 7.00 pm.

Ozone Swimming Training Institute trains state/ national Level Swimmers. During the training, Prabodhan / Ozone has appointed a head coach who is a well -experienced ASKA Level-3 swimming coach to ensure that the students get the best level of training with all the facilities at the Ozone Swimming Pool.

Ozone Swimming Pool has a total of 60 students for advance and competitive training. Ozone Swimming Pool is open from Tuesday to Sunday evening from 8.00 pm to 10.00 pm for advance and competitive training and those competitors participate in state and national level competitions.

The Ozone Swimming Pool is closed on every Monday for maintenance work.



6) Shree Murbalidevi Swimming Pool & Gymnasium:

Shree Murbalidevi Swimming Pool & Gymnasium facility was started in the year 2016-17 by Brihanmumbai Muncipal Corporation at Dahisar (East). There is single 25 M X 15 M Swimming Pool and Gymnasium with modern equipments. This Swimming Pool & Gymnasium is receiving well response from local citizens. On an average 550 to 700 Members enjoy the facility of Swimming. Private contractor provides the Maintenance, Security and Housekeeping Services as per the terms and conditions mentioned in the tender Establishment work and Administrative work is managed by the B.M.C. employees. Shree Murbalidevi Swimming Pool is running from Tuesday to Sunday with total 11 session (Daily 2 special session only for ladies). The membership of Shree Murbalidevi Swimming Pool is also available with online payment facility.

4. Sports Complex:-

(1) Shahaji Raje Bhosale Kreeda Sankul, J. P. Road, Andheri (West).

'Shahaji Raje Bhosale Kreeda Sankul', Andheri (West) was built by Brihanmumbai Municipal Corporation in the year, 1988 to provide excellent sports and cultural facilities to the citizens residing in the Western Suburbs of Mumbai. Management and maintenance of the Sports Complex is entrusted by B. M. C. to 'Brihanmumbai Kreeda aani Lalitkala Pratishthan' Trust. The Trust is managed by Board of Trustees consisting of Mayor as Chairman, Municipal Commissioner as Dy. Chairman and various municipal officers as well as V. I. P. dignitories from various sports and cultural fields as members.

Three Important Sections in Complex -

A) Sports Training Centre: This sports Complex has well equipped Sports Training and Indoor Games hall which provides games like Badminton, Table Tennis etc. In Diwali and Summer vacations sports and cultural activities like Swimming, Karate, Yoga, Aerobics, Skating, Dance, Drawing etc. are organized. In the Sports Training Centre building various competitions of the games like Chess, Carrom, Weight Lifting, Power Lifting, Badminton, etc. are conducted at various levels like Inter-Schools, Inter-Collegiate, Inter-State and International. Mayor's Trophy is also conducted here. There is Lecture Hall providing about 205 chairs and a stage with a podium. There are 03 other halls which are used for meeting, conferences and small functions, etc.

In addition to this, excellent lodging arrangement consisting of 56 rooms, of which 28 room are fully furnished A/C. Residence facility provided to NDRF. Excellent food facilities are provided through canteen for the benefit of members.

- B) Swimming Pool: This Complex have an Olympic standard swimming pool, wherein thousands of people have acquired expertise training in swimming, under the able guidance of trained coaches. We have trained national as well as international Standard of players, Advanced training batches and also Diwali and Summer camps are arranged for the members. Various levels of competitions like District, State, National, International level and also for disables are conducted in the swimming pool. Next to the swimming pool there is an Art Gallery on the ground of Jahangir Art Gallery named 'Chitrakar Dinanath Dalal Kaladalan' for upcoming artist to demonstrate their art to the public in a very reasonable rate.
- **C) Mumbai Football Arena**: In the Mumbai Football Arena there is an International Level Football ground covered with natural grass provided with facilities like players



changing room, medical room, toilets, office refree room, anti doping room, highmast, store room, match commissioner room, press conference room etc. In this stadium ranking matches like India Super League, Mumbai Football league matches as well as district, state, national and international levels matches are held. In this Stadium there is an artificial turf football open ground connected with natural grass football ground. There is an independent space for jogging members. In future there is a proposal for different activities in the stadium.

