# BMC IT Journey

1998: IT Cell was formed under DPU department.

2001-2004: 1. Ward Computerization. Further it was replicated in other wards.

2. 5 softwares were deployed in BMC's 5 departments: Octroi, Public Health, Estate, Mumbai Fire Brigade, Development & Planning.

3. In mid of 2004:TCS was application as Consultant.

2005-2007: 1. BMC's Worli Data Center was established.

2. SAP was implemented

2007-2012: 1. Stabilization of SAP and new features were added

2. Expansion of IT department .

3. SAP certification training was carried out by IT department employees covering functional and technology module.

2012: E-tendering was implemented in BMC.

2013: 1. E-office was implemented in BMC.

2. GIS was implemented in BMC.

2014: Cloud based Email system was implemented for BMC employees.

2016: 1. Migration of MCGM applications to Cloud platform

2018: 1. CRM online services were introduced

2. In-house open source User Access Management system was implemented

3. HMIS was implemented.

2019: 1. PS-GIS integration.

2. GEM was implemented

2020: Virtual meeting platform was provided for various meetings of standing committee

2021: Successful HANA Migration

2022: 1. Microsoft O365 and Email application was implemented

2. MyBMC WhatsApp Chatbot was introduced