Facilities which are conducted by Pratishthan gives 50% rate concession to the Senior Citizens and School going students who cannot afford private clubs. Free News Paper reading facility has been started for the members of the Complex and Senior Citizens.

(2) Priyadarshini Indira Gandhi Kreeda Sankul, Mulund (West):-

'Priyadarshini Indira Gandhi Kreeda Sankul,' Mulund (West), was built by Brihanmumbai Muncipal Corporation in the year 1988 to provide excellent sports and cultural facilities in different sports to the citizen residing in the easterns suburbs of mumbai. Management and maintenance of the Sports Complex is entrusted by the B.M.C. to 'Brihanmumbai Kreeda Ani Lalitkala Pratishthan' Trust.

The Trust is managed by Board of Trustees consisting of Mayor as Chairman Municipal Commissioner as Dy. Chairman and V. I. P. dignitaries from various sports and cultural fields as members.

There is an Olympic standard swimming pool, wherein thousands of people have acquired expertise training in swimming, under the able guidance of trained coaches.

'Sports Training Centre' provides Badminton, Table Tennis, Yoga, Karate and New Ultra Modern Gym. In Diwali and Summer vacations sports and cultural activities like Swimming, Badminton, Cricket, Aerobics, Yoga, Karate, Skating, Dance, Drawing etc. are provided to the children residing near complex.

Recently Basket Ball and Rifle Shooting are started in this complex. Here also started library for Senior Citizens and a sitting arrangement for them named as 'Senior Citizen Katta'.

'Mahakavi Kalidas Natya Mandir' is situated in the Complex which is second biggest A/C Auditorium having seating capacity of 1,313 seats meant mainly for Marathi dramas and other programmes.

Also Lawn Tennis, Squash and Gymnastic sports activities are started for the members. Open Space is used for Marriages, Conferences, Satsang and other programmes. Excellent food facilities are provided through canteen for the benefits of members and various Artists who gather at the time of programmes. In addition to that open ground and two big hall with Air-Conditions facility are provided on rental basis.

Scuba diving activity is going to start shortly. Free library facility has been started for the Members of the Complex and Senior Citizens.

Priyadarshini Indira Gandhi Kreeda Sankul has newly started facilities like Artificial Football Turf, Lawn Tennis, Cricket, Archery, Multipurpose Games facilities also Football facility newly started in the Complex. Members of Swimming Pool, Badminton, Gymnastic has shown tremendous performance in District, State and National level competitions. Administration is trying their best efforts for renovation of swimming pool.



5. MUNICIPAL THEATRES:

1) Prabodhankar Thackeray Open Air Theatre, Sewri:

Prabodhankar Thackeray Open Air Theatre was established in the year 1978 at Acharya Donde Marg, Sewri. Prabodhankar Thackeray Open Air Theatre was mainly used for the purpose of rehearsal by commercial and small Drama Groups. Beside this one hall and two make-up rooms were used for marriages, engagements, naming ceremonies and Hindu Cultural programs as well as for purpose of rehearsal of Dramas, Dances, Orchestras etc. by paying deposit and rent as per schedule in advance. But due to the poor condition of the structure of building only stage side is given on rent for setting and backdrop work of the play. Also, a study hall on first floor is available on free of charge for 12 hours to enable poor students living in Sweri and the surrounding areas to study.

2) Master Deenanath Mangeshkar Natyagruha, Vile Parle (East):

Master Deenanath Mangeshkar Natyagruha, situated at Late Natvarya Datta Bhat Road, Vile Parle (East), is established in the year 1978. It is a fully air-conditioned theatre having a capacity of 916 seats with separate Green rooms and Rehearsal room. The theatre has automatic lighting arrangement. The theatre can be booked for staging Dramas, Cultural Programmes, Orchestras etc. by paying prescribed amount of deposit and rent in advance. The air conditioned rehearsal room for rehearsal of Dramas, Orchestra etc. can be booked on payment of prescribed amount of deposit and rent Apart from this two air conditioned Conference Hall and Meeting Room for conferences & meetings, etc. can also be booked on payment of prescribed amount of deposit and rent. Theatre has 01 air conditioned reading room for the purpose of reading of drama scripts which can be booked in advance on payment of prescribed amount of rent.

3) Prabodhankar Keshav Sitaram Thackeray Natyamandir, Borivali (West):

Prabodhankar Keshav Sitaram Thackarey Natyamandir Complex is situated at Sodawala Lane, Borivali (West). It Comprises of Main Theatre (1,026 seats), Mini Theatre (211 seats), Rehearsal Room, Residential Rooms, Mini Cell, Conference Hall & Art Gallery, Community Hall and two Multipurpose Halls. All the activities are airconditioned and run by Brihanmumbai Municipal Corporation. Reservationists have the facility to make reservations of Samajmandir and both the multi-purpose halls with airconditioned as well as without air-conditioned facilities. Main & Mini Theatre are well equipped with modern electronic light systems and sound system. The facility of Cry Room is provided for children in the Main Auditorium. Diesel Generator Set is installed to provide electric supply in case of failure in electric supply. Community Hall and multipurpose halls with AC and without AC are given on reasonable rent for Marriages, Functions, Meetings and Seminars etc. Pay & Park facility having parking lot with a capacity of about 100 vehicles is made available for Visitors & Audience. Semi Government security guard Board is appointed in co-ordination with Municipal Security Force for security of complex. Conference Hall is given on rental basis for sale exhibitions and meetings. The complex also comprises of the offices of The Municipal Co-op. Bank, Borivali Branch, Akhil Bhartiya Marathi Natya Parishad, Borivali Branch, Gyan Vihar Library run by Borivali Sanskrutik Kendra is given on rental basis. Majestic



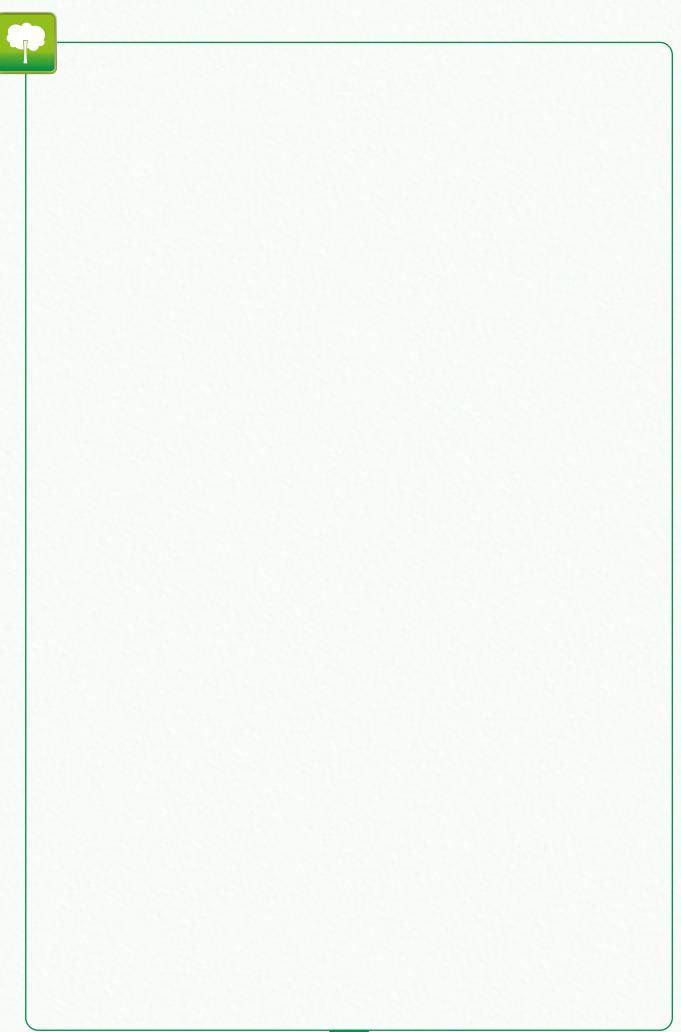
publication have been given for book exhibition/ sale at discounted rates within complex on rental basis. Mumbai Marathi Grantha Sangrahalay, Borivali Branch has been shifted in complex on temporary basis. A well-equipped modern Fire Fighting System is installed in the complex for safety purpose.

4) Annabhau Sathe Natyagruha, Byculla (East):

The Annabhau Sathe Open Theatre at Veermata Jijabai Bhosale Udyan and Zoo in Byculla (East) has been redeveloped and an air-conditioned closed theatre with 761 seating capacity has been set up there with modern lighting and sound system. The theatre has a cry room facility. A diesel-powered generator is also available to supply power in case of power outage. CCTV cameras have been installed everywhere in the complex for security purposes as well as modern fire fighting system has been installed. In the basement of the theatre, there is a paid mechanical parking facility available with capacity of about 32 vehicles. The theatre got open for public from 1st April 2023. Canteen Facility will be made available to the audience very soon.

The interior of the theatre is very attractive and the facilities of the theatre are mainly available for drama, plays, orchestras, conventions and shooting for various channels.











BEST EV Double Decker AC Bus



Receiving Station, BEST



Utility Services

THE BRIHANMUMBAI ELECTRIC SUPPLY AND TRANSPORT UNDERTAKING (of the Brihanmumbai Municipal Corporation) TRAFFIC DEPARTMENT – 2024-25

The Brihanmumbai Electric Supply and Transport, Undertaking of the Municipal Corporation of the Greater Mumbai provides 'Transport' facility in the areas of Greater Mumbai as well as certain prominent areas of the align cities. Further the Undertaking provides 'Electric Supply' to the natives of area belonging to prime city i.e. upto Sion and Mahim. The initial bus operation of the Undertaking was restricted to the Greater Mumbai area, however, after the specific requests from the residents of the align cities the bus operation is extended to the prominent places in the cities like Navi Mumbai, Thane and Mira-Bhayander since 1984.

Features of the Bus Operation are as follows -

1. Bus Fleet:

The undertaking has it's own fleet as well as hired fleet comprising various types of buses as details in following statement - (as on 31-03-2025)

Non Air-Conditioned		Air-conditioned							
Details	SD	Midi	Electric	Midi	Mini	ni Electric			Total
						SD	Midi	DD	
Owned	456	272	06	25	00	00	00	00	759
Wetlease	600	00	20	625	00	535	220	50	2,050
Total	1,056	272	26	650	00	535	220	50	2,809

2. Bus Routes:

The Undertaking has introduced it's bus operation in entire vicinity of Greater Mumbai and is also extended to the prominent places in the align cities i.e. Navi Mumbai, Thane and Mira-Bhayender. The bus operation of the Undertaking is serving mainly as the support line to Mumbai Suburban Rail services. Hence the basic operation is a feeder services connecting residential colonies to railway stations and railway stations to commercial hubs. The entire bus operation is classified as Ordinary, Limited, Corridor and Air-conditioned services.

Type of the routes - (as on 31-03-2025)

Details	Ordinary	Limited	Corridor	Air-conditioned	Total
Owned	124	29	09	03	165
Wetlease	53	13	08	188	262
Total	177	42	17	191	427



3. Environment Friendly Bus Operation:

Pollution is one of the most dangerous environmental problems the world is facing today. To stop the impending perils that pollution could cause, it is necessary that we start taking some actions to keep our environment safe and healthy. One of the type of pollution is 'Air Pollution'. Air pollution is the contamination of the atmosphere mainly due to smoke from vehicles.

As a step to reduce the pollution in city, the Undertaking has started to induct environment friendly Electric buses in it's fleet. At present the undertaking have 831 Electric buses in it's fleet. Also the Undertaking is operating sizable no. of buses on pollution free Fuel as a Compressed Natural Gas (CNG).

The fuel wise distribution of fleet is as follows - (as on 31-03-2025)

Details	Diesel	C.N.G.	Electric	Total
Owned	243	550	06	759
Wetlease	00	1,225	825	2,050
Total	243	1,735	831	2,809

4. Premium Bus Services:

As the commuters always welcomes the advanced services, the Undertaking also ready for such challenges. Considering the demand of the Luxurious services from the commuters, the Undertaking has introduced 'app' based Air-conditioned services since 2022 in co-ordination with 'Chalo Mobility Private Limited'. These services have encouraging response from commuters.

5. 'Mumbai One App':

'Mumbai One App' is proposed in all Transport Services under the jurisdiction of M.M.R.D.A. Region (B.E.S.T., T.M.T., N.N.M.T., K.D.M.T., M.B.M.T., Mono Rail, Metro Rail and Suburban Railways). Passengers will come to know about the Time Table & Ticket Fare value at only 'Mumbai One App' while travelling in M.M.R.D.A. Region.

6. City Tours:

The main object of the undertaking is to provide transport services to the city of Mumbai. However, the Undertaking is also providing city tour. This tour operates in the Southern part of the Mumbai. The tour is operating in newly introduced 'Electric Air-conditioned Double Deck Buses' covering the Seashore at Nariman Point, Girgaon Chowpaty. The buses in this tour also visits the illuminated heritage buildings in the South Mumbai.

7. Buses Provided on Reservation Basis:

The Undertaking provided the buses on 'Reservation Basis' for the various events like Marriages, Birthdays, Exhibition, Sports etc. People prefer these buses as the reservation charges are competitive and the services provided by the Undertaking are satisfactory.



8. Renovated Bus Que Shelters -

To provide comfort to the commuters during their waiting time on stops. Bus Que Shelters are being renovated with additional facilities like updated information about desired bus routes, charging points for mobiles, etc. New shelters are being provided on the places of Bus Stop Poles.

9. Pay & Park Scheme -

As an additional source of revenue the Undertaking has a 'Pay & Park Scheme' in co-ordination with 'Parviom Technologies Private Limited'. Under this scheme the vacant places of the Bus Depots and Bus Stations are utilized in the day hours for parking private vehicles, when the BEST buses are moving on line.

10. Services for Lady Commuters -

Government of Maharashtra has provided 37 buses under it's 'Tejaswini Scheme'. These buses are predominantly operated for Lady Commuters on various routes in morning and evening peak hours. The Undertaking also operates special trips for lady commuters in peak hours on various routes.

11. Special care for Divyang, Seniour Citizen & Lady Commuters -

The Undertaking has always taken special care of the Divyang, Senior Citizen, School Children and Lady Commuters. Also, seats are reserved for Divyang, Senior Citizen and Lady Commuters. The Drivers and Conductors as also inspectorial staff are trained for helping these commuters in critical circumstances. For this the provision of 'SOS' button is made in BEST mobile App.

12. Electronic Ticket Issuing Machines (ETIM) -

The Undertaking has fully computerized 'Fare Collection System'. The tickets are issued through Electronic Ticket Issuing Machines - ETIM. This machine stores the particulars of the tickets issued throughout the day. i.e. entire passenger data is available through this machine. Also, this machine keeps record of trips operated, the particulars of the machine operator, i.e. Bus Conductor, etc. This information is very useful for the bus operational analysis in large and route analysis in particular.

13. Mobile App and it's Features -

The BEST Undertaking has launched a 'CHALO Mobile App' for the convenience of passengers. This mobile app helps the passengers to know the location of their bus, as also to make payment of the fare through digital system, instead of cash transaction various bus passes are also made available in this 'Mobile App'. A part from this information of the entire bus operation of the undertaking is available in this 'Mobile App'.

14. Services of N.C.M.C. Smart Card -

In accordance with the policy of Government of India 'One Nation, One Card' the Undertaking has introduced 'National Common Mobility Card - NCMC'.



Preferentially 'NCMC' cards will be used in Public Transport Services like Bus, Metro, Rail, where the Scheme of 'NCMC' is implemented. In future this card will have universal acceptance.

15. TAP - in - TAP - Out Scheme -

Under this scheme the ETIMs has been mounted on both the doors i.e. Entry / Exit points of the buses. The commuter shall Tap-in / Tap-out the Smart Card or Mobile while entering / alighting to / from buses at 'Entry / Exit points' on the ETIMs there. Then the actual amount of fare will be deducted through 'Mobile App' or 'Ride' will be deducted from the 'Smart Card' based bus pass.

16. ITMS - Modernisation of Bus Services -

Intelligent Transport Management System is the most innovative system introduced for the bus operation of the Undertaking. Under this system the Undertaking knows the exact location of the buses operated on routes. The passengers are also getting the information of the buses on their desired route, approaching buses, on Mobile App and ETA is also displayed on bus stops. Besides this, computerization of the entire bus operational work is being done in this system.

17. Disaster Management System -

Government of Maharashtra and Brihanmumbai Municipal Corporation, has a 'Disaster Management System' with all stake holders of the City including BEST. Under this system BEST is required to mobilize and take special efforts to provide prompt bus services to the stranded people during the call of disaster. All these activities are monitored from Command Control Centre in the Wadala Depot. The Undertaking is monitoring the entire bus operation from this Command Control Centre.

18. Maintenance of Buses -

The routine maintenance of the buses is carried out by Transportation Engineering Department in all bus depots. Major maintenance work is performed at Dadar Workshop, which is centrally situated near Dadar T. T. The maintenance work of the wetlease buses is undertaken by the operators themselves.

19. Training Centre for Staff & Officers -

As the Undertaking is taking utmost care of the commuters on board it has established 'Training Centre' at Dindoshi Bus Depot', where the Bus Drivers and Bus Conductors are trained at their entry level. Refresher courses are also arranged for Bus Drivers, Bus Conductors along with Officers.

20. Toll Free Help Line:

The Undertaking has established a 'Toll Free Help Line' as **1800 227 550** since 15th October 2009. This Help Line is available for 24X7. On this Help Line the Commuters availing information about the entire bus operation of the Undertaking.



21. Fare Policy:

21.1 Bus Fare Structure w.e.f. 09.05.2025

Bus Fare Stage	Bus Fare (Non-AC, Adult)	Bus Fare (Non-Ac, Concessional)	Bus Fare (AC, Adult)	Bus Fare (AC, Concessional)
(kms)	(Rs.)	(Rs.)	(Rs.)	(Rs.)
5	10.00	05.00	12.00	05.00
10	15.00	08.00	20.00	10.00
15	20.00	10.00	30.00	15.00
20	30.00	15.00	35.00	15.00
25	35.00	15.00	40.00	20.00
30	40.00	20.00	45.00	20.00
35	45.00	20.00	50.00	25.00
40	50.00	25.00	55.00	25.00
45	55.00	25.00	60.00	30.00
50	60.00	30.00	65.00	30.00
For distance	An additional fare of Rs. 5/- for		An additional fare	of Rs. 5/- for
beyond	every additional 05km or part		every additional 05km or part	
50km	thereof		thereof	

- 1. The commuters who have been travelling via toll plazas (Mumbai Entry Points) beyond the jurisdiction of the Brihanmumbai Municipal Corporation of Greater Mumbai will be charged an additional Rs. 02/- on both Non-Air conditioned (Non-AC) and Air-conditioned (AC) bus services and the journey fare will be levied as per the existing method.
- 2. The Luggage fare will be equivalent to the adult fare subject to a maximum of Rs. 30/- for non-A.C. services, Rs. 35/- for A.C. Services.
- 3. Nutrition Surcharge: The Nutrition surcharge of 15 paise on tickets above Rs02/- is included in fare (except Luggage Fare).
- 4. G.S.T.: 05% G.S.T. (2.5% C.G.S.T. + 2.5% S.G.S.T.) is applicable on A.C. bus services and is included in bus fare and bus pass Charges.
- 5. As per Government Notification, Home Department No. MVR-0815/ CR442/TRA2 dated 08 July 2019 'Where the place of boarding the stage carriage or the place of alighting from the stage carriage is not a stage point approved by the Regional Transport Authority concerned, the distance travelled shall, for the purpose of charging the fares, be calculated from the immediately preceding stage point so approved or as the case may be, the immediately succeeding stage point so approved.



Clarification: Fare is charged not on the basis of distance from one stop to another stop but from one stage stop to another stage stop.

21.2 Trip wise distance based Bus Pass

Table Bus Pass distance wise rate

Details	Weekly pass	Monthly pass		
Validity Period (Days)	07	28	28	28
Valid Bus Trips	14	60	90	120
	Bus Pas	s Distance w	ise Rate	
Upto 05 km	140	500	800	1,100
upto 10km	210	800	1,250	1,700
upto 15km	280	1,100	1,700	2,300
upto 20km	420	1,700	2,600	3,500
upto 25km	490	2,000	3,050	4,100
upto 30km	560	2,300	3,500	4,700
upto 35km	630	2,600	3,950	5,300
upto 40km	700	2,900	4,400	5,900
upto 45km	770	3,200	4,850	6,500
upto 50km	840	3,500	5,300	7,100

- For senior citizens, passes for 60, 90 and 120 rides will be available with a discount of Rs. 50/-
- Passengers making electronic transactions will receive 5% additional Trips on 60, 90 and 120 trips passes e.g. on a 60 trips pass: 03 additional trips, on a 90 trips pass: 05 additional trips, on a 120 trips pass: 06 additional trips.
- For wallet-based payments 5% extra value will be added to the amount paid. e.g. on a payment of Rs. 100/-, Rs. 05/- will be added (Total Rs. 105/-)

21.3 Daily / Monthly (Unlimited) Bus Pass Charges -

Type of Pass	Bus Rides	Duration (Days)	Proposed Value (Rs.)
Daily	Unlimited	01	75
Monthly	Unlimited	30	1,800

^{*} Valid for all types of bus services. (Expect Heritage buses, Special buses and Corporate buses)

21.4 Student Bus Pass -

	60 Trips (30 days)	180 Trips (90 days)	360 Trips (180 days)	
Bus Pass Type	Monthly	Quarterly	Half-yearly	
	Rs. 200.00	Rs. 600.00	Rs. 1,200.00	



21.5 Retired Employees / Journalists

- Retirement Employees Annual Bus Pass for Rs. 900/-
- Accredited Journalists Annual Bus Pass for Rs. 365/-
- Wet Lease Staff Monthly Bus Pass for Rs. 375/-





THE BRIHANMUMBAI ELECTRIC SUPPLY AND TRANSPORT UNDERTAKING ELECTRIC SUPPLY

BEST is the distribution licensee to supply electricity in the old city limits of Mumbai. It covers 72 sq. km., (area from Colaba to Sion and Mahim). In F. Y. 2024-25 the maximum demand of Mumbai City was 971 MW and power purchased was 50607 MUs. To meet this demand, power is purchased in major from Tata Power Company and remaining from bilateral sources, Power exchanges and environment friendly renewable source. BEST Undertaking has established 65 Receiving Sub-Stations, 2,559 Distribution Sub-Stations, 9,419 Auxillary distribution pillars, 78,977services position, and maintains 44,752 street lights of Mumbai as on 31st march 2025. The Electric supply reliability is at 99.98%.

BEST Undertaking has 10.57 lakh electricity consumers, Out of which about 73% are residential consumers. BEST consumers can pay their bills at 116 no. of Cash Collection counters (which include Post Offices, branches of various Banks.) In addition to this bill payment through E.C.S. facility, Credit / Debit Cards, N.E.F.T. / R.T.G.S., various outlets of several service providers and Mobile App (MiBEST) is also provided to the consumers. Dynamic Q.R. Code provision has been made on electricity bills and Bharat Bill Payment Interface (B.B.P.I.) for promoting digital payments was implemented.

For attending to interruption in power supply and quick restoration, various departments of BEST Undertaking functions round the clock. For coordinating and supervising these departments BEST has established 02 supervisory controls, 05 fault controls and 08 fuse controls.

Electric Supply division of B.E.S.T. Undertaking is the winner of the '5th Green Urja & Energy Efficiency Award 2025' under the category of '**Urban Local Bodies Excellence Award in Energy Transition - street Lighting**' for its efforts undertaken towards energy conservation and implementation of 'Advanced Strretlight Management System (A.S.M.S.)'.

To enable the consumers to avail the benefits of PM-Surya Ghar Yojna necessary information of the scheme has been displayed on BEST website and electricity bills. Till 27th May 2025, 23 nos. of new Roof Top Solar (R.T.S.) connections have been released under this scheme. The installed capacity of Roof Top Solar (R.T.S.) in BEST area of distribution (Mumbai - City) is 18.74 MW as on Mar 25.





Statue of Lokmanya Bal Gangadhar Tilak

